

FOR THE PROVISION OF CONSULTING SERVICES FOR THE SAP EHP UPGRADE, REDESIGN OF SLUG NUMBER, SAP S/4 HANA CONVERSION AND REDESIGN OF CUSTOMER PORTAL FOR TRANSNET PIPELINES FOR A PERIOD OF 24 (TWENTY-FOUR) MONTHS																																									
#	Subject Area/Reference in RFP	Date Received	Question/Query	TPL Response	Date Responded	Status/Notes																																			
1	Extension request	26-May-26	We would like to request a 10-working day extension for the tender submission deadline for Tender Number: TPL/2026/02/0028/1145/RFP The Provision of Consulting Services for the SAP EHP Upgrade, Redesign of Slug Number, SAP S/4 HANA Conversion and Redesign of Customer Portal for Transnet Pipelines for a Period of 24 (Twenty Four) Months. The current closing date is 18 June 2026.	Extension granted as per the Addendum issued to all bidders for review and sign off. Closing date 2 July 2026.	1-Jun-26	Closed																																			
2	Nomination & Scheduling	26-May-26	What are the key pain points in current nomination → scheduling execution (e.g. delays, manual overrides, reconciliation issues)?	Main problem the portal it is not user friendly refer to 23.2.2, page 59	10-Jun-26	Closed																																			
3	Slug Number Redesign		Can you provide detailed documentation of the current slug number logic, including: Structure, Source tables, Derivation rules?	Refer to Annexure D – Page 78	2-Jun-26	Closed																																			
4	Slug Number Redesign		Is there any requirement for the slug number to remain business-readable, or can it move to a system-generated design?	Yes, the slug number needs to remain a business readable. Currently the slug number is system generated and business readable	10-Jun-26	Closed																																			
5	Slug Number Redesign		Are external systems (e.g. EDI / customers/ trading partners) dependent on the current slug format? If yes, how many?	TPL systems i.e. EDI, Pipeline Scheduler and Pipeline Operational System utilizes the slug number. Our Customers/trading partners utilize the slug number and may capture the slug number in their applications	10-Jun-26	Closed																																			
6	Slug Number Redesign		Is backward compatibility required for: Historical reporting and Existing integration	Yes	10-Jun-26	Closed																																			
7	SAP Readiness Report		Please share the latest readiness report for the ECC6 EHP5 system	Refer to readiness check report.	10-Jun-26	Closed																																			
8	SAP Readiness Report		Please share the latest readiness report for the ECC6 FAS system if need be	Refer to annexure B, FAS overview page 67	10-Jun-26	Closed																																			
9	Bill of Materials		Can the bill of materials be shared ?	Bidder to provide more clarity	10-Jun-26	Closed																																			
10	Integrations		Please share the list of integrations in scope, the direction, frequency and field level detail	Refer to Annexure A – Page 65	10-Jun-26	Closed																																			
11	Data Archiving		Will a data archiving initiative happen prior to the migration to S/4 and will that be undertaken by Transnet	No	10-Jun-26	Closed																																			
12	Finance		Are you using New GL or Classic GL and what is finance readiness status? Has the New GL already been implemented ?	Classic GL	10-Jun-26	Closed																																			
13	Cloud migration		Is the migration S/4 part of a RISE offering from SAP ?	No- S4 will need to be implemented on TPL cloud infrastructure (IaaS)	10-Jun-26	Closed																																			
14	Team		Will teams working offshore be able to access the environments using VPN or are there any Restrictions. Remote access to the environment can be granted	Remote access to the environment can be granted	10-Jun-26	Closed																																			
15	Training		We would like to confirm if training material and change activities are required for the slug number redesign phase? –	Not required for slug number redesign unless the redesign has a material impact to business process	10-Jun-26	Closed																																			
