

All correspondence to be addressed: The Chief Executive Officer

P. O. Box 16001, Doornfontein 2028 – South Africa Tel (011) 223 7000 Fax (011) 334-8898 info@sadpmr.co.za

REQUEST FOR QUOTATION OF GOODS AND SERVICES

DESCRIPTION: TERMS OF REFERENCE FOR THE APPOINTMENT OF A BIDDER TO RENDER SERVICE OF MONITORING, RESPOND, MAINTENANCE, SERVICE AND REPAIRS OF INTRUDER ALARM SYSTEM AT THE SOUTH AFRICAN DIAMOND AND PRECIOUS METALS REGULATOR (SADPMR) HEAD OFFICE IN KEMPTON PARK FOR A PERIOD OF FIVE YEARS (60 MONTHS)

RFQ 37-2024.

Kindly furnish us with your written quotation as detailed in the enclosed schedule

The quotation must be submitted on the letterhead of your business and submitted not later 14 May

2024@11hH00am to email address: quotations@sadpmr.co.za

COMPUSLORY BRIEFING SESSION: Join the meeting now (10 MAY 2024 TIME : 10:00AM)

The following conditions will apply:

- 1) Price(s) quoted must be valid for at least thirty (30) days from date of your offer.
- 2) Price(s) quoted must be firm and inclusive of VAT.
- 3) A firm delivery period must be indicated.
- 4) These quotations will be evaluated in terms of Preferential Procurement Regulations, 2022:

80 points for price

20 points for specific goals as follows:

- Small, medium and Micro Enterprise 5 points
- Enterprise owned by Youth 5 points.
- Enterprise owned by Black people 5 points.
- Enterprise based in Gauteng 5 points
- 5) Only bidders registered on the central supplier database (CSD) and with a CSD number will be considered for this tender, as this is a requirement from the National Treasury.
- Attach Certified copy of ID, BBBEE Certificate or Sworn Affidavit and Latest downloaded CSD full registration report with a tax compliant status.
- 7

7) Late responses will not be considered.		
	ISSUED BY:	CONTACT PERSON	CONTACT PERSON
		(SPECIFICATION)	(ADMINISTRATION)
	THE CHIEF EXECUTIVE OFFICER		
	SOUTH AFRICAN DIAMOND AND	Ms. Mmoloki Makume	Mr. Njabulo Mavuma
	PRECIOUS METALS REGULATOR		
	P.O. BOX 16001		
	DOORFONTEIN	E-mail: mmolokim@sadpmr.co.za	E-mail: njabulom@sadpmr.co.za
	2028		
	!		
	Tel: (011) 223 7000		

Fax: (011) 334 8898		

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PART A INVITATION TO BID

YOU ARE HEREB ENTITY)	Y INVITED TO BI	D FOR REQUI	REME	NTS OF TI	HE (/\	IAME OF DEP	PARTM	ENT/ PUBLIC
BID NUMBER:	RFQ:34-2023	CLOSING DA	TE: 14	4 May 2024		CLOSIN TIME:	VG	11:00am
TERMS OF REFERENCE FOR THE APPOINTMENT OF A BIDDER TO RENDER SERVICE OF MONITORING, RESPOND, MAINTENANCE, SERVICE AND REPAIRS OF INTRUDER ALARM SYSTEM AT THE SOUTH AFRICAN DIAMOND AND PRECIOUS METALS REGULATOR (SADPMR) HEAD OFFICE IN KEMPTON PARK FOR A PERIOD OF FIVE YEARS (60 MONTHS)								
BID RESPONSE D	OCUMENTS SHOU	JLD BE DEPOS	SITED	IN THE BID	вох	SITUATED A	T (STR	EET
RESPONSES SHO	ULD BE EMAILED	TO quotations	@sad	pmr.co.za				
BIDDING PROCED DIRECTED TO	OURE ENQUIRIES		TECH	INICAL ENG	QUIRIE	ES MAY BE DI	RECTE	ED TO:
CONTACT PERSON	Mmoloki Maku		CONT PEOF		Nja	bulo Mavuma		
TELEPHONE NUMBER	(011) 223 7000		TELE NUME	PHONE BER	(01	1) 223 7000		
FACSIMILE NUMBER			FACS NUME	SIMILE BER				
E-MAIL ADDRESS	cynthiak@sad		E-MA ADDF		njal	oulom@sadpn	nr.co.z	a
SUPPLIER INFORM	MATION							
NAME OF BIDDER								
POSTAL ADDRESS	6							
STREET ADDRESS	6							
TELEPHONE NUMBER	CODE		١	NUMBER				
CELLPHONE NUMBER		ı	L_					
FACSIMILE NUMBER	CODE		١	NUMBER				
E-MAIL ADDRESS			ı					

