

TRANSNET CORPORATE CENTRE AN OPERATING DIVISION OF TRANSNET SOC LTD

[hereinafter referred to as **Transnet**]
Registration Number 1990/000900/30

REQUEST FOR PROPOSAL [RFP] [SERVICES]

FOR THE PROVISION OF SALES AND BUSINESS DEVELOPMENT TRAINING CONDUCTED OVER 2 OR 3 DAYS PER SESSION FOR A PERIOD OF 2 YEARS

RFP NUMBER TCC/2023/10/0001/44792/RFP

ISSUE DATE: 08 April 2024

CLOSING DATE: 07 May 2024

CLOSING TIME: 12:00 PM

BID VALIDITY PERIOD: 180 Business Days from Closing Date

Note to the bidders:

Bidders are required to ensure that electronic bid submissions are done at least a day before the closing date to prevent issues which they may encounter due to their internet speed, bandwidth or the size of the number of uploads they are submitting. Transnet will not be held liable for any challenges experienced by bidders as a result of the technical challenges. Please do not wait for the last hour to submit. A Bidder can upload 30mb per upload and multiple uploads are permitted.

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Date & Company Stamp

RFP FOR THE PROVISION OF FOR THE PROVISION OF SALES AND BUSINESS DEVELOPMENT TRAINING CONDUCTION OVER (TWO) 2 OR (THREE) 3 DAYS PER SESSION FOR A PERIOD OF 2 YEARS SECTION 1: SBD1 FORM

PART A

		INVITATION TO I							
YOU ARE HE TRANSNET SO	REBY INVITED TO BID FOR REQ	UIREMENTS (OF TRA	NSNET CO	RPORAT	TE C	ENTRE, A	DIVIS	SION
BID NUMBER:	TCC/2023/03/0001/23957/RFP	ISSUE DATE:	08 April 2024	CLOSING DATE:	07 N 2024	May	CLOSING TIME:	12H0	OPM
DESCRIPTION	FOR THE PROVISION OF SALES AND E SESSION FOR A PERIOD OF 2 YEARS	BUSINESS DEVEL	OPMENT	T TRAINING	CONDUC	TED	OVER 2 OR	3 DAYS	S PER
BID RESPONS	SE DOCUMENTS SUBMISSION								
TENDER SELE	S ARE TO UPLOAD THEIR BID RESP CTED (please refer to section 2, par tetenders.azurewebsites.net								
	CEDURE ENQUIRIES MAY BE DIRE	CTED TO							
CONTACT PERS		Nellie Mokoe	na						
TELEPHONE NU	IMBER	066 470 202	2						
E-MAIL ADDRES	SS	Nellie.Mokoe	na@trai	nsnet.net					
SUPPLIER IN	FORMATION								
NAME OF BIDD	ER								
POSTAL ADDRE	SS								
STREET ADDRE	SS								
TELEPHONE NU	IMBER	CODE							
CELLPHONE NU	MBER								
FACSIMILE NUN	4BER	CODE					1		
E-MAIL ADDRES	SS								
VAT REGISTRA	TION NUMBER								
SUPPLIER COM	PLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTR SUPPLI DATABA	ER	UNIQUE REGISTRA REFERENC MAAA		IBER:
B-BBEE STATUS	S LEVEL VERIFICATION CERTIFICATE	TICK APPLIC BOX]	ABLE	B-BBEE ST SWORN AF		VEL	[TICK AF	PPLICA OX]	BLE
		☐ Yes No					Yes	No	

Respondent's Signature

					1		
		BBEE STATUS LEVEL VERIFICATIO			IDAVIT	(FOR EMES & QSEs) I	MUST BE SUBMITTED
		PURPOSES OF COMPLIANCE WITH EE STATUS LEVEL VERIFICATION CER		BEE ACT			
TH	PR E	YOU THE ACCREDITED ESENTATIVE IN SOUTH AFRICA FOR GOODS /SERVICES /WORKS RED?	□Yes [IF YES EN	□No CLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes ☐No [IF YES, ANSWER QUESTIONAIRE BELOW]
QU	IES	TIONNAIRE TO BIDDING FOREIGN SU	PPLIERS				
IS	THI	E ENTITY A RESIDENT OF THE REPUB	LIC OF SOU	TH AFRICA (RSA)?			☐ YES ☐ NO
DO	ES	THE ENTITY HAVE A BRANCH IN THE	RSA?				☐ YES ☐ NO
DO	ES	THE ENTITY HAVE A PERMANENT ES	TABLISHME	NT IN THE RSA?			☐ YES ☐ NO
DO	ES	THE ENTITY HAVE ANY SOURCE OF I	NCOME IN T	HE RSA?			☐ YES ☐ NO
IS	THI	E ENTITY LIABLE IN THE RSA FOR ANY	FORM OF 1	TAXATION?			☐ YES ☐ NO
		E ANSWER IS "NO" TO ALL OF THE AB EM PIN CODE FROM THE SOUTH AFRI					
			MS AND	PART B CONDITIONS FO	OR BI	DDING	
1		TAX COMPLIANCE REQUIREMENTS					
1	.1	BIDDERS MUST ENSURE COMPLIAN	CE WITH TH	EIR TAX OBLIGATION	S.		
1	.2	BIDDERS ARE REQUIRED TO SUBMI ENABLE THE ORGAN OF STATE TO					SUED BY SARS TO
1	1.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.						
1	1.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.						
1	1.5 IN BIDS WHERE UNINCORPORATED CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.			OLVED, EACH PARTY			
1	.6	WHERE NO TCS IS AVAILABLE BUT T NUMBER MUST BE PROVIDED.	THE BIDDER	IS REGISTERED ON	THE CE	NTRAL SUPPLIER DATA	BASE (CSD), A CSD
		NB: FAILURE TO PROVIDE / OR COMP	PLY WITH AI	NY OF THE ABOVE PA	ARTICU	LARS MAY RENDER TH	E BID INVALID.
		SIGNATURE OF BIDDER:					
		CAPACITY UNDER WHICH THIS	BID IS SIG	GNED:			
		(Proof of authority must be submit	ted e.g. co	mpany resolution)			
		DATE:					

Respondent's Signature

Date & Company Stamp

SECTION 2: NOTICE TO BIDDERS

1 INVITATION TO BID

Responses to this RFP [hereinafter referred to as a **Bid** or a **Proposal**] are requested from persons, companies, close corporations or enterprises [hereinafter referred to as an **entity**, **Respondent** or **Bidder**].

DESCRIPTION	FOR THE PROVISION OF SALES AND BUSINESS DEVELOPMENT TRAINING CONDUCTED OVER (TWO) 2 OR (THREE) 3 DAYS PER SESSION FOR A
	PERIOD OF (TWO) 2 YEARS
TENDER ADVERT	All Transnet tenders are advertised on the National Treasury's e-Tender Publication Portal and the Transnet website. Should one of these media (i.e. National Treasury's e-Tender Publication Portal or Transnet website) not be available, bidders are advised to check on the other media for advertised tenders.
RFP DOWNLOADING	This RFP may be downloaded directly from National Treasury's e-Tender Publication Portal at www.etenders.gov.za free of charge.
	To download RFP and Annexures:
	 Click on "Tender Opportunities";
	 Select "Advertised Tenders";
	 In the "Department" box, select Transnet SOC Ltd.
	Once the tender has been in the list, click on the 'Tender documents" tab and process to download all uploaded documents.
	The RFP may also be downloaded from the Transnet Portal at https://transnetetenders.azurewebsites.net (please use Google Chrome to access Transnet link/site) free of charge (refer to section 2, paragraph 3 below for detailed steps)
COMMUNICATION	Transnet will publish the outcome of this RFP on the National Treasury etender portal and Transnet website with 10 days after the award has been finalised. All unsuccessful bidders have a right to request for reasons for their bid not being successful. This requested must be directed to the contact person stated in the SBD 1 form
	Any addenda to the RFP or clarifications will be published on the e-tender portal and Transnet website. Bidders are required to check the e-tender portal or Transnet website prior to finalising their bid submissions for any changes or clarifications to the RFP.
	Transnet will not be held liable if Bidders do not receive the latest information regarding this RFP with the possible consequence of either being disadvantaged or disqualified as a result thereof.
BRIEFING SESSION	Yes Compulsory
	Bidders are required to confirm their attendance and to send their contact details including the number of representatives (where applicable) to the following address: Nellie.Mokoena@transnet.net not later than 10:00 on 15 April 2024
	This is to ensure that Transnet may make the necessary arrangements for the briefing session.
	Refer to paragraph 2 for details.
CLOSING DATE	12:00 pm on Tuesday 07 May 2022
	Bidders must ensure that bids are uploaded timeously onto the system.
	Generally, if a bid is late, it will not be accepted for consideration.
	Bidders are required to ensure that electronic bid submissions are done at least a day before the closing date to prevent issues which they may encounter due to their internet speed, bandwidth or the

	size of the number of uploads they are submitting. Transnet will not be held liable for any challenges experienced by bidders as a result of the technical challenges. Please do not wait for the last hour to submit. A Bidder can upload 30mb per upload and multiple uploads are permitted.
VALIDITY PERIOD	180 Business Days from Closing Date
	Bidders are to note that they may be requested to extend the validity period of their bid, at the same terms and conditions, if the internal evaluation process has not been finalised within the validity period. However, once the adjudication body has approved the process and award of the business to the successful bidder(s), the validity of the successful bidder(s)' bid will be deemed to remain valid until a final contract has been concluded.
	Should a bidder fail to respond to a request for extension of the validity period before it expires, that bidder will be excluded from tender process.
	With regard to the validity period of next highest ranked bidders, please refer to Section 2, paragraph 10.12

Any additional information or clarification will be published on the e-Tender portal and Transnet website, if necessary.

