

Doc Number:
OF-SCM-01D

REQUEST FOR BID SERVICES



Revision: 3.0

Effective date: 02 October 2023



REQUEST FOR BID SERVICES

BID DETAILS

BID NUMBER: SAHPRA/2026/ELECTRONIC SIGNATURE SOLUTION/
RFB002

CLOSE **Date:** 04 AUGUST 2026
 Time: 11:00

DESCRIPTION: REQUEST FOR BID OF ELECTRONIC SIGNATURE
SOLUTION, DEPLOYMENT, LICENSING AND SUPPORT
FOR A PERIOD OF 36 MONTHS.

BRIEFING SESSION: Yes ☒ No ☐
See Section A-1 Paragraph 2 on Bid Submission
Conditions and Instructions that the Bidder needs to take
note of.

DETAILS OF BIDDER

Organisation/individual: _____

Contact person: _____

Telephone/ Cell number: _____

E-mail address: _____

GLOSSARY

Award	Conclusion of the procurement process and final notification to the effect to the successful bidder
B-BBEE	Broad-based Black Economic Empowerment in terms of the Broad-based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003) and the Codes of Good Practice issued thereunder by the Department of Trade and Industry
Bid	Written offer in a prescribed or stipulated form in response to an invitation by SAHPRA for the provision of goods, works or services
Contractor	Organisation with whom SAHPRA will conclude a contract and potential service level agreement subsequent to the final award of the contract based on this Request for Bid
Core Team	The core team are those members who fill the non-administrative positions against which the experience will be measured.
DTI	Department of Trade and Industry
EME	Exempted Micro Enterprise in terms of the Codes of Good Practice
GCC	General Conditions of Contract
IP	Intellectual Property
SAHPRA	South African Health Products Regulatory Authority
Original Bid	Original document signed in ink, or Copy of original document signed in ink, or Submitted Facsimile of original document signed in ink
Originally certified	To comply with the principle of originally certified, a document must be both stamped and signed in original ink by a commissioner of oaths.
SCM	Supply Chain Management
SLA	Service Level Agreement

DOCUMENTS IN THIS BID DOCUMENT PACK

Bidders are to ensure that they have received all pages (39) of this document, which consist of the following sections:

SECTION A

Note: Documents in this section are for information to/instruction of bidders and must be returned with bids.

- ☐ Section A 1: Bid Submission Conditions and Instructions
- ☐ Section A 2: Specifications and Requirements
- ☐ Section A 3: Evaluation Process/Criteria
- ☐ Section A 4: Contract Form (Rendering of Services) (Parts 1 & 2)/Letter of Acceptance/Formal Contract
(The pro forma contract is only included for Bidders to take note of the contents of the contract that will be entered into with the successful contractor)

SECTION B

Note: Documents in this section must be completed and returned or supplied with bids.

- ☐ Section B 1: Special Conditions of Bid and Contract: Special conditions that the Bidder needs to accept
- ☐ Section B 2: Declaration of Interest (SBD 4)
- ☐ Section B 3: Preference Points Claim Form in terms of the Preferential Procurement Regulations, 2022 (SBD 6.1)
- ☐ Section B 4: Invitation to Bid (SBD 1)
- ☐ Section B 5: Pricing Schedule (Goods and Services) (SBD 3.1)

SECTION A

(This section must be returned as part of the bid document)

BID SUBMISSION CONDITIONS AND INSTRUCTIONS

CONDITIONS AND INSTRUCTIONS THAT BIDDERS NEED TO TAKE NOTE OF

1 FRAUD AND CORRUPTION

- 1.1 All providers are to take note of the implications of contravening the Prevention and Combating of Corrupt Activities Act, Act No 12 of 2004 and any other Act applicable.

2 BRIEFING SESSION

A non- compulsory virtual briefing session will be from 10h00- 11h00 on Thursday, 16 July 2026- Microsoft teams link below: -

<https://teams.microsoft.com/join/31264148344611?p=BDTfmUKSW6Jlo64zAj>

Meeting ID: 312 641 483 446 11

Passcode: qw9ig9JB

3 CLARIFICATIONS/ QUERIES

- 3.1 Any clarification required by a bidder regarding the meaning or interpretation of the Terms of Reference, or any other aspect concerning the bid, is to be requested in writing (e-mail) from precious.mnguni@sahpra.org.za by not later than **Monday, 20 July 2026**. Telephonic requests for clarification will not be accepted. The questions and answers will be uploaded on SAHPRA website on **Thursday, 23 July 2026**. The bid number should be mentioned in all correspondence.

Contact details for Precious Mnguni

E-mail- precious.mnguni@sahpra.org.za

4 SUBMITTING BIDS

- 4.1 **One (1) original document plus two (2) copies and one (01) USB must be handed in/ delivered to:**

Loftus Park, Building A,
402 Kirkness St
Arcadia
Pretoria
0083

No posted, faxed or e-mailed bids will be accepted

Bidders should ensure that bids are delivered before the closing date and time to the correct physical address mentioned above. If the bid is late, it will not be accepted for consideration.