VAT REGISTRATION						
NUMBER						
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		O R	CENTRAL SUPPLIER DATABASE No:	MA	AA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICAE	BLE BOX]	B-BE LEV AFF			[TICK APPLICABLE BOX]
	☐ Yes	☐ No				☐ Yes ☐ No
[A B-BBEE STATUS BE SUBMITTED IN C						DAVIT (FOR EMES & QSEs) MUST R B-BBEE]
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	☐ Yes	□No DSE PROOF]	BAS FOR /SER	YOU AFORE SED SUPPL THE GOO RVICES PRKS OFFERE	JER DDS	☐ Yes ☐ No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]
QUESTIONNAIRE TO	BIDDING FORE	EIGN SUPPLIE	RS			
IS THE ENTITY A RE	SIDENT OF THE	REPUBLIC C	F SO	UTH AFRICA	(RSA	N)?
DOES THE ENTITY H	HAVE A BRANCH	I IN THE RSA	?			☐ YES ☐ NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?						
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA? ☐ YES ☐ NO						
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?						
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.						

PART B

TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED— (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

2. TAX COMPLIANCE REQUIREMENTS

DATE:

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICUL THE BID INVALID.	ARS MAY RENDER
SIGNATURE OF BIDDER:	
CAPACITY UNDER WHICH THIS BID IS SIGNED:	
(Proof of authority must be submitted e.g. company resolution)	

Phase 1: Pre-Qualification Criteria

Administrative Compliance

The Administrative Compliance Evaluation will include the following:

Evaluation Criteria	Supporting Document
In the event of the bidder being in a joint venture (JV), a signed JV agreement must be submitted (where applicable)	JV Agreement
 2. Returnable documents (standard bidding documents) and/or schedules were completed, duly signed by the authorized person: SBD 1 SBD 6.1 	Standard Bidding Document (SBD 1, SBD 6.1) Forms
BBBEE Certificate or Sworn Affidavit	BBBEE Sworn Affidavit
Latest downloaded CSD full registration report with a tax compliant status.	CSD Registration Report
5. Written price quotation in company's letterhead.	Price Quotation
6. CIPC Registration Documents.	CK Document
7. Company Directors identification documents.	ID Copies

Mandatory Compliance

All bid respondents must submit mandatory documents that comply with all mandatory requirements. Bids that do not fully comply with the mandatory requirements will be disqualified and will not be considered for further evaluation.

Evaluation Criteria	Supporting Document
The bidder must submit a fully completed and signed bidders' disclosure form.	SBD 4.

NB: ALL SUBMITTED QUOTATIONS MUST BE AS PER THE ABOVE SPECIFICATION TO AVOID DISQUALIFICATION	

PHASE 2: The 80/20 Principle is based on Price and special goals for SADPMR.

The following formula is to be used to calculate the points out of 80 for price inclusive of all applicable taxes.

3.3.1 A maximum of 80 points is allocated for price on the following basis:

$$Ps = 80 \left(1 - \frac{Pt - Pmin}{Pmin}\right)$$

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

Pmin = Price of highest acceptable bid

3.3.2 A maximum of 20 points to be awarded to a bidder for the specific goals listed on the SADPMR preferential procurement policy as follows:

Special Goals	80/20 Points	Relevant Evidence
	System	
Small, medium and Micro	5	Copies of ID's / CIPC /
Enterprise		CSD
Enterprises owned by Youth	5	Copies of ID's / CIPC /
		CSD
Enterprise owned by Black	5	CSD / BEE certificate /
people		Sworn Affidavit
Enterprise based in Gauteng	5	Municipal Bill / Proof of
		Residence

4.3.3 The following must be submitted to claim the points for specific goals:

4.3.3.1 CIPC proof and CSD Report for the last three (3) months from the closing date of this RFQ

Tenderers are encouraged to obtain the CIPC proof and CSD Report from

- <u>https://eservices.cipc.co.za/</u>. Failure to submit the CIPC proof and CSD Report will result in zero (0) scoring for specific goals.
- 4.3.3.2 The points scored for the specific goal must be added to the points scored for price and the total must be rounded off to the nearest two decimal places.
- 4.3.3.3 Final appointment to be awarded to the tenderer scoring the highest points.

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest1 in the enterprise,

employed by the state?