2 FORMAL BRIEFING

A compulsory pre-proposal RFP briefing will be conducted via Microsoft Teams on the **17 April 2024 10H00** for a period of \pm 1.5 hours. [Respondents to provide own transportation and accommodation]. The briefing session will start punctually, and information will not be repeated for the benefit of Respondents arriving late.

2.1 Respondents failing to attend the compulsory RFP briefing will be disqualified.

3 PROPOSAL SUBMISSION

Transnet has implemented a new electronic tender submission system, the e-Tender Submission Portal, in line with the overall Transnet digitalization strategy where suppliers can view advertised tenders, register their information, log their intent to respond to bids and upload their bid proposals/responses on to the system.

- a) The Transnet e-Tender Submission Portal can be accessed as follows:
 - Log on to the Transnet eTenders management platform website/ Portal ((<u>transnetetenders.azurewebsites.net</u>) Please use **Google Chrome** to access Transnet link/site);
 - Click on "ADVERTISED TENDERS" to view advertised tenders;
 - Click on "SIGN IN/REGISTER for bidder to register their information (must fill in all mandatory information);
 - Click on "SIGN IN/REGISTER" to sign in if already registered;
 - Toggle (click to switch) the "Log an Intent" button to submit a bid;
 - Submit bid documents by uploading them into the system against each tender selected.
 - No late submissions will be accepted. The bidder guide can be found on the Transnet Portal <u>transnetetenders.azurewebsites.net</u>

4 RFP INSTRUCTIONS

- 4.1 Please sign documents [sign, stamp and date the bottom of each page] before uploading them on the system. The person or persons signing the submission must be legally authorised by the respondent to do so.
- 4.2 All returnable documents tabled in the Proposal Form [Section 5] must be returned with proposals.
- 4.3 Unless otherwise expressly stated, all Proposals furnished pursuant to this RFP shall be deemed to be offers. Any exceptions to this statement must be clearly and specifically indicated.

5 JOINT VENTURES OR CONSORTIUMS

Respondents who would wish to respond to this RFP as a Joint Venture [JV] or consortium with B-BBEE entities, must state their intention to do so in their RFP submission. Such Respondents must also submit a signed JV or consortium agreement between the parties clearly stating the percentage [%] split of business and the associated responsibilities of each party. If at the time of the bid submission such a JV or consortium agreement has not been concluded, the partners must submit confirmation in writing of their intention to enter into a JV or consortium agreement should they be awarded business by Transnet through this RFP process. This written confirmation must clearly indicate the percentage [%] split of business and the responsibilities of each party. In such cases, award of business will only take place once a signed copy of a JV or consortium agreement is submitted to Transnet.

Respondents are to note that for the purpose of Evaluation, a JV will be evaluated based on one
consolidated B-BBEE score card (a consolidated B-BBEE Status Level verification certificate) Preference
points will be awarded to a bidder for attaining the specific goals requirements in accordance with the table
indicated in Section 8, Clause 4.1 of the specific goals Claim Form.

5. COMMUNICATION

- 5.1 For specific queries relating to this RFP, an RFP Clarification Request Form should be submitted onto the system and to Nellie Mokoena before 12:00 pm on 30 April 2024 substantially in the form set out in Section 8 hereto. In the interest of fairness and transparency, Transnet's response to such a query will be published on the e-tender portal and Transnet website.
- 5.2 After the closing date of the RFP, a Respondent may only communicate with the **Nellie Mokoena** at telephone number **066 470 2002**, email nellie.mokoena@transnet.net on any matter relating to its RFP Proposal.
- 5.3 Respondents are to note that changes to its submission will not be considered after the closing date.
- 5.4 It is prohibited for Respondents to attempt, either directly or indirectly, to canvass any officer or employee of Transnet in respect of this RFP between the closing date and the date of the award of the business.
- 5.5 Respondents found to be in collusion with one another will be automatically disqualified and restricted from doing business with organs of state for a specified period.
- 5.6 Transnet will publish the outcome of this RFP in the National Treasury e-tender portal and Transnet website with 10 days after the award has been finalised. Respondents are required to check the National Treasury e-tender Portal and Transnet website for the results of the tender process. All unsuccessful

bidders have a right to request Transnet to furnish individual reasons for their bid not being successful. This requested must be directed to the contact person stated in the SBD 1 form

6 CONFIDENTIALITY

All information related to this RFP is to be treated with strict confidence. In this regard Respondents are required to certify that they have acquainted themselves with the Non-Disclosure Agreement. All information related to a subsequent contract, both during and after completion thereof, will be treated with strict confidence. Should the need however arise to divulge any information related to this RFP or the subsequent contract, written approval must be obtained from Transnet.

7 COMPLIANCE

The successful Respondent [hereinafter referred to as the **Service provider** shall be in full and complete compliance with any and all applicable laws and regulations.

8 EMPLOYMENT EQUITY ACT

Respondents must comply with the requirements of the Employment Equity Act 55 of 1998 applicable to it including (but not limited to) Section 53 of the Employment Equity Act.

9 DISCLAIMERS

Respondents are hereby advised that Transnet is not committed to any course of action as a result of its issuance of this RFP and/or its receipt of Proposals. In particular, please note that Transnet reserves the right to:

- 9.1 Modify the RFP's Goods/Services and request Respondents to re-bid on any such changes;
- 9.2 Reject any Proposal which does not conform to instructions and specifications which are detailed herein;
- 9.3 Disqualify Proposals submitted after the stated submission deadline [closing date];
- 9.4 Award a contract in connection with this Proposal at any time after the RFP's closing date;
- 9.5 Award a contract for only a portion of the proposed Goods/Services which are reflected in the scope of this RFP;
- 9.6 Split the award of the contract between more than one Supplier/Service provider, should it at Transnet's discretion be more advantageous in terms of, amongst others, cost or developmental considerations;
- 9.7 Cancel the bid process;
- 9.8 Validate any information submitted by Respondents in response to this bid. This would include, but is not limited to, requesting the Respondents to provide supporting evidence. By submitting a bid, Respondents hereby irrevocably grant the necessary consent to Transnet to do so;
- 9.9 Request audited financial statements or other documentation for the purposes of a due diligence exercise;
- 9.10 Not accept any changes or purported changes by the Respondent to the bid rates after the closing date and/or after the award of the business, unless the contract specifically provided for it;
- 9.11 To cancel the contract and/request that National Treasury place the Respondent on its Database of Restricted Suppliers for a period not exceeding 10 years, on the basis that a contract was awarded on the strength of incorrect information furnished by the Respondent or on any other basis recognised in law;
- 9.12 To award the business to the next ranked bidder, provided that he/she is still prepared to provide the required Goods at the guoted price, should the preferred bidder fail to sign or commence with the contract

within a reasonable period after being requested to do so. Under such circumstances, the validity of the bids of the next ranked bidder(s) will be deemed to remain valid, irrespective of whether the outcome of the tender has been published the outcome of the bid process on the National Treasury e-tender Portal and Transnet website. Bidders may therefore be requested to advise whether they would still be prepared to provide the required Goods at their quoted price.

Note that Transnet will not reimburse any Respondent for any preparatory costs or other work performed in connection with its Proposal, whether or not the Respondent is awarded a contract.

10 LEGAL REVIEW

A Proposal submitted by a Respondent will be subjected to review and acceptance or rejection of its proposed contractual terms and conditions by Transnet's Legal Counsel, prior to consideration for an award of business. A material deviation from the Standard terms or conditions could result in disqualification.

11 SECURITY CLEARANCE

Acceptance of this bid could be subject to the condition that the Successful Respondent, its personnel providing the Goods/Services and its subcontractor(s) must obtain security clearance from the appropriate authorities to the level of **CONFIDENTIAL/ SECRET/TOP SECRET**. Obtaining the required clearance is the responsibility of the Successful Respondent. Acceptance of the bid is also subject to the condition that the Successful Respondent will implement all such security measures as the safe performance of the contract may require.

12 NATIONAL TREASURY'S CENTRAL SUPPLIER DATABASE

Respondents are required to self-register on National Treasury's Central Supplier Database (CSD) which has been established to centrally administer supplier information for all organs of state and facilitate the verification of certain key supplier information. Respondents must register on the CSD prior to submitting their bids. Business may not be awarded to a Respondent who has failed to register on the CSD. Only foreign suppliers with no local registered entity need not register on the CSD.

For this purpose, the attached SBD 1 form must be completed and submitted as a mandatory returnable document by the closing date and time of the bid.

13 TAX COMPLIANCE

Respondents must be compliant when submitting a proposal to Transnet and remain compliant for the entire contract term with all applicable tax legislation, including but not limited to the Income Tax Act, 1962 (Act No. 58 of 1962) and Value Added Tax Act, 1991 (Act No. 89 of 1991).

