

## NEC3 Term Service Contract (TSC3)

#### Between ESKOM ROTEK INDUSTRIES SOC Ltd (Reg No. )

and [Insert at award stage] (Reg No. \_\_\_\_\_)

## for

Parkhomes rentals, repairs and maintenance for a period of two(2) years]

Contents:		No of pages
Part C1	Agreements & Contract Data	[•]
Part C2	Pricing Data	[•]
Part C3	Scope of Work	[•]

CONTRACT No. [Insert at award stage]



## PART C1: AGREEMENTS & CONTRACT DATA

Contents:		No of pages
C1.1	Form of Offer and Acceptance	[•]
	[to be inserted from Returnable Documents at award stage]	
C1.2a	Contract Data provided by the Employer	[•]
C1.2b	Contract Data provided by the Contractor	[•]
	[to be inserted from Returnable Documents at award stage]	
C1.3	Proforma Guarantees	[•]



# C1.1 Form of Offer & Acceptance

## Offer

The Employer, identified in the Acceptance signature block, has solicited offers to enter into a contract for the procurement of:

## Parkhomes rentals, repairs and maintenance for a period of two (2) years

The tenderer, identified in the Offer signature block, has examined the documents listed in the Tender Data and addenda thereto and by submitting this Offer has accepted the Conditions of Tender.

By the representative of the tenderer, deemed to be duly authorised, signing this part of this Form of Offer and Acceptance the tenderer offers to perform all of the obligations and liabilities of the *Contractor* under the contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with the *conditions of contract* identified in the Contract Data.

Options A	The offered total of the Prices exclusive of VAT is
	Sub total
	Value Added Tax @ 15% is
	The offered total of the amount due inclusive of VAT is <sup>1</sup>
	(in words) [•]

This Offer may be accepted by the Employer by signing the Acceptance part of this Form of Offer and Acceptance and returning one copy of this document including the Schedule of Deviations (if any) to the tenderer before the end of the period of validity stated in the Tender Data, or other period as agreed, whereupon the tenderer becomes the party named as the *Contractor* in the *conditions of contract* identified in the Contract Data.

Signature(s)	
Name(s)	
Capacity	
For the tenderer:	
(Insert name and address of organisa	tion)
Name & signature of witness	Date
Tenderer's CIDB registration number:	N/A

<sup>&</sup>lt;sup>1</sup> This total is required by the *Employer* for budgeting purposes only. Actual amounts due will be assessed in terms of the *conditions of contract*.



By signing this part of this Form of Offer and Acceptance, the Employer identified below accepts the tenderer's Offer. In consideration thereof, the Employer shall pay the Contractor the amount due in accordance with the *conditions of contract* identified in the Contract Data. Acceptance of the tenderer's Offer shall form an agreement between the Employer and the tenderer upon the terms and conditions contained in this agreement and in the contract that is the subject of this agreement.

The terms of the contract, are contained in:

- Part C1 Agreements and Contract Data, (which includes this Form of Offer and Acceptance)
- Part C2 Pricing Data
- Part C3 Scope of Work: Service Information

and drawings and documents (or parts thereof), which may be incorporated by reference into the above listed Parts.

Deviations from and amendments to the documents listed in the Tender Data and any addenda thereto listed in the Returnable Schedules as well as any changes to the terms of the Offer agreed by the tenderer and the Employer during this process of offer and acceptance, are contained in the Schedule of Deviations attached to and forming part of this Form of Offer and Acceptance. No amendments to or deviations from said documents are valid unless contained in this Schedule.

The tenderer shall within two weeks of receiving a completed copy of this agreement, including the Schedule of Deviations (if any), contact the Employer's agent (whose details are given in the Contract Data) to arrange the delivery of any securities, bonds, guarantees, proof of insurance and any other documentation to be provided in terms of the *conditions of contract* identified in the Contract Data at, or just after, the date this agreement comes into effect. Failure to fulfil any of these obligations in accordance with those terms shall constitute a repudiation of this agreement.

Notwithstanding anything contained herein, this agreement comes into effect on the date when the tenderer receives one fully completed and signed original copy of this document, including the Schedule of Deviations (if any).

Signature(s)			
Name(s)		Dr Sitsabo Kuhlase	
Capacity		General Manager Logistics Services	
for the Employer	Eskom Rotek Industries SOC Ltd. Lower Germiston Road. Cleveland. 2022.	Eskom Rotek Industries SOC Ltd. Lower Germiston Road. Cleveland.	
	(Insert name and address of organisation)		
Name & signature of witness		Date	

Note: If a tenderer wishes to submit alternative tenders, use another copy of this Form of Offer and Acceptance.



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## Schedule of Deviations to be completed by the *Employer* prior to contract award

Note:

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- This part of the Offer & Acceptance would not be required if the contract has been developed by negotiation between the Parties and is not the result of a process of competitive tendering.
- 2. The extent of deviations from the tender documents issued by the Employer prior to the tender closing date is limited to those permitted in terms of the Conditions of Tender.
- 3. A tenderer's covering letter must not be included in the final contract document. Should any matter in such letter, which constitutes a deviation as aforesaid be the subject of agreement reached during the process of Offer and Acceptance, the outcome of such agreement shall be recorded here and the final draft of the contract documents shall be revised to incorporate the effect of it.

No.	Subject	Details
1	<ul> <li>[•] Refer to the instruction note 06 of 2019</li> </ul>	Not Applicable
2	[•]	[•]
3	[•]	[•]
4	[•]	[•]
5	[•]	[•]
6	[•]	[•]
7	[•]	[•]

By the duly authorised representatives signing this Schedule of Deviations below, the Employer and the tenderer agree to and accept this Schedule of Deviations as the only deviations from and amendments to the documents listed in the Tender Data and any addenda thereto listed in the Tender Schedules, as well as any confirmation, clarification or changes to the terms of the Offer agreed by the tenderer and the Employer during this process of Offer and Acceptance.

It is expressly agreed that no other matter whether in writing, oral communication or implied during the period between the issue of the tender documents and the receipt by the tenderer of a completed signed copy of this Form shall have any meaning or effect in the contract between the parties arising from this Agreement.

	For the tenderer:	For the Employer
Signature		
Name		Dr Sitsabo Kuhlase
Capacity		General Manager Logistics Services
On behalf of		Eskom Rotek Industries SOC Ltd. Lower Germiston Road. Cleveland. 2022.
Name & signature of witness		
Date		



# C1.2 TSC3 Contract Data

## Part one - Data provided by the *Employer*

Clause	Statement	Data
1	General	
	The <i>conditions of contract</i> are the core clauses and the clauses for main Option:	
		A: Priced contract with price list
	dispute resolution Option	W1: Dispute resolution procedure
	and secondary Options	
		X1: Price adjustment for inflation
		X2 Changes in the law
		X17: Low service damages
		X18: Limitation of liability
		X19: Task Order
		Z: Additional conditions of contract
	of the NEC3 Term Service Contract April 2013 <sup>2</sup> (TSC3)	
10.1	The <i>Employer</i> is (name):	Eskom Rotek Industries SOC Ltd (Reg no: 1990/006897/30), a state owned company incorporated in terms of the company laws of the Republic of South Africa
	Address	Roshland Office Park Lower Germiston Road Rosherville
	Tel No.	011 629 8105
	Tel No. Fax No.	
10.1		011 629 8105
10.1	Fax No.	011 629 8105 N/A

<sup>&</sup>lt;sup>2</sup> Available from Engineering Contract Strategies Tel 011 803 3008 Fax 086 539 1902 www.ecs.co.za



1 analoinioo	rentale, repaire and maintenance for a period of	
	Fax	N/A
	e-mail	musekiwt@eskom.co.za
11.2(2)	The Affected Property is	Eskom Rotek Industries SOC Ltd, Logistics Services, Multiaxles Department
11.2(13)	The <i>service</i> is	Supply, repairs and maintenance of park home offices rental for a period of two years.]
11.2(14)	The following matters will be included in the Risk Register	Including but not limited to: <ul> <li>Facility(ties) disruptions</li> <li>Compliances to legislation</li> <li>Compliance to SHEQ</li> <li>Natural disasters damages</li> </ul>
11.2(15)	The Service Information is in	Part 3: Scope of Work and all documents to which it makes reference.
12.2	The law of the contract is the law of	the Republic of South Africa
13.1	The language of this contract is	English
13.3	The period for reply is	1 week
2	The <i>Contractor</i> 's main responsibilities	Contractor provides service in accordance with service information.
21.1	The <i>Contractor</i> submits a first plan for acceptance within	Two weeks of the Contract Date
3	Time	
30.1	The starting date is.	ТВА
30.1	The service period is	60 Months
4	Testing and defects	40.2
5	Payment	
50.1	The assessment interval is	Monthly basis
51.1	The currency of this contract is the	South African Rand
51.2	The period within which payments are made is	30 days
51.4	The <i>interest rate</i> is	the publicly quoted prime rate of interest (calculated on a 365-day year) charged by from time to time by the Standard Bank of South Africa Limited (as certified, in the event of any dispute, by any manager of such bank, whose appointment it shall not be necessary to prove) for amounts due in Rands and
		(ii) the LIBOR rate applicable at the time for amounts due in other currencies. LIBOR is the