16	Training		There is mention of 600 active users and 80 concurrent active users. Can you provide a user count per impacted department to better understand training impact?	On SAP we don't maintain the Dept, so it's not possible to extract the number of users per module. In addition, users Have access to many modules <table border="1"> <thead> <tr> <th>Row Labels</th> <th>Count of Personnel Number</th> </tr> </thead> <tbody> <tr><td>Administration</td><td>32</td></tr> <tr><td>Comm & Media</td><td>2</td></tr> <tr><td>Commercial</td><td>9</td></tr> <tr><td>Engineering</td><td>273</td></tr> <tr><td>Finance</td><td>26</td></tr> <tr><td>ICT</td><td>24</td></tr> <tr><td>Legal Services</td><td>10</td></tr> <tr><td>Office of CE</td><td>3</td></tr> <tr><td>Operations</td><td>182</td></tr> <tr><td>People Mgmt</td><td>31</td></tr> <tr><td>Projects</td><td>41</td></tr> <tr><td>Property Mngt</td><td>3</td></tr> <tr><td>Security</td><td>21</td></tr> <tr><td>SHERQ</td><td>26</td></tr> <tr><td>Supply Chain</td><td>36</td></tr> <tr><td>(blank)</td><td></td></tr> <tr><td>Grand Total</td><td>719</td></tr> </tbody> </table>	Row Labels	Count of Personnel Number	Administration	32	Comm & Media	2	Commercial	9	Engineering	273	Finance	26	ICT	24	Legal Services	10	Office of CE	3	Operations	182	People Mgmt	31	Projects	41	Property Mngt	3	Security	21	SHERQ	26	Supply Chain	36	(blank)		Grand Total	719	10-Jun-26
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17	Conversion approach	Please share the key findings and rationale from the SAP Readiness/Assessment that led to the decision to pursue a Brownfield conversion – specifically in relation to IS-Oil components, customizations, and any constraints identified that would favor Brownfield over Greenfield?	TPL Requires a brownfield / technical conversion	10-Jun-26	Closed																																				
18	S/4 Readiness	Has TPL initiated any S/4HANA readiness or remediation activities, specifically BP/CVI conversion	No	10-Jun-26	Closed																																				
19	S/4 Readiness	Can you provide data volumes for key objects (customers, vendors, materials, transactions)?	Refer to readiness check report attached	10-Jun-26	Closed																																				
20	Landscape	What is the current data quality status and has cleansing/archiving been performed?	There are areas to improve data quality. No cleansing/archiving have been performed	10-Jun-26	Closed																																				

21	Custom Code		Please provide a list of all RICEFW-related items, specifically custom code, reports, interfaces, data migration/conversion objects, forms, and workflows, that are referenced or implied in the scope.	Refer to readiness check report attached	10-Jun-26	Closed																																				
22	Integration		Please provide details of integrations and critical interfaces.	Refer to Annexure A – Page 65	10-Jun-26	Closed																																				
23	Operations		What are the disaster recovery and rollback requirements?	Refer to Scope of Work – Section 15 Page 56	10-Jun-26	Closed																																				
24	Data Ownership		Who is responsible for data cleansing, validation and sign-off?	Business Process Owners will validate and sign-off – Data cleansing is in scope	10-Jun-26	Closed																																				
25	UX/Portal		What is the target state for the customer portal (replace/redesign)?	Redesign and implement the portal using SAP Fiori	10-Jun-26	Closed																																				
26	Current Landscape & Scope Visibility		Please confirm the current SAP landscape components in scope (modules, systems, interfaces)	Refer to Scope of Work – Page45	10-Jun-26	Closed																																				
27	Current Landscape & Scope Visibility		What modules are actively used today (beyond IS-Oil)?	FI, CO, SD, MM, PS, IM, PM, QM	10-Jun-26	Closed																																				
28	Current Landscape & Scope Visibility		Are there any planned decommissioning or replacement activities already defined (e.g. Net Weaver Portal)	As per Scope of Work, NetWeaver Portal needs to be replaced	10-Jun-26	Closed																																				
29	System Upgrade		Why EHP5 to EHP8?	To remain in SAP mainstream customer support	10-Jun-26	Closed																																				
30	Partnership		Who is the Hyperscale and please share a RACI for the role-players?	Transnet utilises a Cloud service provider which will provide the required infrastructure. As indicated in the scope TPL is responsible for the provisioning of the infrastructure with the hyperscale.	10-Jun-26	Closed																																				