It is a condition of this bid that the tax matters of the successful Respondents be in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the Respondents tax obligations.

The Tax Compliance status requirements are also applicable to foreign Respondents/ individuals who wish to submit bids.

Where Consortia / Joint Ventures / Sub-contractors are involved, each party must be registered on the Central Supplier Database and their tax compliance status will be verified through the Central Supplier Database.



SECTION 3: BACKGROUND, OVERVIEW AND SCOPE OF REQUIREMENTS

1 BACKGROUND

Transnet Academy, Essellen Park wishes to procure the services of a suitable, qualified and experienced service provider to provide Sales and Business Development Programme Training in Transnet for duration of two to three days per delegates, groups of trainees. The service provision will be for a period of two years.

Transnet as an operating division in the rail, port and pipeline industry is required to explore sales and business development programmes to enlarge the organizations footprint in the commercial and business sector. To be able to engage and embark on this challenge of supporting the organization in totality, managers in Transnet require certain skill sets in specifically Sales and Business Development.

2. OBJECTIVES

Transnet Academy, Faculty of Leadership and Functional Development herewith seeks to a training service provider to deliver quality training in Sales and Business Development in Transnet. The Sales and Business Development Programme should enhance selling methods and tools, competitive edge, valuable communication skills with prospective clients and ensure consistency in quality leads and to ultimately build confidence in the Transnet sales environment.

The training should provide the managers with an understanding on how to increase and maintain sales and business development. The delivery of a Sales and Business Development Training programme relevant to Transnet will focus on delegates from different disciplines as well as different competency levels. The programme should enhance sales and business development opportunities by positioning the organization and creating the competitive edge. The training should be provided on a basic to advanced level and address all disciplines in the Sales and Business Development environment.

The programme should as a minimum focus on:

- 1. Business Development enable Sales to generate new sales leads, negotiate client pricing, and forecast sales revenue:
- 2. Expert negotiations define negotiation, preparation required, how to deal with a deadlock situation, specific guidelines on the parameters Sales needs to work within.
- 3. Contract management refers to the process of systematically and efficiently managing contract creation, execution, and analysis for the purpose of maximizing financial and operational performance, while minimizing risk for Transnet. Gain greater understanding of what it takes to solicit, procure, and administer contracts and subcontracts while gaining a broad understanding of business principles to establish long-term relationships with customers, suppliers and other stakeholders.
- 4. Negotiations enable Sales to be equipped to represent Transnet at different levels to meet with customers to present the best possible solution that would best suite the customer needs. The negotiations aspect should focus on:

- (a) Preparations & Planning (especially rates negotiations)
 - Aspects to cover in preparations
 - Negotiation levers
 - Negotiation styles
 - Positioning of arguments/ rationale for increases required as per mandate

(b) Tactics

- Ability to listen, remain calm and think clearly under pressure
- Reading & understanding body language of opponent/s
- Persuading
- Know when to call for adjournment/ deadlock/ end session
- 5. Key Account enable Sales to retain top customers and nurture those key relationships over time
- 6. Customer engagement transparent communication with customers in order to build long lasting relationships
- 7. Demand management assisting Sales through strategies to effectively plan how targets can be met
- 8. Product management enabling Sales to have a better understanding of the products and service offerings of the organisation
- 9. Sales ensure Sales have the relevant skills set that will give them the competitive edge in the logistics environment.
- 10. Pricing methodology Pricing strategies are developed to contribute towards the rails' strategic plans and various developmental and investment objectives

Learners should be presented with real life and workplace case studies ensuring that knowledge and confidence are developed and embedded to ensure that it can be applied at the workplace.

3. TERMS OF REFERENCE

The intended in scope requirements for the programme are as follows:

- 1. Delivery of approved Sales and Business Development programme learning material and training.
- 2. Include case studies, assignments or work based projects as part of the learning material customized according to the Transnet environment.
- 3. Upon successful completion delegates will receive a certificate of recognition in a format agreed with Transnet Academy i.e. graduation/ceremony.
- 4. The Training Programme will include module structures, learning outcomes and relevant activities to reinforce learning, and after training reference manual or material, also to include train the trainer.
- 5. The programme delivery should a blended learning approach and should be in the Organizations Division area. The modules should be designed to be classroom and online to allow for self study purposes.
- 6. The Programme modules should be aligned and customized to Transnet's corporate branding and relevant to business needs and requirements.
- 7. The Programme modules to be aligned and customised to Transnet corporate branding and relevant to the business needs and requirements.

- The Programme training modules must include Assessment guides, Learner Workbooks and Facilitator Guides both manual and electronic formats.
- 9. Accredited local experts can be invited to present some modules where the institution has agreements or contracts. This is intended to enrich programme material.
- 10. The training to be delivered at recognized and approved campuses and/or other available and agreed venues in the following Provinces / Regions and must be able to travel to: -
 - Gauteng
 - Western Cape
 - Eastern Cape
 - Mpumalanga
 - KZN
 - Free State
 - Northern Cape
 - North West
 - Limpopo
- 11. The service provider must have ability to reach all Transnet training areas as listed in (10) above and adequate capacity for roll-out of the training.
- 12. The service provider should have a valid copy of accreditation with the relevant Sector Education and Training Authority (SETA), Qualification Council for Trades and Occupations (QCTO) or department of higher education.

The methodology to be followed should as a minimum include the following:

- Relationship interaction between the Provider and Transnet Subject Matter Experts (SMEs) to allow both to become familiar with some of the key business issues critical to business success.
- 2. Using Transnet documents as a reference aimed at embedding and committing all employees to superior content for the Programmes to address business issues that improve the programme results in a more practical manner. All Transnet documents is intellectual property and should be dealt with accordingly.
- 3. Problem solving, inclusive of assistance with internal change / communication plan, suggested rollout activities, technical support, etc.
- 4. Be able to use a blended delivery method use of various modes of delivering learning and assessments.
- 5. Use of well researched content to be presented, by collaborating with Transnet's SMEs.
- 6. Project Management principles the project will be managed according to sound Project Management principles and Reporting.
- 7. Use of a consultative design process that has proven results of the capturing of knowledge within an organisation.
- 8. Capturing of knowledge within the organization all knowledge within Transnet relevant business processes to be captured in the Programme Training Modules as learning material.
- 9. Change Management ensuring that change takes place continuously.
- 10. Provide clearly detailed project plan and relevant project deliverables.
- 11. The service provider must be able to provide services in compliance with applicable Transnet policies.
- 12. Be willing to share best practices in respect of content and delivery.

In the process of implementing the Training Programmes, the service provider will engage in the following activities:

- 1. The service provider should conduct a consultation session with the Curriculum Development & Assessment department, together with the Transnet Academy Faculties, Governance and Compliance, and the other cross functional teams, i.e. Relevant Operating Division Departments, as per the programme, in order to acquire the necessary information that will inform the content of the Training Programmes; and customize according to our own specification.
- 2. The service provider should familiarise themselves with the expectations of the business, learning methodologies, Training Programmes content, the Transnet Capacity Building policies.
- 3. The service provider should Conduct a consultative session with the Curriculum Development & Assessment Department to discuss instructional design framework and the 'look and feel' of the learner manuals and the suggested layout design template (corporate branding) of the Learner workbook.
- 4. The service provider should consult with subject matter experts (SME's) as referred to by the project team.
- 5. Ther service provider should present the learning programme to the Steering Committee and the project team;
- 6. Ther service provicer should revise the learning programme based on recommendations made by the Quality Assurers (and Subject Matter Experts), and input by the cross functional teams.
- 7. Conduct consultative workshops with Subject e Experts (SME's) and Curriculum Development Specialists to review various critical stages of the review of the tool, as deemed necessary by Transnet Academy.
- 8. The successful bidder is expected to design the programme according to the three different levels (Introductory, Intermediate, and Advanced), with a clear progression in complexity of the module content.
- 9. All records on training delivered must be kept by the service provider and submitted to Transnet as and when required.
- 10. Upon completion the service provider and the Transnet project team lead, will evaluate the program, to check if the objectives were met. Where the objectives are not met, the service provider must provide Transnet with a detailed project plan to rectify what was no met. The implementation of the project plan will be at no additional costs to Transnet.
- 11. Provide services in compliance with all Transnet company policies (national and international legislation).
- 12. The project will be managed on the basis of a clear project plan and agreed to, between the service provider and project team, with appropriate sign-off at appropriate delegation of authority.
 - 13. The service provider is not responsible for booking of learners to attend training sessions and also not for the Learners' local travel and accommodation cost. Transnet will be responsible for booking of learners training sessions as well as the booking of the learners' travel and accommodation costs.

