



YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE WESTERN CAPE DEPARTMENT OF AGRICULTURE

ENQUIRES/ BID DOCUMENTS: Ms D Prinsloo/ G Visagie
SPECIFICATIONS: Ms C Louw
BID NUMBER: Bid 939 – 2026/2027
CLOSING TIME: 11:00
VALIDITY PERIOD: 120 Days

TELEPHONE: (021) 808 5442 /5441
TELEPHONE: (021) 808 5145
CLOSING DATE: 28 July 2026

THE RENDERING OF A COMPREHENSIVE CLEANING SERVICE AT WESTERN CAPE DEPARTMENT OF AFRICULTURE, ELSENBURG FOR A PERIOD OF THREE (3) YEARS.

The successful bidder will be required to fill in and sign a written Contract Form (WCBD 7).

BID DOCUMENTS MAY BE POSTED TO:

Western Cape Department of Agriculture
Private Bag X1
Elsenburg
7607
GPS Co-ordinates:
33.845259 S 18.834722 E

OR

DEPOSITED IN THE BID BOX SITUATED AT:

Western Cape Department of Agriculture
At the Security Gate
Muldersvlei Road
Elsenburg

Bidders must ensure that their proposals are submitted well in advance to reach the Department before the specified bid closing date and time, as late submissions will not be considered.

The bid box will be accessible every day for 24 hours until the specified bid closure date & time, late bid documentation will not be considered.

Please ensure that bids are delivered to the correct address on time. If the bid is late, it will not be accepted for consideration. If you are uncertain about the location of the bid box, please call the responsible official.

COMPULSORY MEETING:

Date: 14 July 2026
Time: At 10:00
Venue: Western Cape Department of Agriculture
Auditorium at Reception Main Building
Muldersvlei Road
Elsenburg
GPS Co-Ordinates: 33.845259 S 18.834722 E
(Latecomers will not be permitted to enter after 10:00)

PART A INVITATION TO BID

ZERO-TOLERANCE TO FRAUD, THEFT AND CORRUPTION (ANTI-FRAUD, THEFT AND CORRUPTION)

THE WCG IS COMMITTED TO GOVERN ETHICALLY AND TO COMPLY FULLY WITH ANTI-FRAUD, THEFT AND CORRUPTION LAWS AND TO CONTINUOUSLY CONDUCT ITSELF WITH INTEGRITY AND WITH PROPER REGARD FOR ETHICAL PRACTICES.

THE WCG HAS A ZERO TOLERANCE APPROACH TO ACTS OF FRAUD, THEFT AND CORRUPTION BY ITS OFFICIALS AND ANY SERVICE PROVIDER CONDUCTING BUSINESS WITH THE WCG.

THE WCG EXPECTS ALL ITS OFFICIALS AND ANYONE ACTING ON ITS BEHALF TO COMPLY WITH THESE PRINCIPLES TO ACT IN THE BEST INTEREST OF THE WCG AND THE PUBLIC AT ALL TIMES.

THE WCG IS COMMITTED TO PROTECTING PUBLIC REVENUE, EXPENDITURE, ASSETS AND REPUTATION FROM ANY ATTEMPT BY ANY PERSON TO GAIN FINANCIAL OR OTHER BENEFIT IN AN UNLAWFUL, DISHONEST OR UNETHICAL MANNER.

INCIDENTS AND SUSPICIOUS ACTIVITIES WILL BE THOROUGHLY INVESTIGATED AND WHERE CRIMINAL ACTIVITY IS CONFIRMED, RESPONSIBLE PARTIES WILL BE PROSECUTED TO THE FULL EXTENT OF THE LAW.

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)							
BID NUMBER:	939 – 2026/2027	CLOSING DATE:	28 July 2026	CLOSING TIME:	11:00		
DESCRIPTION	THE RENDERING OF A COMPREHENSIVE CLEANING SERVICE AT WESTERN CAPE DEPARTMENT OF AFRICULTURE, ELSENBURG FOR A PERIOD OF THREE (3) YEARS.						
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)							
MULDERSVLEI ROAD (TENDER BOX AT SECURITY GATE)				GPS CO-ORDINATES: 33.845259 S 18.834722 E			
ELSENBURG							
7607							
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO				TECHNICAL ENQUIRIES MAY BE DIRECTED TO:			
CONTACT PERSON	D PRINSLOO / G VISAGIE			CONTACT	Ms C Louw		
TELEPHONE NUMBER	021 808 5442 / 5441			TELEPHONE	(021) 808 5145		
FACSIMILE NUMBER	NONE			FACSIMILE	NONE		
E-MAIL ADDRESS	Davita.Prinsloo@westerncape.gov.za Grace.Visagie@westerncape.gov.za			E-MAIL ADDRESS	Christine.Louw@westerncape.gov.za		
SUPPLIER INFORMATION							
NAME OF BIDDER							
POSTAL ADDRESS							
STREET ADDRESS							
TELEPHONE NUMBER	COD				NUMBER		
CELLPHONE NUMBER							
FACSIMILE NUMBER	COD				NUMBER		
E-MAIL ADDRESS							
VAT REGISTRATION NUMBER							
SUPPLIER COMPLIANCE STATUS	WCS EB			TCS PIN:		AND	CSD No: MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	[TICK APPLICABLE BOX] Yes No			B-BBEE STATUS LEVEL SWORN AFFIDAVIT	[TICK APPLICABLE BOX] Yes No		
IF YES, WAS THE CERTIFICATE ISSUED BY A VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN NATIONAL ACREDITATION SYSTEM (SANAS)	[TICK APPLICABLE BOX] Yes No						
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFFIDAVIT (FOR EMEs& QSEs) MUST BE SUBMITTED TOGETHER WITH A COMPLETED 6.1 IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]							

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS/ SERVICES/ WORKS OFFERED?	Yes <input type="checkbox"/> No <input type="checkbox"/> [IF YES, ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	Yes <input type="checkbox"/> No <input type="checkbox"/> [IF YES, ANSWER THE QUESTIONNAIRE BELOW]
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QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS		
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	YES	NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?	YES	NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	YES	NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	YES	NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	YES	NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.		

PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:
<p>1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.</p> <p>1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED – (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.</p> <p>1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.</p> <p>1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (WCBD7).</p>
2. TAX COMPLIANCE REQUIREMENTS
<p>2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.</p> <p>2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.</p> <p>2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING THROUGH THE WEBSITE WWW.SARS.GOV.ZA.</p> <p>2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE WITH TOGETHER WITH THE BID.</p> <p>2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE AND CSD NUMBER AS MENTIONED IN 2.3 ABOVE.</p> <p>2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.</p> <p>2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."</p>
NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID

THIS BID IS SUBJECT TO THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT:

- Bids must be submitted on the official, original forms—re-typed or altered copies will not be accepted. Only original documents that are fully completed and signed will be considered. Failure to complete and sign all required bidding documents, certificates, questionnaires, and specification forms in full will render the bid invalid. **All forms must be completed using black ink.**
- No bids forwarded by telegram, telex, facsimile are considered, however photo-stat copies or facsimiles which is filled in and signed original will be accepted as valid.
- All bid offers received will be advertised on the Departments website.
<http://www.elsenburg.com/jobs-and-tenders/bid-opening-certificates>
<https://www.etenders.gov.za/>
Bids will be opened after 11h00 on the day of bid closure.
- Compulsory documents such as WCBD 1, WCBD 3, WCBD 4, WCBD 6.1 and BBEE Certificate must be valid and all fields to be duly completed for the validity of the bid as stipulated on the bid documents. It will be the bidder's responsibility to ensure that any expired documents to be resubmitted to the department.
If at the Bid Evaluation phase documents were not received bidders will be deemed to be non-compliant and the bid will be passed over for the evaluation purpose.
- All Taxes must be included in the tender price.

Central Supplier Database Registration

As of 1 April 2016 the Provincial Government of the Western Cape will ONLY contract with businesses duly registered on the Central Supplier Database.

All prospective Service Providers are invited to register as a supplier on the Central Supplier Database. Enquiries regarding the registration process may be referred Western Cape Support on 086 122 5577 / sa-supplierdatabase@sap.com

Please sign that you have read and understood the requirements /conditions of the bid.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE:

PRICING SCHEDULE – FIRM PRICES (SERVICES)

BID 939 – 2026/2027 THE RENDERING OF A COMPREHENSIVE CLEANING SERVICE AT THE WESTERN CAPE DEPARTMENT OF AFRICULTURE, ELSENBURG FOR A PERIOD OF THREE (3) YEARS.

ITEM 1.							
ITEM	FACILITY/ SERVICE POINTS	CLEANING STAFF REQUIREMENTS <small>(To Ensure Cleaning Service Obligations Are Met)</small>	WEEKLY SCHEDULE <small>(Hours)</small>	WEEKLY SCHEDULE <small>(Days)</small>	1 st YEAR <small>(All-Inclusive)</small>	2 nd YEAR <small>(All-Inclusive) Escalation to be excluded, same rate as 1st year)</small>	3 rd YEAR <small>(All-Inclusive) Escalation to be excluded, same rate as 1st year)</small>
1.1	Department of Agriculture, Elsenburg (normal hours)	Supervisors (2) Cleaners (32)	07h00 – 16h00	<div style="background-color: #90EE90; padding: 2px;">M T W T F S S</div> MON – FRI (excluding public holidays) 5 days/week	R..... R.....	R..... R.....	R..... R.....
SALARIES: BIDDER’S OWN PERSONNEL (INCL VAT) FOR 1ST YEAR					R.....	R.....	R.....
R..... per hour x 8 hours per day x amount of days (5) per week x 4.333 (average weeks per month) X12					Total per year	Total per year	Total per year
In the total bid price, the escalation for the 2 nd and 3 rd year's prices on <u>statutory labour</u> costs must not be included . Escalation for the 2 nd and 3 rd year's prices on <u>consumables and other costs</u> must be included .					R.....Total for 3 years		
Position			Yearly bonus per employee	Total for 1st year	Total for all 3 years		
Supervisors		2	R.....	R.....	R.....		
Cleaners		32	R.....	R.....	R.....		
Employees are entitled to a bonus equivalent to (4.333) weeks of their weekly wage, payable in December or upon termination. Prorated bonuses apply if employed for less than 12 months					R..... Total for 3 years		
ITEM 2.							

CATEGORY A: COST BREAKDOWN PER YEAR FOR STAFF RELATED FEES		1st YEAR	2nd YEAR (Escalation to be excluded, same rate as 1 st year)	3rd YEAR (Escalation to be excluded, same rate as 1 st year)
1.	Total basic salary	R.....	R.....	R.....
2.	Total basic salary	R.....	R.....	R.....
3.	Provident Fund	R.....	R.....	R.....
4.	Annual Leave replacements (15 days per cleaner per year)	R.....	R.....	R.....
5.	Annual Leave replacements (15 days per supervisor per year)	R.....	R.....	R.....
6.	Sick Leave replacements (10 days per cleaner per year)	R.....	R.....	R.....
7.	Sick Leave replacements (10 days per supervisor per year)	R.....	R.....	R.....
8.	Family Responsibility Leave (3 days per cleaner per year)	R.....	R.....	R.....
9.	Family Responsibility Leave (3 days per supervisor per year)	R.....	R.....	R.....
	Total UIF costs:	R.....	R.....	R.....
10.	Total COID costs:	R.....	R.....	R.....
11.	Total Training Skills Development Levy (SDL) costs (if applicable):	R.....	R.....	R.....
TOTAL COST PER MONTH FOR STAFF RELATED FEES:		R.....	R.....	R.....

12. CATEGORY B: COST BREAKDOWN PER YEAR FOR NON STAFF RELATED FEES:	1 st YEAR	2 nd YEAR	3 rd YEAR
13. Consumables Includes but not limited to cleaning materials, toilet paper and clear waste bags	R.....	R.....	R.....
14. Equipment Includes but not limited to vacuums cleaners, brooms, mops, etc	R.....	R.....	R.....
15. Uniforms (uniform, shoes and including name tags)	R.....	R.....	R.....
16. Total Transport costs (Vehicle, driver and petrol):	R.....	R.....	R.....
17. Overhead costs (to be specified)	R.....	R.....	R.....
18. TOTAL COST PER MONTH FOR NON STAFF RELATED (OVERHEADS) FEES:	R.....	R.....	R.....
19. Total per year FOR CATEGORY A + CATEGORY B	R..... Total per year (Monthly total x 12 months)	R..... Total per year (Monthly total x 12 months)	R..... Total per year (Monthly total x 12 months)

Grand Total for the 3 years =

R.....
FOR CATEGORY A + CATEGORY B + ITEM 1

Note:

The bid will be adjudicated on the fixed salary cost over the three (3) year period. Please ensure that your costing is correct as corrections cannot be made after bid closure.

