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12 MARCH 2024

NOTICE TO TENDERERS NO. 2

NOTICE TO TENDERER

TENDER NUMBER: 162S/2023/24
BOX NUMBER: 152
CLOSING DATE: 19 MARCH 2024

DESCRIPTION: DATA LINK SERVICES

The purpose of this notification is twofold. Firstly, to inform tenderers of the amendment to page 91 of the tender document. Secondly, to document questions and answers from the non-compulsory tender clarification meeting.

1. Amendment to page 91 of the tender document

Tender document reference	Amendment to the tender document
Page 91 - Table 2: Service Levels and Maximum Allowed Downtime, refer to the "type of service" column (row 1 of the table)	The words "(Figure 2 A, B, or C)" is removed from the table as shown below: Two separate (fully redundant) optic fibre cable connections, each with its own access manhole, and each connected to a different switching node, ("dual homed") (Figure 2 A, B, or C). Each optic cable connects to a different CPE.

2. Non-compulsory tender clarification meeting

A non-compulsory tender clarification meeting was held on 01 March 2024 via Skype for Business.

The tender document was presented, by focusing on certain areas of the tender document. No new information was shared, other than what is already in the tender document. Please note, it remains the bidders responsibility to familiarise themselves with the entire tender document.

Bidders were reminded to continuously look out for notices that may be published on the City's Tender portal. Furthermore, bidders were informed that notice no. 1 (dated 19 February 2024) and Annexure A was published after the tender was advertised.

Questions were raised and answered as reflected in the table below:

No.	Bidder's Question	City's Answer
1.	Are there existing links to all ~200 sites currently and are those links provided by another service provider?	Yes, the existing links are a mix of fibre and radio and is currently being provided by a service provider under the existing contract. Whoever wins this tender will be responsible for taking over the existing links.
2.	The tender document doesn't indicate whether the existing service provider provides fibre or radio connections.	The City is not dictating whether the connection must be fibre or radio. The onus is on the service provider to decide which type of connection is more feasible, provided it conforms to the service level agreement (SLA).
3.	Is it definitely Layer-2 and not Layer-3 connections?	The service provider will be requested to provide any or a combination of Layer-2, Point-to-Point (VPN), or a Point to multi Point (VPLS).
4.	Are all the existing ~200 sites linked to the two switching centres?	Yes, they are all linked to the two switching centres (Bellville switching Centre and Gallows Hill Switching Centre).

Yours Sincerely,

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For Director:
Supply Chain Management

ACKNOWLEDGEMENT OF RECEIPT FOR AND ON BEHALF OF THE TENDERER: TENDER NO. 162S/2023/24

Aton this Day of2024.

Signature:

Name of Signatory:
(In ink and capitals)

Tenderer:
(Name of firm in ink and capitals)