		6 month London Interbank Offered Rate quoted under the caption "Money Rates" in The Wall Street Journal for the applicable currency or if no rate is quoted for the currency in question then the rate for United States Dollars, and if no such rate appears in The Wall Street Journal then the rate as quoted by the Reuters Monitor Money Rates Service (or such service as may replace the Reuters Monitor Money Rates Service) on the due date for the payment in question, adjusted <i>mutatis mutandis</i> every 6 months thereafter (and as certified, in the event of any dispute, by any manager employed in the foreign exchange department of The Standard Bank of South Africa Limited, whose appointment it shall not be necessary to prove.
6	Compensation events	Where there are changes in the <i>Service</i> <i>Information</i> it will require additional costs, prior approval must be obtained from <i>Service</i> <i>Manager</i> (ERI)
7	Use of Equipment Plant and Materials	There is no reference to Contract Data in this section of the core clauses and terms in italics used in this section are identified elsewhere in this Contract Data
8	Risks and insurance	
80.1	These are additional Employer's risks	1. To be added to risk register after negotiations
		2. Loss of or damage to Plant and Materials supplied to the <i>Contractor</i> by <i>the Employer</i> , or by the Others on the <i>Employer's</i> behalf, until the <i>Contractor</i> has received and accepted
83.1	The <i>Employer</i> provides these insurances from the Insurance Table	as stated for "Format TSC3" available on http://www.eskom.co.za/Tenders/InsurancePolicies Procedures/Pages/EIMS_Policies_ From_1_April_2014_To_31_March_2015.aspx
		(See Annexure A for basic guidance).
83.1	The <i>Employer</i> provides these additional insurances	(See Annexure A for basic guidance). as stated for "Format TSC3" available on http://www.eskom.co.za/Tenders/InsurancePolicies Procedures/Pages/EIMS_Policies_ From_1_April_2014_To_31_March_2015.aspx (See Annexure A for basic guidance)
83.1 83.1		as stated for "Format TSC3" available on http://www.eskom.co.za/Tenders/InsurancePolicies Procedures/Pages/EIMS_Policies_ From_1_April_2014_To_31_March_2015.aspx



	<ul> <li>The person or organisation who will choose an arbitrator</li> <li>if the Parties cannot agree a choice or</li> <li>if the arbitration procedure does not state who selects an arbitrator, is</li> </ul>	The Chairman for the time being or his nominee of the Association of Arbitrators (Southern Africa) or its successor body.
	The place where arbitration is to be held is	Republic of South Africa
W1.4(5)	The arbitration procedure is	the latest edition of Rules for the Conduct of Arbitrations published by The Association of Arbitrators (Southern Africa) or its successor body.
W1.4(2)	The tribunal is:	arbitration
W1.2(3)	The Adjudicator nominating body is:	the Chairman of ICE-SA a joint Division of the South African Institution of Civil Engineering and the Institution of Civil Engineers (London) (see <u>www.ice-sa.org.za</u> ) or its successor body.
W1.1	The Adjudicator	To be identified and appointed when the dispute arise.
11	Data for Option W1	
20.5	The <i>Contractor</i> prepares forecasts of the final total of the Prices for the whole of the <i>service</i> at intervals no longer than	1 week after completion of service
Α	Priced contract with price list	
10	Data for main Option clause	
9	Termination	Non-compliance to facility licence, legislative and regulatory requirements.
83.1	The minimum limit of indemnity for insurance in respect of death of or bodily injury to employees of the <i>Contractor</i> arising out of and in the course of their employment in connection with this contract for any one event is:	As prescribed by the Compensation for Occupational Injuries and Diseases Act No. 130 of 1993 and the <i>Contractor's</i> common law liability for people falling outside the scope of the Act with a limit of Indemnity of not less than R500 000 (Five hundred thousand Rands)
83.1	The minimum amount of cover for insurance in respect of loss of or damage to property (except the <i>Employer</i> 's property, Plant and Materials and Equipment) and liability for bodily injury to or death of a person (not an employee of the <i>Contractor</i> ) arising from or in connection with the <i>Contractor</i> 's Providing the Service for any one event is:	whatever the <i>Contractor</i> deems necessary in addition to that provided by the <i>Employer</i> .
83.1	The insurance against loss of or damage to the <i>works</i> , Plant and Materials is to include cover for Plant and Materials provided by the <i>Employer</i> for an amount of	[•]



X1	Price adjustment for inflation	
X1.1	The base date for indices is	1 year from contract start date
	The proportions used to calculate the Price Adjustment Factor are:	
		[•]
X2	Changes in the law	There is no reference to Contract Data in this Option and terms in italics are identified elsewhere in this Contract Data.
Х3	Multiple currencies	N/A
X3.1	The <i>Employer</i> will pay for these items or activities in the currencies stated	N/A
X3.1	The exchange rates are those published in	N/A
X4	Parent company guarantee	There is no reference to Contract Data in this Option and terms in italics are identified elsewhere in this Contract Data. N/A
X12	Partnering	N/A
X13	Performance bond	N/A
X13.1	The amount of the performance bond is	N/A
X17	Low service damages	
X17.1	The service level table is in	
X18	Limitation of liability	
X18.1	The <i>Contractor</i> 's liability to the <i>Employer</i> for indirect or consequential loss is limited to	R0.0 (zero Rand)
X18.2	For any one event, the <i>Contractor</i> 's liability to the <i>Employer</i> for loss of or damage to the <i>Employer</i> 's property is limited to	The amount of the deductibles relevant to the event described in the "Format TSC3" insurance policy available on http://www.eskom.co.za/Tenders/InsurancePolicies Procedures/Pages/EIMS_Policies_ From_1_April_2014_To_31_March_2015.aspx
X18.3	The <i>Contractor</i> 's liability for Defects due to his design of an item of Equipment is limited	The greater of



Z	The additional conditions of contract are	Z1 to Z11 always apply.
X20.2	A report of performance against each Key Performance Indicator is provided at intervals of	
X20.1	The <i>incentive schedule</i> for Key Performance Indicators is in	
X20	Key Performance Indicators (not used when Option X12 applies)	
X19.5	The Contractor submits a Task Order programme to the Service Manager within	3 days of receiving the Task Order
X19	Task Order	
X18.5	The end of liability date is	6 months after the end of the service period.
X18.4	The Contractor's total liability to the Employer, for all matters arising under or in connection with this contract, other than the excluded matters, is limited to	<ul> <li><i>Employer's</i> assets and works / maintenance policies available on http://www.eskom.co.za/Tenders/InsurancePoliciesProcedures/Pages/EIMS_Policies_</li> <li>From_1_April_2014_To_31_March_2015.aspx</li> <li>the total of the Prices other than for the additional excluded matters.</li> <li>The <i>Contractor's</i> total liability for the additional excluded matters is not limited.</li> <li>The additional excluded matters are amounts for which the <i>Contractor</i> is liable under this contract for</li> <li>Defects due to his design, plan and specification,</li> <li>Defects due to manufacture and fabrication outside the Affected Property,</li> <li>loss of or damage to property (other than the <i>Employer</i>'s property, Plant and Materials),</li> <li>death of or injury to a person and</li> <li>infringement of an intellectual property right.</li> </ul>
TAINIONES	to	<ul> <li>the total of the Prices at the Contract Date and</li> <li>the amounts excluded and unrecoverable from the <i>Employer</i>'s insurance (other than the resulting physical damage to the <i>Employer</i>'s property which is not excluded) plus the applicable deductibles in the</li> </ul>
Parkhomes I	rentals, repairs and maintenance for a period of tv	vo (2) vears

#### Cession delegation and assignment **Z1**

Z1.1 The *Contractor* does not cede, delegate or assign any of its rights or obligations to any person without the written consent of the *Employer*.