The annual sectoral increase will be applied in accordance with the approved rate of increase. The service provider must ensure that all overheads, operational expenses, and any other associated costs are fully catered for and incorporated over the full three (3) year contract

period.

A. Does the offer comply with specifications? Please circle your option. YES / NO

B. If not to specification, please indicate deviation(s) on a separate sheet. YES / NO

C. The price(s) quoted must be firm for the duration of the contract.

DECLARATION

Name of company/ entity:

.....

VAT registration number:

Company Registration number:

.....

I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that I/we comply with the above-mentioned requirements.

Signature:.....

PROVINCIAL GOVERNMENT WESTERN CAPE

DECLARATION OF INTERESTS, BIDDERS PAST SCM PRACTICES AND INDEPENDENT BID DETERMINATION

1. To give effect to the requirements of the Western Cape Provincial Treasury Instructions, 2019: Supply Chain Management (Goods and Services), Public Finance Management Act (PFMA) Supply Chain Management (SCM) Instruction No. 3 of 2021/2022 - SBD 4 Declaration of Interest, Section 4 (1)(b)(iii) of the Competition Act No. 89 of 1998 as amended together with its associated regulations, the Prevention and Combating of Corrupt Activities Act No 12 of 2004 and regulations pertaining to the tender defaulters register, Paragraph 16A9 of the National Treasury Regulations and/or any other applicable legislation.
2. Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.
3. All prospective bidders intending to do business with the Institution must be registered on the Central Supplier Database (CSD) and the Western Cape Supplier Evidence Bank (WCSEB) if they wish to do business with the Western Cape Government (WCG) via the electronic Procurement Solution (ePS).
4. The status of enterprises and persons listed on the National Treasury's Register for Tender Defaulters will be housed on the ePS. Institutions may not under any circumstances procure from enterprises and persons listed on the Database of Tender Defaulters.
5. The status of suppliers listed on the National Treasury's Database of Restricted Suppliers will be housed on the ePS; however, it remains incumbent on institutions to check the National Treasury Database of Restricted Suppliers before the conclusion of any procurement process. For suppliers listed as restricted, institutions must apply due diligence and risk assessment before deciding to proceed with procurement from any such supplier.

6. Definitions

"bid" means a bidder's response to an institution's invitation to participate in a procurement process which may include a bid, price quotation or proposal;

"Bid rigging (or collusive bidding)" occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and/or services through a bidding process. Bid rigging is, therefore, an agreement between competitors;

If you know of any corrupt, fraudulent or collusive actions in the Institution, please report it by calling the National Hotline 0800 701 701

This form must be completed annually. Should the information herein declared change in the course of the year or before the next renewal or in relation to any bid, quotation or contract, it is the entity's responsibility to advise the Institution in writing of the change in such details.

“business interest” means -

- (a) a right or entitlement to share in profits, revenue or assets of an entity;
- (b) a real or personal right in property;
- (c) a right to remuneration or any other private gain or benefit, or
- (d) includes any interest contemplated in paragraphs (a), (b) or (c) acquired through an intermediary and any potential interest in terms of any of those paragraphs;

“Consortium or Joint Venture” means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;

“Controlling interest” means, the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise;

“Corruption”- General offences of corruption are defined in the Combating of Corrupt Activities Act, 2004 (Act No 12 of 2004) as:

Any person who directly or indirectly -

- (a) accepts or agrees or offers to accept an! gratification from any other person, whether for the benefit of himself or herself or for the benefit of another person; or
- (b) gives or agrees or offers to give to any other person any gratification, whether for the benefit of that other person or for the benefit of another person., in order to act personally or by influencing another person so to act, in a manner—
 - (i) that amounts to the-
 - (aa) illegal. dishonest. unauthorised. incomplete. or biased: or
 - (bb) misuse or selling of information or material acquired in the course of the exercise, carrying out or performance of any powers, duties or functions arising out of a constitutional, statutory, contractual or any other legal obligation:
 - (ii) that amounts to-
 - (aa) the abuse of a position of authority;
 - (bb) a breach of trust; or
 - (cc) the violation of a legal duty or a set of rules;
 - (iii) designed to achieve an unjustified result; or
 - (iv) that amounts to any other unauthorised or improper inducement to do or 45 not to do anything. of the, is guilty of the offence of corruption.

“CSD” means the Central Supplier Database maintained by National Treasury;

If you know of any corrupt, fraudulent or collusive actions in the Institution, please report it by calling the National Hotline 0800 701 701

This form must be completed annually. Should the information herein declared change in the course of the year or before the next renewal or in relation to any bid, quotation or contract, it is the entity's responsibility to advise the Institution in writing of the change in such details.

“employee”, in relation to –

- (a) a department, means a person contemplated in section 8 of the Public Service Act, 1994 but excludes a person appointed in terms of section 12A of that Act; and
- (b) a public entity, means a person employed by the public entity;

“entity” means any -

- (a) association of persons, whether or not incorporated or registered in terms of any law, including a company, corporation, trust, partnership, close corporation, joint venture or consortium; or
- (b) sole proprietorship;

“entity conducting business with the Institution” means an entity that contracts or applies or tenders for the sale, lease or supply of goods or services to the Province;

“Family member” means a person's -

- (a) spouse; or
- (b) child, parent, brother, sister, whether such a relationship results from birth, marriage or adoption or some other legal arrangement (as the case may be);

“intermediary” means a person through whom an interest is acquired, and includes a representative or agent or any other person who has been granted authority to act on behalf of another person;

“Institution” means –

a provincial department or provincial public entity listed in Schedule 3C of the Act;

“Provincial Government Western Cape (PGWC)” means

- (a) the Institution of the Western Cape, and
- (b) a provincial public entity;

“RWOEE” means -

Remunerative Work Outside of the Employee's Employment

“spouse” means a person's -

- (a) partner in marriage or civil union according to legislation;
- (b) partner in a customary union according to indigenous law; or
- (c) partner with whom he or she cohabits and who is publicly acknowledged by the person as his or her life partner or permanent companion.

If you know of any corrupt, fraudulent or collusive actions in the Institution, please report it by calling the National Hotline 0800 701 701

This form must be completed annually. Should the information herein declared change in the course of the year or before the next renewal or in relation to any bid, quotation or contract, it is the entity's responsibility to advise the Institution in writing of the change in such details.

7. Regulation 13(c) of the Public Service Regulations (PSR) 2016, effective 1 February 2017, prohibits any employee from conducting business with an organ of state, or holding a directorship in a public or private company doing business with an organ of state unless the employee is a director (in an official capacity) of a company listed in schedules 2 and 3 of the Public Finance Management Act.
- a) Therefore, by 31 January 2017 all employees who are conducting business with an organ of state should either have:
- (i) resigned as an employee of the government institution or;
 - (ii) cease conducting business with an organ of state or;
 - (iii) resign as a director/shareholder/owner/member of an entity that conducts business with an organ of state.
8. Any legal person, or their family members, may make an offer or offers in terms of this invitation to bid. In view of potential conflict of interest, in the event that the resulting bid, or part thereof, be awarded to family members of persons employed by an organ of state, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where the bidder is employed by the Institution.
9. The bid of any bidder may be disregarded if that bidder or any of its directors abused the institution's supply chain management system; committed fraud or any other improper conduct in relation to such system; disclosure is found not to be true and complete; or failed to perform on any previous contract.
10. Section 4(1)(b)(iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging). Collusive bidding is a per se prohibition meaning that it cannot be justified under any grounds.
11. Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorises accounting officers and accounting authorities to:
- a) disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
 - b) cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
12. Communication between partners in a joint venture or consortium will not be construed as collusive bidding.

If you know of any corrupt, fraudulent or collusive actions in the Institution, please report it by calling the National Hotline 0800 701 701

This form must be completed annually. Should the information herein declared change in the course of the year or before the next renewal or in relation to any bid, quotation or contract, it is the entity's responsibility to advise the Institution in writing of the change in such details.

SECTION C: PERFORMANCE MANAGEMENT AND BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES			
To enable the prospective bidder to provide evidence of past and current performance.			
C1.	Did the entity conduct business with an organ of state in the last twelve months? (If yes complete Table C)	NO	YES

C2. TABLE C

Complete the below table to the maximum of the last 5 contracts.

NAME OF CONTRACTOR	PROVINCIAL DEPARTMENT OR PROVINCIAL ENTITY	TYPE OF SERVICES OR COMMODITY	CONTRACT/ ORDER NUMBER	PERIOD OF CONTRACT	VALUE OF CONTRACT	
C3.	Is the entity or its principals listed on the National Database as companies or persons prohibited from doing business with the public sector?			NO	YES	
C4.	Is the entity or its principals listed on the National Treasury Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No. 12 of 2004)?			NO	YES	
<i>(To access this Register enter the National Treasury's website, www.treasury.gov.za, click on the icon "Register for Tender Defaulters" or submit your written request for a hard copy of the Register to facsimile number (012) 326 5445.)</i>						
C5.	If yes to C3 or C4, were you informed in writing about the listing on the database of restricted suppliers or Register for Tender Defaulters by National Treasury?			NO	YES	N/A
C6.	Was the entity or persons listed in Table A convicted for fraud or corruption during the past five years in a court of law (including a court outside the Republic of South Africa)?			NO	YES	
C7.	Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?			NO	YES	

If you know of any corrupt, fraudulent or collusive actions in the Institution, please report it by calling the National Hotline 0800 701 701

This form must be completed annually. Should the information herein declared change in the course of the year or before the next renewal or in relation to any bid, quotation or contract, it is the entity's responsibility to advise the Institution in writing of the change in such details.

SECTION D: DULY AUTHORISED REPRESENTATIVE TO DEPOSE TO AFFIDAVIT
This form must be signed by a duly authorised representative of the entity in the presence of a commissioner of oaths.

- I, hereby swear/affirm;
- i. that the information disclosed above is true and accurate;
 - ii. that I have read understand the content of the document;
 - iii. that I have arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor.
 - iv. that the entity undertakes to independently arrive at any offer at any time to the Institution without any consultation, communication, agreement or arrangement with any competitor. In addition, that there will be no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specification, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates;
 - v. that the entity or its representative are aware of and undertakes not to disclose the terms of any bid, formal or informal, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract; and
 - vi. that there have been no consultations, communications, agreements or arrangements made with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and that my entity was not involved in the drafting of the specifications or terms of reference for this bid.

.....
DULY AUTHORISED REPRESENTATIVE'S SIGNATURE

I certify that before administering the oath/affirmation I asked the deponent the following questions and wrote down his/her answers in his/her presence:

- 1.1 Do you know and understand the contents of the declaration? ANSWER:
- 1.2 Do you have any objection to taking the prescribed oath? ANSWER:
- 1.3 Do you consider the prescribed oath to be binding on your conscience? ANSWER:.....
- 1.4 Do you want to make an affirmation? ANSWER:
- 2. I certify that the deponent has acknowledged that he/she knows and understands the contents of this declaration, which was sworn to/affirmed and the deponent's signature/thumbprint/mark was place thereon in my presence.

.....
 SIGNATURE FULL NAMES Commissioner of Oaths

Designation (rank) ex officio: Republic of South Africa

Date:..... Place

Business Address:

If you know of any corrupt, fraudulent or collusive actions in the Institution, please report it by calling the National Hotline 0800 701 701

This form must be completed annually. Should the information herein declared change in the course of the year or before the next renewal or in relation to any bid, quotation or contract, it is the entity's responsibility to advise the Institution in writing of the change in such details.