NO	SERVICES	TASKS IN DETAIL	DELIVERY
	REQUIRED		FREQUENCY
1.	Programme	Programme delivery including project plan, and	Beginning of the project
	implementation	approvals.	
2.	Programme delivery	Minimum programme focus: a) Goal setting and motivation, b) Digital marketing and market research c) Selling and selling approaches d) Sales and key account management e) Client analyses and management f) Negotiation and closing deals g) Competitive pricing strategies h) Business performance reporting i) Business Development – enable Sales to generate new sales leads, negotiate client pricing, and forecast sales revenue k) Key Account – enable Sales to retain top customers and nurture those key relationships over time l) Customer engagement – transparent communication with customers in order to build long lasting relationships m) Demand management – assisting Sales through strategies to effectively plan how targets can be met n) Product management – enabling Sales to have a better understanding of the products and service offerings of the organisation o) Sales – ensure Sales have the relevant skills set that will give them the competitive edge in the logistics environment. p) Communication through building a trust relationship	Annually
3.	Programme impact assessment/evaluation	Evaluate and report on training provided (ROI report)	Monthly / Annually
4.	Manual and electronic	Manual and electronic module	1
	module for Sales and		
	Business Development		
	training		
5.	Train the trainer for	Programme delivery	1
	Sales and Business		
	Development training		

E) GREEN ECONOMY / CARBON FOOTPRINT

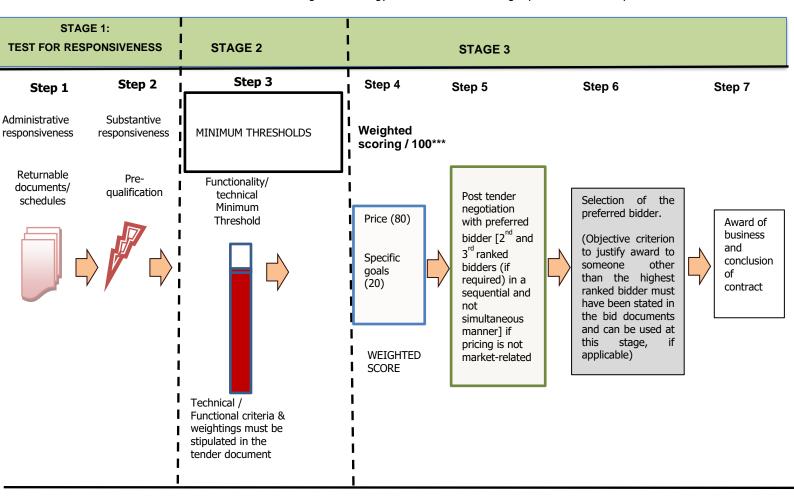
Transnet wishes to have an understanding of your company's position with regard to environmental commitments, including key environmental characteristics such as waste disposal, recycling and energy conservation. *Please submit details of your entity's policies in this regard.*

F) GENERAL SERVICE PROVIDER OBLIGATIONS

- a. The Service provider(s) shall be fully responsible to Transnet for the acts and omissions of persons directly or indirectly employed by them.
- b. The Service provider(s) must comply with the requirements stated in this RFP.

G) EVALUATION METHODOLOGY

Transnet will utilise the following methodology and criteria in selecting a preferred Service provider:



NB: Evaluation of the various stages will normally take place in a sequential manner. However, in order to expedite the process, Transnet reserves the right to conduct the different steps of the evaluation process in parallel. In such instances the evaluation of bidders at any given stage must not be interpreted to mean that bidders have necessarily passed any previous stage(s).

a. STEP ONE: Test for Administrative Responsiveness

The test for administrative responsiveness will include the following:

Administrative responsiveness check	RFP Reference
Whether the Bid has been lodged on time	Section 1 paragraph 3
Verify the validity of all returnable documents	Section 5
Verify if the Bid document has been duly signed by the authorised respondent	All sections

The test for administrative responsiveness [Step One] must be passed for a Respondent's Proposal to progress to Step Two for further pre-qualification

b. STEP TWO: Test for Substantive Responsiveness to RFP

The test for substantive responsiveness to this RFP will include the following:

Check for substantive responsiveness	RFP Reference
Whether the Bid contains a priced offer as prescribed in the pricing schedule	Section 4
Whether any Technical Pre-qualification Criteria/minimum requirements/legal requirements have been met as follows:	Section 3 – Scope of Work
 ANNEXURE K: Bidder to confirm the acceptance of the scope of work for the provision of Sales and Business Development Training. 	Annexure K
 The successful provider must be an accredited and registered with relevant Sector Education and Training Authority (SETA), Qualification Council for Trades and Occupations (QCTO) or department of higher) 	
SECTION 1: SBD1 Form	SBD1 Form
SECTION 6: Certificate of Acquaintance with RFP, Terms & Conditions & Applicable Documents	SECTION 6: Certificate of Acquaintance with RFP

The test for substantive responsiveness [Step Two] must be passed for a Respondent's proposal to progress to Step Three for further evaluation

c. STEP THREE: Minimum Threshold 70 points for Technical Criteria

3. TECHNICAL EVALUATION CRITERIA Evaluation Criteria

The test for the Technical and Functional threshold will include the following:

1110	e test for the Technical and Functional threshold will include the following: Evaluation Criteria	Maximum Points
	experience in delivery and evaluation of similar programmes in and Business Development programme, including client rating of	
		20
i.	Bidder has not provided client reference letter [0]	
ii.	Bidder has provided 1 client reference letter, confirming the number of participants and/or client evaluation rating of service received for similar (e.g Sales and Business Development, Marketing, Negotiation, etc) programme [5]	
iii.	Bidder has provided 2 client reference letters, confirming the number of participants and/or client evaluation rating of service received for similar (e.g Sales and Business Development, Marketing, Negotiation, etc) programme [15]	
iv.	Bidder has provided 3 and more client references confirming the number of participants and/or client evaluation rating of service received for similar (e.g Sales and Business Development, Marketing, Negotiation, etc) programme [20]	
Propos	ed Solution Description	
Bidder	to Provide an overview presentation for programme delivery	
i.	Programme outline as per the objectives and scope of requirements [30]	60
ii. 	Programme delivery/schedule as per Scope of work within 3 days [20]	
iii.	Provide programme impact and evaluation on completion [10]	
The bidd	he Lead Facilitator der must provide CV of the Lead Facilitator with relevant certified copies of alifications and demonstrating experience and capacity to facilitate Sales and s Development Programme:	
•	0 to 2 years' experience in facilitating all modules as per the scope of works with certified copies of valid qualification as a facilitator (0)	10
•	3 to 4 years' experience in facilitating all modules as per scope of works with certified copies of valid qualification as a facilitator (5)	
•	5 years and above experience in facilitating all modules as per scope of works with certified copies of valid qualification as facilitator (10)	
	ne Supporting Team	
of their	der must provide CV's of the supporting team with relevant certified copies qualifications and demonstrating experience and capacity to facilitate Sales iness Development Programme:	
•	0 to 2 years' experience in facilitating all modules as per scope of works with certified copies of a valid qualification as a facilitator (0)	10
•	3 to 4 years' experience in facilitating all modules as per scope of works with certified copies of a valid qualification as a facilitator (5)	
•	5 years and above experience in facilitating all modules as per of works with certified copies of a valid qualification as a facilitator (10)	
Total		100
Minimur	n Score	80

Respondents are to note that Transnet will round off final technical scores to the nearest 2 (two) decimal places for the purposes of determining whether the technical threshold has been met.

The minimum threshold for technical/functionality [Step Three] must be met or exceeded for a Respondent's Proposal to progress to Step Four for final evaluation

d. STEP FOUR: Evaluation and Final Weighted Scoring

a) **Price and TCO Criteria** [Weighted score 80 points]:

	Evaluation Criteria	RFP Reference
•	Commercial offer	Section 4
•	Commercial discounts ¹ Price adjustment conditions / factors Exchange rate exposure	Section 4
•	Disbursements	

Transnet will utilise the following formula in its evaluation of Price:

$$PS = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where:

Ps=Score for the Bid under considerationPt=Price of Bid under considerationPmin =Price of lowest acceptable Bid

b) **Specific Goals** [Weighted score 20 point]

- Specific goals preference points claim form
- Preference points will be awarded to a bidder for attaining the specific goals requirements in accordance with the table indicated in Section 8, Clause 4.1 of the specific goals Claim Form.

e. SUMMARY: Applicable Thresholds and Final Evaluated Weightings

Thresholds	Minimum Threshold
Technical / functionality	80

Evaluation Criteria	Final Weighted Scores
Price and Total Cost of Ownership	80
Specific goals – Scorecard	20
TOTAL SCORE:	100

Only unconditional discounts will be taken into account during evaluation. A discount which has been offered conditionally will, despite not being taken into account for evaluation purposes, be implemented when payment is effected

f. STEP FIVE: Post Tender Negotiations (if applicable)

- Respondents are to note that Transnet may not award a contract if the price offered is not market-related. In this regard, Transnet reserves the right to engage in PTN with the view to achieving a market-related price or to cancel the tender. Negotiations will be done in a sequential manner i.e.:
 - first negotiate with the highest ranked bidder or cancel the bid, should such negotiations fail,
 - o negotiate with the 2nd and 3rd ranked bidders (if required) in a sequential manner.
- In the event of any Respondent being notified of such short-listed/preferred bidder status, his/her bid, as well as any subsequent negotiated best and final offers (BAFO), will automatically be deemed to remain valid during the negotiation period and until the ultimate award of business.
- Should Transnet conduct post tender negotiations, Respondents will be requested to provide their best and final offers to Transnet based on such negotiations. Where a market related price has been achieved through negotiation, the contract will be awarded to the successful Respondent(s).

g. STEP SIX: Objective Criteria (Not applicable)

Transnet reserves the right to award the business to the highest scoring bidder/s unless objective criteria justify the award to another bidder. The objective criteria Transnet may apply in this bid process include:

- the tenderer:
- is not under restrictions, or has principals who are under restrictions, preventing participating in the employer's procurement,
- is not undergoing a process of being restricted by Transnet or other state institution that Transnet may be aware of,
- can, as necessary and in relation to the proposed contract, demonstrate that he or she possesses
 the professional and technical qualifications, professional and technical competence, financial
 resources, equipment and other physical facilities, managerial capability, reliability, experience
 and reputation, expertise and the personnel, to perform the contract,
- has the legal capacity to enter into the contract
- is not insolvent, in receivership, under Business Rescue as provided for in chapter 6 of the Companies Act, 2008, bankrupt or being wound up, has his affairs administered by a court or a judicial officer, has suspended his business activities, or is subject to legal proceedings in respect of any of the foregoing,
- complies with the legal requirements, if any, stated in the tender data and
- is able, in the option of the employer to perform the contract free of conflicts of interest.

h. STEP SEVEN: Award of business and conclusion of contract

- Immediately after approval to award the contract has been received, the successful bidder(s) will be informed of the acceptance of his/their Bid by way of a Letter of Award. Thereafter the final contract will be concluded with the successful Respondent(s).
- A final contract will be concluded and entered into with the successful Bidder at the acceptance of a letter of award by the Respondent.

