



PART 5


NEC Term Services Contract QUALITY REQUIREMENTS- Category 4

The Provision of Technical Facilities Management Services for the award of a panel contract consisting of nine (9) contractors in the Central East Cluster - KZN Operating Unit for a period of forty-one (41) months.

ENQUIRY NUMBER : KZN130

TENDERER NAME : _____

TENDER CLOSING DATE : 3 MAY 2024 AT 10H00

Supplier Quality Management:  List of Tender Returnables Documents	Unique Identifier	240-12248652
	Revision	7
	Effective Date	2022/01/26
	Specification	240-105658000
Category 4 : Quality Requirements	Deliverables to be evaluated indicator = 1	
SECTION A : Quality Management System Requirements ISO 9001		
SECTION A : Quality Management System Requirements ISO 9001 Objective evidence of documented QMS that is not certified but complies with ISO 9001		
		Apply =1
A.1 Quality Method statement based on scope.(Method Statement Template-Ref 240-126469599)		1
A.2 Quality Policy Approved by top management.		1
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015		1
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015		1
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015		1
Section A Score Option 2		5
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)		
		Apply =1
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)		1
Section B Score		2
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here		
		Apply (Yes=1)
E.1 Form A is completed and signed.		1
Section E Score		1

PLEASE REFER TO DOCUMENTS IN THIS FOLDER – PART 4