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022 AND IN TERMS OF THE WESTERN CAPE GOVERNMENTS INTERIM STRATEGY AS IT RELATES TO PREFERENCE POINTS

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS (TENDERERS) MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER, PREFERENTIAL PROCUREMENT REGULATIONS, 2022 AND THE BROAD BASED BLACK ECONOMIC EMPOWERMENT ACT AND THE CODES OF GOOD PRACTICE

1. DEFINITIONS

- 1.1 **“acceptable tender”** means any tender which, in all respects, complies with the specifications and conditions of tender as set out in the tender document.
- 1.2 **“affidavit”** is a type of verified statement or showing, or in other words, it contains a verification, meaning it is under oath or penalty of perjury, and this serves as evidence to its veracity and is required for court proceedings.
- 1.3 **“all applicable taxes”** includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- 1.4 **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- 1.5 **“B-BBEE status level of contributor”** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- 1.6 **“bid”** means a written offer on the official bid documents or invitation of price quotations and “tender” is the act of bidding /tendering;
- 1.7 **“Code of Good Practice”** means the generic codes or the sector codes as the case may be;
- 1.8 **“consortium or joint venture”** means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;
- 1.9 **“contract”** means the agreement that results from the acceptance of a bid by an organ of state;

- 1.10 **“EME”** is an Exempted Micro Enterprise with an annual total revenue of R10 million or less.
- 1.11 **“Firm price”** means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract;
- 1.12 **“Large Enterprise”** is any enterprise with an annual total revenue above R50 million;
- 1.13 **“non-firm prices”** means all prices other than “firm” prices;
- 1.14 **“person”** includes a juristic person;
- 1.15 **“price” means an amount of money tendered for goods or services, and** includes all applicable taxes less all unconditional discounts;
- 1.16 **“proof of B-BBEE status level contributor”** means-
- (a) The B-BBEE status level certificate issued by an authorized body or person;
 - (b) A sworn affidavit as prescribed in terms of the B-BBEE Codes of Good Practice; or
 - (c) Any other requirement prescribed in terms of the Broad- Based Black Economic Empowerment Act.
- 1.17 **QSE** is a Qualifying Small Enterprise with an annual total revenue between R10 million and R50 million;
- 1.18 **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- 1.19 **“sub-contract”** means the primary contractor’s assigning, leasing, making out work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract.
- 1.20 **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- 1.21 **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions;
- 1.22 **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000);
- 1.23 **“the Regulations”** means the Preferential Procurement Regulations, 2022;

- 1.24 **“total revenue”** bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act and promulgated in the *Government Gazette on 11 October 2013*;
- 1.25 **“trust”** means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person; and
- 1.26 **“trustee”** means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

2. GENERAL CONDITIONS

2.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

2.2 Preference point system for this bid:

(a) The value of this bid is estimated to exceed/not exceed R50 000 000 (all applicable taxes included) and therefore the preference point system shall be applicable; or

(b) Either the 80/20 or 90/10 preference point system will be applicable to this tender

(delete whichever is not applicable for this tender).

2.3 Preference points for this bid (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contribution.

2.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

2.5 Failure on the part of a bidder to fill in, sign this form and submit in the circumstances prescribed in the Codes of Good Practice either a B-BBEE Verification Certificate issued by a Verification Agency accredited by the South African Accreditation System (SANAS) or an affidavit confirming annual total revenue and level of black ownership together with the bid or an affidavit issued by Companies Intellectual Property Commission, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

2.6 The organ of state reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

3. ADJUDICATION USING A POINT SYSTEM

3.1 Subject to Section 2 (1) (f) of the Preferential Procurement Policy Framework Act, 2000, the **bidder obtaining the highest number of total points** will be awarded the contract.

3.2 A tenderer must submit proof of its B-BBEE status level of contributor in order to claim points for B-BBEE.

3.3 A tenderer failing to submit proof of B-BBEE status level of contributor or is a non-compliant contributor to B-BBEE will not be disqualified but will only score:

(a) points out of 80 for price; and

(b) 0 points out of 20 for B-BBEE

3.4 Points scored must be rounded off to the nearest 2 decimal places.

3.5 In the event that two or more bids have scored equal total points, the successful bid must be the one scoring the highest number of preference points for B-BBEE.

3.6 As per section 2 (1) (f) of the Preferential Procurement Policy Framework Act, 2000, the contract may be awarded to a bidder other than the one scoring the highest number of total points based on objective criteria in addition to those contemplated in paragraph (d) and (e) of the Act that justifies the award to another tenderer provided that it has been stipulated upfront in the tendering conditions.

3.7 Should two or more bids be equal in all respects; the award shall be decided by the drawing of lots.

4. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

4.1 POINTS AWARDED FOR PRICE

4.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEM

A maximum of 80 or 90 points is allocated for price on the following basis:

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right) \quad \text{or} \quad P_s = 90 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

P_s = Points scored for price of bid under consideration

P_t = Price of tender under consideration

P_{\min} = Price of lowest acceptable tender

5. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

5.1 POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc}
 \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\
 \\
 \mathbf{Ps = 80 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)} & & \mathbf{Ps = 90 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)} \\
 & \text{or} &
 \end{array}$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

6. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTION

6.1 In terms of WCG interim strategy, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

6.2 An **EME** must submit a valid, originally certified affidavit confirming annual turnover and level of black ownership or an affidavit issued by Companies Intellectual Property Commission

6.3 A **QSE that is less than 51 per cent (50% or less) black owned** must be verified in terms of the QSE scorecard issued via Government Gazette and submit a valid, original or a legible certified copy of a B-BBEE Verification Certificate issued by SANAS.

6.4 A **QSE that is at least 51 per cent black owned (51% or higher)** must submit a valid, originally certified affidavit confirming turnover and level of black ownership as well as declare its empowering status or an affidavit issued by Companies Intellectual Property Commission.

- 6.5 A **large enterprise** must submit a valid, original or originally certified copy of a B-BBEE Verification Certificate issued by a verification agency accredited by SANAS.
- 6.6 A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.
- 6.7 A trust, consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE status level verification certificate for every separate tender.
- 6.8 Tertiary institutions and public entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.

7. BID DECLARATION

7.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

8. B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPH 6

8.1 B-BBEE Status Level of Contribution..... = **(maximum of 20 points)**

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 6.1 and must be substantiated by means of a B-BBEE certificate issued by a Verification Agency accredited by SANAS or an affidavit confirming annual total revenue and level of black ownership in terms of the relevant sector code applicable to the tender.

9. SUB-CONTRACTING

9.1 Will any portion of the contract be sub-contracted? **YES/NO** (delete which is not applicable)

9.1.1 If yes, indicate:

(i) what percentage of the contract will be subcontracted?%

(ii) the name of the sub-contractor?

(iii) the B-BBEE status level of the sub-contractor?

(iv) whether the sub-contractor is an EME or QSE? **YES/NO** (delete which is not applicable)

9.1.2 Sub-contracting relates to a **particular** contract and if sub-contracting is applicable, the bidder to state in their response to a particular RFQ that a portion of that contract will be sub-contracted.

10. DECLARATION WITH REGARD TO COMPANY/FIRM

10.1 Name of company/ entity:

10.2 VAT registration number:

10.3 Company Registration number:

10.4 TYPE OF COMPANY/ FIRM

- Partnership/ Joint Venture/ Consortium
- One-person business/ sole propriety
- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

[SELECT APPLICABLE ONE]

10.5 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBEE status level of contribution indicated in paragraph 7 above, qualifies the company/ firm for the preference(s) shown and I/we acknowledge that:

- (a) The Western Cape Government reserves the right to audit the B-BBEE status claim submitted by the bidder.
- (b) As set out in Section 13O of the B-BBEE Act as amended, any misrepresentation constitutes a criminal offence. A person commits an offence if that person knowingly:
 - (i) misrepresents or attempts to misrepresent the B-BBEE status of an enterprise;
 - (ii) provides false information or misrepresents information to a B-BBEE Verification Professional in order to secure a particular B-BBEE status or any benefit associated with compliance to the B-BBEE Act;
 - (iii) provides false information or misrepresents information relevant to assessing the B-BBEE status of an enterprise to any organ of state or public entity; or
 - (iv) engages in a fronting practice.
- (c) If a B-BBEE verification professional or any procurement officer or other official of an organ of state or public entity becomes aware of the commission of, or any attempt to commit any offence referred to in paragraph 10.5 (a) above will be reported to an appropriate law enforcement agency for investigation.

- (d) Any person convicted of an offence by a court is liable in the case of contravention of 10.5 (b) to a fine or to imprisonment for a period not exceeding 10 years or to both a fine and such imprisonment or, if the convicted person is not a natural person to a fine not exceeding 10 per cent of its annual turnover.
- (e) The purchaser may, if it becomes aware that a bidder may have obtained its B-BBEE status level of contribution on a fraudulent basis, investigate the matter. Should the investigation warrant a restriction be imposed, this will be referred to the National Treasury for investigation, processing and imposing the restriction on the National Treasury's List of Restricted Suppliers. The bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, may be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied.
- (f) The purchaser may, in addition to any other remedy it may have –
 - (i) disqualify the person from the bidding process;
 - (ii) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (iii) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation; and
 - (iv) forward the matter for criminal prosecution.
- (g) The information furnished is true and correct.
- (h) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 2 of this form.

SIGNATURE(S) OF THE BIDDER(S):

DATE:

ADDRESS:

.....

WITNESSES:

1.

2.



**Western Cape
Government**

Department of Agriculture

Viven Govender

Operational Support Services

Accommodation Management and Planning

Viven.Govender@westerncape.gov.za | Tel: 021 808 5422



**WESTERN CAPE DEPARTMENT OF AGRICULTURE
RENDERING OF A CLEANING SERVICE AT ELSENBURG FARM, MULDERSVLEI ROAD, MULDERSVLEI
AND KROMME RHEE.**

1. Background and scope

The Western Cape Department of Agriculture (WCDoA) wishes to appoint a contractor for the provision of comprehensive cleaning services for a period of three (3) years.

This contract shall commence on 01 September 2026 to 31 August 2029 or as per agreement. The contract is for 36 months only but may be extended for an additional two years (24 months).

The specified cleaning areas (refer to Annexure A) are located at Elsenburg Farm, Muldersvlei Road and Kromme Rhee.

Section A: Bid Conditions

1. Terms and conditions of the bid

- 1.1 It is imperative that appointed bidders ensure compliance with all applicable labour and related legislation and associated standards, including but not limited to the Basic Conditions of Employment Act, 1997 (Act 75 of 1997), Labour Relations Act, 1995 (Act No.66 of 1995), and Unemployment Insurance Act, 2001 (Act 63 of 2001). The Department will monitor and enforce compliance with these requirements during the contract period.
- 1.2 The appointed bidder undertakes to remain compliant with all applicable labour laws and regulations, including but not limited to Unemployment Insurance Fund (UIF) and Provident Fund obligations for the entire duration of the contract.
- 1.3 The appointed bidder is expected to pay employees at least the minimum monthly basic wage, as prescribed by the Labour Relations Act, 1995 (Act No.66 of 1995) and any relevant sectoral determinations issued by the Department of Employment and Labour. This includes but is not limited to compliance with UIF and Provident Fund requirements.
- 1.4 The Department will, during the contract term, on a month-to-month basis, monitor the appointed bidder's ongoing compliance with all applicable labour legislation, including but not limited to the Unemployment Insurance Fund, Compensation Fund, Provident Fund and any other relevant regulatory requirements. Failure to demonstrate such compliance will result in withdrawal of the award.
- 1.5 The Department reserves the right to appoint or not to appoint any bidder.
- 1.6 The Department reserves the right to terminate the contract where the appointed bidder is unable to meet the service level requirements or is not compliant with any relevant applicable legislation.
- 1.7 Any continued non-compliance with the above requirements that is not rectified may lead to restriction of the appointed bidder from doing business with government.
- 1.8 The Department may report cases to National Regulator Compulsory Specifications (NRCS) for non-compliance to conformity of product(s) or service(s) to health, safety, or environmental protection requirements of a standard, or specific provisions of a standard.
- 1.9 The appointed bidder is required to have their own vehicle to provide the services they are appointed for as per the vehicle details as outlined in no 5 of Table 2 under the Conditions on page 6.
- 1.10 Additional services and any modifications to the agreed specification or working hours of the contract shall be valued and agreed in writing between the parties, prior to commencement of work.

2. Change of scope

- 2.1 Should any building, or part thereof, become unoccupied during the term of the contract, or if any previously unoccupied area becomes occupied, the Facilities Manager will notify the appointed bidder accordingly to either suspend or commence services in the affected area.
- 2.2 The monthly contract sum shall be adjusted by mutual agreement between both parties to reflect any approved changes in scope in terms of the applicable supply chain process.

3. Provision for additional services

- 3.1 Any events (such as but not limited to meetings, graduations, stakeholder engagements) that requires the services as listed in Annexure A required throughout the duration of the contract period - shall be treated as additional to the original contract amount for which a quotation will be requested and a formal order will be issued.
- 3.2 Such services will be charged on an hourly basis as quoted, which must be fair, reasonable, and market related for services rendered within the following timeframe:
 - Weekly rate: between 07:00 and 16:00
 - After-hours and Saturday rate: between 16:00 and 07:00
 - Sunday and Public Holidays rate

4. Mandatory Documents/Requirements

Potential bidders are required to provide the following compulsory documents which need to be fully completed, signed where applicable and returned to submit a compliant bid. Failure to meet these requirements, will result in the disqualification of the bid.