31	We would appreciate your clarification regarding the evidence requirements for demonstrating compliance with T2.2-01 Eligibility Criteria, specifically in relation to the requirement for expertise in the Oil, Gas and Energy industry.	2-Jun-26	What constitutes acceptable proof of industry expertise?	A SAP Partner Certificate or similar indicating expertise in Oil, Gas and Energy focus industry. Or an extract from SAP partner finder portal, showing your organization having expertise in Oil, Gas and Energy focus industry.	10-Jun-26	Closed																																				
32		3-Jun-26	Following a detailed review of the tender documentation, and section: Page 85: T2.2-02: Evaluation Schedule Technical Implementations (25 points) where it specifically calls out that at least 1 of the 3 migrations should have included SAP IS-OIL and SAP NetWeaver We are not aware of any of the local Oil and Gas companies that has completed this transition from ECC6 TO S4/HANA, so a local reference letter to comply with this criteria will be difficult to achieve, we would like to know if we can submit additional info on work that's currently happening at these companies wrt the IS-OIL solution to get these companies ready for the migration? For example we have a long standing relationship with SASOL and they make use of IS-OIL functionality that we are the incumbent partner supporting this customer, but they have not done the S4HANA migration.	The reference letters are not restricted to local companies. TPL will accept international references as well.	3-Jun-26	Closed																																				
33		2-Jun-26	Refer (2.4, 5.5) With regards custom ABAP development, please provide an inventory of all custom developments.	Refer to readiness check report attached	12-Jun-26	Closed																																				
34		3-Jun-26	Refer (3) During the briefing session, a slide was shown with a high level image of the landscape in block diagram form (showing SAP modules, add-ons etc.) can this please be provided	Refer to Tender briefing presentation provided.	12-Jun-26	Closed																																				
35			Refer (7) Please confirm that the desired approach for ECC to S/4HANA is Brownfields	Brownfields - technical conversion from ECC to S4 Hana	3-Jun-26	Closed																																				
36			Refer (8) Please provide the S/4HANA Readiness check report	Refer to readiness check report attached	11-Jun-26	Closed																																				
37			Refer (11.4, 13.4.2) Please confirm if there is a requirement in S/4HANA to have all users active for 100% of their roles in both GUI and Fiori	Yes, both GUI and FIORI must be active for all users.	11-Jun-26	Closed																																				
38			Refer (13) What is the TPL preferred training material development toolkit	TPL will not prescribe the toolkit.	11-Jun-26	Closed																																				
39			Refer (13) Can TPL provide a user count split by SAP module and location	On SAP we don't maintain the Dept, so it's not possible to extract the number of users per module. In addition, users have access to many modules <table border="1"> <thead> <tr> <th>Row Labels</th> <th>Count of Personnel Number</th> </tr> </thead> <tbody> <tr><td>Administration</td><td>32</td></tr> <tr><td>Comm & Media</td><td>2</td></tr> <tr><td>Commercial</td><td>9</td></tr> <tr><td>Engineering</td><td>273</td></tr> <tr><td>Finance</td><td>26</td></tr> <tr><td>ICT</td><td>24</td></tr> <tr><td>Legal Services</td><td>10</td></tr> <tr><td>Office of CE</td><td>3</td></tr> <tr><td>Operations</td><td>182</td></tr> <tr><td>People Mgmt</td><td>31</td></tr> <tr><td>Projects</td><td>41</td></tr> <tr><td>Property Mngt</td><td>3</td></tr> <tr><td>Security</td><td>21</td></tr> <tr><td>SHERQ</td><td>26</td></tr> <tr><td>Supply Chain</td><td>36</td></tr> <tr><td>(blank)</td><td></td></tr> <tr><td>Grand Total</td><td>719</td></tr> </tbody> </table>	Row Labels	Count of Personnel Number	Administration	32	Comm & Media	2	Commercial	9	Engineering	273	Finance	26	ICT	24	Legal Services	10	Office of CE	3	Operations	182	People Mgmt	31	Projects	41	Property Mngt	3	Security	21	SHERQ	26	Supply Chain	36	(blank)		Grand Total	719	11-Jun-26	Open