SECTION 4: PRICING AND DELIVERY SCHEDULE

Item No	Description of Goods /Services	Unit of Measure	Quantity	Unit Price (ZAR)	Total Price (ZAR)
1	Deliver Sales and Business Development Programme	Programme	1		
2	Conduct Train the Trainer for Transnet Personnel (Upskilling)	Per candidate	1		
3	Manual Facilitator's guide (as per Train the Trainer)	Manual module – once off	1		
4	Electronic Facilitator's guide (as per Train the Trainer)	Electronic module - once off	1		
5	Delivery of Sales and Business Development Programme	Per candidate	250*		
6	Programme impact assessment/evaluation	ROI report	1		
		TOTAL	PRICE, exclu	sive of VAT	
				VAT @15%	
			Total Pri	ice Inc. VAT	

The number of candidates stated on (5) will be at Transnet's discretion. Transnet reserves the right to reduce candidates due to business requirements.

Please summarize prices from above table to obtain an illustration of total cost of bid:

No	Deliverable/Description of Services	Total Cost per Year 1 (excl. VAT)	Total Cost per Year 2 (excl. VAT)			
1	Total Price excluding VAT					
2	Vat @ 15%					
3	Total Price including VAT					
	Il Cost of Bid (add Total Cost pe uding VAT)	r Year 1 and Total Cost per Year 2				
Vat	Vat @ 15%					
	Total Price (add Total Cost per Year 1 and Total Cost per Year 2 including VAT)					

Respondents are required to complete the table below:

Respondents are to note that Transnet will round off final pricing scores to the nearest 2 (two) decimal places.

Notes to Pricing:

- a) Respondents are to note that if the price offered by the highest scoring bidder is not market-related, Transnet may not award the contract to that Respondent. Transnet may-
 - (i) negotiate a market-related price with the Respondent scoring the highest points or cancel the RFP;

Respondent's Signature	Date & Company Stamp

- (ii) if that Respondent does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the second highest points or cancel the RFP;
- (iii) if the Respondent scoring the second highest points does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the third highest points or cancel the RFP.

If a market-related price is not agreed with the Respondent scoring the third highest points, Transnet must cancel the RFP.

- b) Prices must be guoted in South African Rand inclusive of VAT.
- c) Accommodation and Flights (Government Rate and Economy Class) & Car Hire (Group B) will be reimbursed at cost price. Any disbursement not specifically priced for will not be considered/accepted by Transnet.
- d) To facilitate like-for-like comparison bidders must submit pricing strictly in accordance with this pricing schedule and not utilise a different format. Deviation from this pricing schedule could result in a bid being declared nonresponsive.
- e) Quantities given are estimates only. Any orders resulting from this RFP will be on an "as and when required" basis.
- f) Where a Respondent's price(s) includes imported goods/items, the rate of exchange to be used must be in South African Rands for purposes of determining whether the price is market related or not and must be the currency's rate published by the South African Reserve Bank on the date of the advertisement of the bid:

 Currency rate of exchange utilised:

 g) Respondents, if awarded the contract, are required to indicate that their prices quoted would be kept firm and fixed for the contract duration. [Not to be confused with bid validity period Section 2, clause 1]

 YES

1. DISCLOSURE OF CONTRACT INFORMATION

PRICES TENDERED

Respondents are to note that, on award of business, Transnet is required to publish the tendered prices of the successful and unsuccessful Respondents *inter alia* on the National Treasury e-Tender Publication Portal, (www.etenders.gov.za), as required per National Treasury Instruction Note 01 of 2015/2016.

JOHANNESBURG STOCK EXCHANGE DEBT LISTING REQUIREMENTS

Transnet may also be required to disclose information relating to the subsequent contract i.e. the name of the company, goods/services provided by the company, the value and duration of the contract, etc. in compliance with the Johannesburg Stock Exchange (JSE) Debt Listing Requirements.

DOMESTIC PROMINENT INFLUENTIAL PERSONS (DPIP) OR FOREIGN PROMINENT PUBLIC OFFICIALS (FPPO)

Transnet is free to procure the services of any person within or outside the Republic of South Africa in accordance with applicable legislation. Transnet shall not conduct or conclude business transactions, with any Respondents without having:

- Considered relevant governance protocols;
- Determined the DPIP or FPPO status of that counterparty; and

 Conducted a risk assessment and due diligence to assess the potential risks that may be posed by the business relationship.

As per the Transnet Domestic Prominent Influential Persons (DPIP) and Foreign Prominent Public Officials (FPPO) and Related Individuals Policy available on Transnet website https://www.transnet.net/search/pages/results.aspx?k=FPIDP#k=DPIP, Respondents are required to disclose any commercial relationship with a DPIP or FPPO (as defined in the Policy) by completing the following section:

The below form contains personal information as defined in the Protection of Personal Information Act, 2013 (the "Act"). By completing the form, the signatory consents to the processing of her/his personal information in accordance with the requirements of the Act. Consent cannot unreasonably be withheld. Is the Respondent (Complete with a "Yes" or "No") A DPIP/FPPO **Closely Related** Closely to a DPIP/FPPO Associated to a **DPIP/FPPO** List all known business interests, in which a DPIP/FPPO may have a direct/indirect interest or significant participation or involvement. **Shareholding** Registration No Name Role in the **Status Entity Entity** % Number (Mark the applicable **Business Business** option with an X) (Nature of **Active Non-Active** interest/ Participation) 1 2 3

Respondents declaring a commercial relationship with a DPIP or FPPO are to note that Transnet is required to annually publish on its website a list of all business contracts entered into with DPIP or FPPO. This list will include successful Respondents, if applicable.

2. RISK

Respon	dents must	elaborate	on the control	measures	put in pla	ce by their	entity,	which	would i	mitigate	the
risk to ⁻	Transnet per	taining to	potential non-	performan	ce by the I	Responden	t, in rel	ation to):		

2.1	Quality and specification of Services delivered:
2.2	Continuity of supply:
2.3	Compliance with the Occupational Health and Safety Act, 85 of 1993:

Respondent's Signature

SIGNED at	_ on this	day of	20
SIGNATURE OF WITNESSES		ADDRESS OF WITNESSES	
1			
Name			
2			
Name			
SIGNATURE OF RESPONDENT'S AUTHORISE	ED REPRESENTA	ATIVE:	
NAME:			
DESIGNATION:		_	

Respondent's Signature

SECTION 5: PROPOSAL FORM AND LIST OF RETURNABLE DOCUMENTS

I/We										
[name	of	entity,	company,	close	corporation	or	partnership]	of	[full	address]
carrying	on bus	iness tradin	g/operating as							-
represe	nted by									
-	-									
being d	uly auth	orised ther	eto by a Resol	ution of t	he Board of Dire	ectors o	r Members or Ce	ertificate	e of Partr	ners, dated
		to en	ter into, sign	execute	and complete a	any doc	uments relating	to this	proposa	al and any
-	_		_	-		-	uthorised to ne	_		
abovem	entione	d entity, sh	ould Transnet	decide to	enter into Post	Tender	Negotiations with	n highe:	st ranked	bidder(s).
ļ	FULL NA	ME(S)		CAPA	CITY			SIGNAT	TURE	
-										
-										
_										
-										
	-		-				it the prices quot mpanying schedu			-
iii accoi	uance w	nui uie teri	iis seciordii iii	trie docui	nents listed in ti	ie accoi	ilpanying scriedo	ile oi k	rr uocuii	ients.
I/We a	gree to b	e bound by	those condition	ons in Tra	nsnet's:					
(i)	Master A	greement ((which may be	subject to	o amendment at	Transn	et's discretion if	applical	ble);	
(ii)	General	Bid Condition	ons; and							
(iii)	any othe	r standard	or special cond	ditions me	entioned and/or	embodie	ed in this Reques	t for P	roposal.	
I/We a	cent tha	at unless Ti	ransnet should	otherwise	e decide and so	inform	me/us in the let	ter of a	ward th	is Pronosal
	-						dence], together			-
_	-	_	•	-	Transnet and n	-				
GL 1.1	_						. , .			
					_		form me/us in a lent exchange of			
			•	_	-	-	veen Transnet a		-	
	t is signe		wara, shan c	oristitute	a billaring conta	act bett	veen mananee a	ina me,	us until	che forma
	_					_				
	_					-	e of my/our Prop			
							provision of Serv		_	_
uicieal	.cı, IIdi	istict IIIdy,	without prejuc	iice to all	y outer legal fe	meuy W	hich it may have	=, 1 2 CO\	rei IIUIII	IIIC/US dily

Respondent's Signature

Date & Company Stamp

expense to which it may have been put in calling for Proposals afresh and/or having to accept any less favourable Proposal.

