

**Centurion Office**

Bylsbridge Office Park, Building 14 | Block D |
11 Bylsbridge Boulevard , Cnr Jean Ave and
Olievenhoutbosch Road | Centurion | 0157

PO Box 11011 | Zwartkop | 0051

Hatfield Office

The Fields | Office Block A, 1066 Burnett Street |
Hatfield | Pretoria | 0833

P.O Box 56714 | Arcadia | 0007

+27 12 748 9600

+27 12 748 9791

+27 12 441 1000 /

+27 86 010 3703

+27 12 441 2064

helpline@sedfa.org.za

www.sedfa.org.za

Finance and Procurement Department Supply Chain Management

Request for Bids (RFB)

The purpose of this RFP is to appoint a qualified and experienced service provider to supply, implement, support, and maintain managed SDWAN and Internet services over a five-year period. The objective is to deliver a network solution that meets SEDFA's requirements for performance, high availability, security, and scalability across all sites

Bid Information

Bid Number	RFB 14- 2026/2027
Bid Submission Date	31 July 2026 @ 12h00
Extension Of Closing Date	11 August 2026 @ 12h00 pm
Bid Description	The purpose of this RFP is to appoint a qualified and experienced service provider to supply, implement, support, and maintain managed SDWAN and Internet services over a five-year period. The objective is to deliver a network solution that meets SEDFA's requirements for performance, high availability, security, and scalability across all sites.
Compulsory Briefing Session.	20 July 2026 @ 11H00. Kindly find a link below for briefing session https://events.teams.microsoft.com/event/77454dba-0a1e-4436-a4ae-1f04b096002f@e2546b9d-33f9-4279-b6ed-e809f62fb336 NB: Failure to attend the compulsory briefing session will result in disqualification of your tender proposal.
Bid Validity Period from Date of Publication	120 days

Small Enterprise Development and Finance Agency (SOC) LTD • Registration Number 2024/614733/30 • NCR Number 20821

Board Members: Mr PL Makape (Interim Chairperson) • Mr KT Bonakele • Mr W Carrim • Ms X Daku • Ms NP Lubisi • Ms N Makanda
Ms K Mogorosi • Ms C Motale • Mr S Mpakama • Ms DM Ntsika • Mr L Ntuane • Ms LV Nzimande-Molwantoa • Mr A Xabadiya

Mr N Mbatha (ACEO) • Mr M Kgauwe (CFO) • Mr R Manzini (CIO) • Ms B Ndlovu (Acting Company Secretary)



Bid Contact Person	Patrick Makgata pmakgata@sedfa.org.za
Evaluation Method: Points System	80/20
Submission Address Details	SEDFA PHYSICAL ADDRESS The Fields, Office Block A, 1066 Burnett Street, Hatfield, Pretoria
Deadline for Responding to Clarifications for this bid	28 July 2026 @ 12h00 pm
Fraud Hotline <i>to report any wrongful or criminal deception or coercion intended to result in financial or personal gain by any SEDFA employee or person involved in this bidding process</i>	0800 000 663 (For anonymous reporting)
For complaints	procurement_complaints@SEDFA.org.za
Name of the Bidder	
Contact Person of Bidder	
Contact Number of Bidder/Representative	
Email address of Bidder	



Special Conditions and Requirement of Contract

The purpose of this RFP is to appoint a qualified and experienced service provider to supply, implement, support, and maintain managed SDWAN and Internet services over a five-year period. The objective is to deliver a network solution that meets SEDFA's requirements for performance, high availability, security, and scalability across all sites.

1. INTRODUCTION AND BACKGROUND.

- 1.1. As of 01 October 2024, **sefa**, Seda, and the Cooperative Banks Development Agency (CBDA) have officially merged to form **SEDFA**. The incorporation of **SEDFA** stems from the signing of the National Small Enterprise Amendment Act 2024 (No. 21 of 2024) by President Cyril Ramaphosa on 23 July 2024, and its subsequent gazetting on 30 September 2024. **SEDFA** is a development finance institution, listed as a Schedule 3B National Government Business Enterprise, with the State as the sole shareholder and the Department of Small Business Development as the Executive Authority. **SEDFA** complies with both the Public Finance Management Act 1 of 1999 and the Companies Act 71 of 2008.

SEDFA requires a secure, flexible, and reliable Software-Defined Wide Area Network (SDWAN) and Internet connectivity solution to support its operations across 65 offices. This network infrastructure is critical to the delivery of SEDFA's business systems, cloud services, remote access, and cybersecurity controls. The procurement aims to consolidate and modernise the current WAN and Internet services across the organisation under one service provider through a competitive bidding process.

SEDFA is embarking on a strategic digital transformation initiative to modernise its wide area network (WAN) and internet access infrastructure. This initiative is driven by the increasing demands of our core operations, the proliferation of cloud-based applications, and the critical need for enhanced network security, agility, and operational efficiency.



Our current WAN solution is based on traditional legacy models, which present several challenges:

- a) Limited Agility and Scalability: The existing framework is rigid and cannot dynamically adapt to fluctuating bandwidth demands or support the rapid deployment of new services and locations.
- b) Complex Management and High Costs: Managing multiple, disparate network connections and service level agreements (SLAs) across various locations is operationally complex and costly.
- c) Inconsistent Security Posture: Ensuring a uniform, robust security policy across all sites is challenging with a fragmented network architecture.

To address these challenges and build a future-ready digital foundation, SEDFA requires a software-defined approach to its wide area network. A managed SDWAN solution presents the optimal path forward, offering centralised control, application-aware routing, integrated security, and the ability to leverage a mix of cost-effective internet connections without compromising on performance or re-liability.

Therefore, SEDFA seeks to partner with an experienced and highly qualified service provider to design, deploy, and manage a state-of-the-art SDWAN and Internet service solution that will serve as the backbone of its operations for the next five (5) years and beyond.

OBJECTIVES

SEDFA's primary objective is to establish a high-performance, secure, and resilient network foundation that empowers our digital strategy. The successful solution, delivered through a managed service model, must achieve the following key outcomes:

- 3.1** Establish a secure and highly available SDWAN across all SEDFA sites.
- 3.2** SEDFA aims to deploy a managed SDWAN and Internet solution that strengthens network performance, improves agility, and supports long-term digital transformation.



3.3 The objectives are:

- (a) Improve network performance, reliability, and availability across all sites. Network optimization priority on the following application O365 and VoIP
- (b) Enhance security with centralized policy enforcement and integrated protection features.
- (c) Simplify operations through centralized management and real-time visibility.
- (d) Support future growth with a scalable architecture and flexible bandwidth options.
- (e) Ensure efficient cloud access and application-aware traffic routing.
- (f) Provide consistent support, monitoring, and maintenance over a five-year term.

TECHNICAL OVERVIEW

SEDFA is embarking on a strategic digital transformation to modernise its wide area network (WAN) and Internet infrastructure. The initiative addresses growing operational demands, increasing use of cloud applications, and the need for enhanced security, agility, and efficiency.

The current legacy network is fragmented, with multiple Internet service providers, limited scalability, complex management, high operational costs, and inconsistent security across sites. SEDFA aims to consolidate services under a single provider and adopt a software-defined approach to overcome these limitations.

A managed SDWAN solution will provide centralised control, application-aware routing, integrated security, and optimised use of Internet connections, delivering a future-ready, high-performance, and reliable network. SEDFA seeks a qualified service provider to design, deploy, support, and manage this solution for the next five years.

2. BID SUBMISSION REQUIREMENTS

- 2.1. Bids must be submitted in a **sealed envelope and marked** as follows:

ATTENTION: SEDFA SUPPLY CHAIN MANAGEMENT

Description of the Bid

Bid Number

Name of the Bidder

2.2. GENERAL BID REQUIREMENTS

- a. Bid documents **must** be initialled on every page.



- b. Number of sealed envelopes/files must compose of one (1) **ORIGINAL** and one (1) electronic PDF **copy** of the original bid proposal document on a memory stick or flash drive.
- c. The bid proposal should be written in English including the certificates.
- d. Submissions of the Bid responses **MUST** be made by depositing the Bid proposal into the Tender Box situated at **Sedfa** Head Office at the physical address below on or before the closing date as stated on page 1 of this Request for Bid document under Bid Information.
- e. The bidder will bear all expenses associated with the preparation and submission of this Bid.

2.3. SEDFA PHYSICAL ADDRESS

The Fields, Office Block A,
1066 Burnett Street,
Hatfield,
Pretoria

For more information, please visit the **SEDFA** website: www.sedfa.org.za

2.4. BID RESPONSES

2.4.1. BID FORMAT

- 2.4.2. Bidders shall submit their bid response in accordance with the requirements as outlined in the Bid Response Template provided in Appendix 1.
- 2.4.3. Each section must be clearly marked, and the documents must be bound.
- 2.4.4. The RFB comprises a number of sections and the bidder's proposal must include all the required information and documentation as outlined in this RFB.

2.4.5. GENERAL CONDITIONS OF CONTRACT

- 2.4.5.1. Completion of all Standard Bidding Documents (SBD by hand, attached in **ANNEXURES A**, and adhering to all other requirements as outlined on each form. The following SBD and other forms must be duly completed and signed, and returned as part of the Bid Proposal:
 - a. **SBD 1:** Invitation to Bid.
 - b. **SBD 3.3:** Price
 - c. **SBD 4:** Declaration of Interest.
 - d. **SBD 6.1:** Preference Points Claim Form.
 - e. Valid Tax Compliant Status (TCS PIN issued by SARS).
 - f. In bids where Consortium, Joint Ventures and Sub-Contractors are involved, it is required that each party must submit separate proof of Tax Clearance Certificate(s) or *PIN* issued by SARS.
 - g. Submission of a copy of a **valid B-BBEE certificate** issued through a SANAS Accredited Agency, with the exception of Exempted Micro



Enterprises (EMEs) and Qualifying Small Enterprises (QSEs). These enterprises need to submit B-BBEE **sworn affidavits** as per the requirements of the Department of Trade, Industry and Competition (the **dtic**) for qualifying enterprises except those who fall under the Construction Sector Charter Council (CSCC). Other sworn affidavits will not be accepted. The **dtic** and CSCC affidavit templates are available under **ANNEXURE B**.

- h. National Treasury **Central Supplier Database (CSD) registration** (The 71
- i. Submission of bidder's **Companies & Intellectual Property Commission (CIPC) registration documents**, listing all Directors or Shareholders and certified copies of the Identify Documents (ID) of Directors or Shareholders (not older than three months).

2.4.5.2. The successful bidder and its staff shall comply with all the laws of the Republic of South Africa and as it relates to this bid.

