Annexure 9 – Report requirements

Detailed below are the minimum report requirements for SANParks.

The method of report delivery is, in the order of preference, and includes the following:

- Access to Internet Website with details of fleet and expenditure
- Pushed e-mail reports delivered to nominated SANParks personnel
- Hard copy reports

Report requirements

- 1. Monthly billing reports per vehicle, per User Group and consolidated per region and SANParks
- 2. Monthly listings of all vehicles per User Group, Per Region and SANParks with closing and opening odometer readings.
- 3. Procurement reports detailing Orders received, undelivered vehicles and vehicles delivered during the month per User Group, Per Region and SANParks
- 4. Driver's register with valid driver's license, including renewal dates, PDP requirements by per User Group, Per Region and SANParks
- 5. Training undertaken and future requirements by Driver per User Group, Per Region and SANParks
- Monthly reports of vehicles travelling less than 1000 kilometres per month or more than 2500 kilometres per month per User Group, Per Region and SANParks
- Monthly and annual reports detailing usage of Replacement and Ad Hoc rentals per User Group, Per Region and SANParks.
- 8. Monthly reports from the call centre listing all calls received, the reasons for the calls, the dates and times of the calls, response times and a summary of the action taken by the Service Provider.
- Monthly reports of vehicles due for maintenance during the next month, per User Group, Per Region and SANParks
- 10. Online -Detailed service records for all vehicles both FML and OPL, per User Group, Per Region and SANParks
- 11. Monthly reports of vehicles due for Re-licensing or COF during the next month, per User Group, Per Region and SANParks
- 12. Monthly and annual accident management reports with trend analysis and analytical comments, per User Group Per Region and SANParks,

- 13. Monthly report of traffic fines with analytical comments, per User Group, Per Region and SANParks
- 14. Monthly report analysing vehicle utilisation for each User Group, Region and SANParks, in terms of purpose of travel and kilometres travelled.
- 15. Monthly excessive Fuel report (greater than FCI)
- 16. Speed violation reports for each User Group, Region and SANParks