



Request for Quotations

Request for the Supply, Installation, Configuration, Commissioning, Support, and Management of a Next-Generation Firewall (NGFW) Solution for a Period of Thirty-Six (36) Months. RFQ: EHC/FW/06/2026

| Mandatory requirements | Scope of work |
|--|---|
| <p>a) Stage 1: Disqualifying Compliance Requirements</p> <ul style="list-style-type: none"> • No late submission will be accepted • Bidders must ensure that they sign the submission register(s) with the correct description and RFQ number. Failure to do so will result in automatic disqualification. • Completed pricing schedule • Signed MBD Forms • Respond to RFQ. (RQF document) <p>b) Stage 2: Administrative Documents</p> <ul style="list-style-type: none"> • Certified Director's ID copy. (Not older than three months from the closing date) • Proof of CIPC registration (Please also enclose a document indicating the Directors' full names and ID numbers) • Up to date municipal account/statement for the company (not in arrears for more than 90 days). In case a bidder is a lessee, a valid original or certified copy of a lease agreement must be supplied. • Company pricing with letter head • Valid BBBEE/affidavit (failure to comply bidder will forfeit points allocations of specific goal (80/20 specific goals points allocations as per threshold) • Bank letter not older than three months • Valid Tax Pin • CSD report • Bidders must submit a duly signed undertaking confirming the availability of sufficient financial resources, or access to short-term financing, to ensure successful project delivery prior to appointment. | <p>BACKGROUND</p> <p>Ekurhuleni Housing Company (EHC) is a municipal entity established in 2000 to undertake the development and management of rental housing stock for low and moderate-income households within the City of Ekurhuleni.</p> <p>EHC operates within the legislative framework of the Social Housing Act, Municipal Systems Act, and the Municipal Finance Management Act (MFMA). The entity continues to expand its portfolio of social and rental housing units while ensuring effective governance, accountability, and service delivery to its tenants and stakeholders.</p> <p style="text-align: center;">1. SCOPE OF WORK</p> <p>The successful bidder shall provide a fully managed enterprise-grade Next-Generation Firewall (NGFW) solution, including hardware, licensing, installation, configuration, support, maintenance, and security management services for a period of thirty-six (36) months.</p> <p>1.1 Firewall Hardware</p> <ul style="list-style-type: none"> • Supply and rental of an enterprise-grade Next-Generation Firewall (NGFW) appliance for a period of 36 months. • Install, configure, test, and commission the firewall solution. • Migrate existing firewall configurations and services where applicable. • Provide replacement hardware within the contract period at no additional cost in the event of equipment failure. • Ensure the firewall supports: <ul style="list-style-type: none"> o Site-to-site and remote-access VPN capabilities. o Stateful inspection firewall functionality. o Centralised management and monitoring. o Security logging and reporting. <p>1.2 Firewall Licensing</p> <p>The proposed solution must include all licenses required for the full 36-month period, including:</p> <ul style="list-style-type: none"> • Unified Threat Protection (UTP) or equivalent security bundle. • Centralised firewall management licensing. • Centralised logging and reporting licensing. |

STAGE 3: EVALUATION IN TERMS OF PPPFA REGULATIONS 2022 (AS AMENDED):

This bid will be evaluated and adjudicated according to the 80/20 preference point system, in terms of which a maximum of 80 points will be awarded for price and 20 points will be awarded for specific goals.

| 80/20 Preference Point Components | Points |
|-----------------------------------|------------|
| PRICE | 80 |
| SPECIFIC GOALS | 20 |
| Bidder HDI (5pts) | 5 |
| Woman (3 pts) | 3 |
| Disability (2pts) | 2 |
| Youth (2pts) | 2 |
| Within Ekurhuleni (8pts) | 8 |
| Total | 100 |

Closing Date: 03 August 2026
 Delivery Address: Cnr Victoria Street and Linton Jones Germiston (next to Fire Station)
 Time: 11h00 am

Compulsory Briefing

None

Submission must hand be delivered to EHC head office (Angus and Victoria Street Germiston 1400 next to fire station) in a sealed envelope stating the description and RFQ NO: EHC/FW/06/2026 and **IN A RED TENDER BOX BY THE RECEPTION. PLEASE SIGN SUBMISSION REGISTER.**

NB: please ensure to drop the bid document in a red box by EHC reception.

