
	Request for Information (RFI)	Document Identifier	240-72663051	Rev	4
		Effective Date	17 June 2025		
		Review Date	June 2030		
		RFI Number	E3061GCDMWP		

PART A REQUEST FOR INFORMATION (RFI)	
Description of the works/goods/services	Safety, Health, Environment & Quality Services
Deadline for submission	06 July 2026 At (South African Standard Time) 10h00
Non-Compulsory Clarification Meeting	<p>A non-compulsory clarification meeting will be held online via MS Teams.</p> <p>Date: 24 June 2026</p> <p>Time: 10h00am</p> <p>Below is the link to join the non-compulsory meeting on MS Teams:</p> <p>https://teams.microsoft.com/meet/398232479676736?p=vtEhyrSkKGegVmKNGq</p> <p>Meeting ID: 398 232 479 676 736</p> <p>Passcode: cu2w8QY6</p> <p>Dial in by phone</p> <p>+27 21 834 0825,756584293# South Africa, Cape Town</p> <p><u>Find a local number</u></p> <p>Phone conference ID: 756 584 293#</p> <p>All clarification questions should be directed to MokwenRJ@eskom.co.za as specified.</p>
Tender Office address	Request for Information (RFI) is to be submitted electronically via Eskom E-tendering site by the stipulated closing date and time.
RFI's are to be submitted electronically via Eskom E-tendering site by the	Request for Information (RFI) is to be submitted electronically via Eskom E-tendering site by the stipulated closing date and time.

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stipulated closing date and time.	NB: it is the responsibility of the supplier to ensure that RFI submission is submitted before the closing date and time.
Electronic Submission of RFI	The tenderer must upload the RFI via Eskom Tender bulletin site on the Eskom E- tendering page. Please ensure that the submission status is indicated as complete. All documents need to be submitted in a PDF and excel. Supplier Help Manual guide and video can be found on Eskom E-Tendering page.
E-tendering Help Manual for supplier	The E-tendering Help Manual for supplier is attached on the Eskom tender bulletin Site.

Eskom Holdings SOC Ltd (“Eskom”) invites you to submit a:

- Request for information (RFI)** for the **Safety, Health, Environment & Quality Services** as stated in the table. This RFI is a stand-alone information-gathering and market-testing exercise, intended only to inform and assist Eskom’s further deliberation and development of a strategy

Eskom may request indicative prices if so, stated in this RFI.

Eskom has delegated the responsibility for this **RFI** to the signatory of this document, whose details can be found below.


We look forward to receipt of your response.

Yours faithfully

Name	Designation	Signature	Date
Romeo Mokwena	Senior Advisor Procurement		12 June 2026
Telephone number		Fax and/or e-mail address	MokwenRJ@eskom.co.za

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PART B RESPONSE SHEET IN TERMS OF A REQUEST FOR REQUEST FOR INFORMATION To be completed by the supplier			
To	Eskom Holdings SOC Ltd	Date	
Attention	Romeo Mokwena		
Tel no	013 699 7369	e-mail address	MokwenRJ@eskom.co.za
From (Full legal name of the company)		Business address of the company	
Physical address of the company			
Sender (Full name of the sender at the company)			
Description of the works/goods/services	<p>The below range of SHEQ services are required by Eskom to support program delivery. This RFI will seek market feedback on capability, capacity, and delivery approach across the following services.</p> <p>1. Safety & Health (S&H)</p> <ul style="list-style-type: none"> Establish and enhance H&S frameworks through detailed gap analysis and development of best practice policies, procedures and systems, aligned to ISO management systems, covering the full project lifecycle. Ensure compliance with legal and regulatory requirements and company policies, while embedding proactive risk management practices and the implementation of preventative measures. Strengthen site safety performance through effective planning and execution of H&S services, including site supervision, inspections, audits and the management of occupational health and safety permit registers. 		

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- Lead incident management processes, including investigation, root cause analysis, and trend analysis to generate actionable insights, and drive the implementation of corrective and continuous improvement initiatives.
- Provision of specialist H&S services, including Occupational Hygiene and Construction Health and Safety services, delivered by qualified and professionally registered professionals (e.g. Construction H&S Agents, Safety Officers, Occupational Hygienists, Process Safety Officers and Fire Officers).
- Provision of specialist H&S services, including Occupational Hygiene and Construction Health and Safety services, delivered by qualified and professionally registered professionals (e.g. Construction H&S Agents, Safety Officers, Occupational Hygienists, Process Safety Officers and Fire Officers).

