

1 Description of the service

1.1 Executive overview

Eskom Grootvlei Power Station requires the provision of physical Security and Aerial Surveillance –at Grootvlei Power Station and Vaaldam pump station for a period of 5 years on as and when required basis.

1.2 Employer's requirements for the service

The purpose of the scope of work is to outline security officers needed for the services and to address the way the work must be performed or conducted at Grootvlei Power Station and Vaaldam Pump Station.

Scope of work for the provision of physical Security and Aerial Surveillance:

The service provider will be required to conduct an assessment to identify physical risks and vulnerabilities and provide us with a comprehensive proposal for guarding and technology services.

The scope includes:

Primary Security Teams:

- All members must be in possession of Grade 12 / Matric certificate
- 32 security personnel per shift (including Grade B supervisor).
- Total deployment: 32 personnel covering day/night shifts.
- Additional provision for NDO (Normal Day Off) coverage ensuring continuous 24/7 operations.
- Grade C armed Tactical security officers shall be physically and mentally fit to perform the nature of duties as detailed in site specific scope of work, determined by changing risks and /or business requirements.
- Armed Tactical Officer shall have training and expertise in the use of specialised tactical equipment for crowd control.
- Armed Tactical Officer must respond with urgency to security breaches, perimeter / crowd control, containment and command of other serious incidents that threaten the safety and security of the NKP.
- Armed Tactical Security must have completed SASSETA business purpose training on the specific firearms; they are expected to use relevant firearms for crowd control.

The Service provider must ensure that all the employees or work force have the relevant tactical Response and Special Operation uniform or gear (i.e. protective shields, bottom sticks).

Supervisor's Responsibilities:

- Supervise security officers and shift activities.
- Ensure compliance with NKP security procedures.
- Conduct inspections and patrols.
- Coordinate emergency responses.
- Manage security equipment and resources.
- Liaise with management, SAPS and other stakeholders.
- Conduct toolbox talks and on-the-job-training
- Ensure all security officers are properly deployed and disciplined.

Sie Manager's Responsibilities:

- Ensure the site complies with the National Key Point and other legislation (Private Security industry Regulation Act, Firearms and Ammunition Act and OSHACT)

- Conduct ongoing security risk assessments to identify vulnerabilities. (e.g. risk assessment and threat assessment).
- Develop and update risk mitigation strategies
- Incident Management and response.
- Manage and supervise security staff and contractors
- Intelligence and information security (monitor security intelligence and threat alerts)
- Participate in joint security meetings and compliance audit.

Specialised Personnel:

- 1x Security Site Manager (Grade A, NKP qualified, valid driver's license).
- 1x Full-time Safety Officer (safety file management, audit participation, compliance oversight).

Core Security Functions

- Continuous monitoring and protection of critical infrastructure.
- Proactive patrolling of vulnerable assets and plant critical areas.
- Detection, deterrence and response to criminal activities including:
- Prevent plant tampering and vandalism.
- Unauthorised access attempts to restricted buildings/areas.
- Prevent Copper cable theft and asset removal.
- Prevent Security breaches and industrial action threats.
- Armed escort for personnel in high-risk situations
- Immediate tactical response to security incidents.
- Comprehensive incident documentation and reporting

Operational Parameters**Non NKP Coverage Areas (5km radius from Grootvlei Power Station):**

- Complete power station infrastructure.
- Ash Dam
- Reservoir dam
- Coal Rail Terminal and AWR substation.
- Cable infrastructure
- Perimeter fencing and access points.
- All dam facilities and reclamation areas.
- Ash pipelines and monitoring systems.

1.2.1 SUPPORTING CLAUSES**Penalties and Remedies**

- KPI – financial penalties as specified in the Scope of work.
- Equipment failure penalties: 10% monthly reduction for each critical system failure.
- Compliance violations: 5%-10% monthly reduction for regulatory breaches.
- Personnel shortfalls; 5% daily reduction for each unfilled position.

Termination Conditions

- Material breach of contract terms.
- Failure to meet critical KPI thresholds for consecutive months.
- Loss of essential licenses or certificates.
- Serious safety incidents due to negligence including accidental discharge.

1.2.1.1 Scope

This document covers the scope of work for the Provision of physical Security for Eskom Grootvlei Coal fired Power Station listed in the Introduction in Section 1 for a period of 6 months.