Z1.2 Notwithstanding the above, the *Employer* may on written notice to the *Contractor* cede and delegate its rights and obligations under this contract to any of its subsidiaries or any of its present divisions or operations which may be converted into separate legal entities as a result of the restructuring of the Electricity Supply Industry.

#### Z2 Joint ventures

- Z2.1 If the *Contractor* constitutes a joint venture, consortium or other unincorporated grouping of two or more persons or organisations then these persons or organisations are deemed to be jointly and severally liable to the *Employer* for the performance of this contract.
- Z2.2 Unless already notified to the *Employer*, the persons or organisations notify the *Service Manager* within two weeks of the Contract Date of the key person who has the authority to bind the *Contractor* on their behalf.
- Z2.3 The *Contractor* does not alter the composition of the joint venture, consortium or other unincorporated grouping of two or more persons without the consent of the *Employer* having been given to the *Contractor* in writing.

#### Z3 Change of Broad Based Black Economic Empowerment (B-BBEE) status

- Z3.1 Where a change in the *Contractor's* legal status, ownership or any other change to his business composition or business dealings results in a change to the *Contractor*'s B-BBEE status, the *Contractor* notifies the *Employer* within seven days of the change.
- Z3.2 The *Contractor* is required to submit an updated verification certificate and necessary supporting documentation confirming the change in his B-BBEE status to the *Service Manager* within thirty days of the notification or as otherwise instructed by the *Service Manager*.
- Z3.3 Where, as a result, the *Contractor's* B-BBEE status has decreased since the Contract Date the *Employer* may either re-negotiate this contract or alternatively, terminate the *Contractor's* obligation to Provide the Service.
- Z3.4 Failure by the *Contractor* to notify the *Employer* of a change in its B-BBEE status may constitute a reason for termination. If the *Employer* terminates in terms of this clause, the procedures on termination are P1, P2 and P4 as stated in clause 92, and the amount due is A1 and A3 as stated in clause 93.

#### Z4 Ethics

- Z4.1 Any offer, payment, consideration, or benefit of any kind made by the *Contractor*, which constitutes or could be construed either directly or indirectly as an illegal or corrupt practice, as an inducement or reward for the award or in execution of this contract constitutes grounds for terminating the *Contractor*'s obligation to Provide the Service or taking any other action as appropriate against the *Contractor* (including civil or criminal action).
- Z4.2 The *Employer* may terminate the *Contractor*'s obligation to Provide the Service if the *Contractor* (or any member of the *Contractor* where the *Contractor* constitutes a joint venture, consortium or other unincorporated grouping of two or more persons or organisations) is found guilty by a competent court, administrative or regulatory body of participating in illegal or corrupt practices.

Such practices include making of offers, payments, considerations, or benefits of any kind or otherwise, whether in connection with any procurement process or contract with the *Employer* or other people or organisations and including in circumstances where the *Contractor* or any such member is removed from the an approved vendor data base of the *Employer* as a



consequence of such practice.

Z4.3 Notwithstanding the provisions of core clause 90.2, the procedures on termination in terms of this clause are P1, P2 and P4 as stated in the core clause 92 and the amount due is A1 and A3 as stated in core clause 93.

#### Z5 Confidentiality

- Z5.1 The *Contractor* does not disclose or make any information arising from or in connection with this contract available to Others. This undertaking does not, however, apply to information which at the time of disclosure or thereafter, without default on the part of the *Contractor*, enters the public domain or to information which was already in the possession of the *Contractor* at the time of disclosure (evidenced by written records in existence at that time). Should the *Contractor* disclose information to Others in terms of clause 25.1, the *Contractor* ensures that the provisions of this clause are complied with by the recipient.
- Z5.2 If the *Contractor* is uncertain about whether any such information is confidential, it is to be regarded as such until notified otherwise by the *Service Manager*.
- Z5.3 In the event that the Contractor is, at any time, required by law to disclose any such information which is required to be kept confidential, the Contractor, to the extent permitted by law prior to disclosure, notifies the Employer so that an appropriate protection order and/or any other action can be taken if possible, prior to any disclosure. In the event that such protective order is not, or cannot, be obtained, then the Contractor may disclose that portion of the information which it is required to be disclosed by law and uses reasonable efforts to obtain assurances that confidential treatment will be afforded to the information so disclosed.
- Z5.4 The taking of images (whether photographs, video footage or otherwise) of the Affected Property or any portion thereof, in the course of Providing the Service and after the end of the *service period*, requires the prior written consent of the *Service Manager*. All rights in and to all such images vests exclusively in the *Employer*.
- Z5.5 The Contractor ensures that all his subcontractors abide by the undertakings in this clause.

#### Z6 Waiver and estoppel: Add to core clause 12.3:

Z6.1 Any extension, concession, waiver or relaxation of any action stated in this contract by the Parties, the *Service Manager* or the *Adjudicator* does not constitute a waiver of rights, and does not give rise to an estoppel unless the Parties agree otherwise and confirm such agreement in writing.

#### Z7 Health, safety and the environment: Add to core clause 27.4

- Z7.1 The *Contractor* undertakes to take all reasonable precautions to maintain the health and safety of persons in and about the execution of the *service*. Without limitation the *Contractor*.
  - accepts that the *Employer* may appoint him as the "Principal Contractor" (as defined and provided for under the Construction Regulations 2014 (promulgated under the Occupational Health & Safety Act 85 of 1993) ("the Construction Regulations") for the Affected Property;
  - warrants that the total of the Prices as at the Contract Date includes a sufficient amount for proper compliance with the Construction Regulations, all applicable health & safety laws and regulations and the health and safety rules, guidelines and procedures provided for in this contract and generally for the proper maintenance of health & safety in and about the execution of the *service*; and
  - undertakes, in and about the execution of the *service*, to comply with the Construction Regulations and with all applicable health & safety laws and regulations and rules,



guidelines and procedures otherwise provided for under this contract and ensures that his Subcontractors, employees and others under the *Contractor's* direction and control, likewise observe and comply with the foregoing.

Z7.2 The *Contractor*, in and about the execution of the *service*, complies with all applicable environmental laws and regulations and rules, guidelines and procedures otherwise provided for under this contract and ensures that his Subcontractors, employees and others under the *Contractor's* direction and control, likewise observe and comply with the foregoing.

#### Z8 Provision of a Tax Invoice and interest. Add to core clause 51

- Z8.1 Within one week of receiving a payment certificate from the *Service Manager* in terms of core clause 51.1, the *Contractor* provides the *Employer* with a tax invoice in accordance with the *Employer's* procedures stated in the Service Information, showing the amount due for payment equal to that stated in the payment certificate.
- Z8.2 If the *Contractor* does not provide a tax invoice in the form and by the time required by this contract, the time by when the *Employer* is to make a payment is extended by a period equal in time to the delayed submission of the correct tax invoice. Interest due by the *Employer* in terms of core clause 51.2 is then calculated from the delayed date by when payment is to be made.
- Z8.3 The *Contractor* (if registered in South Africa in terms of the companies Act) is required to comply with the requirements of the Value Added Tax Act, no 89 of 1991 (as amended) and to include the *Employer's* VAT number 4330196330 on each invoice he submits for payment.

#### Z9 Notifying compensation events

Z9.1 Delete the last paragraph of core clause 61.3 and replace with:

If the *Contractor* does not notify a compensation event within eight weeks of becoming aware of the event, he is not entitled to a change in the Prices.

#### Z10 Employer's limitation of liability

- Z10.1 The *Employer's* liability to the *Contractor* for the *Contractor's* indirect or consequential loss is limited to R0.00 (zero Rand)
- Z10.2 The *Contractor*'s entitlement under the indemnity in 82.1 is provided for in 60.1(12) and the *Employer*'s liability under the indemnity is limited to compensation as provided for in core clause 63 and X19.11 if Option X19 Task Order applies to this contract.

## Z11 Termination: Add to core clause 91.1, at the second main bullet point, fourth sub-bullet point, after the words "against it":

Z11.1 or had a business rescue order granted against it.