2.4.5.3. The bidder's staff must be South African citizens and **SEDFA** reserves the right to validate citizenship.

2.4.6. **PRICE PROPOSAL**

- a. Bidders are required to complete and sign pricing proposals.
- b. **NB:** Failure to complete and submit a pricing proposal, will lead to disqualification of the bid.

2.5. **LATE BIDS**

Bids submitted at the stated bid address, after the closing date & time, shall not be considered under any circumstances.

2.6. **COUNTER CONDITIONS**

Bidder's attention is drawn to the fact that amendments to any of the bid conditions or setting of counter conditions by the bidder shall render the bid invalid.

2.7. **FICA AND COMPLIANCE CHECKS:**

2.7.1 SEDFA, in its capacity as an accountable institution, has a duty to verify the identity of all its clients in compliance with the Financial Intelligence Centre Act No 38 of 2001 (FICA). SEDFA shall thus conduct a comprehensive PEP screening on the successful bidder and therefore requests all bidders to submit the Know Your Customer (KYC) documents example(s):

- Certified identity documents
- Certificate of Incorporation (CM1 or CoR 15.1/CoR 14.1)
- Certified copy of Change of Name, if applicable (CM9 or CoR 9.1 or 2)
- Current list of Directors (CM29 or CoR 39) (also used for PEPs/Sanctioned screening purposes)

2.8. **BID DISTRIBUTION**



2.8.1. The distribution of this RFB outside the Republic of South Africa may be restricted or prohibited by the laws of other countries. Recipients of this RFB are advised to familiarize themselves with and comply with all such restrictions or prohibitions applicable in those jurisdictions, and neither **SEDFA**, nor any of their respective directors, officers, employees, agents, representatives, or advisors, accepts liability to any person or company for any damages arising out of or in connection with the breach of any restriction or provision outside the Republic of South Africa. Persons contemplating submitting a Bid are advised to obtain legal advice as to the possible consequences thereof in terms of the law of the jurisdictions in which they are located.

2.8.2. Recipients of this RFB document may only distribute it to other parties whom they wish to involve as part of their bidder consortium in submitting a bid.

2.9. **PRESENTATIONS**

SEDFA reserves the right to require that any bidder provides a formal presentation of its bid proposal, at a date and time to be determined by **Sedfa**. All instructions and clarification regarding the purpose and scope of the presentation/demonstration shall be provided by **SEDFA**. The bidder shall bear all expenses associated with the preparation of such presentations/demonstrations.

2.10. **EVALUATION PROCESS**

This bid will be evaluated in five (5) stages as follows:

Stage1 -Administrative Compliance Requirements (Initial Screening Process).

Stage 2 - Mandatory Requirements.

Stage 3.- Functionality Criteria.

Stage 4 – Price and Preference (Specific Goals)

2.10.1. **STAGE 1: ADMINISTRATIVE SCM COMPLIANCE**

During this stage, bid responses will be reviewed for purposes of assessing compliance with the RFB requirements including the General Conditions of Contract as outlined in this RFB, stated Special Conditions of Contract – **Annexure A**

2.10.2. **STAGE 2: Mandatory Requirements**

All bids will be evaluated by the evaluation panel independently in terms of the set evaluation criteria for mandatory as outlined in **Annexure B**.

2.10.3. **STAGE 3 - FUNCTIONALITY EVALUATION**

- a. All bids will be evaluated independently by the evaluation panel members in terms of the defined evaluation criteria for functionality evaluation.



- b. Bids that score less than **70 points out of 100** on functionality shall not be considered further.
- c. Bids will be evaluated on Functional requirements as outlined in **ANNEXURE C.**

2.10.4. STAGE 5: EVALUATION OF PROPOSAL ON APPLICABLE POINTS SYSTEM

2.10.4.1. Only bidders that have scored a minimum of **70/100** on functionality will be evaluated during stage 3 for pricing and specific goals in ANNEXURE E

2.10.4.2. In terms of Preferential Procurement Regulations pertaining to the Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000) and the amended regulations, responsive bids will be adjudicated by the State on the applicable point system.

2.10.4.3. The applicable preference point system for this tender is the 80/20 preference point system.

2.10.4.4. In terms of 80/20 points system, points are awarded to bidders on the basis of:

CRITERIA	POINTS
Price	80
Specific Goals	20
TOTAL	100 POINTS

3. POST AWARD CONDITIONS

- 3.1. Services will be rendered as detailed/ stated in the Scope of Work / Terms of Reference.
- 3.2. The successful bidder shall submit a monthly statement of all outstanding payments, credit notes issued, and payments made. Such statements shall also contain the order number, the details of the date of the transaction, the invoice number, remittance number and credit note details.
- 3.3. **SEDFA** shall not be held responsible in any way for any damages, losses, theft of equipment or any valuables of the successful bidder or injury of his/her employees whilst on site or in the execution of their duties.
- 3.4. All procurement related to this service, as outlined in this RFB, shall be conducted by **Sedfa's** Supply Chain Management department only.
- 3.5. Fire Risk management and emergency evacuations upon final works completion; Post award.
- 3.6. The building must be declared gun-free.
- 3.7. Full compliance certification must be supplied upon final works completion.

4. STAFF REQUIREMENTS

- 4.1. The successful bidder must ensure the following:
 - a. That the staff working under this contract are in good health.
 - b. That they are adequately trained prior to commencement of the contract.



- c. That replacement staff is available should the need arise. The bidder is obliged to inform **SEDFA** of any removal and replacement and the replacement of staff can only be done with the formal approval of **SEDFA**.
- d. Staff must be dressed appropriately and where required;
- e. The bidder's staff must be South African citizens and **SEDFA** reserves the right to validate citizenship.

5. RESOURCE REQUIREMENTS

The successful bidder must provide the necessary work tools to the bidder's employees working on the project.

6. SERVICE LEVEL AGREEMENT

- 6.1. The successful bidder will be required to enter into a ~~Service Level~~ Agreement with **SEDFA**.
- 6.2. A performance measurement process will form an integral part of the Service Level Agreement, to be signed after the successful bidder has been appointed.

7. SUPPLIER DUE DILIGENCE

- 7.1. **SEDFA** reserves the right to conduct bidder due diligence to short listed bidders prior to final award or at any time during the contract period. This may include site visits if applicable.
- 7.2. **SEDFA** reserves the right to request the successful bidder and its staff to undergo a security vetting and/or credit vetting processes via external services providers such as Credit Bureaus and the South African Police Services. By submitting a bid proposal, the bidder gives explicit approval for **SEDFA** to conduct such vetting requirements, if and when required.

8. BID CANCELLATION

In the case of the cancellation of this RFB, **SEDFA** shall endeavour to inform all bidders, through the same medium used for the communication of the RFB.

9. MATERIAL CHANGES

- 9.1. Any material changes in the control and/or composition of any bidder or any core member of a bidder after submission of a Bid, shall require the prior written approval of **SEDFA**, and any failure to seek such approval from **SEDFA** shall result in **SEDFA** being entitled, in its sole discretion, to exclude the relevant bidder from any further participation in the bid process or to cancel the engagement. This shall be interpreted to include post appointment and subcontracting of work arising out of this bid to complete certain work.
- 9.2. **SEDFA** shall be the sole arbiter as to what constitutes a "material change in the control and/or composition of any bidder", and as to what constitutes a "core member of a bidder" for purposes of such approval. Any request for such approval shall be made to **SEDFA's** Supply Chain Management in



writing and shall provide sufficient reasons and information to allow **SEDFA** to make such a decision. **SEDFA** reserves the right to accept or reject any such request for approval.

10. FRAUD ALERT

- 10.1. **SEDFA** takes a zero-tolerance approach to fraud, corruption and bribery.
- 10.2. **SEDFA** is committed to acting fairly, with integrity, in all its' relationships and business dealings both internally and externally (with its suppliers, contractors and other stakeholders).
- 10.3. Please note that under no circumstances will **SEDFA** ever require any payment to secure an award of an RFP or a tender. Individuals that claim that an upfront payment to an individual, third party or a **SEDFA** official, is a blatant attempt at defrauding bidders and such a scam must immediately be reported to the **Sedfa** Anti-Corruption line. **SEDFA** follows a fair, competitive and transparent procurement process in evaluating and awarding bids.
- 10.4. Should you or anyone wish to report any suspected fraud, corruption or bribery, you can BLOW the whistle by calling a free hotline on **0800 000 663**.



COMMUNICATION

- 10.1. **SEDFA** may communicate with bidders where clarity is sought after the closing date of the bid and prior to the award of the contract, or to extend the validity period of the bid, if necessary. Such communications will be done via the Supply Chain officials listed as the contact persons for this bid process.
- 10.2. All communication (enquiries/clarifications) relating to this bid shall take place between the bidder and the Supply Chain Management officials listed as the contact persons for this bid process. Such communication shall be done in writing only.
- 10.3. Communication between the closing date and the award of the bid, between the bidder and other **Sedfa** officials or persons acting in an advisory capacity for the State, in respect of this bid, is prohibited.

11. CONTACT DETAILS

11.1. Main Contact

Name : Patrick Makgata

Email : pmakgata@sedfa.org.za

NB: Communication outside this platform is **strictly prohibited** and should bidders be found to be in contact with any of **Sedfa's** staff members on matters relating to this bid, such bidders shall automatically be disqualified from this bid process.

12. SCOPE OF WORK / TERMS OF REFERENCE

The Scope of Work / Term of Reference is attached as **ANNEXURE E**

13. ANNEXURES

Annexure A: Stage 1 - Administrative Compliance Requirements

Annexure B: Stage 2 - Mandatory Requirements

Annexure C: Stage 3 - Functionality Criteria

Annexure D: Stage 4 - Price and Preference

Annexure E: Scope of Work / Terms of Reference

Annexure F: Pricing Proposal

Appendix 1: Bidder Proposal Response



ANNEXURE A

Stage 1 - Administrative Compliance Requirements

Document Name	Template
National Treasury. Government Procurement: General Conditions of Contract, July 2010	 NT General Conditions of Contr
SBD 1	 SCM-Bid documents SBD 1 2022 160416 (I
SBD 6.1	 SBD 6.1.pdf
SBD 4	 Standard Bidding Document (SDB) 4_A
GCC	 GCC
SBD 3.3	 SBD 3.3.pdf
B-BBEE sworn affidavits	  ICT-EME-Affidavit-T ICT-QSE-Affidavit-Template.pdf mplate.pdf



STAGE 1 - ADMINISTRATIVE COMPLIANCE

- a) The Standard Bid Document (SBD 4 & 6.1) forms must be fully completed and signed by the authorized company representative.
The bidder must submit proof of registration on CSD (Central Supplier Database) in the form of CSD Report.
- b) Submission of valid Tax Compliance Status (TCS) Certificate with a unique security personal, Identification (PIN) issued by the South African Revenue Services certifying that the taxes of the bidder are in the order must be submitted at the closing date and time of the RFQ.
- c) The bidder must submit a certified valid B-BBEE certificate; in the event of submission of a B-BBEE Sworn Affidavit, the bidder must ensure that the Affidavit is stamped by the Commissioner of Oath and indicate the ownership percentages and specific goals of the Bidding entity;
- d) The bidder must submit Companies & Intellectual Property Commission (CIPC) company registration documents listing all Directors or Shareholders and certified ID copies for directors/shareholders/members/partners.

