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This tender was published by

Curwin.Jacobs@capetown.gov.za

Tender/Bid Information

Tender No		Status		Category			
021S/2026/27		Published		Services: General			
Validity Start Date		Validity End Date		Validity (In Days)		Current Validity Period	
17/09/2026		17/12/2026		92		2026/12/17	
Organ Of State				Provinces			
City of Cape Town				Western Cape			
Description							
SUPPLY, IMPLEMENTATION, MAINTENANCE AND SUPPORT OF A UNIFIED CHANNEL MANAGEMENT (CONTACT CENTRE) SOLUTION WITH INTEGRATED TELEPHONY FOR THE CITY OF CAPE TOWN EMERGENCY AND NON-EMERGENCY CONTACT CENTRES							
Tender Type		Date Published		Closing Date			
Request for Bid(Open-Tender)		17/07/2026		16/09/2026 10:00			
Briefing Session		Compulsory Briefing		Venue for briefing		Briefing Date and Time	
Yes		No		Meeting Room D, Podium Block, 5th floor,		17/08/2026 09:00	

Place where goods, works or services are required:

Street name		Surburb	
12 Hertzog Boulevard, Civic Centre		Cape Town	
Town/City		Code	
Cape Town		8000	

Special conditions:

Enquiries:

Contact Person

For Equiries

Telephone number

000-000-0000

Email

Channel.ManTender@capetown.gov.za

FAX Number

000-000-0000

Tender Documents:

Add Tender Documents:

Choose Files

No file chosen

Uploaded Documents:

<u>21S_2026_27 - Tender Document for Advert.pdf</u>	Date Uploaded: 17/07/2026
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+ 27(0) 12 406 9222
 **National Treasury**
40 Church Square, Pretoria