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40	NTT DATA is currently preparing our proposal for the tender TPL/2026/02/0028/1145/RFP. In order to develop a comprehensive, accurate, and risk-mitigated proposal — particularly with respect to the SAP S/4HANA conversion component — we kindly request access to the SAP S/4HANA Readiness Check Report for the current SAP landscape.	9-Jun-26	Without access to this report, it becomes significantly challenging to accurately: <ul style="list-style-type: none"> •Estimate effort, timelines, and resource requirements •Identify technical and functional risks associated with the conversion •Define a realistic and structured conversion approach (system conversion, landscape transformation, or new implementation) •Provide a reliable cost model and delivery plan aligned with your environment <p>In the absence of the S/4HANA Readiness Check Report, any proposal submitted would necessarily be based on assumptions, which may lead to inaccurate estimations, increased project risk, and potential scope adjustments at later stages — outcomes that are not in the best interest of either party.</p> <p>Providing the S/4HANA Readiness Check Report will enable all bidders to align their proposals with the actual system landscape, ensuring transparency, comparability of bids, and overall project success.</p>	Refer to readiness check report attached	11-Jun-26	Closed
41	Extension Request	1-Jun-26	As raised in the briefing session, can you please grant a 2-week extension for bid submission. The scope of work is broad and will require more time to prepare. We shall await your favourable response.	Extension granted as per the Addendum issued to all bidders for review and sign off. Closing date 2 July 2026.	11-Jun-26	Closed
42	SAP IS Oil & Gas	12-Jun-26	Whether Quantity Conversion (Quantity ware) (HPM) is used? If not how it is getting done in ECC?	No, On HPM quantity conversion is not active but Silo/Tank Management is configured with Storage Object Types and Class.	22-Jun-26	Closed
43	SAP IS Oil & Gas		Pricing – Formula & Average (MAP) Pricing is used in ECC?	On MAP only price list types were configured but the general pr		Open
44	SAP IS Oil & Gas		In ECC, TSW – SPW (Stock projection worksheet) is used for demand forecasts and supply, visualize future stock levels integrating with APO?	No		Closed
45	SAP IS Oil & Gas		AS IS - System Architecture not present in RFP.	Refer to section 3 of Scope of Work		Closed
46	TechArch		Please provide SAP system Landscape details along with other SAP Products in landscape (E.g. EP 7.0, ECC 6.0 EHP3, BW 7.0 etc.). Please provide details in "SAP Landscape info" sheet	Refer to Scope of Work		Closed
47	TechArch		List of 3rd party or Non-SAP Add-On components and its patch level	Refer to Scope of Work		Closed
48	TechArch		Please confirm if Fiori should be Embedded or in HUB environment	The bidder to recommend		Closed
49	TechArch		Please provide latest EWA Report of Production system	EWA report cannot be shared and will be shared with the preferred bidder. Readiness report has been shared instead.		Closed
50	TechArch		Please share S/4 HANA Readiness check Report if assessment activities are already executed	Refer to Readiness Report		Closed
51	TechArch		Will S/4 HANA be on on-premise OR Cloud platform ?	Cloud IaaS		Closed
52	TechArch		is there any plan to change OS for Target Application Server (on S/4 HANA) ?	S4 to run on SUSE LINUX.		Closed
53	ABAP		Has the SAP Custom Code Migration Worklist (transaction SYCM or ATC) been run? If so, can you share the output? If not please share the TADIR table Extract	No. the SAP custom code worklist has not been run. Not possible to share TADIR as there are over 3 million rows, output is part of the discover phase.		Closed
54	ABAP		Please provide the SMODILOG table extract for SPAU/SPDD from ECC System			Closed
55	Functional		Already Business Partner exist in ECC system for customer/vendor /Employee etc . If not then provide the count for Customers/Vendors etc	No, Vendor = 9589, Customer = 915		Closed
56	Security		How many SAP Single (Master and Derived) Roles, Composite Roles, Business Roles, and Support Roles are currently in use?	Composite Roles = 3210 Roles = 5803		Closed
57	Security		How the user access providing is being happened ? Either with GRC or ECC SU01	GRC		Closed