Note:

- If the bidder is listed on the National Treasury List of Restricted Suppliers shall result in disqualification of the bid
- If any of its Directors are Listed on the Register of Defaulters shall result in disqualification of the bid.
- If the status of the bidder is reflecting deregistered on CIPC and or CSD shall result in disqualification of the bid.

Note: All bidders who do not comply with the items listed above will be disqualified and not be evaluated further.



ANNEXURE B

STAGE 2 - MANDATORY REQUIREMENTS

The bidder must comply will all mandatory requirements to qualify for stage three, i.e. functionality requirements

No.	MANDATORY	COMPLY/ NOT COMPLY
1.	The bidder must provide at least three (3) contactable reference letters where they have supplied and installed SDWAN and Internet services in the past five (5) years. (SEDFA reserves the right to contact any of the references). Note: The reference/s letter must be on the company letterhead, have a description, be signed, and have contact details for the referrer. The reference letters should indicate the sites in which similar services has been provided and include the geographical areas indicating Rural, Urban or Metropolitan city. Appointment Letters and Purchase Orders will not be accepted.	
2.	The bidder must provide valid ICASA ISP license with their company name clearly stated on the document. If not, the valid partnership letter should be provided with ICASA ISP license.	
3.	Detailed network diagram and document SLA guarantees 99.9 % uptime all document should be attached.	
4.	The bidder must provide a detailed project plan for the overall project, and the project implementation should be completed within 4 months. Penalties will apply to non-conformance.	
5.	The bidder's solution must be able to provide three Classes of Service (CoS), i.e.voice, video and data. The bidder's network should support real-time QoS/CoS for the links.	
6.	The bidder must provide read-only SNMP access to all managed CPE devices.	
7.	The bidder must provide monthly uptime of 99.9% for SEDFA Head Office Link on 24×7x365 basis. The bidder must provide monthly uptime of 99.5% for links on Wireless/Fibre SEDFA Regional and Branch Offices. NB: All connections to all SEDFA sites should be on Fibre, but if the is no fibre connection in the area, wireless connection will be allowed, but the project should not exceed ten (10) offices on a wireless connection.	
8.	The bidder must make sure that the latency between any two SEDFA premises should be less than the following with and without load. (a) 40 ms - Wired Media on OFC (b) 60 ms- Wireless Solution The above latency will have to be demonstrated by the	



No.	MANDATORY	COMPLY/ NOT COMPLY
	service provider, as and when required by SEDFA, between the service provider demarcation points at each of the SEDFA's premises, including local lead and WAN cabling.	
9.	Packet loss on each link must be – less than 1 % for wired connectivity and less than 2% for all wireless connectivity	
10.	Mean Time to Restore (MTTR) must be as follows: ≤ 2 hours (SEDFA Head Office) with 99.9% Availability ≤ 4 hours (SEDFA Regional and Branch Offices) with 99.0% Availability	
11.	The bidder must confirm that there will not be any dependency on running open standard routing protocols like BGP, OSPF, Static Routes etc. between SEDFA's branches/offices and PE Routers of the Service provider. The service provider SDWAN network should support multicast feature in all variants.	
12.	Document of the project manager, account manager and document of 24/7 Call Centre support with escalation	
13.	ISP should provide evidence that they have full-fledged "Network Management Centre/Network Operating Centre (NMC/NOC)", round the clock (24x7x365 basis) manned by skilled technical manpower, for the efficient centralised remote monitoring, configuration, diagnose, troubleshooting and performance management of backbone network and last-mile network over which the connectivity for SEDFA shall be provisioned. Required document Network diagram document and letter or document show "Network Operating Centre"	
14.	A detailed comprehensive company profile with the following: (a) Management Structure/Company Organogram. (b) Ownership & years of service of the company. (c) Services offered by the company. (d) CVs of personnel to be assigned and copies of their qualifications.	
15.	THE BIDDER MUST CONFIRM ALIGNMENT WITH THE FOLLOWING APPLICABLE LAWS, REGULATIONS AND STANDARDS: (a) ICASA Licensed Network Provider (e.g. Individual ECS and ECNS licenses) (b) Certified Partner (e.g. Huawei, Cisco, Fortinet, etc.) (c) Minimum 3 references of similar-scale SDWAN deployments in the past 5 years (d) Ability to deliver, support, and manage nationwide deployments (e) Local Network Operations Centre and field engineers	



No.	MANDATORY	COMPLY/ NOT COMPLY
	for on-site support (f) ISO 27001/2 (g) IT Service Management (h) ISACA standards	
16.	BIDDER MUST HAVE: Service Provider needs to provide documentation which explain how the NOC services operates and confirmation that the NOC services are working 24/7 and confirmation that the NOC has national footprint covering all provinces with the ability to respond locally at SEDFA offices when required.	
17.	The bidder must provide documentation which confirms that they can make provision for both the scaling up and scaling down of offices as required. This includes the ability to efficiently adjust the quantity, capacity, and associated services to accommodate organizational changes without disrupting business operations.	

Bidder (s) who failed to comply with the above Mandatory requirements may not be considered for further evaluation.



STAGE 3.- FUNCTIONALITY CRITERIA

ANNEXURE C

Evaluation Criteria and Scoring

Nº	Criteria	Points								
1	Company Experience and Track Record	20								
	(a) Bidders must submit proof of a solid industry track record of not less than 10 years providing WAN, MPLS, SDWAN, APN, 5G and Internet services. <table><tr><th>Criteria</th><th>Points</th></tr><tr><td>Bidder provided evidence of 10 years providing WAN, MPLS, SDWAN, APN and Internet services</td><td>10</td></tr><tr><td>Bidder provided evidence of 5-9 years providing WAN, MPLS, SDWAN, APN, 5G and Internet services</td><td>5</td></tr><tr><td>Bidder provided no evidence or evidence covering less than 5 years providing WAN, MPLS, SDWAN, APN, 5G and Internet services</td><td>0</td></tr></table>	Criteria	Points	Bidder provided evidence of 10 years providing WAN, MPLS, SDWAN, APN and Internet services	10	Bidder provided evidence of 5-9 years providing WAN, MPLS, SDWAN, APN, 5G and Internet services	5	Bidder provided no evidence or evidence covering less than 5 years providing WAN, MPLS, SDWAN, APN, 5G and Internet services	0	10
Criteria	Points									
Bidder provided evidence of 10 years providing WAN, MPLS, SDWAN, APN and Internet services	10									
Bidder provided evidence of 5-9 years providing WAN, MPLS, SDWAN, APN, 5G and Internet services	5									
Bidder provided no evidence or evidence covering less than 5 years providing WAN, MPLS, SDWAN, APN, 5G and Internet services	0									
	(b) Bidders must prove experience in SDWAN implementations by submitting customer references and case studies detailing successful projects implemented of similar scope and complexity. <table><tr><th>Criteria</th><th>Points</th></tr><tr><td>Bidder provided evidence of 3 successful similar projects implemented.</td><td>10</td></tr><tr><td>Bidder provided evidence of 2 successful similar projects implemented.</td><td>5</td></tr><tr><td>Bidder provided no evidence or evidence covering less than less than 2 successful similar projects implemented.</td><td>0</td></tr></table>	Criteria	Points	Bidder provided evidence of 3 successful similar projects implemented.	10	Bidder provided evidence of 2 successful similar projects implemented.	5	Bidder provided no evidence or evidence covering less than less than 2 successful similar projects implemented.	0	10
Criteria	Points									
Bidder provided evidence of 3 successful similar projects implemented.	10									
Bidder provided evidence of 2 successful similar projects implemented.	5									
Bidder provided no evidence or evidence covering less than less than 2 successful similar projects implemented.	0									
2	Technical Solution and Architecture	20								



Nº	Criteria	Points								
	(a) SDWAN solution architecture and design must reflect an understanding of the nature and objectives of SEDFA and prioritise speed, agility, and security. <table><tr><th>Criteria</th><th>Points</th></tr><tr><td>SDWAN solution architecture and design reflect an excellent understanding of the nature and objectives of SEDFA and prioritise speed, agility, and security</td><td>8</td></tr><tr><td>SDWAN solution architecture and design reflect an average understanding of the nature and objectives of SEDFA and prioritise speed, agility, and security</td><td>4</td></tr><tr><td>SDWAN solution architecture and design reflect a poor understanding of the nature and objectives of SEDFA and prioritise speed, agility, and security</td><td>0</td></tr></table>	Criteria	Points	SDWAN solution architecture and design reflect an excellent understanding of the nature and objectives of SEDFA and prioritise speed, agility, and security	8	SDWAN solution architecture and design reflect an average understanding of the nature and objectives of SEDFA and prioritise speed, agility, and security	4	SDWAN solution architecture and design reflect a poor understanding of the nature and objectives of SEDFA and prioritise speed, agility, and security	0	8
Criteria	Points									
SDWAN solution architecture and design reflect an excellent understanding of the nature and objectives of SEDFA and prioritise speed, agility, and security	8									
SDWAN solution architecture and design reflect an average understanding of the nature and objectives of SEDFA and prioritise speed, agility, and security	4									
SDWAN solution architecture and design reflect a poor understanding of the nature and objectives of SEDFA and prioritise speed, agility, and security	0									
	(b) Network management and monitoring capabilities using <table><tr><th>Criteria</th><th>Points</th></tr><tr><td>SDWAN solution provides 24/7/365 NOC services with proactive network management and monitoring capabilities</td><td>7</td></tr><tr><td>SDWAN solution provides Basic services network management and monitoring capabilities</td><td>3</td></tr><tr><td>SDWAN solution provides No NOC services network management and monitoring capabilities</td><td>0</td></tr></table>	Criteria	Points	SDWAN solution provides 24/7/365 NOC services with proactive network management and monitoring capabilities	7	SDWAN solution provides Basic services network management and monitoring capabilities	3	SDWAN solution provides No NOC services network management and monitoring capabilities	0	7
Criteria	Points									
SDWAN solution provides 24/7/365 NOC services with proactive network management and monitoring capabilities	7									
SDWAN solution provides Basic services network management and monitoring capabilities	3									
SDWAN solution provides No NOC services network management and monitoring capabilities	0									
	(c) Security features and integration <table><tr><th>Criteria</th><th>Points</th></tr><tr><td>SDWAN solution provides Comprehensive network security features and integration capabilities</td><td>5</td></tr><tr><td>SDWAN solution provides Basic network security features and integration capabilities</td><td>3</td></tr></table>	Criteria	Points	SDWAN solution provides Comprehensive network security features and integration capabilities	5	SDWAN solution provides Basic network security features and integration capabilities	3	5		
Criteria	Points									
SDWAN solution provides Comprehensive network security features and integration capabilities	5									
SDWAN solution provides Basic network security features and integration capabilities	3									