YES/NO

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2	Do you, or any person connected with the bidder, have a relationship with any person who is employed
	by the procuring institution? YES/NO

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

2.2.1	If so, furnish particulars:
2.3	Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? YES/NO
2.3.1	If so, furnish particulars:
3 DI	ECLARATION
	I, the undersigned, (name) in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:
3.1	I have read and I understand the contents of this disclosure;
3.2	I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
3.3	The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium2 will not be construed as collusive bidding.
3.4	In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.

3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

^{3.4} The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

• I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature	Date
Position	Name of bidder

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

The applicable preference point system for this tender is the 80/20 preference point system.

- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
 - (a) Price; and
 - (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. **DEFINITIONS**

- (a) "tender" means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) "price" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts:
- (c) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10 $Ps = 80 \ (1 - rac{Pt-P \, min}{P \, min})$ or $Ps = 90 \ (1 - rac{Pt-P \, min}{P \, min})$ Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration
Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \ (1 + \frac{Pt-P}{max})$$
 or $Ps = 90 \ (1 + \frac{Pt-P \ max}{Pmax})$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration
Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Enterprise owned by Black people		5		

Enterprise owned by Black women	5	
Enterprises based in Gauteng	5	
Small, medium and Micro Enterprise	5	

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3.	Name of company/firm
------	----------------------

- 4.4. Company registration number:
- 4.5. TYPE OF COMPANY/ FIRM
 - Y Partnership/Joint Venture / Consortium
 - Y One-person business/sole propriety
 - Y Close corporation
 - Y Public Company
 - Y Personal Liability Company
 - Υ (Pty) Limited
 - Y Non-Profit Company
 - Y State Owned Company

[TICK APPLICABLE BOX]

- 4.6. I, the undersigned, who is duly authorized to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:
 - i) The information furnished is true and correct;
 - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
 - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
 - iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have
 - (a) disgualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favorable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only

the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and

(e) forward the matter for criminal prosecution, if deemed necessary.

	SIGNATURE(S) OF TENDERER(S)
SURNAME AND NAME:	
DATE:	
ADDRESS:	



P. O. Box 16001, Doornfontein 2028 – South Africa Tel (011) 223 7000 Fax (011) 334-8898 info@sadpmr.co.za

All correspondence to be addressed: The Chief Executive Officer

TERMS OF REFERENCE FOR THE APPOINTMENT OF A BIDDER TO RENDER SERVICE OF MONITORING, RESPOND, MAINTENANCE, SERVICE AND REPAIRS OF INTRUDER ALARM SYSTEM AT THE SOUTH AFRICAN DIAMOND AND PRECIOUS METALS REGULATOR (SADPMR) HEAD OFFICE IN KEMPTON PARK FOR A PERIOD OF FIVE YEARS (60 MONTHS)

1. BACKGROUND

South African Diamond and Precious Metals Regulator (SADPMR) desires to appoint a bidder at its Head Office in Kempton Park. To render service of monitoring, respond, maintenance, service and repairs of intruder alarm system at the South African Diamond and Precious Metals Regulator's Head Office in Kempton Park for a period of FIVE years (60 months).

2. SCOPE OF SERVICE

- 2.1. To have Technicians on standby, 24 hours / day, 7 days / week, 52 / weeks.
- 2.2. To have armed respond 24/hours/day, 7 days/week when alarm activated.
- 2.3. In terms of maintenance and repairs, to respond within 4 to 24 hours once a call is made from SADPMR, considering the urgency of the callout.
- 2.4. The arm respond must leave a receipt to show that they have responded.

2.3. Duration of the maintenance of the contract

2.3.1. This call out service contract shall commence upon SADPMR issuing a letter of appointment, the purchase order and after signing a Service Level Agreement which will be for a period of five years (60 months).

3. REPAIR AND RESPONSE TIMES

- 3.1. Should it be detected during the maintenance process that the equipment is not functional; the bidder should write a report and identify the required repairs immediately.
- 3.2. Response time shall be within six (6) hours on-site after the bidder receives the request from the SADPMR.
- 3.3. An emergency request that occurs during working hours shall be four (4) hours without carryover into the next day.

4. HOURS OF WORK

- 4.1. The bidder shall undertake to carry out the maintenance process during normal working hours and when a need arises shall be considered.
- 4.2. Equipment repair shall be determined by the nature of fault findings and a report shall be provided.

5. PERSONNEL SUITABILITY CHECK

- 5.1. It is a specific condition of this contract that bidder and their personnel will be security screened.
- 5.2. Should it happen that the SADPMR's security official remove personnel from the site for security reasons, the bidder shall do so forthwith, and the SADMPR's security officials shall thereafter ensure that such personnel denied access to the SADPMR premises and/or to any documents or information relating to be classified.
- 5.3. No additional costs arising from the foregoing shall be borne by the SADPMR.
- 5.4. No intoxication and substance abuse of alcohol shall be allowed.