2. Environmental Services (ES)

- Develop and implement robust environmental management systems, align to ISO 14001 and Eskom corporate policies, including best practice frameworks / policies, procedures, systems and tools to support sustainable and compliant project delivery across the full project lifecycle.
- Ensure environmental compliance and assurance by meeting statutory and corporate legal requirements, conducting compliance audits and environmental reviews, and providing assurance to project funders. Embed proactive environmental risk management and preventative measures across project activities.
- Conduct environmental assessments, specialist studies and approvals including environmental impact studies licensing, and permitting process such as Water Use Licenses (WUL), Atmospheric Emission Licenses, Waste Management Licenses, and other required authorisations.
- Develop and implement Environmental Management Plans and programmes including biodiversity, heritage, green energy, and broader ESG and climate change considerations, across GCD projects and the supply chain.
- Drive environmental performance and continuous improvement through audits, monitoring, data analysis, and reporting (including ESG and climate change reporting), identifying gaps and implementing improvement initiatives.
- Review and improve environmental systems, tools and digital capabilities; while ensuring data, intellectual property and reporting remain within Eskom control.

Commented [mo1]: Provide Environmental Assurance to Funders on Projects. Develop Best Practise Policies; Procedures and Systems in line with Eskom Corporate Policies. Ensure compliance with legal and regulatory requirements while embedding proactive risk management across all project activities. Develop robust environmental resourcing model to strengthen site performance. Continual improvement

Commented [JC2R1]: I have tried to incorporate your feedback on this and your other comment below in the new scope for ES. Please let me know if you would like any further amends. I am conscious that we should not make these scope items too specific or detailed as to not fall into the pitfalls of the previous unsuccessful tender.

Your last comment was "Build Environmental capability within GCD teams and Other Divisions via integration, training, skills transfer and continuous improvement initiatives supported by modern tools and technologies. This includes the exploration of fit-for-purpose AI tools"

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- Build Environmental capability across GCD and other divisions through integration, training, mentoring, and structured skills transfer, supported by continuous improvements initiatives and the adoption of modern, fit for purpose technologies.

3. Quality Assurance and Quality Control (QA/QC)

- Establish and maintain a comprehensive QA/QC framework, aligned to ISO 9001 and Eskom requirements, including conducting gap analysis, updating existing methodologies to reflect best practice and developing standardised, controlled practices that support traceability, consistency, and compliance across all deliverables.
- Establish a Quality Management and Quality Engineering capability across full project lifecycle, embedding robust controls, assurance processes and governance across project activities and the value chain.
- Deliver project quality assurance through structured quality oversight including quality inspections, verification, and validation processes, and early detection and management of non-conformances to minimise defects, rework and quality risks.
- Build traceability, accountability, and continuous improvement mechanisms by implementing systems and processes that enable clear documentation, performance monitoring, root cause analysis, and effective project close-out, ensuring all quality and handover requirements are met.
- Build a culture of quality excellence through skills transfer, training and alignment with and attainment of ISO 9001 certification and continuous improvement practices, supported by fit for purpose QA/QC systems, tools, and digital capabilities, with data and intellectual property retained within Eskom control.

4. Quality Control Inspectorate (QCI)

- Review and enhance supplier and EPCOM contractor Quality Control Plans, ensuring alignment with best practice across the project lifecycle, including transport, preservation, storage and spares control.
- Perform pre-qualification and capability assessments on both local and offshore suppliers and determine suitability based on assessments.

Commented [co3]: Obtain ISO9001 certification for GCD

Commented [JC4R3]: I have added some wording to the fourth bullet point to reflect this comment

Commented [KM5R3]: Further added this objective to the scope of work under section 3,

Commented [co6]: Review all GCD PCM's, Procedures and streamline to best practice. Document full library of GCD Processes (including such as mandated by Eskom Holdings), fully accessible to all GCD employees.

Commented [JC7R6]: Added

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- Develop Project Supplier Inspection and Test Plans (PITP) based on robust Quality Risk Assessment, documented within a Project Quality Management Plan, incorporating engineering equipment list, design, methodology, and locations to monitor and reporting on supplier quality management performance and successes.
- Perform agreed shop, warehouse, and equipment inspections using qualified inspectors and detailed inspection plans, ensuring the completeness and accuracy of all quality documentation and early identification of defects. Produce comprehensive inspection reports that include validation of compliance, programme and schedule assurance, and verification of alignment with defined quality, quantity, and cost milestones.
- Manage quality risks and non-conformances, including NCRs, corrective and preventive actions, incident investigations, and KPI tracking, with authority to recommend or enforce stop-work where critical risks are identified.
- Ensure control and inspection across logistics and material handling, including packaging, transport, storage, and preservation, to maintain asset integrity and compliance throughout the supply chain.
- Establish and operate advanced QC systems and processes, including integrated digital platforms to support data capture, traceability, real-time monitoring, dashboards/ reporting, quality dossiers, and performance management across projects and the supply chain.
- Build a culture of quality excellence through skills transfer, training and alignment with and drive continuous improvement and innovation, including process optimisation and the adoption of advanced QC tools and technologies to enhance quality performance and long-term sustainability.