58	General Ledger Accounting		Is new GL or Classic GL used?	Classic		Closed
59	General Ledger Accounting		If you use new GL, Whether accounts or ledger approach is used?	n/a		Closed
60	General Ledger Accounting		How many Ledgers are used? What are the accounting principles used for these ledgers including SPL? E.g.: US GAAP, IFRS, Local GAAP.	One Classic Ledger. IFRS		Closed
61	General Ledger Accounting		While migrating to SAP S/4HANA are you expecting to implement only mandatory S/4HANA simplification (e.g. New Asset Accounting and CVIT) items? Or expecting optional simplification (e.g. New GL functionalities, COA	the bidder is required to assess and recommend		Closed

62	General Ledger Accounting		Please clarify Data migration requirements - "full historical data "or "partial data with x years" timeframe. Pure Brownfield conversion will imply an "in-system" data conversion to S/4HANA.	full historical	Closed
63	Org Structure		Do you envisage any Org structure merge, carve-out, or system consolidation during S/4 Conversion? If yes please indicate.	No	Closed
64	Org Structure		How many total no. of company codes are there in system? Out of these how many are operating company code?	2. One is active	Closed
65	Org Structure		What are the number of countries in which Transnet (TPL) has its business operations? Are all of them into SAP system.	only South Africa	Closed
66	Org Structure		How many Controlling Areas are used? What is the linkage of Controlling Area with operating concern & company code? E.g. 1 operating concern having one Controlling Area per Country & all company code in that	1. Operating Concern is not activate	Closed
67	Org Structure		How many no. of Profit Centres are there? Do they often require re-organization or Is there any plan for restructuring of PC.	164. No	Closed
68	Org Structure		How many Chart Of Accounts are there in current system? Do you need any harmonization of COA?	2. No	Closed
69	Org Structure		Do you face in challenge in the organisation structure, or do you intend to restructure.	No	Closed
70	Currencies		What are the different currency types used or No. of functional currencies at TPL ?	1. ZAR	Closed
71	Taxation		Please provide the details of all the legal /tax reports that are being used? Are there any third-party tax solutions? If so, please specify	Bidder needs to obtain this clarity during the business workshops/discovery phase. There is a Central third-party reporting solution	Closed
72	Currencies		Is Accrual engine activated currently? What all processes are used in ACE at TPL?	No	Closed
73	AR/AP/ Accounting		With respect to vendor/customer Open item management functionality - are there any specific pain points, please elaborate ?	No.	Closed
74	Asset Accounting		How many Charts of Depreciation are there currently? Is one chart of depreciation assigned to multiple company codes which are having different ledger and currency settings?	One	Closed
75	Asset Accounting		How many Depreciation Areas you are using currently? Kindly list them with explanation and which Accounting principle is currently used for each Dep Area?	22_	Closed
76	Asset Accounting		Is Real Estate module used ? If yes please specify Classical or Flexible	No	Closed
77	AR/AP/ Accounting		Is SAP RAR module used? What is the version?	No	Closed
78	Product Costing/Inventory Valuation		Are you using transfer pricing?	No	Closed
79	Customer Profitability - COPA		COPA is Account Based or Costing Based or Both?	No	Closed
80	Customer Profitability - COPA		Do you intend to use margin analysis for deriving the profitability for management and reconciling with legal financial accounting	No	Closed
81	Bank Accounting		How Many House Banks are there currently?	One	Closed
82	Bank Accounting		How many Bank Accounts are there ?	Two	Closed
83	Bank Accounting		Does TPL use DMEE? If so, what are the different format trees / types being used	No	Closed
84	Funds Management		Is funds management being used for Budget control? What are the account assignments used for budgeting and availability control?	No	Closed
85	Funds Management		Are there any other processes in Funds management being used apart from BCS?(e.g. earmarked funding, commitment management etc.)	No	Closed
86	Consolidation		How does TPL perform consolidations, is BPC in use ?	BPC is not used. Consolidation is done centrally at Transnet Group	Closed