Nº	Criteria	Points								
	SDWAN solution provides poor network security features and integration capabilities	0								
3	Implementation and Support	20								
	(a) Project implementation plan and timeline <table> <tr> <th>Criteria</th> <th>Points</th> </tr> <tr> <td>Project implementation plan and timelines excellent understanding of the SEDFA SDWAN project goals</td> <td>10</td> </tr> <tr> <td>Project implementation plan and timelines average understanding of the SEDFA SDWAN project goals</td> <td>5</td> </tr> <tr> <td>Project implementation plan and timelines poor understanding of the SEDFA SDWAN project goals</td> <td>0</td> </tr> </table>	Criteria	Points	Project implementation plan and timelines excellent understanding of the SEDFA SDWAN project goals	10	Project implementation plan and timelines average understanding of the SEDFA SDWAN project goals	5	Project implementation plan and timelines poor understanding of the SEDFA SDWAN project goals	0	10
Criteria	Points									
Project implementation plan and timelines excellent understanding of the SEDFA SDWAN project goals	10									
Project implementation plan and timelines average understanding of the SEDFA SDWAN project goals	5									
Project implementation plan and timelines poor understanding of the SEDFA SDWAN project goals	0									
	(b) Support and maintenance services <table> <tr> <th>Criteria</th> <th>Points</th> </tr> <tr> <td>Proposed SDWAN Support and maintenance services are an excellent fit with the SEDFA objectives</td> <td>5</td> </tr> <tr> <td>Proposed SDWAN Support and maintenance services are an average fit with the SEDFA objectives</td> <td>2</td> </tr> <tr> <td>Proposed SDWAN Support and maintenance services are a poor fit with the SEDFA objectives</td> <td>0</td> </tr> </table>	Criteria	Points	Proposed SDWAN Support and maintenance services are an excellent fit with the SEDFA objectives	5	Proposed SDWAN Support and maintenance services are an average fit with the SEDFA objectives	2	Proposed SDWAN Support and maintenance services are a poor fit with the SEDFA objectives	0	5
Criteria	Points									
Proposed SDWAN Support and maintenance services are an excellent fit with the SEDFA objectives	5									
Proposed SDWAN Support and maintenance services are an average fit with the SEDFA objectives	2									
Proposed SDWAN Support and maintenance services are a poor fit with the SEDFA objectives	0									
	(c) Training and knowledge transfer <table> <tr> <th>Criteria</th> <th>Points</th> </tr> <tr> <td>Proposed SDWAN skills transfer plan is an excellent fit with the SEDFA objectives</td> <td>5</td> </tr> </table>	Criteria	Points	Proposed SDWAN skills transfer plan is an excellent fit with the SEDFA objectives	5	5				
Criteria	Points									
Proposed SDWAN skills transfer plan is an excellent fit with the SEDFA objectives	5									



Nº	Criteria		Points								
	Proposed SDWAN skills transfer plan is an average fit with the SEDFA objectives	2									
	Proposed SDWAN skills transfer plan is a poor fit with the SEDFA objectives	0									
4	Team Leader's skills, experience and qualifications		20								
	(a) The bidder's Team Lead must have 5 years' minimum industry experience (Telecom, Enterprise, etc.) with proof of leading a minimum of 3 similar projects in public or private sector. <table><tr><th>Criteria</th><th>Points</th></tr><tr><td>Team Lead has 5 years' industry experience (Telecom, Enterprise, etc.) with proof of leading a minimum of 3 similar projects in public or private sector.</td><td>10</td></tr><tr><td>Team Lead has 3 years' industry experience (Telecom, Enterprise, etc.) with proof of leading a minimum of 3 similar projects in public or private sector.</td><td>5</td></tr><tr><td>Team Lead has less than 3 years' industry experience (Telecom, Enterprise, etc.) with and/or proof of leading a minimum of 3 similar projects in public or private sector.</td><td>0</td></tr></table>		Criteria	Points	Team Lead has 5 years' industry experience (Telecom, Enterprise, etc.) with proof of leading a minimum of 3 similar projects in public or private sector.	10	Team Lead has 3 years' industry experience (Telecom, Enterprise, etc.) with proof of leading a minimum of 3 similar projects in public or private sector.	5	Team Lead has less than 3 years' industry experience (Telecom, Enterprise, etc.) with and/or proof of leading a minimum of 3 similar projects in public or private sector.	0	10
Criteria	Points										
Team Lead has 5 years' industry experience (Telecom, Enterprise, etc.) with proof of leading a minimum of 3 similar projects in public or private sector.	10										
Team Lead has 3 years' industry experience (Telecom, Enterprise, etc.) with proof of leading a minimum of 3 similar projects in public or private sector.	5										
Team Lead has less than 3 years' industry experience (Telecom, Enterprise, etc.) with and/or proof of leading a minimum of 3 similar projects in public or private sector.	0										
	(b) The bidder's Team Lead must hold valid and recognised Project Management Certifications (e.g. PMP, PRINCE2) <table><tr><th>Criteria</th><th>Points</th></tr><tr><td>Team Lead has a valid and recognised Project Management certification (e.g. PMP, PRINCE2)</td><td>10</td></tr><tr><td>Team Lead has a no valid and recognised Project Management certification (e.g. PMP, PRINCE2)</td><td>0</td></tr></table>		Criteria	Points	Team Lead has a valid and recognised Project Management certification (e.g. PMP, PRINCE2)	10	Team Lead has a no valid and recognised Project Management certification (e.g. PMP, PRINCE2)	0	10		
Criteria	Points										
Team Lead has a valid and recognised Project Management certification (e.g. PMP, PRINCE2)	10										
Team Lead has a no valid and recognised Project Management certification (e.g. PMP, PRINCE2)	0										



Nº	Criteria	Points								
5	Technical Team's skills, experience and qualifications	20								
	(c) The technical team must reflect a healthy mix of skills and expertise to implement and maintain the SDWAN solution holding valid SDWAN certifications (e.g. VMware, Cisco), relevant technical certifications (e.g. CCNA, CCNP), other related industry-specific certifications with industry experience in telecommunications, Internet services, network architecture design implementation and maintenance of SDWAN, MPLS, corporate APNs, and LTE/5G services. <table><tr><th>Criteria</th><th>Points</th></tr><tr><td>Technical team reflects healthy mix of skills and expertise with valid SDWAN certifications (e.g. VMware, Cisco), relevant technical certifications (e.g. CCNA, CCNP), other related industry-specific certifications with industry experience in telecommunications, Internet services, network architecture design implementation and maintenance of SDWAN, MPLS, corporate APNs, and LTE/5G services.</td><td>10</td></tr><tr><td>Technical team reflects poor mix of skills and expertise with valid SDWAN certifications (e.g. VMware, Cisco), relevant technical certifications (e.g. CCNA, CCNP), other related industry-specific certifications with industry experience in telecommunications, Internet services, network architecture design implementation and maintenance of SDWAN, MPLS, corporate APNs, and LTE/5G services.</td><td>5</td></tr><tr><td>Technical team lacks skills and expertise with valid SDWAN certifications (e.g. VMware, Cisco), relevant technical certifications (e.g. CCNA, CCNP), other related industry-specific certifications with industry experience in telecommunications, Internet services, network architecture design implementation</td><td>0</td></tr></table>	Criteria	Points	Technical team reflects healthy mix of skills and expertise with valid SDWAN certifications (e.g. VMware, Cisco), relevant technical certifications (e.g. CCNA, CCNP), other related industry-specific certifications with industry experience in telecommunications, Internet services, network architecture design implementation and maintenance of SDWAN, MPLS, corporate APNs, and LTE/5G services.	10	Technical team reflects poor mix of skills and expertise with valid SDWAN certifications (e.g. VMware, Cisco), relevant technical certifications (e.g. CCNA, CCNP), other related industry-specific certifications with industry experience in telecommunications, Internet services, network architecture design implementation and maintenance of SDWAN, MPLS, corporate APNs, and LTE/5G services.	5	Technical team lacks skills and expertise with valid SDWAN certifications (e.g. VMware, Cisco), relevant technical certifications (e.g. CCNA, CCNP), other related industry-specific certifications with industry experience in telecommunications, Internet services, network architecture design implementation	0	10
Criteria	Points									
Technical team reflects healthy mix of skills and expertise with valid SDWAN certifications (e.g. VMware, Cisco), relevant technical certifications (e.g. CCNA, CCNP), other related industry-specific certifications with industry experience in telecommunications, Internet services, network architecture design implementation and maintenance of SDWAN, MPLS, corporate APNs, and LTE/5G services.	10									
Technical team reflects poor mix of skills and expertise with valid SDWAN certifications (e.g. VMware, Cisco), relevant technical certifications (e.g. CCNA, CCNP), other related industry-specific certifications with industry experience in telecommunications, Internet services, network architecture design implementation and maintenance of SDWAN, MPLS, corporate APNs, and LTE/5G services.	5									
Technical team lacks skills and expertise with valid SDWAN certifications (e.g. VMware, Cisco), relevant technical certifications (e.g. CCNA, CCNP), other related industry-specific certifications with industry experience in telecommunications, Internet services, network architecture design implementation	0									