Furthermore, I/we agree to a penalty clause/s which will allow Transnet to invoke a penalty against us for non-compliance with material terms of this RFP including the delayed delivery of the Goods/Services due to non-performance by ourselves, , etc.

I/we agree that non-compliance with any of the material terms of this RFP, including those mentioned above, will constitute a material breach of contract and provide Transnet with cause for cancellation.

ADDRESS FOR NOTICES

The law of the Republic of South Africa shall govern any contract created by the acceptance of this RFP. The *domicilium citandi et executandi* shall be a place in the Republic of South Africa to be specified by the Respondent hereunder, at which all legal documents may be served on the Respondent who shall agree to submit to the jurisdiction of the courts of the Republic of South Africa. Foreign Respondents shall, therefore, state hereunder the name of their authorised representative in the Republic of South Africa who has the power of attorney to sign any contract which may have to be entered into in the event of their Proposal being accepted and to act on their behalf in all matters relating to such contract.

Respondent to indicate the details of its domicilium citandi et executandi hereunder:	
Name of Entity:	
Facsimile:	
Address:	

NOTIFICATION OF AWARD OF RFP

As soon as possible after approval to award the contract(s), the successful Respondent [**Service provider**] will be informed of the acceptance of its Proposal. Transnet will also publish the outcome of the tender, including successful and unsuccessful bidders, in the National Treasury e-tender portal. Any unsuccessful bidder has a right to request reasons for the bid not to be successful and Transnet has a duty to provide those reasons on receipt of the request from the bidder.

VALIDITY PERIOD

Transnet requires a validity period of 180 Business Days [from closing date] against this RFP, excluding the first day and including the last day.

NAME(S) AND ADDRESS / ADDRESSES OF DIRECTOR(S) OR MEMBER(S)

The Respondent must disclose hereunder the full name(s) and address(s) of the director(s) or members of the company or close corporation [C.C.] on whose behalf the RFP is submitted.

(i)	Registration number of company / C.C		
(ii)	Registered name of company / C.C.		
(iii)	Full name(s) of director/member(s)	Address/Addresses	ID Number(s)

RETURNABLE DOCUMENTS

Returnable Documents means all the documents, Sections and Annexures, as listed in the tables below. There are three types of returnable documents as indicated below and Respondents are urged to ensure that these documents are returned with their bids based on the consequences of non-submission as indicated below:

Mandatory Returnable Documents	Failure to provide all these Mandatory Returnable Documents at the Closing Date and time of this RFP <u>will</u> result in a Respondent's disqualification.
Returnable Documents Used for Scoring	Failure to provide all Returnable Documents used for purposes of scoring a bid, by the closing date and time of this bid will not result in a Respondent's disqualification. However, Bidders will receive an automatic score of zero for the applicable evaluation criterion.
Essential Returnable Documents	Failure to provide essential Returnable Documents <u>will</u> result in Transnet affording Respondents a further opportunity to submit by a set deadline. Should a Respondent thereafter fail to submit the requested documents, this may result in a Respondent's disqualification.

All Returnable Sections, as indicated in the header and footer of the relevant pages, must be signed, stamped and dated by the Respondent.

a) Mandatory Returnable Documents

Respondents are required to submit with their bid submissions the following **Mandatory Returnable Documents,** and also to confirm submission of these documents by so indicating [Yes or No] in the tables below:

MANDATORY RETURNABLE DOCUMENTS	SUBMITTED [Yes/No]
SECTION 4 : Pricing and Delivery Schedule	
SECTION 1: SBD1 Form	
SECTION 6: Certificate of Acquaintance with RFP, Terms & Conditions & Applicable Documents	
ANNEXURE K: Bidder to confirm the acceptance of the scope of work for the provision of Sales and Business Development Training	
ANNEXURE I: The successful provider must be an accredited and registered with relevant Sector Education and Training Authority (SETA), Qualification Council for Trades and Occupations (QCTO) or department of higher)	

b) Returnable Documents Used for Scoring

In addition to the requirements of section (a) above, Respondents are further required to submit with their Proposals the following **Returnable Documents Used for Scoring** and also to confirm submission of these documents by so indicating [Yes or No] in the table below:

Insert any documents to be used for the technical evaluation that will not result in disqualification but a score of zero for that aspect of the technical evaluation, e.g., number of references or CVs required.

RETURNABLE DOCUMENTS USED FOR SCORING	SUBMITTED [Yes or No]
ANNEXURE F: Respondent's valid proof of evidence to claim points for compliance with Specific	
Goals' requirements as stipulated in Section 9 of this RFP (Valid B-BBEE certificate or Sworn-	
Affidavit as per DTIC guidelines)	
ANNEXURE K: Reference Letters Bidder has provided client reference letter(s), confirming number of participants and/or client evaluation rating of service received for similar (e.g Sales and Business Development, Marketing, Negotiation, etc) programme	
Proposed Solution Description	
Bidder to provide an overview presentation for programme delivery.	
ANNEXURE I: Accreditation and Registration Bidder has provided a valid proof of accreditation and registration with relevant Sector Education and Training Authority (SETA), Qualification Council for Trades and Occupations (QCTO) or department of higher).	
ANNEXURE J: Key Personnel Bidder has provided CV's and certified copies of qualifications for the Lead Facilitator and Supporting Team	

c) Essential Returnable Documents:

Over and the above the requirements of section (a) and (b) mentioned above, Respondents are further required to submit with their Proposals the following **Essential Returnable Documents** and also to confirm submission of these documents by so indicating [Yes or No] in the table below:

ESSENTIAL RETURNABLE DOCUMENTS & SCHEDULES	SUBMITTED [Yes or No]
ANNEXURE A MASTER AGREEMENT	
ANNEXURE B TRANSNET'S GENERAL BID CONDITIONS	
ANNEXURE C TRANSNET'S SUPPLIER INTEGRITY PACT	
ANNEXURE D NON-DISCLOSURE AGREEMENT	
ANNEXURE E: TAX COMPLIANCE STATUS AND PIN	
ANNEXURE G: In the case of Joint Ventures, a copy of the Joint Venture Agreement or written confirmation of the intention to enter into a Joint Venture Agreement	
SECTION 5: Proposal Form and List of Returnable documents	
SECTION 8: RFP Declaration and Breach of Law Form	
SECTION 9: B-BBEE Preference Claim Form	
SECTION 10: Protection of Personal Information	

Annexure E:			
Bidder must attach TAX compliance status and PIN			

ANNEXURE F:			
Bidder must attach valid proof of evidence to claim points for compliance with Speci stipulated in Section 9 of this RFP (Valid B-BBEE certificate or Sworn- Affidavit as	fic Goals' requirements as per DTIC guidelines)		

Respondent's Signature

Annexure G: In the case of Joint Ventures, a copy of the Joint Venture Agreement or written coenter into a Joint Venture Agreement	nfirmation of the intention to

ANNEXURE H: Bidders Experience			
Bidder to attach reference letter(s) showing experience in the delivery of similar programmes, confirming number of participants, with client rating of service provided.			

Respondent's Signature

Annexure I: Accreditation and Registration

Bidder's valid proof of	of accreditation and	l registration with r	elevant Sector Ed	ducation and Train	ning Authority
(SETA), Qualifi	cation Council for	Frades and Occupat	tions (QCTO) or c	department of hig	Jher)

Annexure J: Key Personnel Qualification

Bidders Must attach CV of the Lead Facilitator and Supp	porting team with certified c	copies of qualifications
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ANNEXURE K

Bidder to confirm the acceptance of the scope of work for the Provision of Sales and Business Development Training

ACCEPTANCE OF SCOPE OF WORK	STATE YES/NO
Do you accept the Scope of Work presented in Section 3 of this RFP?	

Signature:		
Date:		
For and on	behalf Bidder	

Respondent's Signature

CONTINUED VALIDITY OF RETURNABLE DOCUMENTS

The successful Respondent will be required to ensure the validity of all returnable documents, including but not limited to its valid proof of B-BBEE status, for the duration of any contract emanating from this RFP. Should the Respondent be awarded the contract [**the Agreement**] and fail to present Transnet with such renewals as and when they become due, Transnet shall be entitled, in addition to any other rights and remedies that it may have in terms of the eventual Agreement, to terminate such Agreement immediately without any liability and without prejudice to any claims which Transnet may have for damages against the Respondent.