Z... Z12 Ethics

For the purposes of this Z-clause, the following definitions apply:

Affected party means, as the context requires, any party, irrespective of whether it is the Contractor or a third party, such party's employees, agents, or Subcontractors or Subontractor's employees, or any one or more of all these parties' relatives or friends,



Coercive Action means to harm or threaten to harm, directly or indirectly, an Affected Party or the property of an Affected Party, or to otherwise influence or attempt to influence an Affected Party to act unlawfully or illegally,

Collusive Action....means where two or more parties co-operate to achieve an unlawful or illegal purpose, including to influence an Affected party to act unlawfully or illegally,

Committing Party means, as the context requires, the Contractor, or any member thereof in the case of a joint venture, or its employees, agents, or Subcontractors or the Subcontractors employees,

Corrupt Action means the offering, giving, taking or soliciting, directly or indirectly, of a good or service to unlawfully or illegally influence the actions of an Affected Party,

Fraudulent Action means any unlawfully or illegally intentional act or omission that misleads, or attempts to mislead, an Affected party, to obtain a financial or other benefit or to avoid an obligation or incurring an obligation,

Obstructive Action...means a Committing party unlawfully or illegally destroying, falsifying, altering or concealing information or making false statements to materially impede an investigation into allegations of Prohibited Action and,

Prohibited Action means any one or more of a Coercive Action, Collusive Action, Corrupt Action, Fraudulent Action, or Obstructive Action.

Z 12.1 A Committing Party may not take any Prohibited Action during the procurement of this contract or in execution thereof.

Z 12.2 The Employer may terminate the Contractor's obligation to Provide the Works if a Committing Party has taken such Prohibited Action and the Contractor did not take timely and appropriate action to prevent or remedy the situation, without limiting any other rights or remedies the Employer has. It is not required that the Committing Party had to have been found guilty, in court or in any other similar process, of such Prohibited Action before the Employer can terminate the Contractor's obligation to Provide the Works for this reason.

Z 12.3 If the Employer terminates the Contractor's obligations to Provide the Works for this reason, the procedures and amounts due on termination are respectively A

Z 12.4 A Committing Party co-operates fully with any investigation pursuant to alleged Prohibited Action. Where the Employer does not have contractual bond with the Committing Party, the Contractor ensures that the Committing Party co-operates fully with an investigation.



## Annexure A: Insurance provided by the Employer.

These notes are provided as guidance to tendering contractors and the Contractor about the insurance provided by the Employer. The Contractor must obtain its own advice. Details of the insurance itself are available from the internet web link given below.

- Services provided in a TSC3 contract could include some element of construction or refurbishment as well as a continuous maintenance or operational service activity. If an event occurs which causes loss or damage, a claim could be made either against the *Employer*'s "works" type policy which may be in place for the *Employer*'s portion of the Affected Property concerned or against the *Employer*'s assets policy which may be in place for the *Employer*'s portion of the Affected Property concerned, or both.
- 2. The cover provided and the deductibles under the works policy are different to those under the assets policy. Each policy has a range of applicable deductibles depending on the location of the Affected Property and the nature of the insurable event.
- 3. The *Contractor* is required in terms of Contract Data for clause 83 to provide cover for the deductibles in the insurance provided by the *Employer*. This can be provided from his own resources on a 'self insured' basis or obtained by him from his own insurers. In order to assess the extent of this cover, tendering contractors and their brokers should consult the internet web link given below and scroll to 'Format TSC3' to establish both the cover and the deductibles in relation to the *service* provided in terms of this contract.
- 4. Tendering contractors should note that cover provided by the *Employer* is only per the policies available on the internet web link listed below and may not be the cover required by the tendering contractor or as intended by each of the listed insurances in the left-hand column of the Insurance Table in clause 83.2. In terms of clause 83.1 "the *Contractor* provides the insurances stated in the Insurance Table except any insurance which the *Employer* is to provide". Hence the *Contractor* provides insurance the *Contractor* insurance the *Contractor* provides provide insurance the *Contractor* insurance the *Contractor* provides.
- 5. If Marine Insurance is required the *Contractor* needs to obtain a copy of the latest edition of Eskom's Marine Policies Procedures found at internet website given below.
- 6. Further information and full details of all Eskom provided policies and procedures may be obtained from:

http://www.eskom.co.za/Tenders/InsurancePoliciesProcedures/Pages/EIMS\_Policies\_ From\_1\_April\_2014\_To\_31\_March\_2015.aspx



# C1.2 Contract Data

## Part two - Data provided by the Contractor.

#### Notes to a tendering contractor:

- Please read both the both the NEC3 Term Service Contract April 2013 and the relevant parts of its Guidance Notes (TSC3-GN)<sup>3</sup> in order to understand the implications of this Data which the tenderer is required to complete.
- 2. The number of the clause which requires the data is shown in the left-hand column for each statement however other clauses may also use the same data.
- 3. Where a form field like this [ ] appears, data is required to be inserted relevant to the option selected. Click on the form field **once** and type in the data. Otherwise complete by hand and in ink.

Completion of the data in full, according to Options chosen, is essential to create a complete contract.

Clause	State	ment	Data	
10.1	The Co	ontractor is (Name):		
	Addres	s		
	Tel No			
	Fax No	).		
11.2(8)	The <i>dii</i>	rect fee percentage is	%	
	The su	bcontracted fee percentage is	%	-
11.2(14)		lowing matters will be included in k Register		
11.2(15)		ne Service Information for the contractor's plan is in:		
21.1		e plan identified in the Contract Data is ntained in:		
24.1	The ke	y people are:		
	1	Name:		
		lah.		
		Job:		
		Responsibilities:		
		Qualifications:		
		Experience:		
	2	Name:		
		Job		

<sup>&</sup>lt;sup>3</sup> Available from Engineering Contract Strategies Tel 011 803 3008 Fax 086 5391902 or www.ecs.co.za



Responsibilities:

Qualifications:

Experience:

## CV's (and further key person's data including CVs) are in

Α	Priced contract with price list			
11.2(12)	The <i>price list</i> is in			
11.2(19)	The tendered total of the Prices is	R		



# C1.3 Forms of Securities

## **Pro formas for Bonds & Guarantees**

For use with the NEC3 Term Service Contract (TSC3)



## Part 2: Pricing Data TSC3 Option A

Document reference		Title	No of pages
	C2.1	Pricing assumptions: Option A	2
	C2.2	The price list	[•]



# C2.1 Pricing assumptions: Option A

## How work is priced and assessed for payment

Clause 11 in NEC3 Term Service Contract (TSC3) core clauses and Option A states:

Identified and<br/>defined terms1111.2(12) The Price List is the price list unless later changed in accordance with this<br/>contract.

(17) The Price for Services Provided to Date is the total of

- the Price for each lump sum item in the Price List which the *Contractor* has completed and
- where a quantity is stated for an item in the Price List, an amount calculated by multiplying the quantity which the *Contractor* has completed by the rate.

(19) The Prices are the amounts stated in the Price column of the Price List. Where a quantity is stated for an item in the Price List, the Price is calculated by multiplying the quantity by the rate.

This confirms that Option A is a priced contract where the Prices are derived from a list of items of service which can be priced as lump sums or as expected quantities of service multiplied by a rate or a mix of both.

## Function of the Price List

Clause 54.1 in Option A states: "Information in the Price List is not Service Information". This confirms that instructions to do work or how it is to be done are not included in the Price List but in the Service Information. This is further confirmed by Clause 20.1 which states, "The *Contractor* Provides the Service in accordance with the Service Information". Hence the *Contractor* does **not** Provide the Service in accordance with the Price List. The Price List is only a pricing document.

## Link to the Contractor's plan

Clause 21.4 states "The *Contractor* provides information which shows how each item description on the Price List relates to the operations on each plan which he submits for acceptance". Hence when compiling the *price list*, the tendering contractor needs to develop his first clause 21.2 plan in such a way that operations shown on it can be priced in the *price list* and result in a satisfactory cash flow in terms of clause 11.2(17).

## Preparing the *price list*

Before preparing the *price list*, both the *Employer* and tendering contractors should read the TSC3 Guidance Notes pages 14 and 15. In an Option A contract, either Party may have entered items into the *price list* either as a process of offer and acceptance (tendering) or by negotiation depending on the nature of the *service* to be provided. Alternatively the *Employer*, in his Instructions to Tenderers or in a Tender Schedule, may have listed some items that he requires the *Contractor* to include in the *price list* to be prepared and priced by him.



It is assumed that in preparing or finalising the *price list* the *Contractor:* 

- Has taken account of the guidance given in the TSC3 Guidance Notes relevant to Option A;
- Understands the function of the Price List and how work is priced and paid for;
- Is aware of the need to link operations shown in his plan to items shown in the Price List;
- Has listed and priced items in the *price list* which are inclusive of everything necessary and incidental to Providing the Service in accordance with the Service Information, as it was at the time of tender, as well as correct any Defects not caused by an *Employer's* risk;
- Has priced work he decides not to show as a separate item within the Prices or rates of other listed items in order to fulfil the obligation to complete the *service* for the tendered total of the Prices.
- Understands there is no adjustment to items priced as lump sums if the amount, or quantity, of work within that item later turns out to be different to that which the *Contractor* estimated at time of tender. The only basis for a change to the (lump sum) Prices is as a result of a compensation event.