Table 1

No	Description	Mandatory documents to be completed. potential bidders who do not complete these documents will be disqualified	
		Potential bidder to return document with bid?	Yes/No
1	Completed WCBD 1	Mandatory	Yes
2	Proof of authority must be submitted, to indicate that the bidder is authorized to complete the bid documentation and sign on behalf of the entity to support WCBD 1 (See bottom of Page 4)	Mandatory	Yes
3	Completed WCBD3	Mandatory	Yes
4	Completed WCBD4	Mandatory	Yes

5	WCBD 6.1: Preference Points Claim Form (Failure to capture the required status level on the WCBD 6.1 and to submit the required B-BBEE status level certificate will lead to a zero (0) B-BBEE status level contribution.)	Only if bidder intends to claim preference points	Yes
6	Valid B-BBEE certificate / Sworn Affidavit	Only if bidder intends to claim preference points	Yes
7	Duly registered on the CSD (Central Supplier Database) attach proof of CSD report	Mandatory	Yes
8	A duly completed price breakdown sheet, in the form of a quotation and clearly indicating all monthly costs, must be submitted to the Department. The quotation submitted must remain valid for a period of 120 days from the closing date of the bid.	Mandatory	Yes
9	<p>Site visit and Bid meeting:</p> <p>A compulsory site visit will be held in respect of this bid invitation. The details of the site visit are as follows:</p> <p>Date: 14 July 2026</p> <p>Time: 10h00am</p> <p>Venue: Auditorium, Main building, Elsenburg</p> <p>The purpose of the site visit shall be to enable potential bidders to acquaint themselves with the requirements of the Department and the premises.</p> <p>Only one representative from a company will be allowed to attend the compulsory site visit. Failure to attend the compulsory site visit will result in disqualification.</p> <p>The potential bidders must sign the attendance register on the date of the visit. Signature of this document will constitute proof of compliance with this condition.</p>	Mandatory	No

9	Proof of registration with a recognised contract cleaning association body.	Mandatory	Yes
9.1	Appointed bidder to submit at contract anniversary the proof of registration.		
10	Potential bidder must provide a valid COIDA Letter of Good Standing The appointed bidder will be required to submit proof of full compliance within 90 days of award, confirming that the employees are registered and covered for the cleaning industry. Thereafter proof can be requested throughout the contract as and when required.	Mandatory	Yes
11	The bidder must provide proof of registration with the Unemployment Insurance Fund (UIF). The appointed bidder will be required to submit proof of full compliance UIF within 90 days after award, confirming that all employees are registered and all UIF are paid up to date. Thereafter proof can be requested throughout the contract as and when required.	Mandatory	Yes
12	The potential bidder must be in the financial position to carry the cost of the bid for a minimum period of two months. As evidence of financial position, a letter from the potential bidder's accountant, bookkeeper, or auditors include the following: 1. Anonymised Aged Debtor/Accounts receivable age report: <ul style="list-style-type: none"> • As at the most recent month-end. • Covering standard ageing brackets. E.g. Current (30 days), 31-60 days, 61-90 days, 90+ days. • Must be anonymised – do not disclose customer names etc. • Provide totals only per aging bracket and the grand total of Accounts Receivable. • Also include brief note of total number of debtors and % of receivables in each bracket. 2. Anonymised Aged Creditors/ Accounts payable age report: <ul style="list-style-type: none"> • As at the most recent month-end. 	Mandatory	Yes

	<ul style="list-style-type: none"> Covering standard ageing brackets. E.g. Current (30 days), 31-60 days, 61-90 days, 90+ days. Must be anonymised – do not disclose supplier names etc. Provide totals only per aging bracket and the grand total of Accounts Payables. Also include brief note of total number of Creditors and % of receivables in each bracket. 		
13	Proof of vehicle to be used for the service (registration of vehicle or proof of rental agreement for hired vehicle)	Mandatory	Yes In the event of a replacement vehicle (temporary/permanent), the details of the vehicle, including registration must be submitted to the Facilities Manager prior to the commencement of work.
14	Reference Letter (Annexure B), to be completed by three (3) contactable references of previous contractors similar in nature and size of this contract.	Mandatory	Yes

5. Conditions

Please review and mark with an X the section below to confirm your agreement and acceptance of the tender terms and conditions. If you don't agree, please note, the Department is unable to proceed with your proposal, and your offer will be deemed as nonresponsive. Only potential bidders who confirm acceptance of the terms and conditions will be considered.

I confirm the following:

Table 2

No	Statement		
		Agree	Disagree
1	The total bid price quoted includes all listed items on the WCBD 3		
2	In the total bid price: <ul style="list-style-type: none"> The escalation for the 2nd and 3rd year's prices on <u>statutory labour</u> costs IS NOT INCLUDED; and 		

	<ul style="list-style-type: none"> Escalation for the 2nd and 3rd year's prices on all consumables and other costs needed to render a comprehensive cleaning service to the Department HAS BEEN INCLUDED. 		
3	Conform to the listed at section A point 1 Terms and conditions of the bid.		
4	I confirm that the company's financial position is sound to sustain the costs associated with the contract for a minimum period of two (2) months.		
5	An enclosed vehicle, with full time (7am to 4pm daily) licensed driver, must be available on-site for the full duration of the contract. This vehicle will be used for the transportation of staff, cleaning materials, and cleaning equipment between sites.		
6	Payment will be affected in terms of section B point 4 Accounts and payments		
7	That my company is registered with a Cleaning Association for the duration of the contract.		

6. Declaration

I hereby declare that I have read, understood, and fully accept the terms and conditions of the bid. I confirm that all information provided in this submission is true, correct, and complete to the best of my knowledge. I acknowledge that any false or misleading information may result in the disqualification of this bid or the termination of any resulting contract.

I further confirm my acceptance of the service requirements as stipulated. The appointed bidder shall provide all management, tools, consumables, equipment, and labour necessary to ensure that the services are delivered in accordance with commonly accepted commercial practices, the provisions of this contract, and the standards required to maintain the premises in a clean, neat, and professional condition.

I understand and accept that the service responsibilities and specifications outlined herein shall not be construed as exhaustive. The appointed bidder will be required to provide ancillary services, or to comply with additional responsibilities and specifications, insofar as such requirements are necessary to ensure full and effective compliance with the stipulated duties, subject to approved pricing.

By signing below, I confirm my full agreement and commitment to adhere to these obligations.

Signed at: _____

Date: _____

Name of Authorised Signatory: _____

Designation: _____

Signature: _____

Company Name: _____

7. Evaluation Methodology

Proposals will be evaluated in two phases. In the first phase, the completeness of the bid proposal will be evaluated. Should documents be lacking or the conditions have not been met, the bid shall be regarded as non-compliant.

Bidders whose bid documents are compliant and who adhered to the conditions of the bid will progress to the second phase, where the financial proposal of qualified bidders and BBBEE preference points of qualified bidders will be considered.

The 80/20 principle will be used to calculate the pricing and preference score.

Section B: Scope of Work

1. Responsibility of the Department

- 1.1 The Department shall provide free of charge all necessary electricity, water, office space and other facilities (agreed upon) that may be required at the Department's premises to perform the service.
- 1.2 Adequate and safe lockable storage space shall be provided at the Department's premises, in consultation with the Department's Facilities Manager, for the storage of equipment and materials required as the need arise.
- 1.3 Safe access to the premises at all reasonable times in order that the appointed bidder may carry out its obligations in terms of the contract. Necessary copies of keys will be provided and are to be retained by the supervisor/s.
- 1.4 Regular inspections will be carried out by the Facilities Manager to monitor the standard and quality of the services provided. The Facilities Manager shall be entitled to instruct the appointed bidder to rectify any breach of the specification forthwith, failure of which will entitle the Department to exercise its remedies stipulated in this contract or the Accounting Officer's Supply Chain Management System.

2. Responsibility of the Appointed Bidder

- 2.1 The appointed bidder shall:
 - 2.1.1 Provide everything necessary for the proper execution of the cleaning works to the due intent of the specification.
 - 2.1.2 Ensure that all equipment is well maintained and operational.
 - 2.1.3 Oblige by fair labour practice as prescribed by the and relevant legislation. Non-compliance hereof will lead to the termination of this contract.
 - 2.1.4 Observe all statutory conditions of employment as to wages and other contributions, hours of work, overtime or leave applicable etc. to the contract cleaning industry, Sectoral Determination No, 1.
 - 2.1.5 The appointed bidder's supervisors, who shall be identified in writing to the Departmental representative and empowered to act for him/her, shall constantly be present on site during the official working hours. The supervisors shall attend to any problems or complaints that may arise, and directives given to him/her by the Departmental representative shall be deemed to be given to the appointed bidder. The supervisors must be contactable at all times and must be equipped with cellular telephones.

- 2.1.6 Conform to all Laws, Regulations or By-Laws of any Department of State, Provincial Government or Local Authority, which may be applicable hereto.
- 2.1.7 The appointed bidder will be required to demonstrate compliance with UIF registration and contribution requirements. Failure to demonstrate such compliance will result in withdrawal of the award.

2.2 Staff

- 2.2.1 Supply an adequate labour force in order to render an acceptable standard of service in line with the set service standards as outlined in the bid conditions and specifications of this document to the Department. This labour force is to conduct itself in an efficient and professional manner, and, in carrying out their duties, is to keep disturbances to the staff of the building to a minimum. The labour force must adhere to the security regulations of the Department (refer to par 5.2, page 10)
- 2.2.2 The bidder shall provide the following staff to deliver the service:
A minimum of 30% of the work force to be male.

Main building	1 Supervisor
	13 Cleaners
Training buildings and Hostels	1 Supervisor
	15 Cleaners
Farm and all other buildings	4 Cleaners

- 2.2.3 Any cleaner/supervisor who will be absent for one or other reason must be replaced by the appointed bidder for the time of absence with another cleaner/supervisor. Penalties will be charged against the appointed bidder should the minimum number of cleaners/supervisors not be on duty per day or any portion of the day (refer to section 3, paragraph 3.1, Table 3, page 8).
- 2.2.4 All cleaning staff are obliged to wear and display official identification badges provided by the appointed bidder. Failure to adhere to the above will lead to penalties being charged against the appointed bidder (refer to section 3, paragraph 3.1, Table 3, page 8).
- 2.2.5 The appointed bidder shall ensure that all staff are at all times, clean, neat and properly uniformed. Failure to adhere will lead to penalties being charged against the appointed bidder (refer to section 3, paragraph 3.1, Table 3, page 8).

2.3 Liability

- 2.3.1 The appointed bidder shall indemnify, protect, defend and hold harmless the Department from and against all claims, demands, actions and proceedings whatsoever including all fees, costs and expenses incurred in respect thereof and arising out of:
 - 2.3.1.1 Any claim in respect of any taxes payable by the appointed bidder.
 - 2.3.1.2 Any claim in respect of the Compensation for Occupational Injuries and Diseases Act No. 130 of 1993 (COIDA) or for any loss for which the appointed bidder is liable.
 - 2.3.1.3 Any claim in respect of the Occupational Health and Safety Act No. 85 of 1993.
 - 2.3.1.4 Any claim by any third person including any employees of the Department or of the appointed bidder for any loss resulting from any bodily injury and/or damage to property by an act or omission of the appointed bidder or any of its employees, servants or agents.

2.4 Damage compensation

- 2.4.1 The appointed bidder shall be held responsible for any damage or theft that may be caused to the premises or content by the appointed bidder or its employees or due to their neglect whether in the normal execution of their duties or otherwise and a claim for indemnification accordingly be imposed by the Department against the appointed bidder.
- 2.4.2 In the case of damages to carpets, furniture, equipment, etc. resulting from the rendering of the service, the appointed bidder undertakes to rectify the damage immediately to the satisfaction of the Department. If the appointed bidder fails to act immediately after notification, the Department will rectify the damage at will and the costs thereof will be recovered from any moneys outstanding.

3. Performance and Quality Management

3.1 Evaluation of services and Penalties

When a consecutive series of penalties are imposed the Department reserves the right to enforce to General Conditions of Contract (GCC) to review the contract for non-compliance with the bid conditions and this could result in the termination or disqualification of the contract.

Penalties will be levied up to a maximum of 20% of the monthly payment. Notwithstanding the application of penalties, the Department reserves the right, at any time during the contract period initiate steps for the cancellation of the contract in the event of breach or serious contraventions of contract conditions.

