

Date received: 10 May 2024_Technical_ MWP2486CX

| No | Document | Notes from Proposal | Clarification | Response |
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| 1 | Clarification Meeting Presentation Slide 27 | Document Handling - Capability of a BPA tool to intelligently handle documents by reading, classifying and routing them to the stakeholders | How currently ESKOM is meeting AI Capability related requirements ? | This is a new requirement we are requesting from the market, and it's not currently deployed. |
| 2 | Clarification Meeting Presentation Slide 26 | Collaboration and Task Management - Capability of the BPA tool to enable process stakeholders to collaborate with other stakeholders in support of achieving the desired business outcomes. Collaboration between process stakeholders may be facilitated through a variety of methods, including content-specific events related to annotations, redactions, or creation; real-time chat; case or process instance documents; co-browse sessions; or integration with telephony and video chat services. | How currently ESKOM is meeting these requirements ? | This is a new requirement we are requesting from the market, and it's not currently deployed. |
| 3 | Clarification Meeting Presentation Slide 26 | Continuous Intelligence - real-time analytics, prescribe actions in response to business moments and other events. It provides decision automation or decision support. | Please share the detailed requirements on this as LCNC platform is a development platform with minimal analytics capability | This tender is asking for a BPA platform with LCNC as a feature, we aren't requesting for a specialist LCNC platform. BPA platform has analytics capability and that's a requirement for this tender. |