

# 4

## Supplier Quality Management


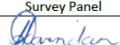
### QUALITY REQUIREMENTS- Category 3

#### Survey Panel

ENQUIRY NUMBER : \_\_\_\_\_

TENDERER NAME : \_\_\_\_\_

TENDER CLOSING DATE : \_\_\_\_\_

	<b>Supplier Quality Management:</b> <b>List of Tender Returnables Documents</b>	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
Category 3 : Quality Requirements		Deliverables to be evaluated indicator = 1	
Section A Score Option 1			
SECTION A : Quality Management System Requirements ISO 9001			
Objective evidence of documented QMS that is not certified but complies with ISO 9001			
			Apply =1
A.1 QMS Manual or a document that defines and describes the QMS and its scope			1
A.2 Quality Policy Approved by top management.			1
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015			1
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015			1
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015			1
Section A Score Option 2			5
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)			
			Apply =1
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)			1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)			1
Section B Score			2
SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698).			
Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)			
			Apply (Yes=1)
NB! Draft Contract/Project Quality Plan has important QA deliverables			1
Section C Score			1
SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302)			
QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)			
			Apply = 1
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done			1
Section D Score			1
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000)			
Customer specific requirements & other standards and required can be listed and evaluated here			
			Apply (Yes=1)
E.1 Form A is completed and signed.			1
Section E Score			1
NAME OF ESKOM REPRESENTATIVE		Denise Govindan	
DATE ISSUED		12/10/2023	
PROJECT: TENDER TITLE		Survey Panel	
SIGNATURE			

# **A.1**

QMS Manual or a document that defines and describes the QMS and its scope or Quality Method statement based on the scope

# **A.2**

Quality Policy Approved by  
Top Management

# **A.4**

**Control of documented  
information (i.e. document  
and record control)  
Clause 7.5 of ISO 9001:2015**

**A.6**

**Documented  
information for  
Nonconformity and  
Corrective action**

**Clause 10.2 of ISO  
9001:2015**

# **A.7**

**Documented information for  
Internal audit**

**Clause 9.2 of ISO 9001:2015**

# **B.1**

**B.1 Documented information  
for defined roles,  
responsibilities and authorities  
- Organization chart and  
Responsibility matrix (must  
include but not limited to  
quality management  
function/role)  
(Clause 5.3 of ISO 9001:2015)**



## **B.2**

Documented information for  
Control of Externally Provided  
Processes, Products and  
Services - Must include  
criteria for evaluation,  
selection, monitoring of  
performance, and re-  
evaluation of external  
providers

(Clause 8.4 of ISO 9001:2015)

# C1

## Contract Quality Plan Requirements Draft contract quality plan specific to the scope of work as described in the tender documents (Ref ISO 10005)

Draft Contract/Project Quality Plan has important QA deliverables

**Refer to attached template -**



240-109253698 CQP  
Template 2021.docx

# SECTION D:

## Quality Control Plan Requirements - (QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005 & QM 58)

Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work





done 240-109253302 \_  
Quality Control Plan c

# **SECTION E** : User defined additional Requirements & miscellaneous



CAT 3- Form A  
Tender & Contract Qu

	(FORM A) TENDER & CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD		Document Identifier	240-68099512	Rev	9
			Effective Date	January 2022		
			Review Date	January 2027		

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:						
	ENQUIRY/ CONTRACT DESCRIPTION	Survey contract for CEC					
SECTION B (ESKOM)	CLAUSES OF 240-105658000 SPECIFICATION	CLAUDE DESCRIPTION				INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	
	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS				X	
	CLAUSE 4	(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.					
		Category 1 (refer to clause 3.5.2 of 240-105658000)				-	
		Category 2 (refer to clause 3.5.3 of 240-105658000)				-	
		Category 3 (refer to clause 3.5.4 of 240-105658000)				X	
		Category 4 (refer to clause 3.5.5 of 240-105658000)				-	
	CLAUSE 5	Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)				-	
		POST-CONTRACT AWARD					
		Contract Execution (refer to clause 3.7.1 of 240-105658000)				X	
		Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)				X	
		STANDARD CONDITIONS					
	CLAUSE 6	Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)				X	
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)				X	
		Preservation (refer to clause 3.8.3 of 240-105658000)				X	
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)				X	
		Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)				X	
	SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)				X		
	SECTION C (ESKOM)	CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUDE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
		CLAUSE 4	Context of the Organisation	X	PRINCIPLE 1	Customer focus	X
CLAUSE 5		Leadership	X	PRINCIPLE 2	Leadership	X	
CLAUSE 6		Planning	X	PRINCIPLE 3	Engagement of people	X	
CLAUSE 7		Support	X	PRINCIPLE 4	Process approach	X	
CLAUSE 8		Operation	X	PRINCIPLE 5	Improvement	X	
CLAUSE 9		Performance Evaluations	X	PRINCIPLE 6	Evidence based decision making	X	
CLAUSE 10		Improvement	X	PRINCIPLE 7	Relationship Management	X	
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE		
		Denise Govindan	Senior Advisor :BIPM	12/10/2023			
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE		

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