*** Refer to Paragraph 5 below**

1. Bids can only be delivered and deposited into the tender box or handed in at second floor any time during office hours **(08:30 to 16:00 Mondays to Fridays)** before or on the closing date. *Receipt of bid documents outside of these hours cannot be guaranteed.*

Section A 1: Bid Submission Conditions and Instructions

2. Bids submitted or handed in at any other address than the one stated above will not be considered.

4.1 Bids should be submitted in a sealed envelope, marked with:

- ☐ BID NUMBER (**SAHPRA/2026/ELECTRONIC SIGNATURE SOLUTION/ RFB002**)
- ☐ Closing date and time (04 AUGUST 2026 @ 11:00 am)
- ☐ The name and address of the Bidder.

4.2 Documents submitted on time by bidders shall not be returned.

5 LATE BID SUBMISSIONS

- 5.1** Bids received late shall not be considered. A bid will be considered late if it arrived even one second after 11:00 am or any time thereafter. The tender (bid) box shall be closed at exactly 11:00 am of the closing date and bids arriving late will not be considered under any circumstances. Bids received late shall be returned unopened to the bidder. Bidders are therefore strongly advised to ensure that bids be despatched at such a time that will accommodate of any unforeseen events that may delay the delivery of the bid.

- 5.1** The official Telkom time, which can be observed by dialling 1026 from any phone, will be used to verify the exact closing time.

6. BID VALIDITY

The bid is valid for ninety (90) days from closing date.

7. GENERAL CONDITIONS OF CONTRACT

The General Conditions of Contract must be accepted. The GCC can be downloaded from the Treasury Website. Please refer to the link below:

<http://www.treasury.gov.za/divisions/ocpo/sc/GeneralConditions/General%20Conditions%20of%20Contract.pdf>

1. INTRODUCTION

- 1.1. The South African Health Products Regulatory Authority (SAHPRA) was established as a public entity in terms of the Medicines and Related Substance Amendment Act, 2008 (Act No, 72 of 2008), in February 2018, replacing the Medicines Control Council (MCC). SAHPRA as a regulator, applies standards laid down by the Medicines and Related Substances Act, which govern the manufacture, distribution, sale, and marketing of medicines.

2. PURPOSE

- 2.2. SAHPRA adopted the use of electronic signature software to electronically sign and approve documents as part of our strategy to become paperless. The solution will enable SAHPRA to operate with greater efficiency and speed.
- 2.3. Service provider's must have undertaken similar projects and should be able to showcase digital electronic signature solution implemented.
- 2.4. SAHPRA seeks to appoint a competent service provider registered on the national Central Supplier Database (CSD).

3. DURATION

- 3.1. The contract period shall be for a maximum of thirty-six (36) months.

4. SCOPE OF WORK

- 4.1 The solution is required must be accessible to 400 users.
- 4.2 System should have 50 000 transactions per annum (not limit user transactions while within the annual company 50 000 transactions).
- 4.3 After the contract duration, the service provider must provide one month period for User information gathering/transfer (no transactions).

4.4 Solution Accessibility

- 4.4.1 The electronic signature solution shall be provided as a secure cloud-hosted solution.
- 4.4.2 The solution shall be accessible remotely from any location and across multiple device types, enabling users to securely view, review, and sign documents on the go. The solution must:
- Be accessible through major web browsers, desktop applications, and mobile applications.
 - Support viewing and signing of documents on mobile devices, including smartphones and tablets, through either a dedicated mobile application or a mobile web browser.
 - Be accessible through secure web services protected by TLS/SSL encryption.
 - Restrict access originating from outside the borders of South Africa by default, with exceptions granted only upon formal request and approval.

4.5 Logging In to The Solution

- 4.5.1 Allow Single Sign-On (SSO) to permit one set of login credentials to access multiple applications and to ensure compliance with organization security and policies.
- 4.5.2 Allow MFA for security via email or mobile application.

4.6 Electronic Signature Options

- 4.6.1 The solution shall support configurable electronic and digital signature capabilities, including the use of private key infrastructure (PKI), cryptographic hash encryption, and customizable signature settings in accordance with applicable security and compliance requirements.
- 4.6.2 The solution should provide multiple signature methods, including:
 - Typed/Font signatures;
 - Drawn signatures; and
 - Uploaded signature images.
- 4.6.3 The solution shall support secure digital signature functionality to ensure authenticity, integrity, and non-repudiation of signed documents.

4.7 Integration

- 4.7.1 The Electronic Signature solution shall support integration with existing SAHPRA systems, applications, and tools through secure Application Programming Interfaces (APIs).
- 4.7.2 The solution shall provide documented APIs and integration capabilities to enable seamless interoperability with enterprise systems, document management platforms, workflow tools, and other third-party applications.
- 4.7.3 All integrations shall support secure data exchange mechanisms and comply with SAHPRA's information security, data protection, and access control requirements.

4.8 Customization

- 4.8.1 The solution shall provide a centralized administration portal for the management of users, roles, permissions, access control, system configurations, and environment settings.
- 4.8.2 The administration portal shall support customization of the solution environment, including organizational branding, user preferences, workflows, notifications, and configurable settings.

Section A 3: Evaluation Process/ Criteria

- 4.8.3 The solution shall support the creation and management of shared mailboxes, groups, or functional accounts to enable authorized users to send, receive, and manage documents collaboratively.
- 4.8.4 The solution shall support role-based access control (RBAC) to ensure that users are granted access based on their assigned responsibilities and business requirements.