6. VETTING REQUIREMENTS AND LEGAL INDEMNITIES

- 6.1. The bidder must agree to the following terms before the signing of the Service Level Agreement.
- 7.1.1. Security vetting by the relevant authorities with regards to certain identified personnel, e.g every Director of the company or member of the close corporation, as well as technicians who will be working at the SADPMR site shall be subjected to vetting.
- 7.1.2. Signing of a Declaration of Secrecy by the Directors of the company or Members of the Close Corporation, as well as Technicians and any relevant party.
- 7.1.3. Force majeure shall apply with regards to the services to be rendered, e.g. loss of life or injury to be sustained by bidder personnel during the execution of their duties. Any other legal claims resulting from acts or omissions committed by employees of the service provider, the service provider shall be liable.

8. **REQUIREMENTS**

8.1. The service required will be based on a call out fee. The following table outlines the expected service:

COST DESCRIPTION	UNIT	RATE	
Hourly Rate	Hour		
(Technician)			
After Hours: Monday -	Each		
Friday -17h00 - 18h00,			
Weekends & Public			
Holidays			
Toll fees		Included	

8.2. MANDATORY REQUIREMENTS

8.2.1. The bidder must possess a PSIRA registration. Failure to submit the certificate will constitute automatic disqualification and a letter of good standing.

8.3. EVALUATION METHODOLOGY / CRITERIA

8.3.1 The evaluation of the project will be in two phases i.e. functionality as well as price.

9. PHASE 1: FUNCTIONALITY CRITERIA

Description of item	Requirements	Weighting
Company experience	Company experience (Minimum two (2) years' experience in monitoring, respond, maintenance and repairs of intruder alarm system.	50
	Attach Company profile with track records.	
	2-5 years= 15 points; 6- 8years= 25 points; 9-14= 40 points; more than 15 years = 50 points	
Technician experience	The team leader should have qualifications (certified installer registered with PSIRA or any other related qualifications), skills and years of experience and knowledge of security equipment. (Attach CV)	20
	Experience: 2-3 years=5 points; 4-6 years= 10 points; 7-10 years= 15 points; more than 15 years = 20 points	
References/Award letters	Track record in performing similar work. The bidder should submit minimum of three (3) reference letters and maximum of 10 reference letters from the previous similar projects that they have undertaken. The Reference Letters from the clients must include: • Company Letter Head; • Signed	15

	Specify duration of the project.	
	3 reference letters = 5 points ,4-9 reference letter = 10 points and more than 10 reference letters= 15 points	
Infrastructure	PSIRA approved address	5
Financial Viability	3 months bank statements	7
	Financial statements points	3

NB: ONLY BIDDERS OBTAINING 70 POINTS OR MORE SHALL PROCEED TO PHASE TWO OF EVALUATION WHICH IS PRICE AND PREFERENCE POINTS.

8.4 PHASE TWO EVALUATION: The 80/20 Principle is based on Price and special goals for SADPMR.

The following formula is to be used to calculate the points out of 80 for price inclusive of all applicable taxes.

8.4.1 A maximum of 80 points is allocated for price on the following basis:

$$Ps = 80 \left(1 - \frac{Pt - Pmin}{Pmin}\right)$$

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

Pmin = Price of highest acceptable bid

8.4.2 A maximum of 20 points to be awarded to a bidder for the specific goals listed on the SADPMR preferential procurement policy as follows:

Special Goals	80/20 Points System	Relevant Evidence
Enterprises owned by youth.	5	Copies of ID's / CIPC / CSD
Enterprises owned by black	5	Copies of ID's / CIPC /

women.		CSD
Entities that are small, medium,	5	CSD / BEE certificate /
and micro enterprises.		Sworn Affidavit
Entities owned by disabilities	5	Copies of ID's / CIPC /
		CSD

8.4.3 The following must be submitted to claim the points for specific goals:

- 8.4.3.1 CIPC proof and CSD Report for the last three (3) months from the closing date of this RFQ Tenderers are encouraged to obtain the 3 months CIPC proof and CSD Report from https://eservices.cipc.co.za/. Failure to submit the CIPC proof and CSD Report will result in zero (0) scoring for specific goals.
- 8.4.3.2 The points scored for the specific goal must be added to the points scored for price and the total must be rounded off to the nearest two decimal places.
- 8.4.3.3 Final appointment to be awarded to the tenderer scoring the highest points.

NB: Compulsory Briefing session will be held virtual