Table 3

1	Late arrival, per cleaner (no grace period)	R100,00
2	Late arrival, per supervisor (no grace period)	R150,00
3	Arriving late, more than 2 hours after scheduled time per cleaner	R200,00
4	Arriving late, more than 2 hours after scheduled time per supervisor	R300,00
5	Absence for any period of time during working day, per person per day	R200,00
6	Absence without replacement, per cleaner/supervisor	Equivalent to a day's wage
7	Absence without replacement, per licensed driver	Equivalent to a day's wage
8	Incidents of sleeping / intoxication while on duty were reported.	R1500,00 and immediate removal of the cleaner/supervisor from site Replace cleaner or supervisor immediately or further penalty will be issued for absence (R200,00)
9	Failure to provide uniform to all cleaning staff Failed to wear prescribed uniform	R100,00 per person per day

10	Fail to display official identification badge	R100,00 per person per day
11	Cleaning equipment not operational as per bid document	R100,00 item per day
12	Failure to meet the required standards for consumables, with essential daily cleaning materials not available	R100,00 per item per day
13	Cleaning of windows, not adhere to the agreed program	The Department will appoint a contractor; cost will be for bidder's account.
14	No suitable vehicle not on site or not operational as per bid document, per day or portion of a day	R1500,00

3.2 Performance review

3.2.1 Performance review meetings will be conducted on a regular basis, or as necessary, and shall be attended by the Facilities Manager as well as the appointed bidder (s) and their on-site supervisor(s) at Elsenburg. These meetings will also serve to address any complaints that may arise.

The appointed bidder is required to submit the following management information to the Department monthly, in a format approved by the Department:

- Nature and volume of workload.
- Quality Control Information
- Staff training
- Service reports detailing compliance with stipulated service levels
- Problems reported
- Compliance requirements

3.2.2 The appointed bidder's representative must accompany the Facilities Manager during inspections to assess the quality of services rendered.

3.2.3 All complaints will be communicated to the appointed bidder's representative by the Facilities Manager and must be resolved within 24 hours of notification.

3.2.4 The Department reserves the right to terminate the contract if there is a breach of the agreed specifications, non-compliance with relevant legislation or failure to meet service level requirements.

4. Accounts and payments

4.1 The Department shall appoint a Facilities Manager and the appointed bidder a Cleaning Project Officer (CPO) who shall work in close cooperation in order to facilitate the flow of information, solving of problems, accounts, payments etc. between the parties.

4.2 The appointed bidder must keep to general acceptable accounting practices and will keep all accounting records in respect of the rendering of the cleaning services.

4.3 The accounting period shall run from the 1st day until the last day of each month.

4.4 Claims for payment of the monthly fee in respect of the cleaning services, must be submitted to the Facilities Manager who will calculate the penalties for the month. These penalties will be communicated to the appointed bidder for the invoice to be amended in line with the penalties. The final invoice will be submitted

to the Facilities Manager who has the final responsibility to ensure that the service rendered by the appointed bidder conforms to the specifications of this contract and are submitted to the Supply Chain Management payment unit for processing.

- 4.5 It is hereby agreed that payment of tax invoices received by the Department in terms of the services rendered, shall be affected within 30 days after receipt of a correctly completed and certified tax invoice. The Department does not accept responsibility for delays in payment due to faulty tax invoices being submitted.
- 4.6 The bidder is required to submit a monthly tax invoice within the first five working days of the following month.

5. Occupational Health and Safety

5.1 Departmental security and emergency regulations and procedures.

- 5.1.1 The appointed bidder agrees to ensure that his/her staff shall comply with the security regulations applicable to the Department.
- 5.1.2 The appointed bidder must supply a list with the names of all his/her staff working at the Department to the Facilities Manager for security reasons. Any personnel changes must be brought to the attention of the Facilities Manager by written notification, who will then inform the Departmental security section. Unidentified staff and staff, whose names do not appear on the list, will not be allowed access to the premises.
- 5.1.3 Without prejudice to the appointed bidder's right to screen personnel prior to employment, the Department maintains the right to point out any staff who pose as a threat to security, health and safety, to the appointed bidder who may not further utilise such indicated personnel in the execution of the service in terms of the contract. In the above instance, the appointed bidder will cease to employ the indicated personnel at the Department with immediate effect.

5.2 Fire and safety

- 5.2.1 The appointed bidder or his/her staff shall under no circumstances make use of fire hose reels or other fire extinguishers on the site in the activities attached to the rendering of the service.
- 5.2.2 The appointed bidder shall ensure that all staff under his/her control know how to handle fire hazards and are made fully aware of where the fire extinguishers are situated as well as the fire drill procedures of the Department.
- 5.2.3 The appointed bidder shall ensure that all the provisions contained in the Occupational Health and Safety Act No. 95 of 1993 and regulations pertaining thereof are complied with.
- 5.2.4 Any hazardous situation must immediately be reported to the Department and must be followed up in writing within 24 hours.
- 5.2.5 Similarly, the Department via the Health and Safety Committee structures will also report in writing to the appointed bidder, any hazardous situations requiring his/her attention.
- 5.2.6 The appointed bidder will ensure that all electrical appliances used in the execution of the contract and for which he/she is responsible, are in good working order and that it will not trip the earth leakage system of the Department or pose a danger to any person. The appointed bidder will be liable for faulty equipment. Failure to adhere will lead to penalties being charged against the appointed bidder (refer to section 3, paragraph 3.1, Table 3, page 8)

5.3 Warning signs/device

- 5.3.1 The appointed bidder shall provide warning signs in all areas of operation where people could be injured because of the cleaning activities, (e.g. wet floors), and when toilets are being serviced.
- 5.3.2 The warning signs shall be neat and easy to read, from a short distance, and are to be approved by the safety representative of the Department prior to use.

6. Pricing

Unless otherwise agreed, the contract price stipulated by the bidder shall remain fixed for the duration of the contract, excluding labour cost adjustments applicable to the 2nd and 3rd years of the contract period.

The annual sectoral increase will be applied in accordance with the approved rate of increase. The service provider must ensure that all overheads, operational expenses, and any other associated costs are fully catered for and incorporated over the full three (3) year contract period.

Any request for additional price increases outside of the approved annual sectoral increase will only be considered under exceptional circumstances resulting from impediments beyond the reasonable control of the parties, including but not limited to war, civil unrest, natural disasters, explosions, fires, destruction of facilities or equipment, and acts of authority, whether lawful or unlawful.

Any such request may be taken under review and discussed between the parties for consideration and a final decision by the Department.

6.1 Contract sum adjustment

- 6.1.1 The amount indicated on the WCBD 3 form will be regarded as the final proposed amount and will be accepted as such, even in the event that calculation errors are identified. Bidders are therefore urged to thoroughly verify all calculations prior to submission, as no adjustments to the price will be permitted after bid closure.
- 6.1.2 The annual sectoral increase will be calculated based on the approved rate of increase, and all overheads and other associated costs must be fully accounted for over the three (3) year contract duration. Any statutory increase in labour or VAT that may take effect during the term of this contract shall be borne by the Department and added to the contract sum. For the purposes of this contract, statutory labour costs refer specifically to those applicable to the contract cleaning industry. These costs must not be included in the original bid price.
- 6.1.2 The appointed bidder shall provide documentary proof of such increases to the Department with the application for such an increase.
- 6.1.3 Bidder to submit detailed breakdown of labour cost for each WCDoA site. The bidder is instructed to ensure that the bid price for overheads is not less than 5% of the Labour Cost per month. Should the price be less the bid will be regarded as non-responsive and will be disqualified at the pricing evaluation stage.

6.2 Compliance with Statutory Wage Requirements

- 6.2.1 The appointed bidder shall fully comply with the Basic Conditions of Employment Act No. 75 of 1997, as amended, and any relevant legislation or Government Gazette notices relating to wage increases and employment conditions.
- 6.2.2 The appointed bidder must ensure that all employees engaged under this contract:
- Are paid no less than the statutory minimum wage applicable to the cleaning services sector;
 - Receive their wages timeously each month, in full compliance with both contractual and statutory obligations.
 - Appointed bidder to confirm the monthly payment date upon the award of the bid to the Facilities Manager.
 - Are provided with payslips when requested by the Department, within the stipulated timeframe.
 - Mandatory Bonus:
Contract cleaning staff are entitled to an annual bonus equal to one month's wages.
 - Timing: Bonuses to permanent employees must be paid in December of each year.
 - Pro-rata Payment: Employees who have worked less than a full year are entitled to a pro-rata bonus, calculated based on the number of full calendar months worked divided by 12, then multiplied by the weekly wage. Termination: Pro-rata bonuses must be paid upon termination of employment.
 - Proof of payment of all bonuses must be submitted to the Facilities Manager within 2 weeks after the due date.
- 6.2.3 The Department requires documentary proof confirming compliance with these requirements.
- 6.2.4 Failure to adhere to these obligations shall constitute a contractual default, and any non-compliance may also be reported to the Department of Labour for further action.
- 6.2.5 Bidders submitting pricing below the applicable National Minimum Wage for the cleaning sector will be disqualified during the pricing evaluation stage.

7. Default by appointed bidder

- 7.1 Bidders are referred to Paragraph 23 of General Conditions of Contract (GCC) relating to failure to comply with conditions of this contract and as indicated in Service Level Agreement (SLA).

Section C : SPECIFICATION FOR CLEANING

1. Introduction

This part of the bid invitation sets out the roles and responsibilities of the parties and the specifications and service levels relating to the cleaning services, together with further conditions of contract.

2. Work week

- 2.1 The appointed bidder will provide the Department with its service for all working days each week, such days to be Monday through to Friday. Official departmental working hours are between 07h00 and 17h00.
- 2.2 Work hours for cleaning contract: 07h00 to 16h00 with a one-hour lunch break. Failure to adhere will lead to penalties being charged against the appointed bidder (refer to paragraph 3.3, page 4).

3. Cleaning specifications

3.1 Scope of cleaning services

The appointed bidder shall, unless otherwise stated in this agreement, be fully responsible for delivering cleaning services for all designated cleaning areas as outlined in Annexure A.

The appointed bidder is expected to perform the cleaning services in accordance with the detailed specifications provided below. This includes, but is not limited to, the following general categories of cleaning services:

1.	General cleaning – interior and exterior;
2.	Select external cleaning (covered areas and windows);
3.	Cleaning of windows
4.	Strip and seal of resilient floors.

3.2 General responsibilities relating to the cleaning services

3.2.1 The appointed bidder shall comply fully with the following general responsibilities relating with the services, materials and consumables.

3.2.2 The appointed bidder shall:

- be responsible for the provision of and safe storage, distribution and control of all cleaning materials and consumables required to provide the services i.e. toilet rolls, bin liners, clear refuse bags and paper hand towels. These consumables and cleaning materials shall be of SABS standards, provided and managed at the appointed bidder's cost.
- be responsible for the delivery and offloading of all cleaning material or equipment.
- ensure that its personnel are properly trained in the safe and effective use of all cleaning materials and consumables.

3.3 Consumables and cleaning equipment

3.3.1 The appointed bidder shall supply all cleaning and hygiene consumables, as well as all cleaning equipment required to render the daily cleaning services across all buildings and service areas.

3.3.2 All equipment supplied must be adequate and sufficient to deliver the full scope of services at all areas of the site.

3.3.3 All equipment used in the provision of services shall comply with all applicable laws, regulations, and relevant industry standards.

3.3.4 The appointed bidder shall ensure that all personnel are adequately trained to safely, efficiently, and effectively operate all equipment. Training shall cover correct operating procedures, routine maintenance, safe handling and storage, emergency shutdowns, and the identification and reporting of equipment defects. The Service Provider shall maintain up-to-date training records and provide refresher training as necessary or when new equipment is introduced. As part of this training, personnel must be instructed that machines and equipment may only be emptied, cleaned, or serviced in areas designated by the Client or site management, in compliance with hygiene, safety, and environmental requirements.

3.3.5 The appointed bidder shall be responsible for the maintenance of all equipment and shall repair or replace any defective equipment within 24 hours of the defect being reported.

3.3.6 The equipment and consumable lists provided below (Tables 4 and 5) are based on historical usage and are intended as recommendations. It is the responsibility of the appointed bidder to adjust / add or remove any of the items and / quantities to ensure operational requirements are met.

3.3.7 Ensure that all equipment used in the provision of the services is reasonably noise-restricted as to avoid any interruptions to the business operations of the Department or any of the service users.

Equipment List:

Table 4

Recommended list of Equipment to be supplied by appointed bidder for the full duration of the contract.