NB: The RFQ document will be available for downloads on EHC website www.ehco.org.za and on the national treasury e-tender portal

The entity reserves its following rights:

- To award the bid in part or in full,
- Not to make any award in this bid or accept any bids submitted,
- Request further technical information from any bidder after the closing date,

- Firmware and software updates.
- The security bundle must include, at a minimum:
- Intrusion Prevention System (IPS)
 - Web Filtering
 - Application Control
 - DNS Security
 - SSL Inspection
 - Threat Intelligence Services
 - Advanced Threat Protection
 - Botnet Detection and Prevention

1.3 Managed Firewall Security Services

The service provider shall provide:

- Firewall configuration and administration.
- Security policy management and optimization.
- Configuration backup and restoration.
- Change and configuration management.
- Firmware and security patch management.
- Security monitoring and incident management.
- Performance monitoring and optimization.
- Monthly security reviews and recommendations.
- Proactive threat detection and mitigation.

1.4 VPN Services

The service provider shall provide:

- Configuration and management of up to forty (40) remote-access VPN users.
- User provisioning and deprovisioning.
- VPN troubleshooting and support.
- Secure remote connectivity management.
- VPN security monitoring and reporting.

2. SUPPORT AND MAINTENANCE

The service provider shall provide:

- Comprehensive firewall support and maintenance for the duration of the contract.
- Remote and on-site support.
- Fault diagnosis and resolution.
- Software and hardware support.
- Regular health checks and preventative maintenance.
- Vendor escalation and incident management.

3. REPORTING REQUIREMENTS

The service provider shall provide monthly reports containing:

- Security incidents detected and resolved.
- Threat prevention statistics.
- VPN usage summary.
- Firewall performance statistics.
- Configuration changes implemented.
- Recommendations for security improvements.

- Verify information and documentation of the bidder(s),
- Not to accept any of the bids submitted,
- To withdraw or amend any of the bid conditions by notice in writing to all bidders before closing of the bid and post-award, and
- If an incorrect award has been made to remedy the matter in any lawful manner it may deem fit.

Proposals are subject to the Standard Conditions of Tender and the Supply Chain Management Policy of EHC

The entity reserves the right to negotiate with the shortlisted bidder prior to the award and with the successful bidder post award. The terms and conditions for negotiations will be communicated to the shortlisted bidder prior to the invitation to negotiations. This phase is meant to ensure value for money is achieved through the measure of quality that will assess the monetary cost of the items or services against the quality and or benefits of that item or services.

The entity reserves the right to conduct due diligence during the evaluation phases, before the final award, or at any time during the contract period and this may include pre-announced/ non-announced site visits. During the due diligence process, the information submitted by the bidder will be verified and any misrepresentation thereof may disqualify the bid in whole or in part.

Kindly note that by submitting your documents in our Supply Chain Management processes, you acknowledge that Ekurhuleni Housing Company may process your personal information in terms of the Protection of Personal Information Act No. 4 of 2013 (POPIA).

4. Pricing Schedule

All prices must be VAT inclusive and include all other related costs

| Description | Unit Price | Quantity | Total (UPxQ) |
|--|------------|----------|--------------|
| Firewall Hardware Rental (36 Months) | R | 1 | |
| Firewall Licensing (36 Months) | R | 1 | |
| Managed Firewall Security Services (36 Months) | R | 1 | |
| Support and Maintenance (36 Months) | R | 1 | |
| Sub total | R | | |
| VAT | R | | |
| Total | R | | |

Contact Person

Technical (Specification queries)

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Supply Chain Management (only queries related to SCM)

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