



CLARIFICATION QUESTIONS AND ANSWERS

BID WCGHSC0478/2026 FOR THE PROVISION OF COMPREHENSIVE CLEANING SERVICES WITHIN NORTHERN TYGERBERG SUB STRUCTURE WHICH INCLUDES BISHOP LAVIS CDC, BOTHASIG CDC, DELFT CHC, KRAAIFONTEIN CHC, ELSIES RIVER CHC, SYMPHONY WAY CDC, REED STREET CDC, NEW RAVENSMEAD CDC AND FISANTEKRAAL CDC UNDER THE CONTROL OF WESTERN CAPE GOVERNMENT HEALTH FOR A 5-YEAR PERIOD. HELD AT ELSIES RIVIER CHC, BOARDROOM ON 22 JUNE 2026 AT 10:00 AM

1. Present

- Mr J Van Wyk
Mr J Frank
Mr R Zoutman
Mrs S Halifax

2. Discussion

- Mr J van Wyk opened the compulsory site meeting advising the following:
Bid closing date 10 July 2026.
For WCBD 1 (invitations to bid) page 2&3 If the bid administering official/ representative that will be completing the bid offer is not the CEO/Director of the company. A company resolution must be added with bid offer providing authorization for the completing bid offer on behalf of the company.
On Page 5 Mr J Van Wyk made provision for any questions from bidders for clarification.
Page 17 Bidder Question who's responsible for the supply of all cleaning materials

Table with 1 column and 1 row containing current specifications and equipment lists.

- **The Amended specification has been uploaded to E-tender portal for use as this forms part of the contract, please ensure that minutes are added to your bid document as well as the latest bid document.**
- For Clarity the Contractor is responsible for supply of all cleaning materials and equipment throughout the duration of the contract at all health facilities

Amendment to Specifications required

The Contractor will supply all cleaning materials and equipment necessary for the carrying out of the contract at his expense.

Cleaning Materials used:

Dish Wash Liquid; Jik (bleach); Handy Andy; Goldi Locks; Wood Floor Polish; Tile Buff Polish; Furniture Polish; Floor Stripper; Brasso; Window Clean; Steel wool; Cloths for Polishing and Cleaning, Scrub & Buffing Pads for Polisher & Scrubber, Air Freshener; Toilet Bowl Cleaner; Pine antiseptic.

THE SP MUST ENSURE THAT SUFFICIENT QUANTITIES OF MATERIALS ARE ALWAYS AVAILABLE ON SITE AT ALL TIMES

Equipment to be provided by the service provider for cleaning purposes in the Primary Health Facilities:

Wet & dry vacuum cleaner
 Janitor trolleys
 Mops & wringer buckets
 Dustpans
 Sweeper mops
 Stripper & scrubbing machines
 Squeegees

THE SP MUST ENSURE THAT OPERATIONAL EQUIPMENT ARE ALWAYS AVAILABLE ON SITE AT ALL TIMES

- **Question:** Should bidders bid for facilities mentioned in the second table on page 5 that indicates "total no of cleaners required

| Answer :NO | TYPE OF FACILITY | FACILITY | TOTAL NO OF CLEANERS REQUIRED |
|------------|------------------|---------------------|-------------------------------|
| 1 | 8 hour | Durbanville CDC | 1BC |
| 2 | 8 hour | Parow CDC | 1BC |
| 3 | 8 hour | Goodwood CDC | 1BC |
| 4 | 8 hour | Ruyterwacht CDC | 1BC |
| 5 | 8 hour | Scottsdale CDC | 1BC |
| 6 | 8 hour | Bellville South CDC | 1BC |

Answer: No, the successful bidder will be providing a service for the above mentioned facilities (Durbanville CDC, Parow CDC, Goodwood CDC, Ruyterwacht CDC, Scottsdale CDC and Bellville CDC) on a rotational basis when required upon request by PHC. Hence the total number of cleaners to be 12 Cleaners at the facilities mentioned within the bid document on table 1, page 5. Frequency of rotation cannot be determined.

| |
|---|
| • Question: regarding penalties for water and power failure that can affect the operation of cleaning. |
| • Answer: Management to ensure facility water and electricity is operational and sufficient |
| • Question: How will operations/service duties be at a facility if there are cleaners rotated |
| • Answer: Management will ensure that there are contingency plans in place to make provision for rotational services |



- Mr J Van Wyk illustrates the importance of page 7 (Statutory and other requirements). Bidders are advised to read through the questions and indicate Yes/No. On page 8 Signing the Declaration and document to be commissioned (sign and stamp)
- Mr J Van Wyk advised bidders to ensure completion of Section B Questionnaire: Organizational, Financial and Infrastructure capacity of bidder page 9.
- Attention was brought to bidders to make sure they indicate their one-year cleaning experience within a healthcare environment as well as three (3) written references within a healthcare environment to be submitted with the bid offer.
- Pricing schedule page 12, on E-Tender portal. Bidders were advised to complete the annexure pricing schedule Electronically on their computers/laptops, printed and attach it with the bid offer. Pricing cannot be emailed or added after. Validity of offers is 120-days after bid closing.
- Bidders were advised to indicate details of offer for the site specifications for NTSS PHC facilities.
- Bidders were advised to take notes of penalties on page 16.
- Bidders were advised to complete annexure C (Exemption of liability with respect to injury on Duty)
- Bidders were advised to complete annexure D (Occupational Health and Safety Agreement)
- Mr J Van Wyk advised bidders to complete WCBD 4 as well as sign and commission.
- WCBD 6.1 is also to be signed and completed as well as providing BBBEE level and affidavit or BBBEE Certification
- Mrs S Halifax Advised contacting her for any issues regarding the pricing schedule email address: Shameez.Halifax@westerncape.gov.za tell: 021 834 9008
- Mr Justin Frank to contact for site specification email address: Justin.Frank@westerncape.gov.za

Chairperson : Justin Frank _____

Date : 01.07.2026

Support not support