



**(FORM A)**  
**TENDER & CONTRACT QUALITY**  
**REQUIREMENTS FOR 240-105658000 AND**  
**QUALITY REQUIREMENTS FOR ISO 9001**  
**STANDARD**

<b>Document Identifier</b>	240-68099512	<b>Rev</b>	9
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<b>Review Date</b>	January 2027		

<b>SECTION A (TENDERER)</b>	<b>ENQUIRY/ CONTRACT No:</b>					
	<b>ENQUIRY/ CONTRACT DESCRIPTION</b>	Provision of Facilities Management Services (FMS) -Technical Services for a period of 60 months for Eskom Real Estate in the Area Office, Newcastle, Pietermaritzburg and Empangeni				
<b>SECTION B (ESKOM)</b>	<b>CLAUSES OF 240-105658000 SPECIFICATION</b>	<b>CLAUSE DESCRIPTION</b>				<b>INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE</b>
	<b>CLAUSE 3</b>	<b>PRE-CONTRACT AWARD QUALITY REQUIREMENTS</b>				<b>X</b>
	<b>CLAUSE 4</b>	(*Select Only Applicable Category). <b>NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.</b>				
		Category 1 (refer to clause 3.5.2 of 240-105658000)				-
		Category 2 (refer to clause 3.5.3 of 240-105658000)				-
		Category 3 (refer to clause 3.5.4 of 240-105658000)				-
		Category 4 (refer to clause 3.5.5 of 240-105658000)				<b>X</b>
	<b>CLAUSE 5</b>	<b>POST-CONTRACT AWARD</b>				
		Contract Execution (refer to clause 3.7.1 of 240-105658000)				<b>X</b>
		Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)				<b>X</b>
	<b>CLAUSE 6</b>	<b>STANDARD CONDITIONS</b>				
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)				<b>X</b>
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)				<b>X</b>
		Preservation (refer to clause 3.8.3 of 240-105658000)				<b>X</b>
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)				<b>X</b>
Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)				<b>X</b>		
<b>SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)</b>				<b>X</b>		
<b>CLAUSES OF ISO 9001 STANDARD</b>	<b>ISO 9001 STANDARD CLAUSE DESCRIPTION</b>	<b>INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE</b>	<b>QUALITY PRINCIPLES</b>	<b>ISO 9001 STANDARD PRINCIPLE DESCRIPTION</b>	<b>INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE</b>	
<b>SECTION C (ESKOM)</b>	<b>CLAUSE 4</b>	Context of the Organisation	<b>X</b>	<b>PRINCIPLE 1</b>	Customer focus	<b>X</b>
	<b>CLAUSE 5</b>	Leadership	<b>X</b>	<b>PRINCIPLE 2</b>	Leadership	<b>X</b>
	<b>CLAUSE 6</b>	Planning	<b>X</b>	<b>PRINCIPLE 3</b>	Engagement of people	<b>X</b>
	<b>CLAUSE 7</b>	Support	<b>X</b>	<b>PRINCIPLE 4</b>	Process approach	<b>X</b>
	<b>CLAUSE 8</b>	Operation	<b>X</b>	<b>PRINCIPLE 5</b>	Improvement	<b>X</b>
	<b>CLAUSE 9</b>	Performance Evaluations	<b>X</b>	<b>PRINCIPLE 6</b>	Evidence based decision making	<b>X</b>
	<b>CLAUSE 10</b>	Improvement	<b>X</b>	<b>PRINCIPLE 7</b>	Relationship Management	<b>X</b>
<b>SECTION D (ESKOM)</b>	<b>ESKOM'S QUALITY REPRESENTATIVE</b>	<b>NAME</b>	<b>DESIGNATION</b>	<b>DATE</b>	<b>SIGNATURE</b>	
		D. Govindan	Senior Advisor :BIPM	08/062023		
<b>SECTION E (TENDERER)</b>	<b>TENDERER'S QUALITY REPRESENTATIVE</b>	<b>NAME</b>	<b>DESIGNATION</b>	<b>DATE</b>	<b>SIGNATURE</b>	

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