4.9 Document Creation

- 4.9.1 The Electronic Signature solution should provide the ability for users to personally sign documents, request signatures from other parties and signatories should be able to nominate another signatory.
- 4.9.2 The solution should support the upload of documents from cloud storage services such as Microsoft Office 365, Microsoft OneDrive and Internal shared Drive.
- 4.9.3 The solution should support multiple document formats **without scrutiny (e.g no need to flatten document etc)**, including but not limited to .doc, .docx, .pdf, .pptx, .xls, .xlsx, and .txt, keep the quality of the document and automatically convert completed documents to PDF format.
- 4.9.4 The solution should provide the ability to upload and attach supporting documents as part of the signing process or signer acknowledgement workflow.
- 4.9.5 The solution should support the signing of scrollable PDF documents and maintain document scroll functionality after signing.
- 4.9.6 The solution should support bulk upload and drag and drop.
- 4.9.7 The solution should provide the ability to add configurable data fields to documents, including but not limited to checkboxes, radio buttons, dropdown lists, text fields, mandatory text and date fields.
- 4.9.8 The solution should provide the ability to create and manage reusable templates with predefined recipient roles, signing sequences, and information fields.
- 4.9.9 The solution should provide the ability to copy individuals who are not part of the signing workflow to receive fully executed documents upon completion of the signing process.
- 4.9.10 The solution should provide the initiator with the ability to correct or make changes to signatories while already in the signing process without requiring the process to be cancelled or restarted.
- 4.9.11 Provide the initiator ability to make corrections on documents before signing process start.

4.9.12 Ability to upload at least 25MB documents size in one transaction.

4.9.13 Ability to follow signatory sequence regardless of the signature placement on all the documents throughout the transaction

4.10 Sending options

4.10.1 The solution shall support a single send/transaction containing multiple recipients and multiple documents within the same workflow.

4.10.2 The solution shall provide automatic placement of signer fields (e.g., signature, initials, date) based on predefined rules, templates, or document recognition capabilities.

4.10.3 The solution shall support flexible document routing to multiple users in serial, parallel, and mixed (hybrid) sequencing workflows, configurable per transaction or template. The system should allow the initiator to uncheck the signatory sequence.

4.11 Signing process

4.11.1 The solution shall provide functionality for users to zoom in and out of documents during the signing process to enhance readability and user experience.

4.11.2 The solution shall automatically guide signers to required signature fields and support repeated signing where the same signer is required to sign multiple fields within the same document.

4.11.3 The solution shall enable users to delegate documents to another authorised user for review and/or signature.

4.11.4 The solution shall automatically convert finalised documents into PDF format upon completion of the signing workflow.

4.11.5 Provide option to have completed document as one pdf or individual documents and receive completed document through one email.

4.11.6 The licensing model shall include the ability for external parties (non-organisation users) to sign documents without requiring internal organisational accounts.

4.11.7 Rejection notifications should be received through an email with the mandatory message of rejection.

4.12 Collaboration

4.12.1 The solution shall support collaborative editing and review of documents by multiple users prior to signing, including the ability to add comments, annotations, and make tracked suggestions.

- The solution shall enable users to ask and respond to questions within the document, with real-time notifications for new comments, replies, or updates.

- The solution shall allow users to make suggestions and control visibility settings, enabling comments and annotations to be restricted to specific individuals, groups, or all participants as required.

4.13 Workflow Automation and Reporting

- 4.13.1 Ability to send initiator real-time updates/tracking notifications of document status sent for signatures.
- 4.13.2 Ability to set up automated email reminders for the signers to complete the signing process.

4.14 Provide Audit Trails

- 4.14.1 Real-time audit trail reporting and tracking of documents, ability to see detailed status for each recipient and individual report portal including viewing, printing, sending, signing, or declining to sign a document.
- 4.14.2 Record all activities relating to the document including who signed it, when and from what location.

4.15 Security and Privacy

- 4.15.1 Meets global security standards and use of the strongest data encryption technologies available such as Advanced Encryption Standard (AES) 128-bit encryption and Secure Sockets Layer (SSL) 256-bit encryption to ensure documents in the system are encrypted.
- 4.15.2 Ability to tamper seal all documents to indicate the electronic signature is valid and that the document has not been tampered with after it was downloaded.
- 4.15.3 Signer identification by providing levels of authentication by means of email, SMS, Phone and Access code.

4.16 Compliance

- 4.16.1 Comply with the applicable guidelines or requirements specified in DPSA Electronic Signature Guidelines Appendices version 1.1.0 (Available on the DPSA website).
- 4.16.2 Every signed document should come with a certificate of completion that provides proof of the signing process to all parties of the transaction.
- 4.16.3 This certificate should include information from the audit trail, proving who signed, timestamps detailing when and where each person signed, and the completed document itself.
- 4.16.4 Legal Notice to ensures that contracts and signatures cannot be denied validity or enforceability because they are in electronic form.

4.16.5 Disclosure, to be compliant with organization policy, requiring signers to consent to the Electronic Record and Signature Disclosure notice.

4.16.6 Ability to specify a custom watermark to differentiate draft documents from completed signed documents.

4.17 Solution availability

4.17.1 The solution shall provide a minimum service availability of 99.99% uptime, with no scheduled maintenance downtime permitted during normal business hours, except where explicitly pre-approved and communicated in advance as part of a controlled maintenance window.