#### Format of the *price list*

(From the example given in an Appendix within the TSC3 Guidance Notes)

Entries in the first four columns in the *price list* in section C2.2 are made either by the *Employer* or the tendering contractor.

If the *Contractor* is to be paid an amount for the item which is not adjusted if the quantity of work in the item changes, the tendering contractor enters the amount in the Price column only, the Unit, Expected Quantity and Rate columns being left blank.

If the *Contractor* is to be paid an amount for an item of work which is the rate for the work multiplied by the quantity completed, the tendering contractor enters the rate which is then multiplied by the Expected Quantity to produce the Price, which is also entered.

If the *Contractor* is to be paid a Price for an item proportional to the length of time for which a service is provided, a unit of time is stated in the Unit column and the expected length of time (as a quantity of the stated units of time) is stated in the Expected Quantity column.



# C2.2 the price list

Part 1

The rates and Prices entered for each item includes for all work and other things necessary to complete the item.

			unit	
Description	Quantity	months	Price	Total Price
Offices 3X12 -Back to back assembly (with four enclosed offices at				
the far end)	4	24		
Toilet female 3X6	1	24		
Toilet Male 3X6	1	24		
kitchen 3X6	2	24		
Driver's room 3X12	1	24		
Shower Facilities 3X6	1	24		
Boardroom 6X12	1	24		
Transport to Rosherville	1	1		
Transport back to Supplier	1	1		
Repairs (Hourly Rate)				
Maintenance (Hourly rate)				
Site Establishment (Commissioning)	1	1		
Decommissioning	1	1		

Total of the Prices for Part 1

## PART 3: SCOPE OF WORK

#### BACKGROUND

Logistics Services (LS) is one of the product groups within the Eskom Rotek Industries (ERI) mandated to provide logistical and warehousing solutions for Eskom's key assets across South Africa. Our goal is to ensure that all employees and goods are transported safely thereby complying Eskom's value of Zero Harm – In line with the Occupational Health and Safety Act 85 of 1993 including Regulations the employer is responsible to provide a safe working environment for its employees' including an employees' wellbeing in terms of health.

In light of the above, the current offices and ablution facilities (toilets and showers) at Multi-Axles and Low beds located in Rosherville, Johannesburg is not user friendly to its employees' and presents a safety risk such as but not limited to leaking roofs, structural defects, uneven floor surfaces, non-functional toilets and shower facilities. A decision has been taken by the Logistics Services General Manager to refurbish the offices which will take approximately 24 months in terms of a "build programme". In the interim, mobile offices are required to accommodate employees prior to the "build programme" commencing.

#### SCOPE OF WORK AND DELIVERABLES

Mobile offices / park homes are required as follows for a period of 24 months:

1) Office staff: Four (04) closed offices, open plan to accommodate fourteen (14) employees, kitchen facility to accommodate eighteen (18) employees.

2) Ablution facilities office staff: 2 x female toilets including 2 x wash basin, 2 x urinals and 2 x toilets for males including 2 x wash basin.

3) Drivers room to accommodate 60 employees – environment to make provision for the inclusion of lockers, table and bench, kitchen facility.

4) Boardroom to accommodate twenty (20) employees.

5) Shower facility to accommodate maximum five (05) drivers.

6) Ablution facilities drivers: 3 x urinals and 2 x toilets including 3 x wash basin.

7) Connection to water line and sewer facility

8) Power outlets to be provided inside as per SABS specification including DB box. Logistics Services will supply power connection to the DB box that has been installed by the supplier.

9) Offices to come installed with air conditioning units for Point 1, Point 3 and Point 4 above.

10) Office to allow for provision of LAN point installation for Point 1 and Point 4 above.

- 11) Compliance to relevant legislative requirements including SANS 10400
- 12) Occupancy certificate for mobile office

13) The supplier will be required to transport the park homes to Rosherville and collect them at the end of the contract.

14) The supplier will be responsible for the site establishment (Commissioning) and decommissioning thereafter.

15) The supplier will be required to submit a rough orientation of the office tables and chairs (ergonomics wise).

16) This should come with a guarantee and warrantee of the contract term (24 months)

17) ERI team will conduct inspection prior to contract award.

#### Dimensions of the park home

Description	Quantity
Offices 3X12 -Back-to-back assembly (with four enclosed offices at the far end)	
Toilet female 3X6	1
Toilet Male 3X6	1
kitchen 3X6	2
Driver's room 3X12	1
Shower Facilities 3X6	1
Boardroom 6X12	1



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Document reference	Title	No of pages
	This cover page	1
C3.1	Employer's Service Information	
C3.2	Contractor's Service Information	
	Total number of pages	

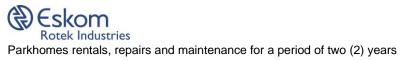
## C3.1: EMPLOYER'S SERVICE INFORMATION

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## 1 Description of the *service*

## 1.1 Executive overview

Logistics Services (LS) is one of the product groups within the Eskom Rotek Industries (ERI) mandated to provide logistical and warehousing solutions for Eskom's key assets across South Africa.

Our goal is to ensure that all employees and goods are transported safely thereby complying Eskom's value of Zero Harm – In line with the Occupational Health and Safety Act 85 of 1993 including Regulations the employer is responsible to provide a safe working environment for its employees' including an employees' wellbeing in terms of health.

In light of the above, the current offices and ablution facilities (toilets and showers) at Multi-Axles and Low beds located in Rosherville, Johannesburg is not user friendly to its employees' and presents a safety risk such as but not limited to leaking roofs, structural defects, uneven floor surfaces, non-functional toilets and shower facilities. A decision has been taken by the Logistics Services General Manager to refurbish the offices which will take approximately 24 months in terms of a "build programme". In the interim, mobile offices are required to accommodate employees prior to the "build programme" commencing.

#### **Performance Specification**

Mobile offices / park homes are required as follows for a period of 24 months:

1) Office staff: Four (04) closed offices, open plan to accommodate fourteen (14) employees, kitchen

facility to accommodate eighteen (18) employees.

2) Ablution facilities office staff: 2 x female toilets including 2 x wash basin, 2 x urinals and 2 x toilets for

males including 2 x wash basin.

3) Drivers room to accommodate 60 employees – environment to make provision for the inclusion of

lockers, table and bench, kitchen facility.

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- 6) Ablution facilities drivers: 3 x urinals and 2 x toilets including 3 x wash basin.
- 7) Connection to water line and sewer facility

8) Power outlets to be provided inside as per SABS specification including DB box. Logistics Services will

supply power connection to the DB box that has been installed by the supplier.

- 9) Offices to come installed with air conditioning units for Point 1, Point 3 and Point 4 above.
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- 11) Compliance to relevant legislative requirements including SANS 10400
- 12) Occupancy certificate for mobile office

13) The supplier will be required to transport the park homes to Rosherville and collect them at the end of

the contract.

14) The supplier will be responsible for the site establishment (Commissioning) and decommissioning

thereafter.

15) The supplier will be required to submit a rough orientation of the office tables and chairs (ergonomics

wise).

16) This should come with a guarantee and warrantee of the contract term (24 months)

17) ERI team will conduct inspection prior to contract award.

#### LOW SERVICE DAMAGES

The low services Damages table does not influence the calculation of the contract sum/value. The employer must notify the Contractor in writing/via email of its intention to impose low service damages within 30 days of an event or the Employer will lose its right to impose the low service damages. Should the Employer not impose low service damages for an event it shall not be interpreted that the level of performance is acceptable or that the Employer shall not be entitled to impose low service damages for similar future events. Under no circumstances shall low service damages be regarded as the only action the Employer may take against the Contractor or the only amount it may claim from the Contractor.

## Low Service Damages Table

#### Maintenance Levels

ltem	Low Service	Damages per incident
1. Leaking of the Offices within 3 Replacement or immediate repairs or whether the office of the off		Replacement or immediate repairs or where
	months of delivery	Logistics services incurs the cost of repairs they
		become fully recoverable on the rental.
2.	Quality of Doors and windows	Within one month of rental costs will be to the



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	not excluding maintenance of	supplier.
	aircons for the offices / building	
	and the yard when required.	
3.	Failure to maintain offices,	2.5% of the month rent will be held until the
	floors and accessories	matter is resolved.

