

REF: REQUEST FOR PROPOSALS [RFP] No TNPA/2026/05/0994/5575/RFP

DESCRIPTION:

APPOINTMENT OF SERVICE PROVIDER(S) TO PROVIDE OFFSITE DOCUMENT STORAGE FACILITIES AND TO RENDER DOCUMENT MANAGEMENT SERVICES TO TRANSNET NATIONAL PORTS AUTHORITY (TNPA) FOR A PERIOD OF FIVE (5) YEARS

PART 2 QUESTIONS AND ANSWERS

DATE: 11 JUNE 2026

LAST UPDATED: 11/06/2026

Post Briefing Session		
No.	Question	Answer
1.	On the Master Service Agreement clause 15: "warranties applicable to services" 15.1 which clause is referenced as this paragraph indicate error reference source not found?	It is clause 9: General obligations of the service provider.
2.	Please clarify whether more than one PDF can be uploaded per section on the portal. For example, if a section requires reference letters and an organisational structure, can these be uploaded as separate files, or is only one upload allowed per section? If only one file is permitted, should all documents be combined into a single PDF (e.g., with dividers for each part)?	Yes, more than one pdf can be uploaded per section. 30 mb per upload and multiple uploads are permitted.
3.	kindly confirm where the proposal should be submitted? Should it be submitted via the etenders Portal or through the Transnet Portal?	Bids must be submitted via the Transnet etender portal before the closing date, refer to the last annexure on the RFP Pack, (Annexure I – eSupplier Portal Learner Guide) on how to submit.
NB: Please check the etender portals regularly for any updates.		