SIGNED at	on this day	v of	20
SIGNATURE OF WITNESSES		ADDRESS OF WITNESSES	
1			
Name			
2			
Name			
SIGNATURE OF RESPONDENT'S AUTH	HORISED REPRESENTATIV	/E:	
NAME:			
DESIGNATION:			

Date & Company Stamp

SECTION 6: CERTIFICATE OF ACQUAINTANCE WITH RFP, MASTER AGREEMENT & APPLICABLE DOCUMENTS

By signing this certificate the Respondent is deemed to acknowledge that he/she has made himself/herself thoroughly familiar with, and agrees with all the conditions governing this RFP. This includes those terms and conditions contained in any printed form stated to form part hereof, including but not limited to the documents stated below. As such, Transnet SOC Ltd will recognise no claim for relief based on an allegation that the Respondent overlooked any such term or condition or failed properly to take it into account for the purpose of calculating tendered prices or any other purpose:

•	Transnet's General Bid Conditions				
•	Master Agreement and SLA				
	attached				
•	Transnet's Supplier Integrity Pact				
•	Non-disclosure Agreement				

Respondent's Signature

Note: Should a Respondent be successful and awarded the bid, they will be required to complete a Supplier Declaration Form for registration as a vendor onto the Transnet vendor master database.

Should the Bidder find any terms or conditions stipulated in any of the relevant documents quoted in the RFP unacceptable, it should indicate which conditions are unacceptable and offer alternatives by written submission on its company letterhead, attached to its submitted Bid. Any such submission shall be subject to review by Transnet's Legal Counsel who shall determine whether the proposed alternative(s) are acceptable or otherwise, as the case may be. A material deviation from any term or condition may result in disqualification.

Bidders accept that an obligation rests on them to clarify any uncertainties regarding any bid to which they intend to respond on, before submitting the bid. The Bidder agrees that he/she will have no claim or cause of action based on an allegation that any aspect of this RFP was unclear but in respect of which he/she failed to obtain clarity.

The bidder understands that his/her Bid will be disqualified if the Certificate of Acquaintance with RFP documents included in the RFP as a returnable document, is found not to be true and complete in every respect.

SIGNED at	on this	day of	20
SIGNATURE OF WITNESSES		ADDRESS OF WITNESSES	
1			
Name			
2			
Name			
SIGNATURE OF RESPONDENT'S AUTH	HORISED REPRESEN	ITATIVE:	
NAME:			
DESIGNATION:			

SECTION 7: RFP DECLARATION AND BREACH OF LAW FORM

	We do hereby certify that:
1.	Transnet has supplied and we have received appropriate responses to any/all questions [as applicable] were submitted by ourselves for RFP Clarification purposes;
2.	We have received all information we deemed necessary for the completion of this Request for Proposal [R
3.	We have been provided with sufficient access to the existing Transnet facilities/sites and any and all releasinformation relevant to the Goods/Services as well as Transnet information and Employees, and have sufficient time in which to conduct and perform a thorough due diligence of Transnet's operations and busing requirements and assets used by Transnet. Transnet will therefore not consider or permit any pre- or proportional contract verification or any related adjustment to pricing, service levels or any other provisions/conditional based on any incorrect assumptions made by the Respondent in arriving at his Bid Price.
4.	At no stage have we received additional information relating to the subject matter of this RFP from Transources, other than information formally received from the designated Transnet contact(s) as nominate the RFP documents;
5.	We are satisfied, insofar as our entity is concerned, that the processes and procedures adopted by Transin issuing this RFP and the requirements requested from Bidders in responding to this RFP have conducted in a fair and transparent manner;
6.	We have complied with all obligations of the Bidder/Supplier as indicated in the Transnet Supplier Intervals which includes but are not limited to ensuring that we take all measures necessary to prevent copractices, unfairness and illegal activities in order to secure or in furtherance to secure a contract Transnet;
7.	We declare that a family, business and/or social relationship exists / does not exist [delete as application between an owner / member / director / partner / shareholder of our entity and an employee or board memory of the Transnet Group including any person who may be involved in the evaluation and/or adjudication of Bid;
8.	We declare that an owner / member / director / partner / shareholder of our entity is / is not [deletapplicable] an employee or board member of Transnet;
9.	In addition, we declare that an owner / member / director / partner / shareholder/employee of our entity / has not been [delete as applicable] a former employee or board member of Transnet in the past 10 years they were hot involved in the bid preparation or had access to the information related to this and
10.	If such a relationship as indicated in paragraph 7, 8 and/or 9 exists, the Respondent is to complete

[Failure to furnish complete and accurate information in this regard will lead to the disqualification of response and may preclude a Respondent from doing future business with Transnet. Information provided in the declarations may be used by Transnet and/or its affiliates to verify the correctness of the information provided] 11. We declare, to the extent that we are aware or become aware of any relationship between ourselves and Transnet [other than any existing and appropriate business relationship with Transnet] which could unfair advantage our entity in the forthcoming adjudication process, we shall notify Transnet immediately in writing of such circumstances. BIDDER'S DISCLOSURE (SBD4) 12. PURPOSE OF THE FORM 12.1 Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder. 12.2 Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Supplier that person will automatically be disqualified from the bid process. 13. Bidder's declaration 13.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest? in the enterprise, employed by the state? 13.1.1. If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employed numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below. Full Name Identity Number Name of State institution		FULL NAME OF OWNER/MEMBER/D PARTNER/SHAREHOLDER/EMPLOY		ADDRESS:
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numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any personal having a controlling interest in the enterprise, in table below.		partners or any person having		rprise, employed
Full Name Identity Number Name of State institution		numbers of sole proprieto	r/ directors / trustees / sharehol	ders / members/ partners or any persor
		Full Name	Identity Number	Name of State institution

Respondent's Signature

13.2 Do you, or any person corperson who is employed 13.2.1. If so, furnish particul 13.3 Does the bidder or any partners or any person hinterest in any other relacontract? 13.3.1. If so, furnish particul	by the product of its direct adving a content of the enterproduct of the product	ocuring inst	itution? stees / shar	 reholders ne enterpi	/ members / rise have any	YES/NO
DECLARATION					in culturitti	og the accompanying
I, the undersigned, (name) bid, do hereby make the follow						
14.1 I have read and I unders	_		-		and complete in c	very respecti
14.2 I understand that the accomplete in every respec	companyir	ng bid will l	be disqualifi	ied if this	disclosure is four	nd not to be true and
, , , , , , , , , , , , , , , , , , , ,	ct;					
14.3 The bidder has arrived communication, agreem partners in a joint venture.	I at the a	angement	with any o	competito	r. However, com	munication between

Respondent's Signature

14

- bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 14.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 14.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 14.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 12, 13 and 14 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

BREACH OF LAW

Signature:

Date:

Place:

We further hereby certify that *I/we* (the bidding entity and/or any of its directors, members or partners) *have/have not been* [delete as applicable] found guilty during the preceding 5 [five] years of a serious breach of law, including but not limited to a breach of the Competition Act, 89 of 1998, by a court of law, tribunal or other administrative body. The type of breach that the Respondent is required to disclose excludes relatively minor offences or misdemeanours, e.g. traffic offences. This includes the imposition of an administrative fine or penalty. Where found guilty of such a serious breach, please disclose:

Signature:

Registration No of Company/CC

Registration Name of Company/CC

SECTION 7: RFP CLARIFICATION REQUEST FORM

RFP No: TCC/20	23/03/0001/23957/RFP
RFP deadline for o	questions / RFP Clarifications: Before 12:00 pm on 30 April 2024
TO:	Transnet SOC Ltd
ATTENTION:	Nellie Mokoena
EMAIL	Nellie.Mokoena@transnet.net
DATE:	
FROM:	
RFP Clarification N	No [to be inserted by Transnet]
	REQUEST FOR RFP CLARIFICATION

SECTION 8: SPECIFIC GOALS POINTS CLAIM FORM

This preference form must form part of all bids invited. It contains general information and serves as a claim for preference points for specific goals Contribution. Transnet will award preference points to companies who provide valid proof of evidence of as per the table below.

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF SPECIFIC GOALS, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
- 1.2 The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable. Despite the stipulated preference point system, Transnet shall use the lowest acceptable bid to determine the applicable preference point system in a situation where all received acceptable bids are received outside the stated preference point system.
- 1.3 Preference points for this bid shall be awarded for:
 - (a) Price;
 - (b) B-BBEE Status Level of Contribution; and
 - (c) Any other specific goal determined in Transnet preferential procurement policy.
- 1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTION	
 B-BBEE Level of contributor (1 or 2) 	15
 Entities that are >30% Black Women Owned and/or 	5
EME or QSE 51% Black Owned	
Total points for Price and Specific Goals must not exceed	100

- 1.5 Failure on the part of a bidder to submit proof of evidence for any of the specific goals together with the bid will be interpreted to mean that preference points are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. **DEFINITIONS**

- (a) "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- (b) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (c) "B-BBEE status level of contributor" means the B-BBEE status received by a measured entity based

on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;

- (d) "Ownership" means 51% black ownership
- (e) **"bid"** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the supply/provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;
- (f) **"Broad-Based Black Economic Empowerment Act"** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (g) **"EME"** means an Exempted Micro Enterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (h) **"functionality"** means the ability of a bidder to provide goods or services in accordance with specification as set out in the bid documents
- (i) "Price" includes all applicable taxes less all unconditional discounts.
- (j) "Proof of B-BBEE Status Level of Contributor"
 - i) the B-BBBEE status level certificate issued by an authorised body or person;
 - ii) a sworn affidavit as prescribed by the B-BBEE Codes of Good Practice; or
 - iii) any other requirement prescribed in terms of the B-BBEE Act.
- (k) "QSE" means a Qualifying Small Enterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (I) "rand value" means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties.
- (m) **"Specific goals"** means targeted advancement areas or categories of persons or groups either previously disadvantaged or falling within the scope of the Reconstruction and Development Programme identified by Transnet to be given preference in allocation of procurement contracts in line with section 2(1) of the PPPFA.