ALL BIDDERS MUST TAKE NOTE OF THE EVALUATION PROCESS THAT WILL BE FOLLOWED

5. EVALUATION PROCESS

5.1 COMPLIANCE WITH MINIMUM REQUIREMENTS

5.1.1 All bids duly lodged as specified in this Request for Bid will be examined to determine compliance with bid requirements and conditions. Failure to comply with or submit any of the following items may render a bid non-responsive and not be evaluated further.

Reference	Description	Compliant?	
		YES	NO
Part 1	Signed Special Conditions of Bid and Contract		
Part 2	Tax Compliance Requirements		
Part 3	Completed and signed Declaration of Interest (SBD 4)		
Part 5	Completed and signed Invitation to Bid (SBD 1)		
Part 7	Proof of registration on the CSD or MAAA number If there will be subcontracting, proof of CSD registration of the sub-contractor must be submitted		

5.1.2 Failure to comply with or submit pricing schedule (SBD 3.1) will render a bid non-responsive and not be evaluated further.

Reference	Description	Compliant?	
		YES	NO
Part 6	Completed Pricing Schedule in the prescribed format (SBD 3.1)		

5.1.3 Bidders must submit their proposal by the closing date and time. Proposals submitted after the closing date and time will be disqualified from further evaluation.

5.1.4 Hard-copy proposals must be recorded in the tender submission register at SAHPRA reception. Hard-copy proposals not recorded on the tender submission register at SAHPRA reception will be disqualified from further evaluation.

5.2 DETERMINATION OF SCORE FOR FUNCTIONALITY

Section A 3: Evaluation Process/ Criteria

5.2.1 The evaluation criteria and weights for mandatory, functionality and presentation as indicated in the table below will apply.

Phase 1- Mandatory Requirements	Provide evidence/page No. and/or location	Yes= evaluate further No=Don't evaluate further
PART 1:		
a. The bidder must be an accredited reseller or partner or original developer, accredited by the Original Equipment Manufacturer (OEM) or Original Software Manufacturer (OSM) to supply, maintain, and support the Electronic Signature Solution, or provide a signed letter affirming such authorization.		
b. The Bidder must comply with all SAHPRA requirements by completing and signing Annex A .		

If the condition above is not met, bidder will be not evaluated further.

Phase 2- Technical Evaluation Criteria	Provide evidence/page no and/or location	Maximum points to be Awarded
PART 2: Bidders Capability and Experience		
1. Company experience Bidders must submit company profile indicating number of years of experience in electronic signature solution: • 0-3 years of experience= 0 point • 4- 6 years of experience = 15 points • 7 and more years of experience = 30		30
2. Reference letters. Bidder should have successfully implemented an electronic signature solution within the last 7 years from the closing date of this bid. Each letter must be contactable, signed, on a letterhead of the customer/ client and dated indicating period of service where electronic signature solution was provided. Letters older than 7 years will not be considered. • Zero (0) – one (1) relevant letter = 0 • Two (2) relevant letters = 15		50

Section A 3: Evaluation Process/ Criteria

- Three (3) relevant letters =30 - Four and more relevant letters = 50		
3. Project Implementation Plan/ timeline System implementation and user onboarding - Four (4) weeks and more =0 - Two (2)- three (3) weeks = 10 - Zero- one (1) week = 20		20
Total		100

Technical minimum threshold: To be eligible to proceed to the next stage of the evaluation (Demo/ presentation) the bidder must achieve a minimum threshold score of **70 points**.

Phase3- Bidders shall provide a live demonstration of the proposed solution's functionality as part of the evaluation process.

In addition, bidders shall provide evaluators with temporary access during the demonstration environment/instance of the solution to test including pre-created user accounts with appropriate access rights, to enable hands-on evaluation and validation of the proposed functionalities.

# Evaluation Area	Demonstration Requirements	Points
1 User Management & Administration	Demonstrate user provisioning, role-based access control, delegated administration, shared mailboxes/groups, and user permission management.	5
2 Document Creation & Upload	Demonstrate creation, upload, editing, and management of documents in multiple formats (e.g., DOCX, PDF, XLSX, PPTX, TXT) including conversion to PDF without scrutinizing the documents. Cover point- 4.9 Document creation, 4.10 Sending options	30
3 Signature Workflow	Demonstrate creation and management of signature workflows including signing sequence, serial, parallel, and mixed routing. Cover point- 4.10 Sending options and 4.11 Signing process	15
4 Signing Experience	Demonstrate the end-user signing experience including guided signing, automatic signer field placement, repeat signatures, nominate signatory, change signatory, zoom in/out, and notifications.	15
5 External Signing	Demonstrate the ability for external/non-employee users to securely receive, review, and sign documents without requiring internal accounts.	5
6 Collaboration Features	Demonstrate document collaboration features including comments, suggestions, tracked changes, notifications, and controlled comment visibility.	15

Section A 3: Evaluation Process/ Criteria

# Evaluation Area	Demonstration Requirements	Points
7 Search & Retrieval	Demonstrate document tracking, status monitoring, search functionality, and retrieval of completed transactions.	5
8 Notifications & Alerts	Demonstrate automated notifications, reminders, escalation processes, and real-time updates.	5
9 Reporting & Monitoring	Demonstrate dashboards, reporting functionality, usage monitoring, and audit reporting capabilities.	5
Total Points		100

Demonstration minimum threshold of **75 points** to qualifies for specific goals and pricing evaluation.