Commented [co8]: Formulate a Quality Risk Assessment from which the PITP is developed. Document as a PQMP (Project Quality Management Plan). Include the Engineering Eq list, Design, Methodology & Locations in the development of PITP's. PQMP should cover methodologies to monitor & Report Supplier's Quality Management success

Commented [JC9R8]: I have amended the point. Please let me know if you have further feedback

Commented [co10]: Inspections should cover completeness and up-to-dateness of quality documentation. Inspection reports must include validation reports and assurance regarding programme/schedule assessments of activities (sometimes referred to as expediting). Inspection reports should refer to costing milestones and qualify & quantify completeness.

Commented [JC11R10]: Amended

Commented [co12]: Provider to run its service on a fully certified ISO9001 system

Commented [KM13R12]: Added under section 3: scope of work


Eskom would appreciate your assistance in responding to the questions below to support the optimisation of the procurement strategy for these services.

NB: PLEASE INPUT YOUR RESPONSES INTO THE ATTACHED SPREADSHEET.

The following tabs in the attached spreadsheet are required to be completed and submitted as part of the RFI:

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1. General Questions
2. Technical Capability
3. Scope of work
4. Market Capacity
5. Packaging
6. Contracting Model
7. Contract
8. Out of Market
9. Global Influence and Innovation

Scope of Work (Refer to Excel Spreadsheet)

With regards to the below scope, please identify whether the requirements are core services for your organisation, and which elements you may need to subcontract or partner to deliver and which elements you cannot (or wouldn't want to) perform by inputting a 'X' into the corresponding column.

Further detail on individual scope items can be found in Appendix A and SHEQ Marketing Sound Questionare (MSQ).


Definitions for each criteria are as follows:

- **Core:** Your organisation can deliver this scope component directly using your own internal resources, capabilities, and expertise.
- **Partner:** Your organisation can deliver this scope component in collaboration with a strategic partner with whom you have an established relationship.
- **Sub-contract:** Your organisation outsources this scope component to a third party on a project-by-project basis.
- **Can't perform:** Your organisation does not have the capability, capacity, or intent to deliver this scope component, either directly or through partners or subcontractors

SHEQ Scope of Work	Core	Partner	Sub-contract	Can't Perform
Safety & Health				
Planning and execution of S&H services.				
Legal and Regulatory Compliance with company and statutory policy.				
Risk Management.				
Site Safety Supervision, Inspections and Audits				

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SHEQ Scope of Work	Core	Partner	Sub-contract	Can't Perform
Incident Investigation and preventative actions.				
Induction and Training.				
Emergency Preparedness.				
Safety Equipment and lifecycle management of PPE.				
Engagement with regulatory bodies.				
Capability uplift and knowledge transfer to GCD teams.				
Environmental Services				
Legal Compliance Audits and environmental reviews.				
Environmental Impact studies.				
Water and Waste License applications.				
Environmental Management plans and programs for GCD and supply chain.				
EMS development aligned to ISO 14001.				
Recommend enterprise-wide environmental software solutions.				
Improve stakeholder awareness and communication programmes.				
Quality Assurance & Quality Control				
Augment GCD teams with QA/QC capability and structured skills transfer.				
Project and Engineering Assurance.				
Review existing methodology, complete gap analysis and update to best practice.				
Quality inspection and validation.				

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SHEQ Scope of Work	Core	Partner	Sub-contract	Can't Perform
Integration of quality across projects and functions.				
Align processes with ISO 9001 and Eskom requirements.				
Build traceability, accountability and continuous improvement mechanisms.				
Establish project closure processes.				
Quality Control Inspectorate (QCI)				
Independent inspection and verification across the full project lifecycle.				
Oversight of supplier capability, audits, inspection plans, and material traceability.				
Implementation of inspection regimes, testing validation, and contractor compliance monitoring.				
Development and operation of world-class QC systems, processes, and integrated data platforms across projects & supply chain.				
Management of NCRs, corrective actions, incident investigations, KPIs, and quality risks , including stop-work authority, where required.				
Control and inspection of packaging, transport, storage, and material condition, ensuring asset integrity and compliance throughout handling.				
Delivery of training, mentoring, and embedded resources to build world-class internal quality capability.				
Provision of multi-disciplinary, locally and internationally deployable inspection teams, with flexible task-order deployment				
Production of inspection reports, dashboards, quality dossiers, and real-time performance reporting.				
Driving process optimisation, advanced QC tools (including AI), and long-term quality sustainability.				

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SHEQ Scope of Work	Core	Partner	Sub-contract	Can't Perform

Are the above professional service scopes appropriate and aligned with current market practices?	Long Answer
From your experience to what degree would structured knowledge transfer, mentoring and coaching be applicable to these services (especially QAQC)? Is the scope of knowledge-sharing described feasible? Please explain.	Long Answer

Yours faithfully

Name	Designation	Signature	Date
Telephone number		e-mail address	

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