Nº	Criteria	Points								
	<table><tr><td>and maintenance of SDWAN, MPLS, corporate APNs, and LTE/5G services.</td><td></td></tr></table>	and maintenance of SDWAN, MPLS, corporate APNs, and LTE/5G services.								
and maintenance of SDWAN, MPLS, corporate APNs, and LTE/5G services.										
	(d) Each technical team member must have at least 5 years' solid track record of designing, implementing and maintaining SDWAN solutions. At least one team member must be certified in network security with more than 5 years' practical experience in securing corporate wide area networks. <table><tr><th>Criteria</th><th>Points</th></tr><tr><td>Team has at least one member certified in network security with more than 5 years' practical experience in securing corporate wide area networks and the rest have at least 5 years' solid track record of designing, implementing and maintaining SDWAN solutions.</td><td>10</td></tr><tr><td>Team has at least one member certified in network security with more than 5 years' practical experience in securing corporate wide area networks and the rest of the team have at least 3 years' solid track record of designing, implementing and maintaining SDWAN solutions.</td><td>5</td></tr><tr><td>Team has no member certified in network security with more than 5 years' practical experience in securing corporate wide area networks and /or the rest have less than 3 years' solid track record of designing, implementing and maintaining SDWAN solutions.</td><td>0</td></tr></table>	Criteria	Points	Team has at least one member certified in network security with more than 5 years' practical experience in securing corporate wide area networks and the rest have at least 5 years' solid track record of designing, implementing and maintaining SDWAN solutions.	10	Team has at least one member certified in network security with more than 5 years' practical experience in securing corporate wide area networks and the rest of the team have at least 3 years' solid track record of designing, implementing and maintaining SDWAN solutions.	5	Team has no member certified in network security with more than 5 years' practical experience in securing corporate wide area networks and /or the rest have less than 3 years' solid track record of designing, implementing and maintaining SDWAN solutions.	0	10
Criteria	Points									
Team has at least one member certified in network security with more than 5 years' practical experience in securing corporate wide area networks and the rest have at least 5 years' solid track record of designing, implementing and maintaining SDWAN solutions.	10									
Team has at least one member certified in network security with more than 5 years' practical experience in securing corporate wide area networks and the rest of the team have at least 3 years' solid track record of designing, implementing and maintaining SDWAN solutions.	5									
Team has no member certified in network security with more than 5 years' practical experience in securing corporate wide area networks and /or the rest have less than 3 years' solid track record of designing, implementing and maintaining SDWAN solutions.	0									
	Total Score	100								

Bidders are required to obtain a minimum threshold of 70 out of 100 points on functionality in order to be evaluated further. Any bidder who scored less than 70 Points will be eliminated and not be evaluated further.

ANNEXURE D



STAGE 5: EVALUATION OF PROPOSAL ON APPLICABLE POINTS SYSTEM

1. Only bidders that have scored a minimum of **70 / 100** on Functional Evaluation will be evaluated during stage 5 for pricing and specific goals.
2. In terms of Preferential Procurement Regulations pertaining to the Preferential

Procurement Policy Framework Act, 2000 (Act 5 of 2000) and the amended regulations, responsive bids will be adjudicated by the State on the applicable point system.

- a. The applicable preference point system for this tender is the 80/20 preference point system.
- b. In terms of 80/20 points system, points are awarded to bidders on the basis of:

CRITERIA	POINTS
Price	80
Specific Goals	20
TOTAL	100 POINTS

Specific Goals for this tender and points that may be claimed are indicated per table below:

(Note to Tenderers: The tenderer must indicate how they claim points for each preference point system. Failure of the tenderer to submit the fully completed SBD 6.1 with the points claimed and supported by proof/documentation will result in points being forfeited)

Specific Goals Allocated and Points to claimed in terms of this tender		
Indicate the following to support this claim. Failure to provide the required information will result in being forfeited.		
Indicate Number of Full Time Employed Paid Employees:	_____	
Total Annual Turnover or Revenue:	R_____	
Size of Enterprise	Number of points allocated (80/20 system)	Number of points claimed (80/20 system)



		(To be completed by the tenderer)																
Micro Enterprise	8																	
Small Enterprise	5.6																	
Medium Enterprise	3.2																	
Large Enterprise	0.8																	
Sworn Affidavit/ BBBEE Certificate (Ownership aligned to B-BBEE Status Level)	2																	
<table><tr><td>L1</td><td>L2</td><td>L3</td><td>L4</td><td>L5</td><td>L6</td><td>L7</td><td>L8</td></tr><tr><td>2</td><td>1.75</td><td>1.50</td><td>1.25</td><td>1</td><td>0.75</td><td>0.25</td><td>0</td></tr></table>	L1	L2	L3	L4	L5	L6	L7	L8	2	1.75	1.50	1.25	1	0.75	0.25	0		
L1	L2	L3	L4	L5	L6	L7	L8											
2	1.75	1.50	1.25	1	0.75	0.25	0											
Black Women Owned (more/ $\geq$ 30% owned)	4																	
Target Group: Youth	2																	
Spatial: Rural	4																	
Spatial: Townships	2.4																	
Spatial: City	0.8																	

Supporting Document for Claiming of Specific Goals:

The bidder must also indicate point claims on SBD 6.1.

Size of Enterprise: Micro, Small, Medium enterprises: maximum 8/20

Verification Method: National Small Enterprise thresholds for defining enterprise size classes by sector and CSD

B-BBEE (Black Ownership): Maximum 2/20 points.

Verification Method: BBBEE certificate and or Sworn Affidavit:

Youth = 2/20 points which will be allocated follows:

Verification Method: CIPC and or CSD

Spatial: Rural and Township and City-based enterprises: 4/20 points

- Rural = maximum 4 points
- Township= 2.4
- City= 0.8

Verification method: Copy of Utility Bill, Lease Agreement, Title Deed, letter from Municipality outlining the physical address of the company and official letter with stamp from the local councilor.

Transport, Storage and Communications	Medium	51 - 250	$\leq$ 140,0 million
	Small	11- 50	$\leq$ 45,0 million
	Micro	0 – 10	$\leq$ 7,5 million



A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

The points scored by a bidder in respect of Specific Goals will be added to the points scored for price.

Only bidders who have completed and signed the declaration part of the Specific Goal form and who have submitted the relevant supporting documents will be allocated points.

The points scored will be rounded off to the nearest 2 decimals.

Criteria for breaking deadlock in scoring

- a) If two or more tenderers score an equal total number of points, the contract will be awarded to the tenderer that scored the highest points for Specific Goals.
- b) If two or more tenderers score equal total points in all respects, the award will be decided by the drawing of lots.

A contract may, on reasonable and justifiable grounds, be awarded to a tender that did not score the highest number of points.

Sedfa reserves the right to enter into negotiations with the preferred bidder.

Sedfa reserves the right to provide policy relating to the handling of information (Protection of Personal Information Act).

ANNEXURE E

SCOPE OF WORK / TERMS OF REFERENCE

The purpose of this RFP is to appoint a qualified and experienced service provider to supply, implement, support, and maintain managed SDWAN and Internet services over a five-year period. The objective is to deliver a network solution that meets SEDFA's requirements for performance, high availability, security, and scalability across all sites.



SCOPE OF WORK

1. SEDFA intends to deploy a Software-Defined Wide Area Network (SDWAN) architecture to optimize and manage its WAN infrastructure, enhancing network agility, security, and performance.
2. The appointed Service Provider shall be responsible for the implementation, management, and support of the SDWAN and Internet solution, based on a pre-defined design provided by SEDFA.
3. The successful bidder must collaborate with current networking service providers to ensure smooth transition of services from them to its solution with minimal business disruptions
4. Delays in transitioning to the successful bidder's SDWAN solution that are attributable to the successful bidder, will entitle SEDFA continuation of services from previous providers at the cost of the successful bidder to maintain SEDFA's business operations. Arrangements for such service continuation must be made by the successful bidder directly with previous service providers.
5. The scope is divided into key work streams as follows: The envisaged SDWAN seeks to achieve a combination of the following functionality and services:
 - 5.1 Branch Office Interconnectivity**
Establishing a nationwide SDWAN infrastructure to seamlessly interconnect all SEDFA branch offices, provincial offices, regional offices and the Head Office, ensuring reliable and secure data exchange.
 - 5.2 Dedicated Internet Connectivity**
Provide comprehensive internet access for SEDFA offices, facilitating uninterrupted data communication and online services.
 - 5.3 Secure Data Transmission on The Isolated Network**
 - 5.4 Implement a secure and robust network infrastructure to support various data transmission requirements, including:**
 - (a) Email messaging
 - (b) Internet browsing
 - (c) Multimedia rendering
 - (d) Support for modern applications
- 6 Alternative SDWAN failover connectivity for business continuity**



The solution should include:

- (a) Design & Planning
- (b) Network architecture covering Secure SDWAN, redundancy, QoS, and security.

7 Provisioning

Installation, configuration, and commissioning of WAN links and Internet for SEDFA locations (**listed in Annexure 1**)

8 CPE supply

Supply, delivery and maintenance of routers and SDWAN appliances.

9 Connectivity:

Provision of primary and backup Internet services with seamless failover

10 Monitoring & Support

24/7 monitoring, reporting, and ServiceDesk with proactive issue management.

11 Documentation & Handover

Technical documents, diagrams, training, and support manuals.

12 Business Requirements

Total Sites	65				
Bandwidth	a) Hatfield Office				
	#	Description	Details	Contention Ratio	Target Uptime
	1	Primary network connectivity mode to office building	Fibre	1:1 Internet	99.9%
	2	Secondary Network connectivity mode to office building	Fibre	1:1 Internet	99.9%
	3	Internet bandwidth SEDFA	1GB/s	N/A	N/A
	4	WAN router Network interface to	Ethernet	N/A	N/A



	SEDFA LAN network switch			
b) Centurion Office				
	Description	Details	Contention Ratio	Target Uptime
	Primary network connectivity mode to office building	Fibre	1:1 Internet	99.9%
	Secondary Network connectivity mode to office building	Fibre	1:1 Internet	99.9%
	Internet bandwidth SEDFA	1GB/s	N/A	N/A
	WAN router Network interface to SEDFA LAN network switch	Ethernet	N/A	N/A
c) Provincial Offices X 9				
	Description	Details	Contention Ratio	Target Uptime
	Primary network connectivity mode to office building	Fibre	1:1 Internet	99.5%
	Primary Dedicated Internet bandwidth SEDFA	50MB/s	N/A	N/A
	Failover connection	25MB/s	1:1 Internet	99.5%
	WAN router Network interface to SEDFA LAN network switch	Ethernet	N/A	N/A



a) Branches X 54					
		Description	Details	Contentio n Ratio	Target Uptime
		Primary network connectivity mode to office building	Fibre	1:1 Inter net	99.5%
		Internet bandwidth SEDFA	5 x 50MB/s 41 x 30MB/s 8x 15MB/s	N/A	N/A
		Failover	5 x 25MB/s 41 x 10MB/s 8 x 5MB/s	1:1 Inter net	99.5%
		WAN router Network interface to SEDFA LAN network switch	Ethernet	N/A	N/A

13. Technical Specifications

Component	Specification
SDWAN	Required with central management and zero-touch provisioning
Redundancy	Dual-WAN, automatic failover
Security	CPE must align with security best practice
QoS	For Voice, Video and Data
Reporting	Real-time dashboard, monthly SLA and usage reports
CPE	Managed router, SDWAN appliance
Installation	Rack mount, labelled, power-supplied aligned with server room best practice standards
Monitoring	24/7 NOC, SNMP alerts, ticketing system
SLA	Head Office: 99.9%, < 30ms latency, < 2hr repair time Branch offices: 99.5% uptime, < 50ms latency, < 4hr repair time

14. PROJECT DELIVERABLES

- 14.1 A functional SDWAN solution with Maintenance and Support Service Level Agreement that clearly stipulates the roles and responsibilities between the SEDFA and the service provider in terms of the administration and management of key WAN network components.
- 14.2 124/7 Call logging system with escalation matrix.



