

Overview of the Inspectorate Case Management System (CMS)



home affairs
Department:
Home Affairs
REPUBLIC OF SOUTH AFRICA



Inspectorate Case Management System Overview

- Ability to capture biometric data, fingerprints, photographs, signatures etc.
- Manage the whole process from creating cases, managing body receipts for processing deportation.
- Contain direct interfacing to HANIS and MCS. (MCS interface still needs to be developed)
 - Extended User Rights and Roles Management.
 - Incident logs and creating cases
 - Registration of Suspects, officials and offices.
 - Administration of functions, roles, drop-down lists.
 - Searching across all transactions.

CASE MANAGEMENT OVERVIEW

- Incident logs.
- Registration of Suspects, Officials and Offices.
- Administration of all functions, roles, drop down lists etc.
- Enhanced Dashboard facilities.
- Enhanced Reporting facilities.
- Enhanced investigative tools.
- Enhanced system reporting which contain comparatives between manual and system statistics.
- The management and printing of security papers.(Face Value)
- Audit log sheet for Track and Tracing functionality.
- Workflow management (tracking of officials' performance).
- Content management – attachment of supporting documentation, managing of biometric data.
- Searching, verification and Retrieval of data from all system integrated



TECHNOLOGY STACK

- Development: Latest .Net framework and .net core
- Database: Microsoft SQL Server
- Integration: IBM - MQ ESB /Restful API
- Authentication: Active Directory





Thank You



***THANK YOU,
NGIYABONGA,
DANKIE, ENKOSI
NDO LIVHUWA,
KEA LEBOGA,
NDZI KHENSE NGOPFU***

