Detailed technical evaluation criteria – Provide maintenance services for Bernina/Hera and Zero Control Integrated Security Systems.

## The Scoring Method will be as follows:

SCORE	PERCENTAGE	DESCRIPTION	
5	100	COMPLIANT	
		Meets technical requirement(s) AND;	
		No foreseen technical risk(s) in meeting technical	
		requirements.	
4	80	COMPLIANT WITH ASSOCIATED QUALIFICATIONS	
		Meet technical requirement(s) with;	
		Acceptable technical risk(s) AND/OR;	
		Acceptable exceptions AND/OR;	
		Acceptable conditions.	
2	40	NON-COMPLIANT	
		Does not meet technical requirement(s) AND/OR;	
		Unacceptable technical risk(s) AND/OR;	
		Unacceptable exceptions AND/OR;	
		Unacceptable conditions.	
0	0	TOTALLY DEFICIENT OR NON-RESPONSIVE	

	Factor	Weight (%)	Score	Weight x Score
1	Gatekeeper: The company should have a strong track record in performing maintenance services for the Integrated Security and PSIM Systems.  Yes = Continue with evaluation No = Disqualify from tender			
2	In depth Method Statement (Technical Project Proposal) indicating how the scope of work is to be successfully achieved. The Contractor needs to demonstrate in the proposal the following:	35		
	<ul> <li>Experience in Integrated Security and PSIM Platform Maintenance: The proposal should showcase the Contractor's prior experience in effectively maintaining PSIM System. This should include details of previous projects, the records of maintenance undertaken, and the successful outcomes achieved.</li> <li>General Maintenance Expertise: The proposal should emphasize the Contractor's competence in PSIM maintenance and repairs. This encompasses routine upkeep, inspections, and troubleshooting to ensure the Integrated Security Systems operates optimally. Relevant maintenance certifications or training should be mentioned, as well as any innovative approaches to prolonging the life and efficiency of PSIM systems.</li> <li>Safety measures – the company should demonstrate a comprehensive methodology for</li> </ul>			

safety measures to be put int place during maintenance services.			
<b>Note:</b> Technical Project Proposal indicates Scope to be undertaken and compliance with the relevant OEM standards and guidelines.			
Scoring Criteria: Technical proposal details fully on how the scope will be executed and provides comprehensive methodology of executing the scope in compliance in relation to the above-mentioned points = 5			
Technical proposal describes on how the scope will be executed and does not provide comprehensive methodology of executing the scope and not all the above-mentioned points are covered = 2			
No technical proposal/method statement submitted = 0			
Number of similar works previously undertaken. Provide proof of the works in the form of completion certificates.	15		
Note: Tenderer provides a list of verifiable relevant references (As a minimum reference list must contain Project Name, Brief Project Description, Valid contact details, Start & End of Project, Project Value).			
Scoring criteria More than 5 references submitted = 5 4-5 references = 4 2-3 references = 2 0-1 references submitted = 0			
Workforce:	15		
Does the company have individuals with years of experience and proof with traceable references of working on PSIM System.			
The workforce shall have the following years of experience:			
Proof: CV and qualifications for Site Manager, Supervisor and Technician.			
Scoring criteria Workforce with >3 years = 5 Workforce with 2-3 years = 4 Workforce with 1-2 year = 2 Workforce with zero years provided = 0			
	maintenance services.  Note: Technical Project Proposal indicates Scope to be undertaken and compliance with the relevant OEM standards and guidelines.  Scoring Criteria: Technical proposal details fully on how the scope will be executed and provides comprehensive methodology of executing the scope in compliance in relation to the above-mentioned points = 5  Technical proposal describes on how the scope will be executed and does not provide comprehensive methodology of executing the scope and not all the above-mentioned points are covered = 2  No technical proposal/method statement submitted = 0  Number of similar works previously undertaken. Provide proof of the works in the form of completion certificates.  Note: Tenderer provides a list of verifiable relevant references (As a minimum reference list must contain Project Name, Brief Project Description, Valid contact details, Start & End of Project, Project Value).  Scoring criteria  More than 5 references submitted = 5  4-5 references = 4  2-3 references = 2  0-1 references submitted = 0  Workforce:  Does the company have individuals with years of experience and proof with traceable references of working on PSIM System.  The workforce shall have the following years of experience:  Proof: CV and qualifications for Site Manager, Supervisor and Technician.  Scoring criteria Workforce with >3 years = 5  Workforce with 2-3 years = 4  Workforce with 1-2 year = 2	Mote: Technical Project Proposal indicates Scope to be undertaken and compliance with the relevant OEM standards and guidelines.  Scoring Criteria: Technical proposal details fully on how the scope will be executed and provides comprehensive methodology of executing the scope in compliance in relation to the above-mentioned points = 5  Technical proposal describes on how the scope will be executed and does not provide comprehensive methodology of executing the scope and not all the above-mentioned points are covered = 2  No technical proposal/method statement submitted = 0  Number of similar works previously undertaken. Provide proof of the works in the form of completion certificates.  Note: Tenderer provides a list of verifiable relevant references (As a minimum reference list must contain Project Name, Brief Project Description, Valid contact details, Start & End of Project, Project Value).  Scoring criteria  More than 5 references submitted = 5  4-5 references = 4  2-3 references = 2  0-1 references submitted = 0  Workforce:  Does the company have individuals with years of experience and proof with traceable references of working on PSIM System.  The workforce shall have the following years of experience:  Proof: CV and qualifications for Site Manager, Supervisor and Technician.  Scoring criteria Workforce with >3 years = 5 Workforce with >3 years = 5 Workforce with 1-2 year = 2	maintenance services.  Note: Technical Project Proposal indicates Scope to be undertaken and compliance with the relevant OEM standards and guidelines.  Scoring Criteria: Technical proposal details fully on how the scope will be executed and provides comprehensive methodology of executing the scope in compliance in relation to the above-mentioned points = 5  Technical proposal describes on how the scope will be executed and does not provide comprehensive methodology of executing the scope and not all the above-mentioned points are covered = 2  No technical proposal/method statement submitted = 0  Number of similar works previously undertaken. Provide proof of the works in the form of completion certificates.  Note: Tenderer provides a list of verifiable relevant references (As a minimum reference list must contain Project Name, Brief Project Description, Valid contact details, Start & End of Project, Project Value).  Scoring criteria  More than 5 references submitted = 5  4-5 references = 4  2-3 references = 2  0-1 references submitted = 0  Workforce:  Does the company have individuals with years of experience and proof with traceable references of working on PSIM System.  The workforce shall have the following years of experience:  Proof: CV and qualifications for Site Manager, Supervisor and Technician.  Scoring criteria  Workforce with 3 years = 5  Workforce with 2-3 years = 4  Workforce with 3-2 years = 4  Workforce with 1-2 year = 2

5	Risk Assessment:	25	
	Risk Assessment in line with PSIM Systems scope requirements = 5		
	No Risk Assessment provided = 0		
6	Provision of a project programme in line with the works info requirements including the Quality Control Plan (PQP).	10	
	Project programme covers all the works info requirements for complete Integrated Security Systems maintenance including all preparatory work and preliminary activities that will affect the execution of the scope with QCP= 5		
	Project programme covers the works info requirements only as stipulated in the works info with QCP= 4		
	Project programme does not cover all the works information requirements with QCP = 2		
	No programme provided and no QCP = 0		
	TOTAL	100%	

## Threshold

The threshold on the technical evaluation criteria is 80%. Suppliers / Service providers would be deemed technically unacceptable if they score less and will thus not be evaluated further.

Name	Signature	Date
Gert Maphutsi		21 November 2023