ITEM	MAIN BUILDING	AET (TRAINING COLLEGE) AND OUTSIDE AREAS
Vacuum cleaner	8	6
Mops	22 to be replaced every 2 nd month	18 to be replaced every 2 nd month
Buckets	20	15
Brooms	20 to be replaced every quarter	15 to be replaced every quarter
Outdoor Hard Brooms	4 to be replaced every quarter	4 to be replaced every quarter
Sweepers	8, pads to be replaced twice a year	4 pads to be replaced twice a year
Long feather dusters	10 to be replaced every quarter	8 to be replaced every quarter
Short feather dusters	10 to be replaced every quarter	8 to be replaced every quarter
Dustpan and Broom	10 to be replaced every year	14 to be replaced every year
Long Squeegees	6 to be replaced twice a year	6 to be replaced twice a year
Short Squeegees	6 to be replaced twice a year	6 to be replaced twice a year
Buff Machines	1	1
Carpet washing machine	1	1
Blowers	1	1
High-pressure hose	1	1
Long ladders	2	2
Short ladders	2	2
2/3 Step ladders	2	2
Electrical extension leads 5m	2	2
Electrical extension leads 10m	2	2
Electrical extension lead, roll up reel 25/30m	1	1
Warning Signs	40	40
Toilet brush sets	1 per cubicle ± 50	1 per cubicle 50
Scrubber/polisher	1	1
Any other equipment that are used on a daily basis for the purpose of cleaning		

Consumables List:

Table 5

Recommended list of Consumable usage per month to be supplied by appointed bidder for the duration of the contract

ITEM	MAIN BUILDING	AET (TRAINING COLLEGE)
Toilet paper	± 1920 rolls (40 packs/bags of 48 rolls per pack) 1 ply to adhere to SANS standards	± 1920 rolls (40 packs/bags of 48 rolls per pack) 1 ply to adhere to SANS standards
Hand paper towels	±12 boxes of 50 packets (120 sheets per pack) To adhere to specified SANS standards	±12 boxes of 50 packets (120 sheets per pack)
Dishwashing Liquid	100 litres (25 litres per week)	50 litres (25 litres per week)
Kitchen swabs / Dish clothes	as needed (refer to Annexure A)	as needed (refer to Annexure A)
All-purpose cleaner / Handy Andy	100 litres (25 litres per week)	100 litres (25 litres per week)
Disinfectant (Pine)	100 litres (25 litres per week)	100 litres (25 litres per week)
Bleach	60 litres per month	60 litres per month
Carpet Cleaner	5 litres every quarter	5 litres every quarter
Window cleaner	25 litres per quarter	25 litres per quarter
Liquid Air fresheners	100 litres (25 litres per week)	50 litres (10 litres per week)
Furniture Polish (liquid)	2 x 5 litres per month	3 x 5 litres per month
Stripper	100 litres, 3 times a year	100 litres, 3 times a year
Floor polish		
Floor Sealer	75 litres, 3 times a year	75 litres, 3 times a year
Buff Spray	25 litres per month	25 litres per month
Stainless Steel polish	5 litre per month	5 litre per month
Clear Waste Bags / Bin liners	750mm x 900mm 20 micron 3 packs (200 bags per pack) per month 500mm x 550mm 20 micron 3 packs (250 bags per pack) per month	750mm x 900mm 20 micron 3 packs (200 bags per pack) per month 500mm x 550mm 20 micron 3 packs (250 bags per pack) per month
Urinal / Deo tabs (5kgs)	1 tub per month	1 tub per month
Scrub Pads (Various)	10 per month	10 per month

Any other consumables that are used on a daily basis for the purpose of cleaning not included in the above recommended list		
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3.4 Transportation

3.4.1 The Service Provider shall provide a motor vehicle suitable for transporting cleaners as well as all necessary cleaning equipment, materials and consumables required to perform services across the various buildings. Bidders must take into account that the buildings at the Agricultural College and the Farm Area are located approximately 1 to 5 km from the Main Building, and that the Ostrich Centre at Kromme Rhee is 7 km (one-way) from Elsenburg.

3.4.2 No government transport will be provided for the movement of cleaners or their equipment, materials and consumables at any time appointed bidder.

3.4.3 The Service Provider shall ensure that all vehicles utilised for purposes of this contract fully comply with:

- The Occupational Health and Safety Act, 1993 (Act No. 85 of 1993) and applicable Regulations;
- The National Road Traffic Act, 1996 (Act No. 93 of 1996) and associated Regulations;
- The Hazardous Chemical Agents Regulations, where applicable; and
- All other relevant South African labour and transport legislation.

3.4.4 Failure to provide compliant transport, or failure to transport cleaners and equipment in accordance with the above Regulations and legislations, may result in:

- Penalties imposed as per the Penalties Schedule;
- Contract performance reviews under the General Conditions of Contract (GCC); and/or
- Termination or disqualification of the contract for repeated offences.

3.5 Window cleaning equipment

3.5.1 The appointed bidder must be adequately equipped to clean all windows in the areas identified in the General Information on Buildings and the Cleaning Areas list (Annexure A).

3.5.2 Within the first two weeks of the contract commencement, the bidder will be requested to submit a detailed window-cleaning schedule.

Failure to submit or adhere to this schedule may result in the Department appointing an alternative contractor to perform the service, with all associated costs charged to the bidder's account.

3.5.3 The appointed bidder shall provide all necessary window-cleaning equipment, including ladders, scaffolding, and any other appropriate tools. Under no circumstances may furniture such as chairs be used for this purpose. All equipment must comply with applicable Occupational Health and Safety requirements.

4. Frequency of Cleaning

4.1 Head Office and Designated Areas

Cleaning services shall be performed in accordance with service standards as prescribed by the respective, recognised Cleaners Association (refer to Mandatory requirements – Table 1) .

The appointed bidder shall be responsible for cleaning all designated areas and must fully comply with the prescribed cleaning specifications. Student accommodation is excluded from this (Table 6) frequency listings and will be detailed separately.

Tasks indicated as "as necessary" shall be carried out at the instruction of the Department's Facilities Manager. All such activities must be performed by the appointed bidder and included in the bid price.

TABLE 6 (Frequency table Head office and designated areas)

	REQUIRED METHOD	FREQUENCY
Ashtrays	Empty and wet wipe	Daily
Banisters	Dust	Twice weekly
	Wet wipe	Weekly
Basins	Wet wipe with hard surface cleaner	Daily
	Remove mineral deposits	Monthly
	Fill liquid soap holders	Twice daily
	Fill paper hand towels dispensers	Twice daily
Baths	Wet wipe with hard surface cleaner	Daily
Blinds	Vertical – remove dust	Monthly
	Horizontal – damp wipe	Monthly
Balcony / Catwalks	Remove litter and sweep	Monthly
Carpets	Vacuum	Twice weekly
	Remove spots and stains	As necessary
	Interim clean	As necessary
	Restorative clean	As necessary
Ceilings	Dust and wipe air vents	Quarterly
Chairs	Upholstery - Vacuum	Fortnightly
	- Spot clean	As necessary
	- Shampoo	As necessary
	Vinyl / leather – dust	Daily
	- Damp wipe	Fortnightly
Compactors	Clear litter from area	Daily
Courtyards	Remove litter	Daily
	Sweep	Weekly
Curtains	Wash or dry clean All curtains, including linings and drapes must be removed by the bidder. The bidder will also return it to its original positions.	As necessary
Desks	Natural unsealed wood – dust	Twice weekly
	REQUIRED METHOD	FREQUENCY
	Sealed wood – polish	Twice weekly
	Scaled wood/glass/Formica	

	- Dust or damp wipe	Twice weekly
	- Polish	Weekly
Doors	Remove finger-marks on glass and push plates with a degreasing agent and equipment that will not scratch the surface.	Twice weekly
	Remove dirty spots on wooden and metal doors. Polish doorknobs with an approved metal polish	Weekly
	Dust or damp wipe	Monthly
	Damp wipe door handles	Weekly
Electrical Equipment	Dust	Twice weekly
	Damp wipe	Weekly
	Damp wipe door handles	Weekly
Entrances	Remove litter	Daily
	Sweep	Daily
	Cleaning with high pressure spray	Weekly
Fire Escapes	Treads – sweep	Weekly
	Handrails – damp wipe	Weekly
Floors – Resilient (vinyl, PVC, linoleum, sealed wood, etc.)		
High traffic	Remove dust with mop – or disposable cloth sweeper	Daily
	Damp mop for soilage	As necessary
	Spray clean or burnish using a mechanised system	Three times weekly
	Light scrub and apply maintenance coat	As necessary
	Strip clean and reseal	As necessary
Low traffic	Remove dust with mop or disposable cloth sweeper	Daily
	Damp mop for soilage	As necessary
	Spray clean or burnish using mechanised system	Weekly
	Light scrub and apply maintenance coat	As necessary
	Strip clean and reseal	As necessary
Floors – Hard (ceramic, marble, granite, brick, Concrete, etc.)		
High traffic	Remove dust with mop or disposable cloth sweeper	Daily
	Damp mop for soilage	As necessary
	REQUIRED METHOD	FREQUENCY
	Spray clean or burnish using a mechanised system	Twice weekly

	Machine scrub and dry to remove accumulated soilage.	As necessary
Low traffic	Remove dust with mop or disposable cloth sweeper	Daily
	Damp mop for soilage	As necessary
	Spray clean using a mechanised system and machine scrub and dry	As necessary
Garages/Covered and Uncovered Parking	Remove litter	Daily
	Remove dust using mechanised sweeper or broom	Weekly / as necessary
	Remove oil spillage with degreaser (machine scrub and dry)	As necessary
Heaters	Dust and damp wipe	Weekly
Kitchens	All containers, crockery and cutlery, washed, dried and stored	As necessary
	Floors swept and washed with antiseptic cleaning substance. Use SABS-approved cleaning detergent. Work surfaces and electrical appliances must be wiped with a clean, damp cloth, then thoroughly wiped and dried.	Daily
	Walls and cupboard doors damp wipe	Twice weekly
	Cupboard storage, cleaned, wet wipes and disinfected	Monthly
Lamps	Dusted	Daily
	Damp wiped	Weekly
Lifts	Sweep, damp mop or vacuum all floor type and remove marks from doors	Daily
	Damp wipe walls	Weekly
Lights	Dust	Monthly
Light switch	Damp wipe	Weekly
Mirrors	In washrooms – wet wipe and dry	Daily
	Ornamental – use glass cleaner	Weekly
Notice Boards	Clean	Weekly
Ornaments	Dust and damp wipe	Twice weekly
Ovens/Stoves	Wet wipe hot plates with hard surface cleaner	Daily
	Use caustic aerosol spray on enamel oven surfaces	Monthly
	Wet wipe and rinse inside surfaces of microwaves	Weekly

Partitions	Spot clean	As necessary
	Wet wipe washable surfaces	Twice annually
	Clean glass with glass cleaner	Monthly
Paving	Remove litter	Daily
	Remove dust by sweeping	Weekly
Pictures	Dust frames	Fortnightly
	Damp wipe frames and clean glass	Monthly
Pipes	Dust	Twice weekly
	Damp wipe	Monthly
Plugs	Damp wipe	Weekly
Power Skirt	Dust and damp wipe	Weekly
Radiators	Dust	Twice weekly
	Damp wipe	Weekly
Railings	Dust	Daily
	Damp wipe	Twice weekly
Refrigerators	Damp wipe top	Twice weekly
	Damp wipe doors and sides	Weekly
	Remove contents and damp wipe shelves	Weekly
	Defrost and clean shelves and inside surfaces	Every two months
Rubbish bins	Empty and damp wipe Rubbish removed from these containers must be placed in other suitable containers or bags and may not be dragged across floors or carpet tiles. The contents of wastebaskets and ashtrays and other office rubbish must be removed neatly in bags and deposited in the rubbish bins provided for this purpose.	Daily
	Remove stains and disinfect	Weekly or as necessary
Screens	Vacuum	As necessary
Sneeze Screens	Damp wipe	Twice weekly
Shelves	Dust those that are empty	Weekly
	Damp wipe when shelves are cleared	As necessary
Showers	Remove fats and grease from walls, door and floor using hard surface cleaner	Daily
Sinks	Wet wipe	As necessary
Skirting	Dust	Twice weekly
	Damp wipe	Weekly
Stairs	Sweep, dust, mop or vacuum treads	Daily
Switches	Damp wipe	Weekly