- 14.3 Planned maintenance alert notification mechanism.
- 14.4 Supply, delivery, configuration and maintenance of SDWAN hardware and software.
- 14.5 SDWAN Network Architecture and Design Document
- 14.6 Fully implemented SDWAN and Internet across all offices
- 14.7 Deployment of SDWAN and Internet CPE per site
- 14.8 Internet Access with built-in redundancy
- 14.9 Handover Report and Acceptance Test Sign-Off
- 14.10 Project closure report
- 14.11 Detailed project implementation plan covering maximum 4 months implementation duration.
- 14.12 SLA Reports and Monthly Performance Reviews
- 14.13 Executive service reports
- 14.14 Reporting and monitoring tool access

15. DURATION

- 15.1 Contract Duration:
The contract shall endure for 5 years from the date of commencement.
- 15.2 SDWAN Project Implementation Duration:
The implementation of the project which includes transition of current MPLS, Internet and APN services to the SDWAN solution should be completed within four (4) months from the date of contract commencement.

16. LEGISLATION REQUIREMENTS

The service provider must be knowledgeable with the following:

National and Provincial Treasury Regulations.

Protected Disclosures Act, 200 (Act 26 of 2000).

Protection of Personal Information Act (POPI).

Public finance Management Act No. 1 of 1999 (PFMA).

SECTION 6: ADDITIONAL INFORMATION

Any additional information pertinent to the proposal can be attached under this Section.

An electronic copy of the Bidder Proposal Response.



APPENDIX 1

BID PROPOSAL COVER PAGE

The purpose of this RFP is to appoint a qualified and experienced service provider to supply, implement, support, and maintain managed SDWAN and Internet services over a five-year period. The objective is to deliver a network solution that meets SEDFA's requirements for performance, high availability, security, and scalability across all sites.

Bid Number	
MAAA Number	
Company name	
CSD Number	
Contact Person	
Telephone Number	
e-mail address	

TERMS AND CONDITIONS OF CONTRACT

The service provider undertakes:

- 1.1 To treat all relevant data and/or information provided with strict confidentiality.
- 1.2 Not to discuss or make any information available to any members of the public, press, another tenderer, or any other unauthorised person(s) except as authorised by **SEDFA's** CEO or delegated representative.
- 1.3 Not to copy or duplicate any software or documentation for private use.
- 1.4 To give back to **SEDFA** all documentation and reports etc. All information is to be stored on the **SEDFA's** Internal Audit shared drive.



- 1.5 SEDFA reserves the right to discontinue the work at any given time in consultation with the Internal Audit.
- 1.6 The successful service provider will be required to sign a Non-Disclosure Agreement and/ or adhere to the signed Master Service Agreement.

PRICE PROPOSAL

Bidders must align their pricing proposal to the services required and link them to the relevant SEDFA office locations.

NB: Failure to complete the pricing schedule may result in invalidation of such RFP

SECTION 1: LEGISLATIVE REQUIREMENTS

Attach all required documentation behind this section.

PART A INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)					
BID NUMBER:	RFB 14/2026/2027	CLOSING DATE: 31 JULY 2026		CLOSING TIME:	12:00pm
DESCRIPTION	The purpose of this RFP is to appoint a qualified and experienced service provider to supply, implement, support, and maintain managed SDWAN and Internet services over a five-year period. The objective is to deliver a network solution that meets SEDFA's requirements for performance, high availability, security, and scalability across all sites				
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
Small Enterprise Development and Finance Agency					
The Fields, Office Block A					
Ground Floor					
1066 Burnett Street					
Hatfield, Pretoria, 0083					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON			CONTACT PERSON		
TELEPHONE NUMBER			TELEPHONE NUMBER		
FACSIMILE NUMBER			FACSIMILE NUMBER		
E-MAIL ADDRESS			E-MAIL ADDRESS		
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX] ☐ Yes ☐ No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT		[TICK APPLICABLE BOX] ☐ Yes ☐ No
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	☐ Yes ☐ No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?		☐ Yes ☐ No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?				☐ YES ☐ NO	
DOES THE ENTITY HAVE A BRANCH IN THE RSA?				☐ YES ☐ NO	

DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?

☐ YES ☐ NO

DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?

☐ YES ☐ NO

IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?

☐ YES ☐ NO

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.

PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED--(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2. TAX COMPLIANCE REQUIREMENTS
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE:

PRICING SCHEDULE
(Professional Services)

NAME OF BIDDER: BID NO.:

CLOSING TIME 12:00

CLOSING DATE.....

OFFER TO BE VALID FORDAYS FROM THE CLOSING DATE OF BID.

ITEM NO	DESCRIPTION	BID PRICE IN RSA CURRENCY **(ALL APPLICABLE TAXES INCLUDED)
---------	-------------	--

1. The accompanying information must be used for the formulation of proposals.

2. Bidders are required to indicate a ceiling price based on the total estimated time for completion of all phases and including all expenses inclusive of all applicable taxes for the project.

R.....

3. PERSONS WHO WILL BE INVOLVED IN THE PROJECT AND RATES APPLICABLE (CERTIFIED INVOICES MUST BE RENDERED IN TERMS HEREOF)

4. PERSON AND POSITION

HOURLY RATE

DAILY RATE

.....

R.....

.....

.....

R.....

.....

.....

R.....

.....

.....

R.....

.....

.....

R.....

.....

5. PHASES ACCORDING TO WHICH THE PROJECT WILL BE COMPLETED, COST PER PHASE AND MAN-DAYS TO BE SPENT

.....

R.....

..... days

.....

R.....

..... days

.....

R.....

..... days

.....

R.....

..... days

5.1 Travel expenses (specify, for example rate/km and total km, class of airtravel, etc). Only actual costs are recoverable. Proof of the expenses incurred must accompany certified invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED

RATE

QUANTITY

AMOUNT

.....

.....

.....

R.....

.....

.....

.....

R.....

.....

.....

.....

R.....

.....

.....

.....

R.....

TOTAL: R.....

** "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance contributions and skills development levies.

Name of Bidder:

- 5.2 Other expenses, for example accommodation (specify, eg. Three star hotel, bed and breakfast, telephone cost, reproduction cost, etc.). On basis of these particulars, certified invoices will be checked for correctness. Proof of the expenses must accompany invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED	RATE	QUANTITY	AMOUNT
.....			R.....
.....			R.....
.....			R.....
.....			R.....
TOTAL: R.....			

6. Period required for commencement with project after acceptance of bid
7. Estimated man-days for completion of project
8. Are the rates quoted firm for the full period of contract? *YES/NO
9. If not firm for the full period, provide details of the basis on which adjustments will be applied for, for example consumer price index.
-
-
-

***[DELETE IF NOT APPLICABLE]**

Any enquiries regarding bidding procedures may be directed to the –

(INSERT NAME AND ADDRESS OF DEPARTMENT/ENTITY)

Tel:

Or for technical information –

(INSERT NAME OF CONTACT PERSON)

Tel:

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

- 2.2 Do you, or any person connected with the bidder, have a relationship

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....

3 DECLARATION

I, _____ the _____ undersigned,
 (name)..... in
 submitting the accompanying bid, do hereby make the following
 statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....	
Signature	Date
.....	
Position	Name of bidder

SBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to RFQ's/Tenders:

- the 80/20 system for requirements with a Rand value from up to R50 000 000 (all applicable taxes included); and

1.2 To be completed by the organ of state

a) The applicable preference point system for this RFQ/Tender is the **80/20** preference point system.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this RFQ/Tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this RFQ/Tender to claim points for **Specific Goals** with the RFQ/Tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a tenderer, either before a RFQ/Tender is adjudicated or at any time subsequently, to substantiate any claim regarding preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/documentation stated in the conditions of this tender:

4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

(a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or

(b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific Goals for the RFQ/Tender and points claimed are indicated as per the table below.

(The 80/20 preference point system is applicable, corresponding points will also be indicated as such).

(Note to Tenderers: The tenderer must indicate how they claim points for each preference point system. Failure of the tenderer to submit the fully completed SBD 6.1 with the points claimed and supported by proof/documentation will result in points being forfeited)

Specific Goals Allocated and Points to claimed in terms of this RFQ	
Indicate the following to support this claim. Failure to provide the required information will result in being forfeited.	
Indicate Number of <u>Full Time Employed Paid Employees</u> :	_____

Total Annual Turnover or Revenue:								R_____	
Size of Enterprise								Number of points allocated (80/20 system)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Micro Enterprise								8	
Small Enterprise								5.6	
Medium Enterprise								3.2	
Large Enterprise								0.8	
Sworn Affidavit/ BBBEE Certificate (Ownership aligned to B-BBEE Status Level)								2	
L1	L2	L3	L4	L5	L6	L7	L8		
2	1.75	1.50	1.25	1	0.75	0.25	0		
Black Women Owned (more/≥30% owned)								4	
Target Group: Youth								2	
Spatial: Rural								4	
Spatial: Townships								2.4	
Spatial: City								0.8	

The National Small Enterprise Act thresholds for defining enterprise size classes by sector, using two proxies as gazette 15 March 2019

Column 1	Column 2	Column 3	Column 4
Sectors or sub-sectors in accordance with the Standard Industrial Classification	Size or class of enterprise	Total full-time equivalent of paid employees	Total annual turnover
Agriculture	Medium	51 - 250	≤ 35,0 million
	Small	11- 50	≤ 17,0 million
	Micro	0 – 10	≤ 7,0 million
Mining and Quarrying	Medium	51 - 250	≤ 210,0 million
	Small	11- 50	≤ 50,0 million
	Micro	0 – 10	≤ 15,0 million
Manufacturing	Medium	51 - 250	≤ 170,0 million
	Small	11- 50	≤ 50,0 million
	Micro	0 – 10	≤ 10,0 million
Electricity, Gas and Water	Medium	51 - 250	≤ 180,0 million
	Small	11- 50	≤ 60,0 million
	Micro	0- 10	≤ 10,0 million
Construction	Medium	51 - 250	≤ 170,0 million
	Small	11- 50	≤ 75,0 million
	Micro	0- 10	≤ 10,0 million
Retail, motor trade and repair services.	Medium	51 - 250	≤ 80,0 million
	Small	11- 50	≤ 25,0 million
	Micro	0 – 10	≤ 7,5 million
Wholesale	Medium	51 - 250	≤ 220,0 million
	Small	11- 50	≤ 80,0 million
	Micro	0 – 10	≤ 20,0 million
Catering, Accommodation and other Trade	Medium	51 - 250	≤ 40,0 million
	Small	11- 50	≤ 15,0 million
	Micro	0 – 10	≤ 5,0 million
Transport, Storage and Communications	Medium	51 - 250	≤ 140,0 million
	Small	11- 50	≤ 45,0 million
	Micro	0 – 10	≤ 7,5 million
Finance and Business Services	Medium	51 - 250	≤ 85,0 million
	Small	11- 50	≤ 35,0 million
	Micro	0- 10	≤ 7,5 million
Community, Social and Personal Services	Medium	51 - 250	≤ 70,0 million
	Small	11- 50	≤ 22,0 million
	Micro	0 – 10	≤ 5,0 million

01:35:05

12

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:
.....

