



(FORM A)
TENDER & CONTRACT QUALITY
REQUIREMENTS FOR 240-105658000 AND
QUALITY REQUIREMENTS FOR ISO 9001
STANDARD

Document Identifier	240-68099512	Rev	9
Effective Date	January 2022		
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SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:					
	ENQUIRY/ CONTRACT DESCRIPTION	Appointment of multiple 6 service providers for the provision of security guarding services: 24/7 unarmed physical/ static guarding, adhoc security related services, K-9 services, crime prevention patrols and armed response for Distribution Limplanga Cluster-Limpopo.				
	CLAUSES OF 240-105658000 SPECIFICATION	CLAUSE DESCRIPTION			INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	
SECTION B (ESKOM)	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS			X	
	CLAUSE 4	(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.				
		Category 1 (refer to clause 3.5.2 of 240-105658000)			-	
		Category 2 (refer to clause 3.5.3 of 240-105658000)			-	
		Category 3 (refer to clause 3.5.4 of 240-105658000)			-	
		Category 4 (refer to clause 3.5.5 of 240-105658000)			X	
	Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)			-		
	CLAUSE 5	POST-CONTRACT AWARD				
		Contract Execution (refer to clause 3.7.1 of 240-105658000)			X	
		Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)			X	
	CLAUSE 6	STANDARD CONDITIONS				
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)			X	
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)			X	
		Preservation (refer to clause 3.8.3 of 240-105658000)			X	
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)			X	
Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)			X			
SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)			X			
	CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION C (ESKOM)	CLAUSE 4	Context of the Organisation	X	PRINCIPLE 1	Customer focus	X
	CLAUSE 5	Leadership	X	PRINCIPLE 2	Leadership	X
	CLAUSE 6	Planning	X	PRINCIPLE 3	Engagement of people	X
	CLAUSE 7	Support	X	PRINCIPLE 4	Process approach	X
	CLAUSE 8	Operation	X	PRINCIPLE 5	Improvement	X
	CLAUSE 9	Performance Evaluations	X	PRINCIPLE 6	Evidence based decision making	X
	CLAUSE 10	Improvement	X	PRINCIPLE 7	Relationship Management	X
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION		DATE	SIGNATURE
		Mbongeni Malindisa	Supplier Quality Representative		07 December 2023	
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION		DATE	SIGNATURE

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