Tables	In canteens wet wipe	Daily
	Other areas as for desks	Twice weekly
Taps	Wet wipe with hard surface cleaner	Daily
	Remove mineral deposits	Monthly
Telephones	Dust	Twice weekly
	Damp wipe with disinfectant or deodoriser	Twice weekly
Toilets	To be cleaned early in the morning before staff arrives for work, i.e. from 07:30 and again 11:00 and 14:30.	Daily
	Ensure usability and replenish consumables (toilet paper and air freshener)	Three or more times daily
	Remove soilage from bowl and under flush rim with hard surface cleaner and a brush	Daily
	Remove mineral deposits	Monthly
	Wet wash seat and lid, cistern etc.	Daily
	Disinfect all components	Daily
	Wet wipe doors and walls	Twice weekly
	Remove litter	As necessary
Urinals	Wet wipe with hard surface cleaner or disinfectant to specifications of waterless urinals	Daily
	Wet pipe and dry pipes and flushing mechanisms	Daily
	Deep cleaned with acid-based detergent	Twice monthly
	Mop step or floor at urinal with disinfectant	As necessary
	Remove mineral deposits from gullies and drains	Monthly
Walls	Remove all spots and fingerprints on walls, painted surfaces, electric switches, etc.	As necessary
	Wet wipe and dry washable surfaces	Twice annually
Waste Paper	Remove all wastepaper from containers to identified storage areas on site	Twice weekly
Windows	Clean inside faces with glass cleaner	Quarterly
	Clean outside faces with glass cleaner or squeegee	Twice a year
Windowsills	Dust	Twice weekly
	Dust and damp wipe	Weekly

4.2 Student Accommodation and designated areas

The appointed bidder shall be responsible for cleaning all student accommodation as specified below and shall comply fully with the following cleaning specification:

“As necessary”: Per instruction of the Departments Facilities Manager

To be performed by the appointed bidder, to be included in the bid price

TABLE 7 (Frequency table Student Accommodation and designated areas)

	STANDARD METHOD	FREQUENCY
Air vents	Wash	Quarterly
Ashtrays	Empty and wet wipe	Daily
Banisters	Dust	Twice weekly
	Wet wipe	Weekly
Basins	Was and scrub with appropriate detergent	Daily
Baths	Was and scrub with appropriate detergent	Daily
Blinds	Vertical – remove dust	Monthly
	Horizontal – damp wipe	Monthly
Balcony / Catwalks	Remove litter and sweep	Monthly
Ceilings	Wash and scrub	Quarterly
Chairs	Upholstery - Vacuum	Fortnightly
	- Spot clean	As necessary
	- Shampoo	As necessary
	Vinyl and leather – dust	Daily
	- damp wipe	Fortnightly
Compactors	Clear litter from area	Daily
Courtyards	Remove litter	Daily
	Sweep	Weekly
	Clean with high pressure	Weekly
Curtains	Wash or dry clean All curtains, including linings and drapes must be removed by the bidder. The bidder will also return it to its original positions.	As necessary
Desks	Natural unsealed wood – dust	Weekly
	sealed wood – polish	Weekly
	Scaled wood/glass/Formica	
	- dust or damp wipe	Weekly
	- polish	Weekly
Doors	Remove finger-marks on glass and push plates with a degreasing agent and equipment that will not scratch the surface. Remove dirty spots on wooden and metal doors. Polish doorknobs with an approved metal polish	Twice weekly Weekly
	Dust or damp wipe	Monthly

	Damp wipe door handles	Weekly
Electrical Equipment	Dust and damp wipe	Weekly
Entrances	Remove litter	Daily
	Sweep	Daily
	Cleaning with high pressure spray	Weekly
	Treads – sweep	Daily
	Handrails – damp wipe	Daily
Floors – Resilient (vinyl, PVC, linoleum, sealed wood, etc.)		
High traffic	Remove dust with mop – or disposable cloth sweeper	Daily
	Damp mop for soilage	As necessary
	Spray clean or burnish using a mechanised system	Three times weekly
	Light scrub and apply maintenance coat	As necessary
	Strip clean and reseal	As necessary
	Drying of water when flooding occur	As necessary
Low traffic	Remove dust with mop or disposable cloth sweeper	Daily
	Damp mop for soilage	As necessary
	Spray clean or burnish using mechanised system	Weekly
	Light scrub and apply maintenance coat	As necessary
	Strip clean and reseal	As necessary
	Drying of water when flooding occur	As necessary
Floors – Hard (ceramic, marble, granite, brick, Concrete, etc.)		
High traffic	Remove dust with mop or disposable cloth sweeper	Daily
	Damp mop for soilage	As necessary
	Spray clean or burnish using a mechanised system	Weekly
	Machine scrub and dry to remove accumulated soilage.	As necessary
	Drying of water when flooding occur	As necessary
Low traffic	Remove dust with mop or disposable cloth sweeper	Daily
	Damp mop for soilage	As necessary
	Spray clean using a mechanised system and machine scrub and dry	As necessary
	Drying of water when flooding occur	As necessary
Garages/Covered and Uncovered Parking	Remove litter	Daily

	Remove dust using mechanised sweeper or broom	Weekly
	Remove oil spillage with degreaser (machine scrub and dry)	As necessary
Kitchens	Floors swept and washed with SABS approved antiseptic cleaning substance. Use SABS-approved cleaning detergent. Work surfaces and electrical appliances must be wiped with a clean, damp cloth, then thoroughly wiped and dried.	Daily Daily
	Walls and cupboard doors damp wipe	Twice weekly
	Cupboard storage, washed and disinfected with SABS approved agent	Monthly
Lamps	Dusted	Weekly
	Damp wiped	Weekly
Lights	Dust	Monthly
Light switches	Damp wipe	Weekly
Mirrors	In washrooms – wet wipe and dry	Daily
	Ornamental – use glass cleaner	Weekly
Notice Boards	Clean	Weekly
Ovens/Stoves	Wet wipe and rinse inside surfaces of microwaves	Daily
Partitions	Spot clean	As necessary
	Wet wipe washable surfaces	Twice annually
	Clean glass with glass cleaner	Monthly
Paving	Remove litter	Daily
	Remove dust by sweeping	Weekly
	Cleaning with high pressure spray	Monthly
Pictures	Dust frames	Fortnightly
	Damp wipe frames and clean glass	Monthly
Pipes	Dust	Weekly
	Damp wipe	Monthly
Plugs	Damp wipe	Weekly
Power Skirt	Dust and damp wipe	Weekly
Railings	Dust	Daily
	Damp wipe	Daily
Refrigerators	Damp wipe top	Weekly
	Damp wipe doors and sides	Weekly

Rubbish bins	Empty and damp wipe Rubbish removed from these containers must be placed in other suitable containers or bags and may not be dragged across floors or carpet tiles. The contents of wastebaskets and ashtrays and other office rubbish must be removed neatly in bags and deposited in the rubbish bins provided for this purpose.	Daily
	Remove stains and disinfect	Weekly or as necessary
Screens	Vacuum	As necessary
Sneeze Screens	Damp wipe	Twice weekly
Shelves	Dust those that are empty	Weekly
	Damp wipe when shelves are cleared	As necessary
Showers	Remove fats and grease from walls, door and floor using hard surface cleaner e.g. VIM or Handy Andy	Daily
Sinks	Wash and scrub	Daily
Skirting	Dust	Daily
	Damp wipe / wash	Weekly
Stairs	Sweep, dust, mop or vacuum treads	Daily
Switches	Damp wipe	Weekly
Tables	In canteens wet wipe	Daily
	Other areas as for desks	
Taps	Wet wipe / wash with hard surface cleaner detergent	Daily
	Remove mineral deposits	Monthly
Telephones	Dust	Daily
	Damp wipe with disinfectant or deodoriser	Twice weekly
Toilets	To be cleaned early in the morning before staff arrives for work, i.e. from 07:30 and again 11:00 and 14:30.	Daily
	Ensure usability and replenish consumables (toilet paper and air freshener)	Three or more times daily
	Remove soilage from bowl and under flush rim with hard surface cleaner and a brush	Daily
	Remove mineral deposits	Monthly
	Wet wash seat and lid, cistern etc.	Daily
	Disinfect all components	Daily
	Wet wipe doors and walls	Twice weekly
	Remove litter	As necessary

Urinals	Wet wipe with hard surface cleaner or disinfectant to specifications of waterless urinals	Daily
	Wet pipe and dry pipes and flushing mechanisms	Daily
	Deep cleaned with acid-based detergent	Twice monthly
	Mop step or floor at urinal with disinfectant	As necessary
	Remove mineral deposits from gullies and drains	Monthly
Walls	Remove all spots and fingerprints on walls, painted surfaces, electric switches, etc.	As necessary
	Wet wipe and dry washable surfaces	Twice annually
Waste Paper	Remove all wastepaper from containers to identified storage areas on site	Twice weekly
Windows	Clean inside faces with glass cleaner	Quarterly or as necessary
	Clean outside faces with glass cleaner or squeegee	Twice a year or as necessary
Windowsills	Dust	Twice weekly
	Dust and damp wipe	Weekly

5. Definitions and terminology used in specifications

5.1 Abbreviations

M = Machinery

E = Equipment and consumables

C = Chemicals

P = Preparation

A = Action

5.2 Definitions

5.2.1 Cleaning

Is the removal of unwanted matter

5.2.2 Dressing

Usually a dry, bright or buffable polymer and synthetic wax emulsion, applied to resilient floors to protect and/or enhance their aesthetics and ease the cleaning process.

5.2.3 Polish

Usually a petroleum wax or synthetic wax high solids paste or liquid best suited to porous or semi-porous floors e.g. wood, quarry tile, slats, concrete etc. must be buffed to shine.

5.2.4 Sealer

Either polyurethane or acrylic based. Used to make porous floors e.g. wood, concrete and stone etc. essentially non-porous and washable. Non-slip required.

5.2.5 Stripper

A detergent that will chemically unlock the binding molecules in dressings and polishes and allows them to be removed from the floor. Strippers are ineffective on sealers.

6 Cleaning methods, where used and description

TABLE 8

METHOD	WHERE USED	DESCRIPTION
BURNISH	Resilient and hard floors	<p>M = High-speed rotary polisher (1 000 rpm or more).</p> <p>E = ultra or high-speed floor pad. Spray bottle.</p> <p>C = Floor maintenance spray cleaning detergent.</p> <p>P = Floor to be dust free and dry.</p> <p>A = Spray a fine mist over two to four square metres of floor (coverage 1 000 m² or more per litre). Pass machine briefly over sprayed area to spread chemical, Systematically cover the area. Two or three passes over the same area should leave it clean and dry with shine restored. Use this technique without spraying if the floor has been mopped with a wash and wax type detergent.</p>
DAMP MOP	Resilient and hard floors	<p>E = Single or double mobile bucket and wringer system. Mop handle and heavy-duty mop head or flat/ Butterfly mop or variant.</p> <p>P = floor to be pre-swept.</p> <p>C = warm water solution with either neutral or wash and wax type detergent or disinfectant.</p> <p>A = dip mop into solution and wring dry frequently.</p>
DAMP WIPE	Any non-porous or washable surface	<p>E = Bucket, lint free cloth.</p> <p>C = Usually a neutral detergent, but disinfectant cleaners or purpose made detergents also acceptable.</p> <p>P = Surfaces must be dusted.</p> <p>A = Use warm water cloth to be squeezed or wrung out until only damp, but not dripping. Use systematic wiping motion and additional pressure on stubborn soilage. Re-immers cloth in detergent solution frequently and squeeze dry. Change the solution at appropriate intervals to ensure dirt is not reapplied.</p>
DISINFECTANT	Any non-porous or washable surface	<p>E = Bucket and mop (for floors) and lint free cloth (for other surfaces) or spray bottle.</p> <p>C = Chlorine, quaternary ammonium or other disinfectant.</p> <p>A = Apply disinfectant diluted to manufactures specification applicable for the surface, using mop, cloth or spray bottle as appropriate. Apply liberally and allow ten minutes reaction time, then vacuum, mop or wipe dry.</p>
DUST	Any porous or non-porous hard floors	<p>E = Mop sweeper or disposable cloth sweeper.</p> <p>P = Surface must be dry. Mop head must be clean or fitted with unused disposable cloth.</p>