## 1.2 Employer's requirements for the service

Service Information

## **1.3** Interpretation and terminology

If required include here definitions additional to those used in the *conditions of contract* which are required only for the purpose of making the Service Information easier to draft and read. Also list abbreviations used and provide a full interpretation of each one, for example:

The following abbreviations are used in this Service Information:

Abbreviation	Abbreviation Meaning given to the abbreviation	
	N/A	

## 2 Management strategy and start up.

#### 2.1 The Contractor's plan for the service

In the TSC3 the *Contractor*'s plan is his "design" for performing the *service* throughout the *service period*. Section 2 of the *conditions of contract* describes what the *Contractor* is to show in his plan both in the core clauses and some additional requirements in each of the main Options.

The extent of the *Contractor*'s plan will depend on whether the *Contractor* is required to develop a plan in accordance with the *Employer*'s broad outline of the *service* or whether the *Employer* has provided a plan for the *Contractor* to follow. Read the TSC3 Guidance Notes pages 21 and 22 for more information on the *Contractor*'s plan.

Use this section to describe any particulars which must be taken into account by the *Contractor* in developing his plan as required by clause 21.2. For example information about the order and timing or method of carrying out particular items of work.

List technical reporting and scheduling requirements which are to be incorporated into the Contractor's plan.

#### 2.2 Management meetings

The *conditions of contract* (e.g. Clause 16.2) and other sections of the Service Information (e.g. safety risk management) may require that a meeting shall be held. However the intention of all NEC contracts is that the Parties and their agents use the techniques of partnering to manage the contract by holding meetings designed to pro actively and jointly manage the administration of the contract with the objective of minimising the adverse effects of risks and surprises for both Parties.

Depending on the size and complexity of the *service*, it is probably beneficial for the *Service Manager* to hold a <u>weekly risk register meeting (Clause 16.2)</u>. This could be used to discuss safety, compensation events, subcontracting, overall co-ordination and other matters of a general nature. Separate meetings for specialist activities such as planning and activities of a technical nature may also be warranted.

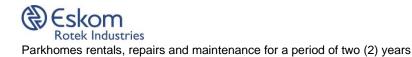
Describe here <u>the general meetings</u> and their purpose. Provide particulars of approximate times, days, location, and attendance requirements, stipulating that attendees shall have the necessary delegated authority to make decisions in respect of matters discussed at such meetings. The following text could be used as a model for this section:

Regular meetings of a general nature may be convened and chaired by the Supply Manager as follows:

Title and purpose	Approximate time & interval	Location	Attendance by:
Risk register and compensation events	Weekly on at		
Overall contract progress and feedback	Monthly on at		Employer, Contractor and

Meetings of a specialist nature may be convened as specified elsewhere in this Service Information or if not so specified by persons and at times and locations to suit the Parties, the nature and the progress of the *service*. Records of these meetings shall be submitted to the *Service Manager* by the person convening the meeting within five days of the meeting.

All meetings shall be recorded using minutes or a register prepared and circulated by the person who convened the meeting. Such minutes or register shall not be used for the purpose of confirming actions or



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instructions under the contract as these shall be done separately by the person identified in the *conditions of contract* to carry out such actions or instructions.

#### 2.3 Contractor's management, supervision and key people

State any additional constraining requirements on *Contractor*'s supervision and key people that are not already stated in other sections such as for Health and Safety. This section could be used to solicit an organogramme from the *Contractor* showing his people and their lines of authority / communication. This would be essential if the *Contractor* is a Joint Venture.

## 2.4 Provision of bonds and guarantees

The form in which a bond or guarantee required by the *conditions of contract* (if any) is to be provided by the *Contractor* is given in Part 1 Agreements and Contract Data, document C1.3, Sureties.

The *Employer* may withhold payment of amounts due to the *Contractor* until the bond or guarantee required in terms of this contract has been received and accepted by the person notified to the *Contractor* by the *Service Manager* to receive and accept such bond or guarantee. Such withholding of payment due to the *Contractor* does not affect the *Employer*'s right to termination stated in this contract.

#### 2.5 Documentation control

Specify how documentation will be identified with an alpha numeric which indicates source, recipient, communication number etc. Provide details of any particular format or other constraints; for example that all contractual communications will be in the form of properly compiled letters or forms attached to e mails and not as a message in the e mail itself. State any particular routing requirements but note from TSC3 who issues what to whom. The documentation to utilised will be as per the TSC3 contracts documentation

## 2.6 Invoicing and payment

The Z clauses make reference to invoicing procedures stated here in this Service Information. Also include a list of information which is to be shown on an invoice.

Within one week of receiving a payment certificate from the *Service Manager* in terms of core clause 51.1, the *Contractor* provides the *Employer* with a tax invoice showing the amount due for payment equal to that stated in the *Service Manager*'s payment certificate.

The Contractor shall address the tax invoice to

and include on each invoice the following information:

- Name and address of the Contractor and the Service Manager;
- The contract number and title;
- Contractor's VAT registration number;
- The Employer's VAT registration number 4330196330;
- Description of service provided for each item invoiced based on the Price List;
- Total amount invoiced excluding VAT, the VAT and the invoiced amount including VAT;
- (add other as required)

Add procedures for invoice submission and payment (e. g. electronic payment instructions) Invoices are to be submitted using the following email address: invoiceserilocal85@eskom.co.za Below are your invoice submission requirements:

-All Electronic invoices must be sent in PDF format only, no larger than 10mb.

- Only one PDF per mail, each PDF file must contain one invoice; or one credit note; etc. only, as Eskom

ROTEK Industries SOC Ltd, SAP system does not support more than one PDF being linked into workflow at a time.

-Send all invoices in PDF straight from your system to Eskom ROTEK Industries SOC Ltd email address invoiceserilocal85@eskom.co.za

-Subject line of your PDF invoice needs to read as follows:

#### Your Company Name; Your Vendor Number; Your Invoice number; Your Order Number.

Kindly ensure the following ERI details appear on all invoicing;

- Eskom ROTEK Industries SOC Ltd
- Registration Number: 1990/006897/30
- Vat Number: 4330196330
- Purchase order number (invoices with the incorrect order reference will be rejected)
- Physical address: Lower Germiston Road, Rosherville, Johannesburg
- Postal address: P O Box 40698, Cleveland, 2022 SA
- Telephone Number 011 621 3000

Ensure that the Eskom ROTEK Industries SOC Ltd Order number is clearly indicated on your invoice.

Kindly ensure the following details of Your Company appear on all invoicing;

- If you are a VAT registered vendor, kindly ensure your VAT number and address, appear on your invoice.

- Ensure if you are a registered Vat vendor that your invoice states "Tax Invoice"
- Ensure the detail of service or delivery is clearly stated on your invoice (description, quantity, nett value,

vat, etc.) and that this does tie back to the order received from our procurement department.

- Banking details and your Vendor number must be quoted on your invoices when submitting.
- Note, no hand written invoices will be accepted.

#### Supporting documentation attached to receipting

As a state owned entity we received a National Treasury instruction to attach the relevant supporting documentation (time sheets, proof of delivery, assessments, etc.) to goods receipting.

- It is absolutely imperative for vendors to ensure that end users receive all the relevant supporting documentation to attach to their goods receipting in SAP.

- Accounts Payable will park invoices where any goods receipting does not have relevant supporting documentation attached, meaning, no payment will be made.

- If the goods receipt is not done the invoice will be parked. This is tracked by Eskom ROTEK Industries SOC Ltd through weekly parked report distributions to all business units.



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- Your company can request a parked invoice report from the relevant Custodian of your account, which can then be followed up and corrected with the relevant end users.

You are welcome to forward the details of resolved invoices to the relevant Accounts Payable Assistant Officer and their Accounts Payable Officers.

- It is in everybody's best interest to comply with the instruction note.

You do not require a goods receipt (GR) number to submit your invoices, although it has been found to be advantageous.

All queries and follow ups on status of submitted invoices or account status etc. should be made by contacting your allocated custodian or their Officer

## 2.7 Contract change management

This section is intended to deal with any <u>additional</u> requirements to the compensation event clauses in section 6 of the core clauses; such as the use of standard forms. Not the same thing as documentation control.

## 2.8 Records of Defined Cost to be kept by the *Contractor*

If Option C or E applies first read clause 52.2 and then state whether the *Contractor* is required to keep any <u>other</u> records. Include any other constraint which may be required in regard to format and filing of the records, and whether access for the *Service Manager* shall be provided in hard copy or electronically.

Could delete if Option A applies unless the *Employer* requires some form of control over the *Contractor*'s record keeping for the purpose of compensation event management.