Bidders that do not meet the minimum threshold will not be evaluated further.

a. The score for functionality shall be calculated as follows:

- i. The score of each panel member shall be added together and divided by the number of panel members to establish the average score obtained by each individual bidder for functionality.

b. PRICE AND SPECIFIC GOALS POINTS

- i. All remaining bids will be evaluated as follows:
- ii. The 80/20 preference point system will be applied. Points for price and specific goals will be awarded in accordance with the stipulations in the Preference Point Claim Form in terms of the Preferential Procurement Regulations, 2022.
- iii. If appropriate, implied contract price adjustments will be made to the cost proposals for all remaining bids.
- iv. The point scored for the specific goals for each acceptable bid will now be added to the price point.
- v. The bid must be awarded to the supplier that obtained the highest preference points or may be awarded to a supplier that did not score the highest points only in accordance with section 2(1)(f) of the PPPFA.

c. ADJUDICATION OF BID

- i. The relevant award structure will consider the recommendations and make the final award. The successful bidder will usually be the service provider scoring the highest number of points.
- ii. The bid must be awarded to the supplier that obtained the highest preference points or may be awarded to a supplier that did not score the highest points only in accordance with section 2(1)(f) of the PPPFA.

CONTRACT FORM: RENDERING OF SERVICES (SBD 7)

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

1. I/we hereby undertake to render services described in the attached bidding documents to SAHPRA in accordance with the requirements and task directives/proposals specifications stipulated in Bid Number SAHPRA/2026/ELECTRONIC SIGNATURE SOLUTION/ RFB002 at the price/s quoted. My/our offer/s remain binding upon me/us and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid.
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - 2.1 Bidding documents, viz
 - ☐ Invitation to bid
 - ☐ Proof of tax compliance status
 - ☐ Pricing schedule(s)
 - ☐ Filled in terms of reference/task directive/proposal
 - ☐ Preference claim form for Preferential Procurement in terms of the Preferential Procurement Regulations
 - ☐ Bidder's Disclosure form
 - ☐ Special Conditions of Contract
 - 2.2 General Conditions of Contract
 - 2.3 Other (specify)
3. I/we confirm that I/we have satisfied myself as to the correctness and validity of my/our bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
4. I/we accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me/us under this agreement as the principal liable for the due fulfilment of this contract.
5. I/we declare that I/we have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT) _____

CAPACITY _____

SIGNATURE _____

NAME OF FIRM _____

DATE _____

WITNESSES	
1	_____
2	_____
DATE:	_____

CONTRACT FORM: RENDERING OF SERVICES

PART 2 (TO BE FILLED IN BY THE PURCHASER)

1. I in my capacity as accept your bid under reference number dated for the rendering of services indicated hereunder and/or further specified in the annexures.

1. An official order indicating service delivery instructions is forthcoming.

2. I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract within 30 (thirty) days after receipt of an invoice.

DESCRIPTION OF SERVICE	PRICE (ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE	TOTAL PREFERENCE POINTS CLAIMED	POINTS CLAIMED FOR EACH SPECIFIC GOAL

3. I confirm that I am duly authorised to sign this contract.

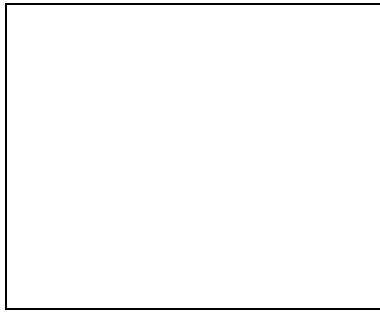
SIGNED AT ON

NAME (PRINT)

SIGNATURE

Section A 4: Contract Form

OFFICIAL STAMP

A large, empty rectangular box intended for an official stamp or seal.

WITNESSES

1 _____

2 _____

DATE: _____

SECTION B

This section must be completed and returned or supplied with
bids as prescribed.

Section B 1: Special Conditions of Bid and Contract

SPECIAL CONDITIONS OF BID AND CONTRACT
Return as Part 1

	SPECIAL CONDITIONS
1	GENERAL
1.1	The Bidder must clearly state if a deviation from these special conditions is offered and the reason therefor. If an explanatory note is provided, the paragraph reference must be indicated in a supporting appendix to the application submission.
1.2	Should Bidders fail to indicate agreement/compliance or otherwise, the SAHPRA will assume that the Bidder is in compliance or agreement with the statement(s) as specified in this bid.
1.3	Bids not completed in this manner may be considered incomplete and rejected.
1.4	SAHPRA shall not be liable for any expense incurred by the Bidder in the preparation and submission of a bid.
2	CANCELLATION OF PROCUREMENT PROCESS
2.1	This procurement process can be postponed or cancelled at any stage at the sole discretion of SAHPRA provided that such cancellation or postponement takes place prior to entering into a contract with a specific service provider to which the bid relates.
3	BID SUBMISSION CONDITIONS, INSTRUCTION AND EVALUATION PROCESS/CRITERIA
3.1	The Bid submission conditions and instructions as well as the evaluation process/criteria have been noted.
4	NEGOTIATION AND CONTRACTING
4.1	SAHPRA have the right to enter into negotiation with one or more Bidders regarding any terms and conditions, including price(s), of a proposed contract.
4.2	Under no circumstances will negotiation with any Bidders, including preferred Bidders, constitute an award ¹ or promise/ undertaking to award the contract.
4.3	SAHPRA shall not be obliged to accept the lowest or any bid, offer or proposal.
4.4	A contract will only be deemed to be concluded when reduced to writing in a formal contract and Service Level Agreement (if applicable) signed by the designated responsible person of both parties. The designated responsible person of SAHPRA is the CEO.
4.5	SAHPRA also reserves the right to enter into one contract with a Bidder for all required functions or into more than one contract with different Bidders for different functions.