4.5. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Close corporation
- ☐ Public Company

- ☐ Personal Liability Company
☐ (Pty) Limited
☐ Non-Profit Company
☐ State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

.....
SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME:

DATE:

ADDRESS:

.....

.....

.....

THE NATIONAL TREASURY

Republic of South Africa



GOVERNMENT PROCUREMENT: GENERAL CONDITIONS OF CONTRACT

July 2010

GOVERNMENT PROCUREMENT
GENERAL CONDITIONS OF CONTRACT
July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

1. Definitions
2. Application
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6. Patent rights
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23. Termination for default
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28. Limitation of liability
29. Governing language
30. Applicable law
31. Notices
32. Taxes and duties
33. National Industrial Participation Programme (NIPP)
34. Prohibition of restrictive practices

General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 “Closing time” means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 “Corrupt practice” means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 “Country of origin” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 “Day” means calendar day.
 - 1.8 “Delivery” means delivery in compliance of the conditions of the contract or order.
 - 1.9 “Delivery ex stock” means immediate delivery directly from stock actually on hand.
 - 1.10 “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the

RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such

obligations of the supplier covered under the contract.

- 1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

- 5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or

analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take

such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

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|---|---|
| 16. Payment | <p>16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.</p> <p>16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.</p> <p>16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.</p> <p>16.4 Payment will be made in Rand unless otherwise stipulated in SCC.</p> |
| 17. Prices | <p>17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.</p> |
| 18. Contract amendments | <p>18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.</p> |
| 19. Assignment | <p>19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.</p> |
| 20. Subcontracts | <p>20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.</p> |
| 21. Delays in the supplier's performance | <p>21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.</p> <p>21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.</p> <p>21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.</p> <p>21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the</p> |

supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any

person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which

may be due to him

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

	(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
29. Governing language	29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
30. Applicable law	30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
31. Notices	31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
32. Taxes and duties	32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country. 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser. 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
33. National Industrial Participation Programme (NIP)	33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
34 Prohibition of Restrictive practices	34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging). 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

SWORN AFFIDAVIT – B-BBEE ICT QUALIFYING SMALL ENTERPRISE

I the undersigned,

Full name & Surname	
Identity Number	

Hereby declare under oath as follows:

1. The contents of this statement are to the best of my knowledge a true reflection of the facts.
2. I am a member / director / owner of the following enterprise and am duly authorised to act on its behalf:

Enterprise Name	
Trading Name	
Registration Number	
VAT Number	
Nature of Business	
Enterprise Address	

Definition of "Black People"

As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013

"Black People" is a generic term which means Africans, Coloureds and Indians –

- (a) Who are citizens of the Republic of South Africa by birth or descent; or*
- (b) Who became citizens of the Republic of South Africa by naturalization*
 - i. Before 27 April 1994; or*
 - ii. On or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date*

3. I hereby declare under oath that:

- The Enterprise is _____% Black Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013;
- The Enterprise is _____% Black Woman Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013;
- I hereby confirm the above ownership was achieved using the flow through principle.

Definition of "Black Designated Groups"

Black designated groups: Means

- a) Unemployed black people not attending and not required by law to attend an educational institution and not awaiting admission to an educational institution*
- b) Black people who are youth as defined in the National Youth Commission Act of 1996*
- c) Black people who are persons with disabilities as defined in the Code of Good Practice on employment of people with disabilities issued under the Employment Equity Act*
- d) Black people living in rural and under-developed areas*
- e) Black military veterans who qualifies to be called a military veteran in terms of the Military Veterans Act 18 of 2011;*

- The Enterprise is _____% Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013
 - Black Youth % = _____ %
 - Black Disabled % = _____ %
 - Black Unemployed % = _____ %
 - Black People living in Rural areas % = _____ %
 - Black Military Veterans % = _____ %
- Based on the _____ Financial Statements/ _____ Management Accounts and other information available on the latest financial year-end of _____, the annual Total Revenue was between R10,000,000.00 (Ten Million Rands) and R50,000,000.00 (Fifty Million Rands)
- Please confirm on the table below the B-BBEE level contributor, **by ticking the applicable box.**

100% black owned	Level One (135% B-BBEE procurement recognition)	
More than 51% black owned	Level Two (125% B-BBEE procurement recognition)	

3. I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the owners of the enterprise which I represent in this matter.
4. The sworn affidavit will be valid for a period of 12 months from date signed by the commissioner.

Deponent Signature: _____

Date: _____

Commissioner of Oaths
Signature & stamp

SWORN AFFIDAVIT – B-BBEE ICT EXEMPT MICRO ENTERPRISE

I the undersigned,

Full name & Surname	
Identity Number	

Hereby declare under oath as follows:

1. The contents of this statement are to the best of my knowledge a true reflection of the facts.
2. I am a member / director / owner of the following enterprise and am duly authorised to act on its behalf:

Enterprise Name	
Trading Name	
Registration Number	
VAT Number	
Nature of Business	
Enterprise Address	

Definition of “Black People”

As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013

“Black People” is a generic term which means Africans, Coloureds and Indians –

- (a) Who are citizens of the Republic of South Africa by birth or descent; or*
- (b) Who became citizens of the Republic of South Africa by naturalization*
 - i. Before 27 April 1994; or*
 - ii. On or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date*

3. I hereby declare under oath that:

- The Enterprise is _____% Black Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013;
- The Enterprise is _____% Black Woman Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013;
- I hereby confirm the above ownership was achieved using the flow through principle.

Definition of “Black Designated Groups”

Black designated groups: Means

- a) Unemployed black people not attending and not required by law to attend an educational institution and not awaiting admission to an educational institution*
- b) Black people who are youth as defined in the National Youth Commission Act of 1996*
- c) Black people who are persons with disabilities as defined in the Code of Good Practice on employment of people with disabilities issued under the Employment Equity Act*
- d) Black people living in rural and under-developed areas*
- e) Black military veterans who qualifies to be called a military veteran in terms of the Military Veterans Act 18 of 2011;*

- The Enterprise is _____% Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013
 - Black Youth % = _____ %
 - Black Disabled % = _____ %
 - Black Unemployed % = _____ %
 - Black People living in Rural areas % = _____ %
 - Black Military Veterans % = _____ %
- Based on the _____ Financial Statements/ _____ Management Accounts and other information available on the latest financial year-end of _____, the annual Total Revenue was R10,000,000.00 (Ten Million Rands) or less
- Please confirm on the table below the B-BBEE level contributor, **by ticking the applicable box.**

100% black owned	Level One (135% B-BBEE procurement recognition)	
More than 51% black owned	Level Two (125% B-BBEE procurement recognition)	
Less than 51% black owned	Level Four (100% B-BBEE procurement recognition)	

3. I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the owners of the enterprise which I represent in this matter.
4. The sworn affidavit will be valid for a period of 12 months from date signed by the commissioner.

Deponent Signature: _____

Date: _____

Commissioner of Oaths
Signature & stamp

Annexure 1

Province	Site Name	District/Municipality	Physical Address	Provider Network	Band Width	Fail Over Bandwidth	No. of Users	Tel	Long	Lat
EC	Provincial office	Amathole	4 Shewitz Road, Berea, East London	MTN	50MB/s	25MB/s	10	043 706 6700	-32.99172301	27.90855876
EC	Mount Ayliff	Alfred Nzo	188 Nolangeni Street, Disaster Management Center, Mount Ayliff	MTN	30MB/s	10MB/s	10	039 254 6500	-30.79882508	29.36764854
EC	East London	Amathole	49b Balfour Road, Vincent, East London,	MTN	50MB/s	25MB/s	18	043 709 6200	-32.97916648	27.90187387
EC	Queenstown	Chris Hani	51b Grey Street, Queenstown	MTN	30MB/s	10MB/s	10	045 808 6600	-31.89817548	26.87838819
EC	Port Elizabeth	Nelson Mandela	329 Cape Road; Newton Park; Port Elizabeth	MTN/Liquid/BCX	50MB/s	25MB/s	19	041 390 8500	-33.94819888	25.56415191
EC	Mthatha	O.R. Tambo	Shop 07, 26 Sprigg Street, Theobrook Centre, Mthatha	MTN	50MB/s	25MB/s	19	047 504 2300	-31.58961462	28.79130327
FS	Provincial Office	Mangaung	195 Nelson Mandela Road, Telkom Building, Bloemfontein	MTN	50MB/s	25MB/s	10	051 411 3800	-29.10355777	26.19322893
FS	Bloemfontein Regional Office		Office 4 & 5, Preller Square,Office 4 & 5, Preller Square,Graaf Reinet Street, Dan Pienaar, Bloemfontein,9300	MTN	30MB/s	10MB/s	10		-29.089174	26.212263
FS	Kroonstad	Fezile Dabi	37 Buitekant St, Central, Kroonstad, 9499	MTN	30MB/s	10MB/s	10	056 213 1809	-27.66418093	27.23642146
FS	Welkom	Lejweleputswa -Matjhabeng	Graaf Reinet Street, Dan Pienaar, Bloemfontein,	MTN	30MB/s	10MB/s	10	057 352 1870		
FS	Bloemfontein	Mangaung	Shop No. 133 Bloem Plaza, Charles Street, Bloemfontein 9300, Bloemfontein	MTN	30MB/s	10MB/s	13	051 411 8300	-29.11286347	26.21209803
FS	Bethlehem	Thabo Mofutsanyane	930	MTN	30MB/s	10MB/s	10	081 389 6517	-28.19213913	28.32959121
FS	Trompsburg	Xhariep	53 Khoisan Building Voortrekker Street Trompsburg	MTN	30MB/s	10MB/s	10	051 713 9500	-30.0312807	25.78195924
FS	Sasol	Metsimaholo	Eric Louw Street, Boiketlong, Zamdela, Sasolburg	MTN	30MB/s	10MB/s	10	TBA	-26.80596416	27.8295237
GP	National Office	Tshwane	The Fields, 1066 Burnett Street, Hatfield, Pretoria	MTN/SEACOM	1GB/s	1GB/s	200	012 441 1000	-25.74997662	28.23424642
GP	Head Office	Centurion	11 Byls Bridge Boulevard, Highveld Extension 73, Centurion, 0157,	SEACOM/Liquid/BCX/Metro Fibre	1GB/s	1GB/s	200		-25.862854	28.208004
GP	Provincial Office	Joburg	33 Hoofd Street, Braampark, Forum 5,2nd Floor	MTN	50MB/s	25MB/s	24	011 408 6500	-26.18908632	28.03864
GP	Riversands Regional Office	Riversands	Riversands (Diepsloot) 8 Incubation Drive, Riverside View, ext 15, Midrand, 2191	BCX/Liquid	30MB/s	10MB/s	10	011 067 6450	-26.0254685	28.003969
GP	Parktown Regional Office	Parktown	17 Empire Road, Hillside17 Empire Road, Hillside House,Parktown,Johannesburg, 2193	BCX	30MB/s	10MB/s	10		-26.18702698	28.0337162
GP	Tshwane	Tshwane	Fedsure Forum Building 11th Floor, 268 Liliian Ngoyi Street Cnr Lilian Ngoyi and Pretorius Street, Pretoria, Tshwane	MTN	50MB/s	25MB/s	27	012 400 8880	-25.74771626	28.19338533
GP	Ekurhuleni	Kempton Park	The Business Place, Cnr Monument and Voortrekker road, Kempton Park, Pretoria	MTN	30MB/s	10MB/s	7	011 973 9640/ 9643	-26.10489749	28.23168656
KZN	Provincial Office	Durban	46 Essex Terrace	MTN/Liquid/BCX	50MB/s	25MB/s	28	031 277 9500	-29.83024923	30.95154307
KZN	Maritzburg	Umgungudlovu	2nd Floor, The Tourism Hub Building, 283 Langalibalele Street, PMB, 3201	MTN	30MB/s	10MB/s	12	033 264 3100	-29.61046194	30.3785121

