



(FORM A)
**TENDER & CONTRACT QUALITY
 REQUIREMENTS FOR
 240-105658000 AND
 QUALITY REQUIREMENTS FOR ISO 9001
 STANDARD**


| | | | |
|---------------------|--------------|-----|---|
| Template Identifier | 240-43921804 | Rev | 3 |
| Document Identifier | 240-68099512 | Rev | 9 |
| Authorisation Date | January 2022 | | |
| Review Date | January 2027 | | |

| | | | | | | |
|--|--|--|---|--------------------|---|---|
| SECTION A (TENDERER) | ENQUIRY/ CONTRACT No: | | | | | |
| | ENQUIRY/ CONTRACT DESCRIPTION | Provision of Catering Services for NTCSA East Grid, on an as and when required basis for Pinetown CLN, Empangeni CLN, Newcastle and Ladysmith CLN. | | | | |
| | CLAUSES OF 240-105658000 SPECIFICATION | CLAUSE DESCRIPTION | | | | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE |
| SECTION B (ESKOM) | CLAUSE 3 | PRE-CONTRACT AWARD QUALITY REQUIREMENTS | | | | X |
| | | (*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable. | | | | |
| | | Category 1 (refer to clause 3.5.2 of 240-105658000) | | | | - |
| | | Category 2 (refer to clause 3.5.3 of 240-105658000) | | | | - |
| | | Category 3 (refer to clause 3.5.4 of 240-105658000) | | | | X |
| | | Category 4 (refer to clause 3.5.5 of 240-105658000) | | | | - |
| | | Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000) | | | | - |
| | | POST-CONTRACT AWARD | | | | |
| | | Contract Execution (refer to clause 3.7.1 of 240-105658000) | | | | X |
| | | Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000) | | | | X |
| | | STANDARD CONDITIONS | | | | |
| | | Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000) | | | | X |
| | | Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000) | | | | X |
| | | Preservation (refer to clause 3.8.3 of 240-105658000) | | | | X |
| | | Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000) | | | | X |
| Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000) | | | | X | | |
| SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000) | | | | X | | |
| | CLAUSES OF ISO 9001 STANDARD | ISO 9001 STANDARD CLAUSE DESCRIPTION | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE | QUALITY PRINCIPLES | ISO 9001 STANDARD PRINCIPLE DESCRIPTION | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE |
| SECTION C (ESKOM) | CLAUSE 4 | Context of the Organisation | X | PRINCIPLE 1 | Customer focus | X |
| | CLAUSE 5 | Leadership | X | PRINCIPLE 2 | Leadership | X |
| | CLAUSE 6 | Planning | X | PRINCIPLE 3 | Engagement of people | X |
| | CLAUSE 7 | Support | X | PRINCIPLE 4 | Process approach | X |
| | CLAUSE 8 | Operation | X | PRINCIPLE 5 | Improvement | X |
| | CLAUSE 9 | Performance Evaluations | X | PRINCIPLE 6 | Evidence based decision making | X |
| | CLAUSE 10 | Improvement | X | PRINCIPLE 7 | Relationship Management | X |
| SECTION D (ESKOM) | ESKOM'S QUALITY REPRESENTATIVE | NAME | DESIGNATION | DATE | SIGNATURE | |
| | | Sandesh D Bipat | Snr Quality Advisor | 05 March 2025 | | |
| SECTION E (TENDERER) | TENDERER'S QUALITY REPRESENTATIVE | NAME | DESIGNATION | DATE | SIGNATURE | |
| | | | | | | |

Public

When downloaded from the document management system, this document is uncontrolled and the responsibility rests with the user to ensure it is in line with the authorised version on the system.

No part of this document may be reproduced without the expressed consent of the copyright holder, Eskom Holdings SOC Limited, Reg No 2002/015527/06.

| | | | | | |
|---|---|---------------------|--------------|-----|---|
|  | (FORM A) TENDER & CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD | Template Identifier | 240-43921804 | Rev | 3 |
| | | Document Identifier | 240-68099512 | Rev | 9 |
| | | Authorisation Date | January 2022 | | |
| | | Review Date | January 2027 | | |

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard.

Public

When downloaded from the document management system, this document is uncontrolled and the responsibility rests with the user to ensure it is in line with the authorised version on the system.

No part of this document may be reproduced without the expressed consent of the copyright holder, Eskom Holdings SOC Limited, Reg No 2002/015527/06.