¹ See GLOSSARY.

Section B 1: Special Conditions of Bid and Contract

5	ACCESS TO INFORMATION
5.1	All bidders will be informed of the status of their bid once the procurement process has been completed.
5.2	Requests for information regarding the bid process will be dealt with in line with the SAHPRA SCM Policy and relevant legislation.
6	REASONS FOR REJECTION
6.1	SAHPRA shall reject a proposal for the award of a contract if the recommended Bidder has committed a proven corrupt or fraudulent act in competing for the particular contract.
6.2	The SAHPRA may disregard the bid of any bidder if that bidder, or any of its directors: ☐ Have abused the SCM system of the SAHPRA. ☐ Have committed proven fraud or any other improper conduct in relation to such system. ☐ Have failed to perform on any previous contract and the proof exists. Such actions shall be communicated to the National Treasury.
7	GENERAL CONDITIONS OF CONTRACT
7.1	The General Conditions of Contract must be accepted.
8	ADDITIONAL INFORMATION REQUIREMENTS
8.1	During evaluation of the bids, additional information may be requested in writing from Bidders. Replies to such request must be submitted, within 2 (two) working days or as otherwise indicated. Failure to comply, may lead to your bid being disregarded.
8.2	No additional information will be accepted from any individual Bidder without such information having been requested
9	CONFIDENTIALITY
9.1	The bid and all information in connection therewith shall be held in strict confidence by Bidders and usage of such information shall be limited to the preparation of the bid. Bidders shall undertake to limit the number of copies of this document.
10	INTELLECTUAL PROPERTY, INVENTIONS AND COPYRIGHT
10.1	Copyright of all documentation relating to this contract belongs to the client. The successful Bidder may not disclose any information, documentation or products to other clients without the written approval of the accounting authority or the delegate.
10.2	This paragraph shall survive termination of this contract.
11	NON-COMPLIANCE WITH DELIVERY TERMS

Section B 1: Special Conditions of Bid and Contract

11.1	As soon as it becomes known to the contractor that he/she will not be able to deliver the services within the delivery period and/or against the quoted price and/or as specified, SAHPRA must be given immediate written notice to this effect. SAHPRA reserves the right to implement remedies as provided for in the GCC.
12	WARRANTS
12.1	The Contractor warrants that it is able to conclude this Agreement to the satisfaction of SAHPRA.
13	PARTIES NOT AFFECTED BY WAIVER OR BREACHES
13.1	The waiver (whether express or implied) by any Party of any breach of the terms or conditions of this contract by the other Party shall not prejudice any remedy of the waiving party in respect of any continuing or other breach of the terms and conditions hereof.
13.2	No favour, delay, relaxation or indulgence on the part of any Party in exercising any power or right conferred on such Party in terms of this contract shall operate as a waiver of such power or right nor shall any single or partial exercise of any such power or right under this agreement.
14	RETENTION
14.1	On termination of this agreement, the contractor shall, on demand hand over all documentation provided as part of the project and all deliverables, etc., without the right of retention, to SAHPRA.
14.2	No agreement to amend or vary a contract or order or the conditions, stipulations or provisions thereof shall be valid and of any force and effect unless such agreement to amend or vary is entered into in writing and signed by the contracting parties. Any waiver of the requirement that the agreement to amend or vary shall be in writing, shall also be in writing.
15	CENTRAL SUPPLIER DATABASE
15.1	It is a requirement that all suppliers/ services providers to SAHPRA shall be registered on the National Treasury Central Supplier Database (CSD).
15.2	Bidders are therefore required to register as a supplier on the CSD before submitting a bid. The CSD website can be accessed on the following link: http://ocpo.treasury.gov.za/Pages/default.aspx
15.3	No bid will be awarded, and a contract concluded with a bidder who is not registered on the CSD.
16	FORMAT OF BIDS
16.1	Bidders must complete all the necessary bid documents and undertakings required in this bid document. Bidders are advised that their proposal should be concise, written in plain English and simply presented.

