



**(FORM A)**  
**TENDER & CONTRACT QUALITY**  
**REQUIREMENTS FOR**  
**240-105658000 AND**  
**QUALITY REQUIREMENTS FOR ISO 9001**  
**STANDARD**

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<b>SECTION A</b> (TENDERER)	ENQUIRY/ CONTRACT No:					
	ENQUIRY/ CONTRACT DESCRIPTION	The provision of services to convert some of the existing classroom materials into e-learning and ensure that it is compatible to the EAL Learning Management System				
<b>CLAUSES OF 240-105658000 SPECIFICATION</b>		<b>CLAUSE DESCRIPTION</b>			<b>INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE</b>	
<b>SECTION B</b> (ESKOM)	CLAUSE 3	<b>PRE-CONTRACT AWARD QUALITY REQUIREMENTS</b>			X	
		(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.				
	CLAUSE 4	Category 1 (refer to clause 3.5.2 of 240-105658000)			-	
		Category 2 (refer to clause 3.5.3 of 240-105658000)			-	
		Category 3 (refer to clause 3.5.4 of 240-105658000)			-	
		Category 4 (refer to clause 3.5.5 of 240-105658000)			X	
	CLAUSE 5	Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)			-	
		<b>POST-CONTRACT AWARD</b>				
		Contract Execution (refer to clause 3.7.1 of 240-105658000)			X	
	CLAUSE 6	Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)			X	
		<b>STANDARD CONDITIONS</b>				
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)			X	
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)			X	
		Preservation (refer to clause 3.8.3 of 240-105658000)			X	
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)			X	
Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)			X			
<b>SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)</b>			X			
<b>CLAUSES OF ISO 9001 STANDARD</b>		<b>CLAUSE DESCRIPTION</b>	<b>INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE</b>	<b>QUALITY PRINCIPLES</b>	<b>PRINCIPLE DESCRIPTION</b>	<b>INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE</b>
<b>SECTION C</b> (ESKOM)	CLAUSE 4	Context of the Organisation	-	<b>PRINCIPLE 1</b>	Customer focus	X
	CLAUSE 5	Leadership	-	<b>PRINCIPLE 2</b>	Leadership	X
	CLAUSE 6	Planning	-	<b>PRINCIPLE 3</b>	Engagement of people	X
	CLAUSE 7	Support	-	<b>PRINCIPLE 4</b>	Process approach	X
	CLAUSE 8	Operation	-	<b>PRINCIPLE 5</b>	Improvement	X
	CLAUSE 9	Performance Evaluations	-	<b>PRINCIPLE 6</b>	Evidence based decision making	X
	CLAUSE 10	Improvement	-	<b>PRINCIPLE 7</b>	Relationship Management	X
<b>SECTION D</b> (ESKOM)	<b>ESKOM'S QUALITY REPRESENTATIVE</b>	<b>NAME</b>	<b>DESIGNATION</b>	<b>DATE</b>	<b>SIGNATURE</b>	
		Bongi Tshabalala	Senior Advisor: Supplier Quality Management.	2023/10/06		
<b>SECTION E</b> (TENDERER)	<b>TENDERER'S QUALITY REPRESENTATIVE</b>	<b>NAME</b>	<b>DESIGNATION</b>	<b>DATE</b>	<b>SIGNATURE</b>	

**NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard.**

**Public**

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