

The Tenderers

Date:
01 June 2026

Enquiries:
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Dear Sir/Madam

ENQUIRY NUMBER: E2919GXMPARN

The provision of subsidised meals, catering, cleaning services and maintenance of e-hospitality system and supply and delivery of beverages on 'As when required at Arnot Power Station for a period of three (3) years.

TENDER ADDENDA NO.1: TECHNICAL.

1. QUESTION: Are we allowed to submit clarification questions to you Nicky.
ANSWER: Yes.
2. QUESTION: **Electronic Hospitality / IT System**
Could you kindly confirm whether the Contractor is expected to fully provide, implement, maintain, and support the complete E-Hospitality system infrastructure, including all hardware, software, kiosks, servers/cloud services, maintenance, and integrations for the full 36-month period? **I don't see it included on the price list.**
ANSWER: Kindly note that the contractor will not be providing a new system as the system will be there and the contractor will make use of what is there on site.
3. QUESTION: Please kindly advice on the cleaning part
ANSWER: The contractor is expected to clean and ensure the area is clean as expected. All areas of serving and cooking are to be cleaned daily.
4. QUESTION: Can we have the breakdown of events items and menu
ANSWER: The list is included in the NEC.
5. QUESTION: Please indicate if a management fee will be applicable in this contract?
ANSWER: In catering contracts, you will not see a separate management fee, because it is already included in: Fixed price / per-meal contracts
 - Client pays a set rate
 - The caterer includes all costs plus profit internally
 - No visible "management fee" line

6. QUESTION: In the SOW, you stated that food production will happen at the Rietkuil Single quarters, however since the equipment may be ageing and we need to make provision for the equipment you had listed, inclusive of renting a fully equipped mobile kitchen and male and female toilets. Please confirm?

ANSWER: Yes, this is catered for under preliminaries and general. This is for 12months as the kitchen is currently under renovations.

7. QUESTION: Where the containers are to be placed is there already a slab or will we need to include that in our pricing?

ANSWER: There is no slab where the container will be placed, the container should include a platform.

8. QUESTION: Are you able to provide an estimate of the number of people that are most likely to request dinner?

ANSWER: Quantities are provided in the BOQ which cater for the duration of the contract.

NOTE: The amendments made to the NEC and BOQ attached.

NOTE: EXTENSION OF ENQUIRY CLOSING DATE

PLEASE NOTE THAT THE TENDER CLOSING DATE OF 02 JUNE 2026 @10:00AM HAS BEEN EXTENDED TO A NEW TENDER CLOSING DATE OF 17 JUNE 2026@10:00AM.

PLEASE NOTE THAT THE NEW ENQUIRY CLOSING DATE SUPERSEDE INITIAL CLOSING DATE STIPULATED ON THE ENQUIRY DOCUMENTS UPLOADED ON NATIONAL TREASURY E-TENDER PORTAL AND ESKOM TENDER BULLETIN.

PLEASE NOTE THAT OTHER TERMS AND CONDITIONS OF TENDERING REMAIN UNALTERED