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 - \frac{Pt - P\min}{P\min} \right)$$

Where

Ps = Points scored for comparative price of bid under consideration

Pt = Comparative price of bid under consideration

Pmin = Comparative price of lowest acceptable bid

In terms of Transnet Preferential Procurement Policy (TPPP) and Procurement Manuals, the following preference points must be awarded to a bidder who provides the relevant required evidence for claiming points

Selected Specific Goal	Number of points allocated (80/20)
B-BBEE Level of contributor (1 or 2)	20
Non-Compliant and/or B-BBEE Level 3-8 contributors	0

4. **EVEDINCE REQUIRED FOR CLAIMING SPECIFIC GOALS**

In terms of Transnet Preferential Procurement Policy (TPPP) and Procurement Manuals, preference points 4.1 must be awarded to a bidder for providing evidence in accordance with the table below:

Specific Goals	Acceptable Evidence
B-BBEE	B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline
30% Black Women Owned Entities	B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline

4.2 The table below indicates the required proof of B-BBEE status depending on the category of enterprises:

Enterprise	B-BBEE Certificate & Sworn Affidavit
Large	Certificate issued by SANAS accredited verification agency
QSE	Certificate issued by SANAS accredited verification agency Sworn Affidavit signed by the authorised QSE representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership (only black- owned QSEs - 51% to 100% Black owned) [Sworn affidavits must substantially comply with the format that can be obtained on the DTI's website at www.dti.gov.za/economic empowerment/bee codes.jsp.]
EME ⁴	Sworn Affidavit signed by the authorised EME representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership Certificate issued by CIPC (formerly CIPRO) confirming annual turnover and black ownership Certificate issued by SANAS accredited verification agency only if the EME is being measured on the QSE scorecard

- 4.3 A trust, consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE Status Level verification certificate for every separate bid.
- 4.4 Tertiary Institutions and Public Entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.
- 4.5 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that

does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.

- 4.6 A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.
- 4.7 Bidders are to note that the rules pertaining to B-BBEE verification and other B-BBEE requirements may be changed from time to time by Transnet or regulatory bodies such as National Treasury or the DTI. It is the Bidder's responsibility to ensure that his/her bid complies fully with all B-BBEE requirements at the time of the submission of the bid.

5.	BID	DECL	AR/	ATIC	N
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5.1	Bidders who claim	points in respect	of B-BBEE Status Level of	of Contribution must com	plete the following
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6.	3-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 6.:

6.1 B-BBEE Status Level of Contribution: . =(maximum of 20 points)

(Points claimed in respect of paragraph 6.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

7. SUB-CONTRACTING

7.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES	NO	

/ . I . I yes, indicate	7.1.1	If yes, indicate
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i)	What percentage of the contract will be subcontracted	.%

ii) The name of the sub-contractor......

iii) The B-BBEE status level of the sub-contractor.....

iv) Whether the sub-contractor is an EME or QSE.

(Tick applicable box)

YES	NO	

v) Specify, by ticking the appropriate box, if subcontracting with any of the following enterprises:

Designated Group: An EME or QSE which is at last 51% owned by:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

0	DECLARATION WI	TH DECADD TO	COMPANY/ETDM
	IJELI AKATILIN WI		

8.1	Name of company/firm:
8.2	VAT registration number:
8.3	Company registration number:
8.4	TYPE OF COMPANY/ FIRM

Υ Partnership/Joint Venture / Consortium Υ One person business/sole propriety Close corporation Υ Υ Company Υ (Pty) Limited [TICK APPLICABLE BOX] 8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES 8.6 COMPANY CLASSIFICATION Manufacturer Υ Υ Supplier Υ Professional Service provider Other Service providers, e.g. transporter, etc. [TICK APPLICABLE BOX] 8.7 Total number of years the company/firm has been in business:..... 8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contribution indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that: The information furnished is true and correct; The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form; iii) In the event of a contract being awarded as a result of points claimed as shown in paragraph 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct; iV) If a bidder submitted false information regarding its B-BBEE status level of contributor or any other matter required in terms of the Preferential Procurement Regulations, 2022 which will affect or has affected the evaluation of a bid the purchaser may, in addition to any other remedy it may have (a) disqualify the person from the bidding process; (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct; (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation; if the successful bidder subcontracted a portion of the bid to another person without (d) disclosing it, Transnet reserves the right to penalise the bidder up to 10 percent of the value of the contract; (e) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and (f) forward the matter for criminal prosecution.

WITNESSES	
1	SIGNATURE(S) OF BIDDERS(S)
2	DATE:
	ADDRESS

SECTION 9: PROTECTION OF PERSONAL INFORMATION

- 1. The following terms shall bear the same meaning as contemplated in Section 1 of the Protection of Person information act, No.4 of 2013.("POPIA"):
 - consent; data subject; electronic communication; information officer; operator; person; personal information; processing; record; Regulator; responsible party; special information; as well as any terms derived from these terms.
- 2. Transnet will process all information by the Respondent in terms of the requirements contemplated in Section 4(1) of the POPIA:
 - Accountability; Processing limitation; Purpose specification; Further processing limitation; Information quality; Openness; Security safeguards and Data subject participation.
- 3. The Parties acknowledge and agree that, in relation to personal information that will be processed pursuant to this RFP, the Responsible party is "Transnet" and the Data subject is the "Respondent". Transnet will process personal information only with the knowledge and authorisation of the Respondent and will treat personal information which comes to its knowledge as confidential and will not disclose it, unless so required by law or subject to the exceptions contained in the POPIA.
- 4. Transnet reserves all the rights afforded to it by the POPIA in the processing of any of its information as contained in this RFP and the Respondent is required to comply with all prescripts as detailed in the POPIA relating to all information concerning Transnet.
- 5. In responding to this bid, Transnet acknowledges that it will obtain and have access to personal information of the Respondent. Transnet agrees that it shall only process the information disclosed by Respondent in their response to this bid for the purpose of evaluating and subsequent award of business and in accordance with any applicable law.
- 6. Transnet further agrees that in submitting any information or documentation requested in this RFP, the Respondent is consenting to the further processing of their personal information for the purpose of, but not limited to, risk assessment, assurances, contract award, contract management, auditing, legal opinions/litigations, investigations (if applicable), document storage for the legislatively required period, destruction, de-identification and publishing of personal information by Transnet and/or its authorised appointed third parties.
- 7. Furthermore, Transnet will not otherwise modify, amend or alter any personal data submitted by the Respondent or disclose or permit the disclosure of any personal data to any third party without the prior written consent from the Respondent. Similarly, Transnet requires the Respondent to process any personal information disclosed by Transnet in the bidding process in the same manner.
- 8. Transnet shall, at all times, ensure compliance with any applicable laws put in place and maintain sufficient measures, policies and systems to manage and secure against all forms of risks to any information that may be shared or accessed pursuant to this RFP (physically, through a computer or any other form of electronic communication).
- 9. Transnet shall notify the Respondent in writing of any unauthorised access to information, cybercrimes or suspected cybercrimes, in its knowledge and report such crimes or suspected crimes to the relevant authorities in accordance with applicable laws, after becoming aware of such crimes or suspected crime. The Respondent must

take all necessary remedial steps to mitigate the extent of the loss or compromise of personal information and to restore the integrity of the affected personal information as quickly as is possible.

- 10. The Respondent may, in writing, request Transnet to confirm and/or make available any personal information in its possession in relation to the Respondent and if such personal information has been accessed by third parties and the identity thereof in terms of the POPIA. The Respondent may further request that Transnet correct (excluding critical/mandatory or evaluation information), delete, destroy, withdraw consent or object to the processing of any personal information relating to the Respondent in Transnet's possession in terms of the provision of the POPIA and utilizing Form 2 of the POPIA Regulations.
- 11. In submitting any information or documentation requested in this RFP, the Respondent is hereby consenting to the processing of their personal information for the purpose of this RFP and further confirming that they are aware of their rights in terms of Section 5 of POPIA

Respondents	are	required	to	provide	consent	helow:
respondents	ale	i equii eu	w	provide	COHSCHIL	DEIOW.

YES		NO	
163		NO	

- 12. Further, the Respondent declares that they have obtained all consents pertaining to other data subject's personal information included in its submission and thereby indemnifying Transnet against any civil or criminal action, administrative fines or other penalty or loss that may arise as a result of the processing of any personal information that the Respondent submitted.
- 13. The Respondent declares that the personal information submitted for the purpose of this RFP is complete, accurate, not misleading, is up to date and may be updated where applicable.

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Signature of Respondent's author	rised renresentative:

Should a Respondent have any complaints or objections to processing of its personal information, by Transnet, the Respondent can submit a complaint to the Information Regulator on https://www.justice.gov.za/inforeg/, click on contact us, click on complaints.IR@justice.gov.za