		A = Apply detergent solution with a cloth or sponge and leave for about ten minutes. Use mildly abrasive scouring pad (e.g. centrepiece of red floor polishing pad) to remove deposits and detergent residue. The process may have to be repeated.
POLISH	Wooden, sealed wood or laminated furniture and fittings	E = Soft dusting cloth. C = Silicone or cream-based petroleum wax or synthetic, paste, liquid or aerosol. P = Dust to be removed before any polish is applied. A = Small amount of liquid or spray applied to small area. Allow polish to dry to a haze and buff with a soft polishing cloth.
RESTORATIVE CLEANING	Hard and resilient floors	Referred to as stripping and sealing. M = Automatic scrubber, or rotary floor machine and wet and dry vacuum. E = Black scrubbing pad, wet mopping equipment, lamb's wool or mop applicator, doodlebug hand tool for edges and corners. C = Stripper and floor dressing. P = Litter and loose dust to be removed from the floor. A = Apply diluted stripper with a mop or watering can: allow lying on the floor for ten minutes or more. Scrub floor with machine: use doodlebug for awkward areas (Look after the edges, the middle will look after itself); vacuum slurry ensuring it does not dry out on the floor: rinse with fresh water and vacuum: and mop with fresh water: ensure floor is dry and apply two or three coats (as per manufacturer's specification) of floor dressing.
	Carpets	Usually a damp/wet process requiring time and labour. M – Standard speed rotary floor machine with solution tank and carpet shampoo brush, or purpose-built carpet shampooer, and/or spray extraction machine (loosely termed "steam cleaner"). C = Dry foam shampoo (six per cent moisture Content in use); detergent for use in extraction machine; de-foamer for extraction machine. P = Carpets to be vacuumed and free of litter. A = Shampoo a small area (about foursquare metres in) one direction and then again at 90°, ensuring that the carpet is not too wet. For carpets that were only lightly soiled, use the extraction machine as a dry vacuum (or a wet and dry vacuum) with a carpet tool to re- move foam and dirt residue. For heavily soiled areas and traffic lanes, spray warm water

		on carpets with extractor and then suck up residue. The extractor machine may be used without first shampooing.
SPOT CLEANING	Any surface	Remove any spillage or marks that appear immediately (preferably within a day or two of their appearance) using appropriate methods.
SPRAYCLEANING	Hard and resilient floors	Same technique as described under BURNISH, except that machines are slower speed (between 165 and 400 mm) and the pad used is red.
STAIN REMOVAL	Any surface	The difference between a spot and a stain is about ten days". See notes under SPOT REMOVAL. For marks that do not respond to normal cleaning techniques, consult a specialist stain removal guide.
STRIP AND SEAL	Hard and resilient	See notes under RESTORATIVE CLEANING for these floors.
SWEEP	Any hard floors, paving, concrete, etc.	M = Motorised walk behind or ride on sweeper. Mechanised broom or bush sweeper. E = Platform broom (hard bristle for rough surfaces, Soft for smoother surfaces). A = Move machines or brooms over surface at an effective speed without creating clouds of dust by going too fast. Empty machine hoppers regularly if using a broom, leave manageable piles of litter for collection.
VACUUM	Any surface, floors, upholstery, etc.	Carpets must be vacuumed clean with heavy duty vacuum cleaners 2000- 3000W 220-200V with high suction (250+ mbar / 25+ kPa), noise range of 70 to 80 dB(A)
TOILET PAPER		To be in accordance with SANS 1887-2:2015 and white in colour
DISPOSABLE HAND TOWELS		To be in accordance with the specifications of the hands-free dispensers and SANS 1887-4:2015 standard. Must be placed in all restrooms
URINALS		Waterless urinals to be deep cleaned, preferably with an acid-based detergent, to specifications
TOILETS		All toilets to have air fresheners and deo-blocks
WASTE REMOVAL		All rubbish to be disposed of in clear refuse bags. 500mm x 550mm, 20 micron 750mm x 950mm, 20 micron Rubbish must remain in bags and not emptied out in rubbish containers.

ANNEXURE A: GENERAL INFORMATION ON BUILDINGS

Cleaning areas to be serviced												
BUILDING	FREQUENCY	OFFICES	LABS	STAIR CASES	ENTRANCE	CONFERENCE ROOMS	KITCHEN NETS	TOILET ROOMS	TOILET UNITS	SHOWER UNITS	URINAL UNITS	HAND BASIN UNITS
		Meter ²	Meter ²	Meter ²	Meter ²	Meter ²	Meter ²	Meter ²	Meter ²			
MAIN: Lower Ground Floor	Daily	447	0	64	20	84	25	60	7	0	2	6
MAIN: Ground Floor Communication & SRUM	Daily	84	0	64	6	20	8	30	6	0	0	6
MAIN: Ground Floor	Daily	1900	0	64	500	200	70	50	16	3	15	8
MAIN: 1st Floor	Daily	1758	100	64	300	30	20	34	21	4	3	20
MAIN: 2nd Floor	Daily	1300	100	32	300	0	20	34	10	2	2	10
Management Ground Floor	Daily	285	0	32	55	50	12	40	0	0	0	0
Management 1st Floor	Daily	290	0	32	90	150	12	40	0	0	0	0
Management 2nd Floor	Daily	226	0	32	150	150	12	40	0	0	0	0
Archive Services	Daily	300	0	0	20	0	0	0	0	0	0	0
Supply Chain Management	Daily	400	0	0	200	35	20	34	6	0	1	4
Cafeteria Dining area	Daily	247	0	0	0	0	0	0	0	0	0	0
Glasshouses	Daily	24	0	20	0	0	0	2	1	0	1	1
Bosbraai	On request	150	0	0	0	0	3	20	3	0	1	4
Manor House	On request	0	0	0	0	235	38	15	4	0	2	4
YPP Student House	Daily	182	0	0	76	0	0	38	0	0	0	0
Security Guard House Main gate	Daily	50	0	0	0	0	0	1	1	0	0	0
Security Guard House AET gate	Daily	10	0	0	0	0	0	0	0	0	0	0
Covered and uncovered Parking	Daily	0	0	0	2500	0	0	0	0	0	0	0
Sheep and Wool	Daily	15	0	0	0	0	0	25	4	1	1	6
Agronomy office and tearoom	Daily	60										
Pomology offices and tea room	Daily	50	0	0	0	50	24	9	3	2	0	2
Pomology class room	Daily	50										
Horticulture	Daily	16	0	0	0	0	4	18	4	1	0	2
Viticulture and Oenology office	Daily	120	0	0	0	60	20	10	4	1	0	4

ANNEXURE A: GENERAL INFORMATION ON BUILDINGS

Viticulture and Oenology tea room	Daily	25											
Wine Tasting	Daily	351	0	0	0	0	8	3	3	0	1	2	
Cellar	Daily	137	0	4	4	30	0	8	2	1	0	2	
Cellar Building - offices	Daily	400						30	2		1		
Cellar old post office	Daily	160						20	40	3	1		
Cellar classroom / tasting	Daily	32											
Cellar Mikro Lab	Daily	0	150	0	0	0	0	0	0	0	0	0	0
Open lab / Computer room	Daily	80	0	0	0	0	0	0	0	0	0	0	0
FET New Admin building	Daily	160	0	0	0	0	0	10	4	0	0	2	
	Daily	85	0	0	0	0	2	4	2	0	0	2	
AET Main Admin Building	Daily	250	0	0	0	0	6	26	11	1	0	7	
House no 19 (office)	Daily	130	0	14,5	0	0	30	10	1	1	0	1	
FET Old Post Office	Daily	85	0	0	0	0	12	12	4	0	2	2	
AET Academic building	Daily	300	0	0	0	0	8	10	2	0	0	2	
Lecturer Rooms	Daily	85	0	0	0	0	0	10	11	0	8	12	
	Daily	651	0	0	0	0	25	0	11	0	0	11	
Library and TV Room	Daily	550	0	0	0	0	0	0	0	0	0	0	
Office of Student Council	2x Week	20											
VIP Hall	On request	50											
Percheron Hall	On request	0	0	0	80	485	100	60	9	4	6	9	
VIP Braai	On request	30											
Changing rooms at pavillion	On request	75	0	0	0	0	8	3	1	0	0	0	
AET Guest House (Student Accommodation)	Daily	129	0	0	34	0	27	23	4	4	0	4	
Annex (student accommodation)	Daily	85	0	0	0	0	0	6	2	2	0	2	
House 18 (Student Accommodation)	Daily	150					30	10	1	1			
Old Hostel	Daily	190					30	60	5	5	2		
House South hostel	Daily	190					30	60	5	5	2		
House North hostel	Daily	190					30	60	5	5	2		
De Kelder 1	Daily	120					30	60	5	5	2		
De Kelder 2	Daily	180					30	60	5	5	2		
House Bacchus	Daily	150					10	30	1	1			
Student Braai	On request	40					50	50	3	2	4		
Student gymnasium	Daily	70	0	0	0	0	0	0	0	0	0	0	
Equine classrooms and office	Daily	120	0	0	0	0	0	0	0	0	0	0	
Old tobacco building Equine	On request	390	0	0	0	0	0	0	0	0	0	0	

ANNEXURE A: GENERAL INFORMATION ON BUILDINGS

Personnel office of terrain workers	Daily	20	0	0	0	0	0	10	1	1	0	0
Farmyard office	Daily	45	0	0	48	0	9	17	3	0	1	2
Engineering Workshop	Daily	36	0	0	91	0	28	10	4	4	3	4
Engineering Workshop	Daily	13	0	0	0	0	9	13	1	1	1	2
Training Workshop	Daily	12	0	0	0	0	0	0	3	2	2	2
Dairy Farm	Daily	140	0	0	0	20	6	25	1	1	1	1
Dairy Farm Arena	Daily	28	0	0	0	0	0	24	3	0	4	3
Dairy Farm Conf area & Braai	Daily	0	0	0	0	154	0	0	0	0	0	0
Dairy Tearoom	Daily						50	20	3	0	0	0
Aquaculture Office	Daily	45	0	0	0	0	0	20	0	0	0	0
FET Workshop @ Farm	Daily	65										
Welding workshop @ farm	Daily	70										
Kromme Rhee Animal Science Offices	Daily	18	32		4			10	3	3		4
Facilities Maintenance @ Farm	Daily	50			200	20	10	10	1			1
Meat Processing Hub	Daily	70	300	0	0	30	0	0	0	0	0	0
Food Processing Hub	Daily	50	250	0	0	20	0	0	0	0	0	0
Cheese Processing Facility AET	Daily	50	0	0	0	0	0	0	0	0	0	0
Animal Production staff building AET	Daily	100	0	0	0	0	0	0	0	0	0	0
		14436	932	422,5	4678	1823	866	1284	252	71	73	154

24991,5

PLEASE NOTE: All areas are gross-measure, across wall, partitions, etc.



ANNEXURE (B)

BID 939 – 2026/2027 THE RENDERING OF A COMPREHENSIVE CLEANING SERVICE AT THE WESTERN CAPE DEPARTMENT OF AFRICULTURE, ELSENBURG FOR A PERIOD OF THREE (3) YEARS.

REFERENCE LETTER

[To be printed on the client/company official letterhead containing contact details of the person completing the reference letter template]

Date: _____

(Addressed to) Western Cape Department of Agriculture

RE: REFERENCE LETTER FOR _____
(Name of Service Provider)

This letter serves to confirm that _____
(Name of Service Provider)

Rendered services to _____
(Name of Client/Company)

I hereby confirm that the details relating to the contract and services rendered are as follows:

Description	Details
Nature of the service rendered	_____
Contract value	_____
Location where the contract was executed	_____
Cleaning area (in m ²) of the site	_____
Duration of the contract	_____
Number of staff who delivered the service	_____
Quality of service provided	_____

1-poor 2-satisfactory 3-good 4-excellent 5-superior
(Please add a narrative on a separate sheet)

Additional comments on the service rendered (if applicable):

Should you require any further information, please do not hesitate to contact the undersigned.

Yours faithfully,

Name and Surname

Designation

Contact details

(email)

(telephone number)

Signature

THE NATIONAL TREASURY

Republic of South Africa



**GOVERNMENT PROCUREMENT:
GENERAL CONDITIONS OF CONTRACT**

July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

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34. Prohibition of restrictive practices

General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 “Closing time” means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 “Corrupt practice” means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 “Country of origin” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 “Day” means calendar day.
 - 1.8 “Delivery” means delivery in compliance of the conditions of the contract or order.
 - 1.9 “Delivery ex stock” means immediate delivery directly from stock actually on hand.
 - 1.10 “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of

origin and which have the potential to harm the local industries in the RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance,

training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.

2. Application

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights

arising from use of the goods or any part thereof by the purchaser.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.

- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
 - (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual

- (d) for each appropriate unit of the supplied goods; performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s)

within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

- 16. Payment**
- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.
- 17. Prices**
- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.
- 18. Contract amendments**
- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.
- 19. Assignment**
- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
- 20. Subcontracts**
- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
- 21. Delays in the supplier's performance**
- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities

or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in

terms of the contract or any other contract or any other amount which may be due to him

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
- 29. Governing language** 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30. Applicable law** 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31. Notices** 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
- 32. Taxes and duties** 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
- 33. National Industrial Participation Programme (NIP)** 33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
- 34 Prohibition of Restrictive practices** In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Js General Conditions of Contract (revised July 2010)