

NGB EXPRESSION OF INTEREST TO BLOCK ILLEGAL ONLINE GAMBLING WEBSITES



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1. INTRODUCTION

- 1.1. The NGB is a Schedule 3A Public Entity in terms of the PFMA, 1999. The NGB is established in terms of the NGA, 2004. The NGB is mandated in terms of Sections 33, 34, 65, and 66 of the National Gambling Act of 2004 (NGA) to, inter alia, assist provincial licensing authorities in the detection and prosecution of unlicensed gambling activities. The overall objective is to promote gambling activities in a legal, safe, and crime-free environment and protect punters from the over-stimulation of the latent need to gamble.
- 1.2. The mandate of the NGB is further enforced by section 65, which provides for the objectives and functions of the NGB, and section 77, which provides for the powers and duties of the National Gambling Board inspectors.
- 1.3. Section 11 specifically prohibits unauthorised interactive gambling unless it is permitted in terms of the NGA or any national law. No law was passed, nor was the NGA amended to permit interactive gambling. The proliferation of illegal interactive gambling is with impunity to the express prohibition, and further, this contravenes section 8 of the NGA which makes it unlawful to offer any unlicensed gambling activities.
- 1.4. *Section 33 The board is responsible to—*
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 - (c) *assist provincial licensing authorities to ensure that unlicensed gambling activities are detected in the manner envisaged in section 66(2) and (3), as provided for in Part B of this Chapter.*
- 1.5. *Section 66(2) At the request of the Member of the Executive Council or provincial licensing authority, the board may engage with that authority in co-operative activities to detect and suppress illegal gambling activities if there are good grounds to believe that those activities may be occurring across provincial boundaries.*
- 1.6. The NGB is empowered in terms of the sections above to detect and suppress illegal gambling. Creating capacity to block illegal gambling websites will contribute towards the suppression of illegal gambling activities as envisaged in section 66(2).
- 1.7. Illegal gambling in South Africa has expanded rapidly in both land-based and online forms, fuelled by technological advancements, policy gaps, and organised criminal activity. These unlawful operations threaten public safety, undermine the integrity of the regulated gambling industry, erode provincial and national revenues, and expose vulnerable groups, including minors and problem gamblers, to significant harms.
- 1.8. In recent years, illegal operators have increasingly exploited online platforms, internet cafés, the use of digital wallets and cryptocurrency transactions, and cross-



jurisdictional loopholes to avoid detection and regulatory oversight. Licensed operators are also affected by unlawful competition, non-compliant online betting activities, and practices that undermine the fairness of the regulated environment.

2. PURPOSE OF THE EXPRESSION OF INTEREST

- 2.1. South Africa is struggling to enforce against illegal interactive gambling offering gambling activities to South Africans without a licence. The enforcement challenge is exacerbated by the offshore location of these illegal operators, as they are coming from foreign jurisdictions.
- 2.2. In realisation of the cooperative mandate to detect and suppress illegal gambling in the country in terms of section 66(2) of the NGA, the NGB has resolved to appoint a service provider with expertise to block illegal online gambling websites. The NGB wishes to find a service provider who will block these websites and provide data intelligence on these operators for further enforcement actions.

3. PROJECT OUTCOMES

- 3.1. Bidders are required to benchmark with other foreign jurisdictions where similar services were rendered and indicate what their observations, findings and recommendations are in relation to website blocking. Bidders must indicate what are the potential areas of revenue generation in utilising the models that they propose, if any.
- 3.2. Websites will be blocked each time illegal operators try to offer illegal gambling to local punters. The data collected will be shared with law enforcement to ensure that illegal online gambling operators are held to account in court and face penalties as envisaged in the NGA.

4. EXPRESSION OF INTEREST

CALL FOR EXPRESSION OF INTEREST (EOI) FOR THE PROVISION OF A MONITORING, TRACKING, BLOCKING AND REPORTING SOLUTION TO DETECT AND PREVENT ILLICIT GAMBLING ACTIVITIES UNDERTAKEN ONLINE

- 4.1. The National Gambling Board (NGB) hereby invites suitably qualified and experienced service providers to submit their Expression of Interest (EOI) for the provision of a **MONITORING, BLOCKING, REPORTING AND TRACKING** solution to detect and prevent unlicensed gambling activities undertaken online.



4.1.1 **Monitoring**

The Service Provider must monitor traffic from illegal gambling websites targeting South Africans. They must profile them to identify their country of origin, licence status, and information on the owners.

4.1.2 **Blocking**

The identified illegal websites must be blocked to prevent further operations within the country.

4.1.3 **Reporting**

The profiled websites and information collected must be reported to the NGB to facilitate further investigation by law enforcement.

4.1.4 **Tracking**

Continuous tracking of blocked websites is necessary to ensure that if they are reintroduced, they are immediately blocked.

- 4.2. The service is intended to enhance the NGB's enforcement efforts to protect the South African gambling industry and the general public from exploitation by illicit gambling markets.
- 4.3. The purpose of this EOI is to prequalify potential bidders willing to be invited to participate in a subsequent Request for Proposal (RFP) or Tender process.
- 4.4. Potential bidders will be called to do a demonstration on how they will be blocking the websites as part of this EOI process. Bidders are required to detail the approach and methodology they will follow to provide the required services; who are their stakeholders they will likely partner with will need to properly execute their mandate; what levels of approvals and LOC they will require to operate in the country and at what stage; how the service provider intends to address the challenges that the NGB is currently exposed to; and if there is any potential revenue streams or how can such potential be exploited to sustain this services.
- 4.5. Interested parties must submit the following:
 - a) Company profile and relevant experience
 - b) Proof of registration with the Central Suppliers Database [CSD]
 - c) Tax clearance certificate
 - d) Any relevant certifications and/or licensing.



5. FUTURE USE OF EXPRESSION OF INTEREST

- 5.1. The NGB will utilise the information submitted to develop a request for proposals/specifications without any restrictions or obligation to the Service Provider.
- 5.2. The NGB hereby reserves the right to issue the Request For Proposals after this Expression of Interest.

6. INTELLECTUAL PROPERTY RIGHTS

- 6.1. All intellectual property rights stemming from the EOI, as well as improvements and additions thereto, shall, without prejudice to the intellectual property rights of the Service Provider, be the sole property and right of the NGB. Ownership of copyright in the final physical deliverable, that is, the EOI, shall vest in the NGB upon full payment of the Service Provider's fees.
- 6.2. The Parties agree and undertake to treat all information concerning the intellectual property of each other which may come to their attention as strictly confidential.

7. BRIEFING SESSION

- 7.1. There will be a briefing session held on Wednesday, **15 July 2026** at **11h00** Central African Time (CAT) on Microsoft teams. Register here: <https://events.teams.microsoft.com/event/3a39cd74-5849-4b7c-a973-9aad9eb7fea9@f36cd016-c0f3-4b1b-83cb-6b20b09337a1>

8. EOI SUBMISSIONS

- 8.1. All EOI submissions and related enquiries are to be addressed to the Procurement Practitioner via email at scm@ngb.org.za, indicating Reference 01/2026_ED and shall be received no later than **07 August 2026** at **12h00** Central African Time (CAT).





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