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|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-----|---|
|  | <b>(FORM A)</b><br><b>TENDER &amp; CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD</b> | Template Identifier | 240-43921804 | Rev | 3 |
|                                                                                   |                                                                                                                                       | Document Identifier | 240-68099512 | Rev | 9 |
|                                                                                   |                                                                                                                                       | Authorisation Date  | January 2022 |     |   |
|                                                                                   |                                                                                                                                       | Review Date         | January 2027 |     |   |

|                         |                                        |                                                                                                                                           |                              |                                      |                                                             |                                                                                       |
|-------------------------|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|--------------------------------------|-------------------------------------------------------------|---------------------------------------------------------------------------------------|
| SECTION A<br>(TENDERER) | ENQUIRY/<br>CONTRACT No:               |                                                                                                                                           |                              |                                      |                                                             |                                                                                       |
|                         | ENQUIRY/<br>CONTRACT DESCRIPTION       | Provision of Maintenance and Refurbishment Services in the Western Grid                                                                   |                              |                                      |                                                             |                                                                                       |
|                         | CLAUSES OF 240-105658000 SPECIFICATION | CLAUSE DESCRIPTION                                                                                                                        |                              |                                      |                                                             | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE                           |
| SECTION B (ESKOM)       | CLAUSE 3                               | PRE-CONTRACT AWARD QUALITY REQUIREMENTS                                                                                                   |                              |                                      |                                                             | X                                                                                     |
|                         |                                        | (*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable. |                              |                                      |                                                             |                                                                                       |
|                         |                                        | Category 1 (refer to clause 3.5.2 of 240-105658000)                                                                                       |                              |                                      |                                                             | -                                                                                     |
|                         |                                        | Category 2 (refer to clause 3.5.3 of 240-105658000)                                                                                       |                              |                                      |                                                             | -                                                                                     |
|                         |                                        | Category 3 (refer to clause 3.5.4 of 240-105658000)                                                                                       |                              |                                      |                                                             | X                                                                                     |
|                         |                                        | Category 4 (refer to clause 3.5.5 of 240-105658000)                                                                                       |                              |                                      |                                                             | -                                                                                     |
|                         |                                        | Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)                                  |                              |                                      |                                                             | -                                                                                     |
|                         |                                        | POST-CONTRACT AWARD                                                                                                                       |                              |                                      |                                                             |                                                                                       |
|                         |                                        | Contract Execution (refer to clause 3.7.1 of 240-105658000)                                                                               |                              |                                      |                                                             | X                                                                                     |
|                         |                                        | Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)                                                    |                              |                                      |                                                             | X                                                                                     |
|                         |                                        | STANDARD CONDITIONS                                                                                                                       |                              |                                      |                                                             |                                                                                       |
|                         |                                        | Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)                                                                           |                              |                                      |                                                             | X                                                                                     |
|                         |                                        | Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)                                                                      |                              |                                      |                                                             | X                                                                                     |
|                         |                                        | Preservation (refer to clause 3.8.3 of 240-105658000)                                                                                     |                              |                                      |                                                             | X                                                                                     |
|                         |                                        | Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)                                                                |                              |                                      |                                                             | X                                                                                     |
|                         |                                        | Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)                      |                              |                                      |                                                             | X                                                                                     |
|                         |                                        | SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)                                                                                |                              |                                      |                                                             | X                                                                                     |
|                         |                                        |                                                                                                                                           | CLAUSES OF ISO 9001 STANDARD | ISO 9001 STANDARD CLAUSE DESCRIPTION | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE | QUALITY PRINCIPLES                                                                    |
| SECTION C (ESKOM)       | CLAUSE 4                               | Context of the Organisation                                                                                                               | X                            | PRINCIPLE 1                          | Customer focus                                              | X                                                                                     |
|                         | CLAUSE 5                               | Leadership                                                                                                                                | X                            | PRINCIPLE 2                          | Leadership                                                  | X                                                                                     |
|                         | CLAUSE 6                               | Planning                                                                                                                                  | X                            | PRINCIPLE 3                          | Engagement of people                                        | X                                                                                     |
|                         | CLAUSE 7                               | Support                                                                                                                                   | X                            | PRINCIPLE 4                          | Process approach                                            | X                                                                                     |
|                         | CLAUSE 8                               | Operation                                                                                                                                 | X                            | PRINCIPLE 5                          | Improvement                                                 | X                                                                                     |
|                         | CLAUSE 9                               | Performance Evaluations                                                                                                                   | X                            | PRINCIPLE 6                          | Evidence based decision making                              | X                                                                                     |
|                         | CLAUSE 10                              | Improvement                                                                                                                               | X                            | PRINCIPLE 7                          | Relationship Management                                     | X                                                                                     |
| SECTION D<br>(ESKOM)    | ESKOM'S QUALITY REPRESENTATIVE         | NAME                                                                                                                                      | DESIGNATION                  |                                      | DATE                                                        | SIGNATURE                                                                             |
|                         |                                        | Feziwe Mogamisi                                                                                                                           | Snr Advisor                  |                                      | 2025/10/23                                                  |  |
| SECTION E<br>(TENDERER) | TENDERER'S QUALITY REPRESENTATIVE      | NAME                                                                                                                                      | DESIGNATION                  |                                      | DATE                                                        | SIGNATURE                                                                             |
|                         |                                        |                                                                                                                                           |                              |                                      |                                                             |                                                                                       |

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard.

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