## 2.9 Insurance provided by the Employer

First read TSC3 Core Clause 86.1 and then add anything necessary for the <u>management</u> of insurance related issues such as a cross reference to where procedures for making claims can be found. Also provide contact details for persons capable of being able to answer any insurance related queries the *Contractor* may have, as well as to whom the information required by Marine Insurance (if any) may be addressed.

## 2.10 Training workshops and technology transfer

Describe type and frequency of any on job training workshops, as well as any obligation for technology transfer being included as part of the *service* or at the end of the *service period*. N/A

## 2.11 Design and supply of Equipment

On some complex services (e. g. nuclear) it could be in the Parties best interests that some details of the design of Equipment are shared with the *Service Manager*, not necessarily for his acceptance but as an



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assurance that the Equipment will be able to allow the *Contractor* to Provide the Service efficiently and without delay. For example specialised handling Equipment for a particular maintenance operation. Clause 23.1 is always available to the *Service Manager* if this paragraph is not used.

Also the *Employer* may wish to exercise constraints or include witness and hold points during manufacture, assembly or delivery of such Equipment. Include these constraints here.

Draft in such a way that there is no doubt that the liability for such design supply and use of the Equipment remains with the *Contractor*. N/A

#### 2.12 Things provided at the end of the service period for the Employer's use

#### 2.12.1 Equipment

The *Employer* may wish to use some of the Equipment used by the *Contractor* after the end of the *service period*. Clause 70.2 requires that details of such requirement be stated in the Service Information. Complete here or if not applicable retain the heading and state 'None'. None

#### 2.12.2 Information and other things

Clause 70.2 requires that information and other things which the *Contractor* is to provide at the end of the *service period* be stated in the Service Information. N/A

## 2.13 Management of work done by Task Order

Only use this heading if Option X19 applies to this contract.

In some cases all work may be done in terms of Task Orders in which case it may be logical to move this section closer to the start of this part 2 of the Service Information. In some cases only parts of the service may require to be handled by Task Order, for example a major repair which has become necessary during a continuous maintenance service contract.

Please read Option X19 before drafting requirements here as much of the procedure for the administration of Task Orders is already provided in X19, for example X19.2 specifies what a task Order should include

A Task Order format could be provided in an Annexure to this Service Information.

Many considerations can apply to Task Orders, such as availability of resources, arrangements for emergency work, Task Order reporting (work carried out and service results), assessment of additional Prices for *service* not included in the Price List etc.

Clause X19.6 requires information which should be included on a Task Order programme. Further requirements for Task Orders include things to be provided by the *Employer* under a Task Order and the conditions under which the *Employer* or Others are to work.

## 3 Health and safety, the environment and quality assurance

#### 3.1 Health and safety risk management

In addition to the requirements of the laws governing health and safety, Eskom may have some additional requirements particular to the *service* and the Affected Property for this contract. The text below provides for these being attached as an Annexure to this Service Information. PLEASE ALSO READ CORE CLAUSE 27.4 TOGETHER WITH Z7 IN THE ADDITIONAL CONDITIONS OF CONTRACT TO MAKE SURE THAT WHATHEVER IS INCLUDED IN THE ANNEXURE FOLLOWS ON FROM THOSE CLAUSES.

The Divisional/Regional Safety Risk Manager or his representative having jurisdiction over the *service* must provide the relevant safety, health and environmental (SHE) criteria for incorporation into this Service Information. The SHE specification / scope must be signed off by the Divisional/Regional Safety Risk Manager or his representative confirming that the applicable safety criteria have been taken into account.

The Commodity Manager / Buyer must refer the tender to the Divisional/Regional Safety Risk Manager or his representative in order to evaluate against enquiry-specific safety criteria.

The Divisional Safety Risk Managers who will be responsible for the allocation of resources to assist P&SCM with the above processes are as follows:

- · Generation: Roley McIntyre
- Transmission: Tony Patterson
- · Distribution: Alex Stramrood
- Enterprises: Jace Naidoo
- Corporate: Kerseri Pather

The *Contractor* shall comply with the health and safety requirements contained in Annexure \_\_\_\_\_\_A\_\_\_\_ to this Service Information.

## 3.2 Environmental constraints and management

Compliance to all applicable legislation and regulations.

The Contractor shall comply with the environmental criteria and constraints stated in Annexure \_\_\_\_A\_\_\_\_

## 3.3 Quality assurance requirements

Contractor to refer to SHEQ Specification 240 – 165 387 904

## 4 Procurement

There is a cross reference from the core clause 11.2(6) definition of Disallowed Cost to the Service Information regarding procurement procedures. This part of the Service Information MUST include any such procedures to be able to administer Disallowed Cost. **N/A** 

## 4.1 People

#### 4.1.1 Minimum requirements of people employed

Specify any constraints relating to people employed to Provide the Service; for example permits for foreigners, training (other than H & S), use of labour from designated areas and industrial relations.N/A

#### 4.1.2 BBBEE and preferencing scheme

Specify constraints which *Contractor* must comply with after contract award in regard to any Broad Based Black Economic Empowerment (B-BBEE) or preferencing scheme measures. N/A

#### 4.1.3 Accelerated Shared Growth Initiative – South Africa (ASGI-SA)

If the ASGI-SA requirements are to be included in this contract specify constraints which *Contractor* must comply with after contract award in regard to any ASGI-SA requirements. The ASGI-SA Compliance Schedule completed in the returnable tender schedules is reproduced here. If ASGI-SA does not apply, delete this paragraph. N/A

The *Contractor* complies with and fulfils the *Contractor's* obligations in respect of the Accelerated and Shared Growth Initiative - South Africa in accordance with and as provided for in the *Contractor's* ASGI-SA Compliance Schedule stated below

The *Contractor* shall keep accurate records and provide the *Service Manager* with reports on the *Contractor's* actual delivery against the above stated ASGI-SA criteria. [Elaborate on access to and format of records and frequency of submission etc.]

The *Contractor*'s failure to comply with his ASGI-SA obligations constitutes substantial failure on the part of the *Contractor* to comply with his obligations under this contract.

## 4.2 Subcontracting

#### 4.2.1 Preferred subcontractors

TSC3 does not make use of nominated subcontracting, but the *Employer* may list which subcontractors or suppliers the *Contractor* is required to enter into subcontracts with. This is usually only required where specialist services need to be obtained from a particular supplier or group of suppliers in order to comply with operational standards.

#### 4.2.2 Subcontract documentation, and assessment of subcontract tenders

Specify any constraints on how the *Contractor* is to prepare subcontract documentation, whether use of the NEC system is compulsory or not (compulsory is recommended) and how subcontract tenders are to be issued, received, assessed (using a joint report?) and awarded. N/A



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#### 4.2.3 Limitations on subcontracting

The *Employer* may require that the *Contractor* must subcontract certain specialised work, or that the *Contractor* shall not subcontract more than a specified proportion of the whole of the contract. N/A

#### 4.2.4 Attendance on subcontractors

State requirements for attendance on Subcontractors, if any N/A

#### 4.3 Plant and Materials

#### 4.3.1 Specifications

Plant and Materials are defined as items intended to be included in the Affected Property. This will refer to replacement of worn or defective parts, routine replacement as part of regular preventative maintenance and supply of spare parts. Quality is usually designed in or specified in the technical specifications. However to cover circumstances where quality may not be prescribed, this sub-paragraph could also be used to state an overarching default requirement – fitness for purpose etc.

Either specify here or provide a list of the applicable specifications and attach them as Annexure or state where they can be obtained from. (Upon site inspection it shall be confirmed)

#### 4.3.2 Correction of defects

State any constraints when dealing with defective Plant and Materials such as how repairs are carried out - can the item be fixed up or must it be replaced by a new one. (Fixed up as they arise)

#### 4.3.3 *Contractor's* procurement of Plant and Materials

Specify any constraints on how the *Contractor* is to order, codify, expedite, freight, import, transport to the Affected Property and any other requirements for delivery and storage before installation. The *Employer* may require warranties from suppliers to be in favour of the *Employer* and not just to the *Contractor*. The *Employer* may also need schedules of vendor data for his own use after the end of the *service period*.

#### 4.3.4 Tests and inspections before delivery

Core Clause 41.1 makes reference to the Service Information stating which Plant and Materials are to be inspected and tested before delivery. Specify any requirements particularly if such tests and inspections are to be carried out by agents of the *Employer* overseas. N/A

#### 4.3.5 Plant & Materials provided "free issue" by the *Employer*

List any Plant and Materials which are to be provided by the *Employer*.