Section B 1: Special Conditions of Bid and Contract

16.2	Bidders are to set out their proposal in the format prescribed hereunder. This means that the proposal must be structured in the parts noted below. <u>Information not submitted</u> in the relevant part, may not be considered for evaluation purposes.
16.3	Part 1: Special Conditions of Bid and Contract
16.3.1	Bidders must initial each page and sign the last page and return the Special Conditions of bid and Contract (Section B-1). Bids submitted without a completed Special Conditions of Bid form may be deemed to be non-responsive.
16.4	Part 2: Tax Compliance
16.4.1	Bidders must ensure compliance with their tax obligations. Bidders are required to submit their unique personal identification number (PIN) issued by SARS to enable the organ of state to view the taxpayer's profile and tax status. Application for tax compliance status (TCS) or PIN may also be made via e-filing. In order to use this provision, taxpayers will need to register with SARS as e-filers through the website www.sars.gov.za. Bidders may also submit a printed TCS together with the bid. In bids where consortia/ joint ventures/ sub-contractors are involved; each party must submit a separate proof of TCS/ PIN/ CSD number. Where no TCS is available, but the bidder is registered on the Central Supplier Database (CSD), a CSD number must be provided. Bids submitted without any one of the above particulars, may be deemed to be non-responsive.
16.5	Part 3: Declaration of Interest
16.5.1	Each party to the bid must complete and return the "Declaration of Interest" (Section B-3). Bids submitted without a complete and signed Declaration of Interest may be deemed to be non-responsive.
16.6	Part 4: Preference Points Claim Form in terms of the Preferential Procurement Regulations 2022
16.6.1	Bidders must complete, sign and return the full "Preference Points Claim Form" (Section B-4) document. Quotes submitted without a completed and signed Preference Points Claim Form and a valid BEE certificate/ valid affidavit/ director(s)' certified ID copy/ CSD report will be awarded zero points for preference (specific goals).

Section B 1: Special Conditions of Bid and Contract

16.7	Part 5: Invitation to Bid
16.7.1	Bidders must complete, sign and return the full "Invitation to Bid" (Section B-5) document. Bids submitted without a completed and signed Invitation to Bid may be deemed to be non-responsive.
16.8	Part 6: Pricing Schedule
16.8.1	All costs related to the bid are to be allowed for in the pricing schedule and in the format prescribed and must be returned as part of the submission (Section B-6). Bids submitted without a price or with an incomplete price, or with a price which is not in the prescribed format, will be deemed to be non-responsive.
16.8.2	Price for thirty-six (36) months of the contract must be firm and must be indicated in the format prescribed.
	☐ VAT: Value Added Tax must be included and shown separately.
16.9	Part 7: Registration on the CSD
16.9.1	In this part, bidders must submit proof of their registration of the Central Supplier Database. Bids submitted without the required proof, will be deemed to be non-responsive.

I/we herewith accept all the above-mentioned special conditions of the bid. If I/we do consider a deviation therefrom, I have noted those as per the instruction in paragraph 1 (General) above.

Name of Bidder: _____

Signature of Bidder: _____

Date: _____

**BIDDERS DISCLOSURE (SBD 4)
Return as Part 3**

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest² in the enterprise, employed by the state?

YES/NO

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?

YES/NO

2.3.1 If so, furnish particulars:

.....
.....

² the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

Section B 2: Declaration of Interest

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read, and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements, or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements, or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

Section B 2: Declaration of Interest

DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

Approved for use!

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022 (SBD 6.1)

Return as Part 4

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- b) 80/20 preference point system will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.

- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
- (a) Price; and
 - (b) Specific goals

1.4 To be completed by the organ of state:

The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
Specific Goals	20
Total points for Price and Specific goals	100

- 1.5 Failure on the part of a bidder to submit proof of specific goals claim as stipulated on paragraph 4 below together with the bid, will be interpreted to mean that preference points claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive

tendering process or any other method envisaged in legislation;

- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\ \\ \mathbf{Ps = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)} & \mathbf{or} & \mathbf{Ps = 90 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)} \end{array}$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\ \\ \mathbf{Ps = 80 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)} & \mathbf{or} & \mathbf{Ps = 90 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)} \end{array}$$

Where

Ps = Points scored for price of tender under consideration
Pt = Price of tender under consideration
Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,
- then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

Section B 3: Preference Points Claim Form to the Preferential Procurement Regulations 2022

SAHPRA SPECIFIC PREFERENTIAL PROCUREMENT GOALS

SAHPRA SPECIFIC PREFERENTIAL PROCUREMENT GOALS						
Description / Goals		Allocated points			Evidence or Proof of claim	Number of points claimed (80/20 system) (To be completed by the tenderer)
		Preference Point System				
Category A: Promotion of SMMEs		80/20		90/10	- Valid BBBEE certificate - Valid affidavit - Director(s)' certified ID copy - CSD report	
1.	100% Black owned EME and QSE	20		10		
2.	At least 51% Black owned EME and QSEs	18		9		
3.	Zero and less than 51% Black owned EME and QSEs	16		8		
Category B: Promotion of Historically Disadvantaged Individuals -HDI (Large enterprises)		BBBEE Level	Preference Point System		Evidence / proof of claim	
4.	% Ownership			80/20	90/10	- CSD report - Valid affidavit - Valid BBBEE certificate - Directors(s) certified ID copy - Declaration / proof of disability issued by medical practitioner.
	a) 30% - 100% Black women	All levels	20	10		
	b) 51% - 100% Black youth					
	c) 51% - 100% Black people with - disability					
	a) 51% - 100% Black	1	18	9		
		2	16	8		
		3	14	7		
		4	12	6		
		5	8	5		

Section B 3: Preference Points Claim Form to the Preferential Procurement Regulations 2022

		6	6	4		
		7	4	2		
		8 and Non-compliant	0	0		
Category C: Promotion of BBBEE Contributors - large enterprises		BBBEE Level	Preference Point System		Evidence / proof of claim	
			80/20	90/10		
10.	Nonblack and Non-HDI enterprises	1	12	6	Valid BBBEE certificate	
		2	10	5		
		3	8	4		
		4	6	3		
		5 to non-compliant	0	0		