KZN	Richards Bay	King Cetshwayo	Lot no, Boulevard, 11637 Aloe Loop, Richards Bay Central, Richards Bay, 3900	MTN	30MB/s	10MB/s	12	035 789 3735	-28.7416415	32.0483348
KZN	Port Shepstone	Ugu	28 Bazley Street, Port Shepstone	MTN	30MB/s	10MB/s	12	039 688 1560	-30.7417266	30.4503557
KZN	Ixopo	Harry Gwala	Corner Margaret Street & Grants Ave, Ixopo	MTN	30MB/s	10MB/s	12	039 834 7100	-30.1570639	30.0580637
KZN	Ladysmith	uThukela	94/96 Murchison Street, Ladysmith	MTN	30MB/s	10MB/s	12	036 638 9780	-28.56146959	29.77970251
KZN	Newcastle	Amajuba	28 Scott Road Newcastle	MTN	30MB/s	10MB/s	12	034 312 9096	-27.7534111	29.93679291
				MTN						
LP	Provincial Office	Capricorn	1ST Floor, 68 Hans van Rensburg, Polokwane	MTN	50MB/s	25MB/s	20	015 290 8720	-23.90735155	29.45441157
LP	Polokwane Regional Office	Capricorn	Suite 4, No 43 Biccard Street, Biccard Park, Polokwane, 0699	MTN/Liquid/BCX	30MB/s	10MB/s	10	015 294 0900	-23.91134662	29.45659697
LP	Thoyandou	Vhembe	B102 Bendulavhathu Complex, 102 Mphephu Street, Thohoyandou	MTN	30MB/s	10MB/s	10	015 960 8700	-22.97803023	30.45916279
LP	Tzaneen	Mopani	13 Danie Joubert Street, Tzaneen,	MTN	30MB/s	10MB/s	10	015 306 6400	-23.82940397	30.15939218
LP	Groblersdal	Sekhukhune	12 Hereford Street Groblersdal	MTN	30MB/s	10MB/s	10	013 262 9430	-25.1686939	29.3928715
LP	Mokopane	Waterberg	Nedbank Building, 40 Retief Street, Mokopane	MTN	30MB/s	10MB/s	10	015 492 9600	-24.18294149	29.01195107
MP	Provincial office	Ehlanzeni	Suite 101,102, 103, Brander 16 Trust Building, Nelspruit	MTN	50MB/s	25MB/s	29	0137558730 / 137544380	-25.47192141	30.9814961
MP	Hazyview	Bushbuckridge	Shop 10C and 10D, Simunye Shopping Centre, 1263 Arend Street, Hazyview	MTN	30MB/s	10MB/s	8	013 799 5340	-25.0412903	31.12691037
MP	Secunda	Gert Sibande	South Wing, G.Mbeki Bld, Lurgi Square, Secunda	MTN	30MB/s	10MB/s	7	017 631 0680	-26.50496366	29.1843411
MP	Witbank	Emalahleni	1st floor, Level 2-1A, Saveways Shopping Centre Crn Mandela Road and OR Tambo street, Witbank, 1035 PO Box 1494, Witbank, 1035	MTN	30MB/s	10MB/s	11	013 655 6970	-25.8672365	29.235713
MP	Malelane	Nkomazi	Erf 156, Office 1 & 6, Lorenzo Street,	MTN	30MB/s	10MB/s	9	013 790 1183	-25.49571917	31.51019755
NC	Provincial office	Francis Baard	Telkom Building No 41, Schmidtsdrift Road Kimberely	MTN	50MB/s	25MB/s	18	053 839 5700	-28.74376	24.724956
NC	Kimberly Regional Office	Francis Baard	72 Long Street, Business Partners Building, Kimberly, 8301	MTN/Liquid/BCX	50MB/s	25MB/s	20	053 832 2275	-28.71484794	24.74098467
NC	Kuruman	John Taolo Gaetsewe	32 Steward Street, Kuruman	MTN	30MB/s	10MB/s	10	053 714 3160	-27.46329295	23.43428145
NC	Upington	ZF Mgcawu	Corner Scott & Hill Street, Old SanlamBuilding, 3rd Floor, Upington	MTN	30MB/s	10MB/s	10	054 3378280/1	-28.45711723	21.24708516
NC	De Aar	Pixley ka seme	Corner Main & Station Street, De Aar	MTN	30MB/s	10MB/s	10	053 6327560/90	-30.65122198	24.01191314
NC	Springbok	Namakwa	3 Revier Street, Springbok	MTN	30MB/s	10MB/s	10	027 712 8500	-29.66445524	17.8857881
NW	Provincial Office	Bonjala West	186, Beyers Naude street, Rustenburg	MTN	50MB/s	25MB/s	18	014 591 8460	-25.6751042	27.23964427
NW	Rustenburg Regional Office	Bojanala West	32B Heystek Street, Sunetco Building, Rustenburg	Liquid/BCX	30MB/s	10MB/s	10	014 813 0620	-25.67031331	27.23683899
NW	Brits	Bojanala East	15 Murray Ave, Brits	MTN	30MB/s	10MB/s	10	012 262 9120	-25.63409799	27.77692851
NW	Vryburg	Dr. Ruth S. Mompoti	8 Moffat Street, Vryburg	MTN	30MB/s	10MB/s	10	053 928 8800	-26.96111651	24.73172686
NW	Mafikeng	Ngaka Modiri Molema	4059 Joules street Mafikeng	MTN	30MB/s	10MB/s	10	018 391 9900		
NW	Klerksdorp	Dr Kenneth Kaunda	51 Leask Street, Klerksdorp	MTN	30MB/s	10MB/s	10	018 487 1920	-26.86800273	26.66693948
WC	Provincial office	Cape Town	Corner of Strand and Burg Street, Cape Town.	MTN	50MB/s	25MB/s	18	021 949 2227	-33.92129602	18.42133647
WC	Cape Town Regional Office		9th Floor, FNB Building, 2 Long Street, Cape Town, 8001	Liquid/BCX	30MB/s	10MB/s	10	012 741 3225	-33.9223847	18.41918899
WC	George	Eden	1st Floor, Old Mutual Building, cnr York and Hibernia streets, George	MTN	30MB/s	10MB/s	10	044 874 4770	-33.95872028	22.4572155

WC	Stellenbosch	Cape Winelands	1st Floor Eikestad Mall, 43 Andringa Street, Stellenbosch	MTN	30MB/s	10MB/s	10	021 861 4800	-33.93564745	18.86002854
WC	Beaufort West	Central Karoo	Donkin street 119, Beaufort West	MTN	30MB/s	10MB/s	10	023 414 3365	-32.3618312	22.5756089
WC	Bellville	Cape Town	23 Vrede Street, 2nd Floor, Louwville,Building, Bellville	MTN	30MB/s	10MB/s	10	021 487 3640	-33.90034398	18.631355
WC	Atlantis	Cape Town	Novell Building, Neil Hare Avenue, Atlantis	MTN	15MB/s	5MB/s	4	021 577 1086	-33.56668	18.48335
WC	Vredenburg	Saldanha Bay	19 West Coast Center, 11 Long Street, Vredenburg.	MTN	15MB/s	5MB/s	4	022 713 4405	-32.90588878	17.99371646
WC	Worcester	Breede Valley	C/o High Street & Stockenstrom Worcester	MTN	15MB/s	5MB/s	4	023 342 2381	-33.64292051	19.44714906
WC	Hermanus	Overstrand	Hermanus Gateway Centre 1st FloorHermanus	MTN	15MB/s	5MB/s	4	028 312 2359	-34.41861689	19.22195356
WC	Oudtshoorn	Oudtshoorn	Seppie Greef Building, 75 Voortrekker Road, Oudtshoorn	MTN	15MB/s	5MB/s	4	044 272 7783	-33.60047	22.19955
WC	Knysna	Knysna	Shop 13B Woodmill Lane Shopping Centre Main Road, Knysna	MTN	15MB/s	5MB/s	4	044 382 2861	-34.03610234	23.04825211
WC	Mossel Bay	Mossel Bay	Seda Mosselbay Unit 8, Voorbaai Business Park, Watson Avenue, Mossel Bay	MTN	15MB/s	5MB/s	4	044 695 0418	-34.18307	22.14605
WC	Khayelitsha	Cape Town	2nd Harare Library, 42 Ncumo Rd, Harare Square, Khayelitsha	MTN	15MB/s	5MB/s	4	021 361 8233	-34.05768457	18.67077704
Province	Office count				Tota Users		1127			

EC	6
FS	8
GP	7
KZN	7
LP	6
MP	5
NC	6
NW	6
WC	14

Total Offices	65
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