State arrangements for collection by *Contractor* or delivery by others on behalf of the *Employer*, off loading, inspection, storage, care custody and control, return of unused Plant and Materials, etc. Always include a statement to the effect that 'all other Plant and Materials are to be provided by the *Contractor*'. N/A

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## 5 Working on the Affected Property

This part of the Service Information addresses constraints, facilities, services and rules applicable to the *Contractor* whilst he is doing work on the Affected Property.

#### 5.1 Employer's site entry and security control, permits, and site regulations

Sites such as Koeberg Nuclear Power Station have very strict entrance requirements which tendering contractors need to allow for in their prices, and the *Contractor* has to comply with. State these or similar requirements here.

In addition to the above there may be other restrictions once on the site, plus rules relating to roads, walkways and the provision of barricades

## 5.2 People restrictions, hours of work, conduct and records

Restrictions and hours of work may apply on some sites. It is very important that the *Contractor* keeps records of his people working on the Affected Property, including those of his Subcontractors. State that the *Service Manager* shall have access to them at any time. These records may be needed when assessing compensation events.

## 5.3 Health and safety facilities on the Affected Property

Section 3 deals with contractual H & S requirements in addition to those of the OHSA Act. This section allows the *Employer* to state what measures are to be taken on the Affected Property by describing where First Aid facilities provided by the *Employer* are located and any other emergency arrangements. Do not use if already addressed in 2.3. N/A

## 5.4 Environmental controls, fauna & flora

This sub-paragraph may not be required in a service contract or if these matters are dealt with in the general environmental requirements referred to in section 3 above.

## 5.5 Cooperating with and obtaining acceptance of Others

This sub-paragraph could be used to deal with two issues.

1) The cross reference from core clause 25.1 about cooperation generally as well as details about Others with whom the *Contractor* may be required to share the Affected Property. See clause 11.2(9) for the definition of Others.

2) Requirements for liaison with and acceptance from statutory authorities or inspection agencies. N/A

## 5.6 Records of Contractor's Equipment

This sub-paragraph is intended to address how records are to be kept of Equipment on Site including whether it is owned or hired. Include any constraints about scaffolding, rigs, heavy lifts and cranes, including removal from the Affected Property.



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#### 5.7 Equipment provided by the *Employer*

Provide details of equipment (e.g. overhead cranes) made available for use by the employer and set out conditions relating thereto.

#### 5.8 Site services and facilities

#### 5.8.1 Provided by the *Employer*

This is a mandatory cross reference form clause 25.2 in TSC3. State what the *Employer* will provide in the way of power, water, waste disposal, telecomms, ablutions, fire protection and lighting (etc) on the Affected Property. Give hook up locations and any constraints on how the hook up is to be done. Always conclude by stating that the *Contractor* shall provide everything else necessary for Providing the Service.

#### 5.8.2 Provided by the *Contractor*

Describe what the *Contractor* is to provide in the way of accommodation, laboratories, storage, vehicles and office equipment for the *Service Manager* and any restrictions or minimum requirements concerning the *Contractor*'s own facilities. Also state what happens to these facilities upon completion of the contract.

#### 5.9 Control of noise, dust, water and waste

State requirements, if any.

#### 5.10 Hook ups to existing works

State any constraints

#### 5.11 Tests and inspections

#### 5.11.1 Description of tests and inspections

Describe the tests and inspections to be carried out by the *Contractor* and the *Service Manager* and others [40.1].

#### 5.11.2 Materials facilities and samples for tests and inspections

State what materials facilities and samples for tests and inspections the *Contractor* and the *Employer* are to provide, per core clause 40.2.

## CONFIDENTIALITY AGREEMENT

This Confidentiality Agreement ('Agreement') is entered into between the Employer and the Contractor.

WHEREAS, the Employer and the Contractor (the Parties) desire to exchange certain confidential information; and consider further business dealings with each other.

WHEREAS, the parties desire to evidence their agreements governing the exchange of certain confidential information as set forth below.

Now therefore, for good and valuable consideration, including the mutual agreements hereinafter recited, the parties hereby agree as follows:

- The parties contemplate an exchange, either orally, in writing or by inspection, of certain confidential proprietary information possessed or owned separately by them and not readily available or otherwise known to the public and which may be helpful in evaluating further business dealings. Such confidential information (the 'Subject Information') may include but not be limited to the parties' inventions, trade secrets, know-how, technical information on products and manufacturing processes, and information concerning their business assets, financial condition, operations, plans and prospects.
- 2. The purpose of the exchange of Subject Information is to enable the parties to evaluate the Subject information for the purpose only of considering further business dealings with each other.
- 3. The parties each agree that they shall maintain in secrecy in accordance with the terms of this Agreement all of the Subject Information each party receives (the 'Receiving Party') from the other party (the 'Proprietor') and shall not disclose or use other than for the purpose specified herein the Subject Information without the written consent of the Proprietor of the Subject Information. All Subject Information communicated from one party to the other shall be deemed to be proprietary and confidential to the Proprietor whether marked or identified as such or not.
- 4. The duty of care to safeguard Subject Information shall be the same as that which the parties each use to safeguard their own respective proprietary and confidential information.
- 5. The Receiving Party of Subject Information shall not be obligated to maintain Subject Information received from its Proprietor in secrecy or refrain from using it to the extent that any such information is or rightfully becomes publicly available information other than through a breach of this Agreement, or which the Receiving Party later obtains lawfully from anyone else who is not known by the Receiving Party to be obligated under any secrecy agreement with Proprietor to maintain the information in secrecy. The Receiving Party also shall not be obligated to maintain in secrecy any information it receives from the Proprietor which it can demonstrate was already in its possession when the information was disclosed to the Receiving Party by the Proprietor.

Rotek Industries Parkhomes rentals, repairs and maintenance for a period of two (2) years

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- 6. The Receiving Party shall promptly return to its Proprietor any Subject Information in tangible form it has received from the Proprietor immediately upon the Proprietor's request, without retaining any copies, summaries, analyses or extracts thereof. All documents, memoranda, notes and other writings prepared by the parties, or their advisors, based on the Subject Information of each other, shall be destroyed, and such destruction shall be certified in writing by an authorised officer supervising such destruction.
- 7. If a party, with the written consent of the Proprietor of Subject Information, discloses any Subject Information received from its Proprietor to any third party, it shall do so only under a secrecy agreement having a scope similar to and which is consistent with this Agreement, and the disclosing party shall be primarily responsible for any compromise of the secrecy of Subject Information by such third party
- 8. Each party agrees that it shall not, while and for so long as it is obligated to maintain Subject Information in secrecy, use for its own benefit, or for the benefit of others or exploit, commercialise, develop, test promote, sell, lease, market or otherwise dispose of any products or services using, incorporating or relying on Subject Information received from its Proprietor without the written consent of the Proprietor.
- 9. The obligations of the party receiving Subject Information pursuant to this Agreement shall be effective with respect of each item of Subject Information for a term of five (5) years from the date of submission of the Subject Information to the Receiving Party by its Proprietor, unless the Proprietor agrees otherwise in writing.
- 10. For purposes of this Agreement, each party shall include (to the extent applicable) the officers, directors, employees, agents, representatives, attorneys, joint ventures, partnerships, affiliates, subsidiaries, and divisions of the party, and any other entity or entities which such party controls or which controls it, and, further, shall include any transferee, successor and assign of the assets of the party.
- 11. This Agreement shall be construed (both as to validity and performance) and enforced in accordance with, and governed by, the laws of Republic of South Africa.
- 12. Neither this Agreement nor the exchange of Subject Information between the parties shall create or be relied on by either party as a basis for creating any license between the parties under any patent, or other industrial or intellectual property rights of the Proprietor of the Subject Information, or any other license between the parties in the absence of any express written license agreement between them
- 13. The parties agree that no contract or agreement providing for a transaction shall be deemed to exist between them unless and until a definitive agreement has been executed and delivered, the parties hereby waive, in advance, any claim (including, without limitation, breach of contract) in connection with a possible transaction with each other unless and until they shall have entered into a definitive agreement. The parties also agree that unless and until a definitive agreement between them has been executed and delivered, neither party has any legal obligation of any kind whatsoever with respect to any such transaction by virtue of this Agreement or any other written or oral expression with respect to such transaction, except, in the case of this Agreement, for the matters specifically agreed to herein. For purposes of this paragraph, the term 'definitive agreement'; does not include an executed letter of intent, memorandum of understanding.



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IN WITNESS WHEREOF, and intending to be legally bound, this Agreement has been executed by the parties as of and effective from the date first written above.