4. BID DECLARATION

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Close corporation
- ☐ Public Company
- ☐ Personal Liability Company
- ☐ (Pty) Limited
- ☐ Non-Profit Company
- ☐ State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;

- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
- (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

.....	
SIGNATURE(S) OF TENDERER(S)	
SURNAME AND NAME	
DATE:	
ADDRESS:	
	

INVITATION TO BID (SBD 1)

Return as Part 5

YOU ARE HEREBY INVITED TO QUOTE FOR REQUIREMENT OF SAHPRA					
BID NUMBER:	SAHPRA/2026/ELECTRONIC SIGNATURE SOLUTION/ RFB002	CLOSING DATE:	04 AUGUST 2026	CLOSING TIME:	11:00 am
DESCRIPTION	REQUEST FOR BID OF ELECTRONIC SIGNATURE SOLUTION, DEPLOYMENT, LICENSING AND SUPPORT FOR A PERIOD OF 36 MONTHS.				
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	Precious Mnguni		CONTACT PERSON	Precious Mnguni	
TELEPHONE NUMBER			TELEPHONE NUMBER		
FACSIMILE NUMBER	N/A		FACSIMILE NUMBER	N/A	
E-MAIL ADDRESS	precious.mnguni@sahpra.org.za		E-MAIL ADDRESS	precious.mnguni@sahpra.org.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX ☐ Yes ☐ No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT		[TICK APPLICABLE BOX] ☐ Yes ☐ No
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	☐ Yes ☐ No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?		☐ Yes ☐ No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?					☐ YES ☐ NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?					☐ YES ☐ NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?					☐ YES ☐ NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?					☐ YES ☐ NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?					☐ YES ☐ NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.					

Section B 5: Pricing Schedule

TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. **THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).**

2. TAX COMPLIANCE REQUIREMENTS

- 2.1. BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2. BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3. APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4. BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5. IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6. WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7. NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

(Proof of authority must be submitted e.g., company resolution)

DATE:

Section B 5: Pricing Schedule

PRICING SCHEDULE (SBD 3.1)

Goods and Services

Return as Part 6

NAME OF BIDDER: _____

OFFER TO BE VALID FOR 90 DAYS FROM THE CLOSING DATE OF QUOTATION

The pricing schedule as indicated below must be completed in the format provided. No alterations to this pricing schedule will be allowed and the bids of bidders who do so will be regarded as non-responsive and will not be evaluated.

Bidders may attach separate spreadsheets with their calculations, but all costs must eventually be consolidated and summarised into the format required.

YEAR 1					
Item No.	Description	Unit	Quantity	Unit Price ZAR (Excl. VAT)	Total Price ZAR (Excl. VAT)
1.	Implementation and configuration costs of the solution	Sum	1		
2.	Maintenance and supports	Monthly	12		
3.	License and Subscription costs	Annually	400 users		
4.	Transactions/Envelopes	Annually	50 000 or unlimited		
5.	IT training and Certification	Once-Off	4 x IT personnel		
6.	Change Management and Awareness (includes user training)	Once-Off (Month)	1		
	SUB-TOTAL				
	VAT				
	TOTAL COST FOR YEAR 1 (VAT INCLUDED)				

Section B 5: Pricing Schedule

YEAR 2					
Item No.	Description	Unit	Quantity	Unit Price ZAR (Excl. VAT)	Total Price ZAR (Excl. VAT)
1.	Maintenance and support.	Monthly	12		
2.	License and Subscription costs	Annually	400 users		
3.	Transactions/Envelopes	Annually	50 000 or unlimited		
SUB-TOTAL					
VAT					
TOTAL COST FOR YEAR 1 (VAT INCLUDED)					

YEAR 3					
Item No.	Description	Unit	Quantity	Unit Price ZAR (Excl. VAT)	Total Price ZAR (Excl. VAT)
1.	Maintenance and supports	Monthly	12		
2.	License and Subscription costs	Annually	400 users		
3.	Transactions/Envelopes	Annually	50 000 or unlimited		
SUB-TOTAL					
VAT					
TOTAL COST FOR YEAR 1 (VAT INCLUDED)					

Section B 5: Pricing Schedule

SUMMARY	SUB-TOTAL	TOTAL INCLUDING VAT
Total cost for year 1		
Total cost for year 2		
Total cost for year 3		
TOTAL COST FOR 3 YEARS		

Bidder Representative Signature

Title:

Name:

Date:



DECLARATION

BID NUMBER: SAHPRA/2026/ ELECTRONIC SIGNATURE SOLUTION/RFB002

BID DESCRIPTION: REQUEST FOR BID FOR SUPPLY, IMPLEMENT AND SUPPORT THE ELECTRONIC SIGNATURE SOLUTION FOR A PERIOD OF 36 MONTHS.

No	SAHPRA REQUIREMENTS	Compliant?	
		YES	NO
1	Bidder is compliant with Electronic Communications and Transactions Act of 2002, with amendments being made in 2011		
2	Bidder is compliant with POPI Act 4 of 2013 to latest amendment		

I, the undersigned, being duly authorized to act on behalf of the company, hereby certify that the company complies with all SAHPRA requirements.

Name: _____

Designation: _____

Company Name: _____

Date: _____

Signature: _____