



Addendum

REQUEST FOR PROPOSALS (RFP)

REQUEST FOR PROPOSAL (RFP) THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE INFORMATION & COMMUNICATION TECHNOLOGY (ICT) SUPPORT, MAINTENANCE, AND REPAIRS AT THE KWAZULU-NATAL MUSEUM FOR 5 YEARS (60 MONTHS)

BID REFERENCE NUMBER : **KZN.M ICT Support**

ISSUE DATE : Tuesday, 21 July 2026

SITE BRIEFING : No

CLOSING DATE AND TIME : Tuesday, 28 July 2026 at 16h00

SUBMISSIONS : scm@nmsa.org.za

FOR ATTENTION : Supply Chain Management Unit
Finance and Administration Department

TECHNICAL AND ADMINISTRATIVE ENQUIRIES : Email SCM Unit
Email: scm@nmsa.org.za

Initials

KwaZulu-Natal Museum

237 Jabu Ndlovu Street

PIETERMARITZBURG

3201

Sir/Madam

ADDENDUM

This addendum forms part of the tender document for:

REQUEST FOR PROPOSAL (RFP) THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE INFORMATION & COMMUNICATION TECHNOLOGY (ICT) SUPPORT, MAINTENANCE, AND REPAIRS AT THE KWAZULU-NATAL MUSEUM FOR 5 YEARS (60 MONTHS)

Refer: KZN.M ICT Support

Each tenderer is required to complete the pricing (amended pricing schedule) section, as provided for hereunder, on the addendum not on the main tender document. Only a reference may be made on the main tender document to this section of the Addendum.

PRICING SCHEDULE**Maintenance and Support Services**

Rates and the total price are to be provided as per the following table. Fixed rates per hour for the duration of the contract must be provided.

Service Level Agreement (SLA) Rate (for the first 5 hours per month

Service Level Agreement (SLA) Fee	Rate per hour Year 1	Rate per hour Year 2	Rate per hour Year 3	Rate per hour Year 5	Rate per hour Year 5

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Monthly Rate (i.e. hour rate multiplied by 5 hours)

Total Monthly Fee	Year 1	Year 2	Year 3	Year 4	Year 5
Including vat					

Ad-hoc Support Charges

Person and position	Rate /month	Rate /month	Rate /month	Rate /month	Rate /month
	Year 1	Year 2	Year 3	Year 4	Year 5
Consultant – Grade 1					
Consultant – Grade 2					
After hours Monday to Friday					
After hours Sundays and Holidays					

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